

GDC Registrants Survey 2019

Q1. Please tell us which of the following roles apply to you

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7830 100%	4322 100%	3508 100%	45 100%	569 100%	2612 100%	242 100%	252 100%	3980 100%	56 100%	479 100%	799 100%	997 100%	1480 100%	2214 100%	1100 100%	1233 100%
Dentist	3980 51%	3967 92%	13 *	1 2%	15 3%	4 *	- -	5 2%	3980 100%	3 5%	136 28%	322 40%	404 41%	613 41%	1009 46%	735 67%	894 73%
Dental nurse	2612 33%	4 *	2608 74%	1 2%	32 6%	2612 100%	9 4%	28 11%	4 *	7 13%	3 1%	428 54%	492 49%	652 44%	849 38%	111 10%	77 6%
Dental hygienist	569 7%	10 *	559 16%	- -	569 100%	32 1%	- -	172 68%	15 *	4 7%	- -	36 5%	59 6%	84 6%	128 6%	128 12%	134 11%
Specialist	479 6%	470 11%	9 *	- -	- -	3 *	3 1%	- -	136 3%	2 4%	479 100%	3 *	25 3%	49 3%	118 5%	144 13%	140 11%
Dental therapist	252 3%	3 *	249 7%	- -	172 30%	28 1%	- -	252 100%	5 *	2 4%	- -	25 3%	40 4%	67 5%	67 3%	25 2%	28 2%
Dental technician	242 3%	- -	242 7%	8 18%	- -	9 *	242 100%	- -	- -	- -	3 1%	13 2%	28 3%	74 5%	115 5%	6 1%	5 *
Orthodontic therapist	56 1%	7 *	49 1%	- -	4 1%	7 *	- -	2 1%	3 *	56 100%	2 *	3 *	7 1%	19 1%	19 1%	3 *	5 *
Clinical dental technician	45 1%	14 *	31 1%	45 100%	- -	1 *	8 3%	- -	1 *	- -	- -	1 *	2 *	11 1%	18 1%	8 1%	5 *

GDC Registrants Survey 2019

Q1. Please tell us which of the following roles apply to you

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7830 100%	1698 100%	1493 100%	4486 100%	424 100%	2455 100%	5008 100%	6144 100%	876 100%	348 100%	307 100%	33 100%	6528 100%	995 100%
Dentist	3980 51%	785 46%	659 44%	2444 54%	215 51%	1984 81%	1763 35%	3101 50%	423 48%	186 53%	174 57%	18 55%	3071 47%	686 69%
Dental nurse	2612 33%	658 39%	392 26%	1513 34%	109 26%	43 2%	2487 50%	2048 33%	327 37%	113 32%	104 34%	11 33%	2361 36%	204 21%
Dental hygienist	569 7%	53 3%	305 20%	211 5%	96 23%	30 1%	517 10%	472 8%	59 7%	22 6%	8 3%	- -	515 8%	42 4%
Specialist	479 6%	180 11%	111 7%	191 4%	7 2%	279 11%	170 3%	380 6%	46 5%	16 5%	12 4%	4 12%	375 6%	75 8%
Dental therapist	252 3%	50 3%	80 5%	130 3%	35 8%	12 *	228 5%	202 3%	27 3%	14 4%	4 1%	- -	226 3%	20 2%
Dental technician	242 3%	60 4%	36 2%	132 3%	4 1%	167 7%	64 1%	189 3%	28 3%	11 3%	7 2%	- -	222 3%	13 1%
Orthodontic therapist	56 1%	14 1%	7 *	36 1%	- -	5 *	51 1%	43 1%	6 1%	2 1%	3 1%	- -	53 1%	3 *
Clinical dental technician	45 1%	2 *	21 1%	21 *	1 *	37 2%	6 *	37 1%	1 *	2 1%	3 1%	1 3%	40 1%	4 *

Q2. Please tell us in which specialism you work

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	477 100%	468 100%	9 100%	- -	- -	3 100%	3 100%	- -	136 100%	2 100%	477 100%	3 100%	25 100%	49 100%	118 100%	142 100%	140 100%
Orthodontics	149 31%	145 31%	4 44%	- -	- -	1 33%	2 67%	- -	23 17%	2 100%	149 31%	- -	10 40%	21 43%	36 31%	41 29%	41 29%
Oral surgery	117 25%	114 24%	3 33%	- -	- -	2 67%	- -	- -	42 31%	- -	117 25%	1 33%	11 44%	11 22%	22 19%	37 26%	35 25%
Periodontics	54 11%	54 12%	- -	- -	- -	- -	- -	- -	15 11%	- -	54 11%	1 33%	1 4%	4 8%	16 14%	20 14%	12 9%
Prosthodontics	51 11%	48 10%	3 33%	- -	- -	- -	2 67%	- -	23 17%	- -	51 11%	- -	2 8%	4 8%	13 11%	18 13%	14 10%
Restorative dentistry	43 9%	41 9%	2 22%	- -	- -	2 67%	- -	- -	17 13%	- -	43 9%	- -	1 4%	1 2%	7 6%	19 13%	15 11%
Special care dentistry	41 9%	41 9%	- -	- -	- -	- -	- -	- -	23 17%	- -	41 9%	- -	- -	- -	12 10%	13 9%	16 11%
Endodontics	35 7%	35 7%	- -	- -	- -	- -	- -	- -	11 8%	- -	35 7%	- -	1 4%	3 6%	8 7%	12 8%	11 8%
Paediatric dentistry	26 5%	26 6%	- -	- -	- -	- -	- -	- -	9 7%	- -	26 5%	1 33%	- -	3 6%	6 5%	7 5%	9 6%
Oral medicine	13 3%	12 3%	1 11%	- -	- -	1 33%	- -	- -	6 4%	- -	13 3%	- -	2 8%	1 2%	4 3%	3 2%	3 2%
Dental public health	10 2%	10 2%	- -	- -	- -	- -	- -	- -	5 4%	- -	10 2%	- -	- -	- -	4 3%	3 2%	3 2%
Oral and maxillofacial pathology	9 2%	8 2%	1 11%	- -	- -	- -	- -	- -	2 1%	- -	9 2%	- -	1 4%	1 2%	2 2%	3 2%	2 1%
Dental and maxillofacial radiology	6 1%	6 1%	- -	- -	- -	- -	- -	- -	4 3%	- -	6 1%	- -	- -	1 2%	2 2%	- -	3 2%
Oral microbiology	1 *	1 *	- -	- -	- -	- -	- -	- -	1 1%	- -	1 *	- -	- -	- -	1 1%	- -	- -
Other	28 6%	23 5%	5 56%	- -	- -	2 67%	1 33%	- -	4 3%	- -	28 6%	- -	2 8%	4 8%	9 8%	5 4%	8 6%

Q2. Please tell us in which specialism you work

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	477 100%	180 100%	110 100%	190 100%	7 100%	278 100%	170 100%	378 100%	46 100%	16 100%	12 100%	4 100%	375 100%	74 100%
Orthodontics	149 31%	37 21%	15 14%	100 53%	- -	84 30%	58 34%	117 31%	16 35%	6 38%	6 50%	- -	117 31%	21 28%
Oral surgery	117 25%	42 23%	29 26%	53 28%	3 43%	86 31%	25 15%	93 25%	9 20%	3 19%	4 33%	2 50%	89 24%	21 28%
Periodontics	54 11%	11 6%	35 32%	11 6%	1 14%	34 12%	15 9%	48 13%	2 4%	- -	- -	1 25%	42 11%	8 11%
Prosthodontics	51 11%	17 9%	20 18%	15 8%	3 43%	34 12%	12 7%	45 12%	2 4%	1 6%	- -	- -	40 11%	7 9%
Restorative dentistry	43 9%	26 14%	9 8%	12 6%	2 29%	22 8%	15 9%	32 8%	6 13%	2 13%	1 8%	- -	33 9%	7 9%
Special care dentistry	41 9%	37 21%	2 2%	2 1%	- -	13 5%	25 15%	31 8%	5 11%	4 25%	1 8%	- -	32 9%	7 9%
Endodontics	35 7%	7 4%	21 19%	9 5%	2 29%	24 9%	7 4%	27 7%	- -	1 6%	- -	2 50%	28 7%	5 7%
Paediatric dentistry	26 5%	23 13%	2 2%	1 1%	- -	5 2%	19 11%	21 6%	4 9%	1 6%	- -	- -	20 5%	4 5%
Oral medicine	13 3%	5 3%	2 2%	7 4%	- -	8 3%	4 2%	10 3%	1 2%	- -	1 8%	- -	12 3%	- -
Dental public health	10 2%	7 4%	- -	1 1%	- -	3 1%	6 4%	6 2%	2 4%	1 6%	- -	- -	10 3%	- -
Oral and maxillofacial pathology	9 2%	5 3%	2 2%	5 3%	- -	6 2%	2 1%	8 2%	- -	- -	- -	- -	7 2%	1 1%
Dental and maxillofacial radiology	6 1%	5 3%	1 1%	2 1%	- -	1 *	4 2%	4 1%	2 4%	- -	- -	- -	4 1%	1 1%
Oral microbiology	1 *	- -	- -	- -	- -	- -	1 1%	- -	1 2%	- -	- -	- -	1 *	- -
Other	28 6%	12 7%	3 3%	13 7%	2 29%	20 7%	4 2%	25 7%	- -	- -	1 8%	- -	22 6%	2 3%

Q3. In what context do you work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7832 100%	4325 100%	3507 100%	45 100%	569 100%	2608 100%	241 100%	252 100%	3978 100%	56 100%	479 100%	799 100%	999 100%	1480 100%	2213 100%	1100 100%	1234 100%
As part of a dental practice	5308 68%	3134 72%	2174 62%	23 51%	466 82%	1652 63%	15 6%	192 76%	2965 75%	32 57%	230 48%	638 80%	724 72%	981 66%	1408 64%	770 70%	784 64%
In a hospital	809 10%	470 11%	339 10%	1 2%	22 4%	254 10%	55 23%	15 6%	333 8%	12 21%	205 43%	52 7%	95 10%	165 11%	273 12%	109 10%	113 9%
Practice owned by a multiple	711 9%	467 11%	244 7%	1 2%	69 12%	164 6%	1 *	25 10%	424 11%	9 16%	55 11%	43 5%	73 7%	129 9%	183 8%	127 12%	156 13%
Community/Community dental services	586 7%	245 6%	341 10%	- -	31 5%	295 11%	- -	39 15%	223 6%	1 2%	40 8%	18 2%	37 4%	119 8%	219 10%	77 7%	115 9%
Dental school/university/college	480 6%	297 7%	183 5%	1 2%	41 7%	103 4%	32 13%	37 15%	231 6%	4 7%	103 22%	15 2%	38 4%	83 6%	146 7%	98 9%	100 8%
Locum	259 3%	99 2%	160 5%	- -	39 7%	127 5%	1 *	17 7%	92 2%	2 4%	13 3%	38 5%	75 8%	58 4%	51 2%	15 1%	22 2%
In a dental laboratory	177 2%	2 *	175 5%	16 36%	- -	5 *	161 67%	- -	2 *	- -	3 1%	10 1%	23 2%	50 3%	82 4%	5 *	6 *
Salaried primary care dental services	164 2%	89 2%	75 2%	- -	2 *	69 3%	- -	4 2%	86 2%	3 5%	11 2%	15 2%	12 1%	31 2%	56 3%	27 2%	23 2%
Armed forces	89 1%	46 1%	43 1%	- -	7 1%	36 1%	- -	1 *	46 1%	- -	2 *	2 *	8 1%	23 2%	29 1%	9 1%	18 1%
Retired	56 1%	45 1%	11 *	- -	3 1%	5 *	3 1%	- -	41 1%	- -	6 1%	- -	- -	2 *	6 *	2 *	46 4%
Other	267 3%	155 4%	112 3%	8 18%	21 4%	79 3%	11 5%	7 3%	136 3%	1 2%	27 6%	12 2%	20 2%	40 3%	77 3%	47 4%	71 6%
Not currently working	191 2%	79 2%	112 3%	- -	11 2%	93 4%	6 2%	4 2%	78 2%	1 2%	6 1%	42 5%	43 4%	33 2%	37 2%	18 2%	18 1%

Q3. In what context do you work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7832 100%	1698 100%	1495 100%	4487 100%	424 100%	2459 100%	5007 100%	6146 100%	877 100%	347 100%	307 100%	33 100%	6529 100%	995 100%
As part of a dental practice	5308 68%	391 23%	1275 85%	3715 83%	366 86%	1704 69%	3358 67%	4267 69%	517 59%	234 67%	204 66%	25 76%	4360 67%	733 74%
In a hospital	809 10%	582 34%	32 2%	210 5%	9 2%	294 12%	465 9%	625 10%	102 12%	34 10%	31 10%	4 12%	659 10%	110 11%
Practice owned by a multiple	711 9%	44 3%	172 12%	514 11%	89 21%	269 11%	410 8%	604 10%	39 4%	37 11%	25 8%	1 3%	592 9%	90 9%
Community/Community dental services	586 7%	527 31%	9 1%	62 1%	7 2%	74 3%	489 10%	390 6%	111 13%	38 11%	41 13%	1 3%	522 8%	51 5%
Dental school/university/college	480 6%	254 15%	52 3%	142 3%	18 4%	195 8%	263 5%	339 6%	84 10%	26 7%	19 6%	- -	414 6%	50 5%
Locum	259 3%	33 2%	41 3%	194 4%	23 5%	49 2%	199 4%	228 4%	15 2%	9 3%	2 1%	1 3%	202 3%	49 5%
In a dental laboratory	177 2%	16 1%	38 3%	124 3%	4 1%	131 5%	42 1%	141 2%	20 2%	7 2%	4 1%	1 3%	160 2%	12 1%
Salaried primary care dental services	164 2%	131 8%	3 *	29 1%	1 *	33 1%	124 2%	91 1%	62 7%	5 1%	3 1%	- -	139 2%	23 2%
Armed forces	89 1%	24 1%	15 1%	14 *	6 1%	35 1%	51 1%	74 1%	3 *	1 *	6 2%	- -	79 1%	6 1%
Retired	56 1%	13 1%	6 *	18 *	3 1%	35 1%	19 *	43 1%	6 1%	2 1%	3 1%	- -	51 1%	2 *
Other	267 3%	65 4%	44 3%	86 2%	11 3%	100 4%	152 3%	184 3%	47 5%	12 3%	12 4%	1 3%	237 4%	21 2%
Not currently working	191 2%	11 1%	27 2%	97 2%	2 *	34 1%	147 3%	150 2%	12 1%	6 2%	3 1%	2 6%	147 2%	37 4%

Q4. What type of dental care do you provide?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7789 100%	4301 100%	3488 100%	45 100%	565 100%	2596 100%	240 100%	249 100%	3957 100%	56 100%	475 100%	794 100%	994 100%	1472 100%	2207 100%	1094 100%	1221 100%
NHS only	1699 22%	904 21%	795 23%	2 4%	53 9%	658 25%	60 25%	50 20%	785 20%	14 25%	180 38%	131 16%	152 15%	318 22%	571 26%	242 22%	282 23%
Private only	1496 19%	745 17%	751 22%	21 47%	305 54%	392 15%	36 15%	80 32%	659 17%	7 13%	111 23%	128 16%	194 20%	245 17%	355 16%	248 23%	325 27%
Mixture of NHS and private care	4491 58%	2589 60%	1902 55%	21 47%	211 37%	1513 58%	132 55%	130 52%	2444 62%	36 64%	191 40%	518 65%	644 65%	896 61%	1268 57%	596 54%	566 46%
Private plan	424 5%	214 5%	210 6%	1 2%	96 17%	109 4%	4 2%	35 14%	215 5%	- -	7 1%	17 2%	37 4%	63 4%	121 5%	84 8%	102 8%
Don't know/prefer not to say	211 3%	118 3%	93 3%	1 2%	10 2%	70 3%	13 5%	1 *	112 3%	- -	13 3%	25 3%	22 2%	32 2%	51 2%	22 2%	59 5%

Q4. What type of dental care do you provide?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7789 100%	1699 100%	1496 100%	4491 100%	424 100%	2444 100%	4979 100%	6114 100%	874 100%	345 100%	306 100%	33 100%	6495 100%	989 100%
NHS only	1699 22%	1699 100%	42 3%	55 1%	10 2%	429 18%	1182 24%	1214 20%	304 35%	98 28%	71 23%	3 9%	1437 22%	206 21%
Private only	1496 19%	42 2%	1496 100%	62 1%	162 38%	489 20%	939 19%	1309 21%	58 7%	45 13%	17 6%	22 67%	1307 20%	140 14%
Mixture of NHS and private care	4491 58%	55 3%	62 4%	4491 100%	242 57%	1480 61%	2806 56%	3552 58%	494 57%	194 56%	209 68%	8 24%	3661 56%	637 64%
Private plan	424 5%	10 1%	162 11%	242 5%	424 100%	153 6%	256 5%	355 6%	26 3%	24 7%	13 4%	- -	383 6%	29 3%
Don't know/prefer not to say	211 3%	- -	- -	- -	- -	75 3%	117 2%	141 2%	23 3%	10 3%	10 3%	1 3%	165 3%	27 3%

Q5. What best describes your route to registration?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7804 100%	4322 100%	3482 100%	45 100%	568 100%	2586 100%	240 100%	252 100%	3974 100%	56 100%	478 100%	795 100%	992 100%	1472 100%	2211 100%	1097 100%	1231 100%
Dentist UK qualified	3124 40%	3052 71%	72 2%	11 24%	7 1%	60 2%	1 *	7 3%	2790 70%	5 9%	352 74%	202 25%	254 26%	365 25%	655 30%	708 65%	939 76%
DCP UK qualified	2493 32%	5 *	2488 71%	23 51%	477 84%	1786 69%	142 59%	227 90%	5 *	42 75%	6 1%	233 29%	330 33%	610 41%	889 40%	219 20%	210 17%
EEA qualified dental professional	757 10%	614 14%	143 4%	4 9%	34 6%	90 3%	19 8%	- -	580 15%	2 4%	46 10%	90 11%	128 13%	220 15%	241 11%	66 6%	12 1%
Overseas registration examination	441 6%	422 10%	19 1%	1 2%	7 1%	14 1%	2 1%	1 *	394 10%	- -	41 9%	53 7%	86 9%	82 6%	167 8%	39 4%	13 1%
Dentist assessment (Sections 15 and 16 Dentists Act)	78 1%	59 1%	19 1%	- -	1 *	18 1%	- -	- -	53 1%	1 2%	8 2%	18 2%	17 2%	12 1%	25 1%	3 *	3 *
DCP Assessment (Section 36 Dentists Act)	65 1%	- -	65 2%	1 2%	19 3%	39 2%	7 3%	11 4%	2 *	1 2%	- -	11 1%	13 1%	18 1%	21 1%	- -	2 *
Other	303 4%	111 3%	192 6%	2 4%	6 1%	157 6%	27 11%	1 *	97 2%	3 5%	17 4%	45 6%	38 4%	51 3%	96 4%	36 3%	37 3%
Don't know/prefer not to say	543 7%	59 1%	484 14%	3 7%	17 3%	422 16%	42 18%	5 2%	53 1%	2 4%	8 2%	143 18%	126 13%	114 8%	117 5%	26 2%	15 1%

Q5. What best describes your route to registration?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7804 100%	1693 100%	1492 100%	4468 100%	423 100%	2458 100%	4981 100%	6122 100%	875 100%	347 100%	305 100%	33 100%	6506 100%	990 100%
Dentist UK qualified	3124 40%	738 44%	533 36%	1786 40%	176 42%	1599 65%	1333 27%	2378 39%	380 43%	158 46%	168 55%	12 36%	2517 39%	438 44%
DCP UK qualified	2493 32%	664 39%	525 35%	1257 28%	176 42%	166 7%	2258 45%	1942 32%	335 38%	110 32%	88 29%	7 21%	2282 35%	164 17%
EEA qualified dental professional	757 10%	91 5%	156 10%	503 11%	23 5%	330 13%	396 8%	603 10%	56 6%	30 9%	16 5%	6 18%	691 11%	43 4%
Overseas registration examination	441 6%	66 4%	69 5%	299 7%	9 2%	173 7%	245 5%	382 6%	26 3%	10 3%	3 1%	4 12%	181 3%	228 23%
Dentist assessment (Sections 15 and 16 Dentists Act)	78 1%	11 1%	17 1%	49 1%	2 *	31 1%	44 1%	65 1%	3 *	1 *	5 2%	- -	56 1%	17 2%
DCP Assessment (Section 36 Dentists Act)	65 1%	4 *	30 2%	30 1%	4 1%	8 *	54 1%	53 1%	5 1%	1 *	4 1%	1 3%	54 1%	10 1%
Other	303 4%	53 3%	66 4%	181 4%	16 4%	86 3%	205 4%	249 4%	20 2%	14 4%	8 3%	2 6%	254 4%	39 4%
Don't know/prefer not to say	543 7%	66 4%	96 6%	363 8%	17 4%	65 3%	446 9%	450 7%	50 6%	23 7%	13 4%	1 3%	471 7%	51 5%

Q6. How many dentists work in the dental practice where you work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	6903 100%	3935 100%	2968 100%	38 100%	513 100%	2241 100%	132 100%	222 100%	3661 100%	47 100%	380 100%	706 100%	870 100%	1302 100%	1946 100%	981 100%	1094 100%
1	587 9%	288 7%	299 10%	18 47%	26 5%	193 9%	60 45%	10 5%	267 7%	6 13%	29 8%	35 5%	68 8%	99 8%	159 8%	84 9%	142 13%
2	878 13%	497 13%	381 13%	6 16%	57 11%	309 14%	7 5%	27 12%	469 13%	5 11%	36 9%	87 12%	113 13%	131 10%	248 13%	153 16%	145 13%
3	1102 16%	680 17%	422 14%	5 13%	81 16%	320 14%	6 5%	34 15%	649 18%	14 30%	35 9%	111 16%	146 17%	227 17%	278 14%	175 18%	164 15%
4	1141 17%	696 18%	445 15%	1 3%	107 21%	332 15%	4 3%	47 21%	669 18%	3 6%	39 10%	113 16%	148 17%	211 16%	334 17%	174 18%	161 15%
5	904 13%	538 14%	366 12%	2 5%	80 16%	275 12%	2 2%	22 10%	508 14%	9 19%	38 10%	90 13%	133 15%	179 14%	253 13%	104 11%	145 13%
6	650 9%	373 9%	277 9%	3 8%	50 10%	205 9%	6 5%	26 12%	352 10%	5 11%	29 8%	83 12%	74 9%	136 10%	173 9%	82 8%	101 9%
7	387 6%	231 6%	156 5%	- -	29 6%	121 5%	4 3%	11 5%	210 6%	- -	32 8%	50 7%	61 7%	63 5%	110 6%	42 4%	61 6%
8	267 4%	151 4%	116 4%	1 3%	25 5%	87 4%	2 2%	9 4%	138 4%	1 2%	19 5%	43 6%	28 3%	54 4%	72 4%	27 3%	43 4%
9	142 2%	75 2%	67 2%	- -	13 3%	54 2%	2 2%	8 4%	69 2%	1 2%	9 2%	17 2%	20 2%	22 2%	43 2%	20 2%	20 2%
10 or more	844 12%	405 10%	439 15%	2 5%	45 9%	345 15%	39 30%	28 13%	329 9%	3 6%	114 30%	77 11%	79 9%	180 14%	276 14%	120 12%	111 10%
Don't know	1 *	1 *	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -	- -	1 *
Mean Score	7.64	7.26	8.15	2.76	5.46	8.29	18.62	6.29	6.85	5.15	15.59	8.92	5.85	8.06	7.01	7.67	8.86
Standard Deviation	39.692	35.997	44.116	2.519	6.437	45.565	90.953	8.861	36.655	6.434	37.314	75.461	9.076	32.313	12.453	25.395	64.105

Q6. How many dentists work in the dental practice where you work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	6903 100%	1310 100%	1410 100%	4137 100%	407 100%	2192 100%	4401 100%	5441 100%	758 100%	298 100%	272 100%	32 100%	5758 100%	881 100%
1	587 9%	98 7%	191 14%	235 6%	33 8%	246 11%	314 7%	464 9%	55 7%	25 8%	19 7%	3 9%	508 9%	48 5%
2	878 13%	124 9%	238 17%	509 12%	62 15%	288 13%	549 12%	654 12%	119 16%	44 15%	36 13%	8 25%	751 13%	99 11%
3	1102 16%	123 9%	235 17%	743 18%	78 19%	354 16%	697 16%	824 15%	142 19%	59 20%	54 20%	11 34%	905 16%	139 16%
4	1141 17%	128 10%	221 16%	802 19%	68 17%	380 17%	722 16%	918 17%	110 15%	49 16%	51 19%	3 9%	918 16%	188 21%
5	904 13%	116 9%	180 13%	616 15%	49 12%	276 13%	591 13%	707 13%	105 14%	40 13%	37 14%	2 6%	746 13%	121 14%
6	650 9%	104 8%	119 8%	426 10%	34 8%	182 8%	434 10%	537 10%	50 7%	29 10%	22 8%	2 6%	545 9%	78 9%
7	387 6%	61 5%	64 5%	268 6%	22 5%	129 6%	245 6%	328 6%	30 4%	13 4%	9 3%	1 3%	330 6%	49 6%
8	267 4%	59 5%	46 3%	170 4%	24 6%	76 3%	175 4%	230 4%	22 3%	7 2%	4 1%	1 3%	221 4%	39 4%
9	142 2%	22 2%	28 2%	93 2%	12 3%	38 2%	99 2%	120 2%	7 1%	9 3%	5 2%	1 3%	115 2%	22 2%
10 or more	844 12%	475 36%	88 6%	274 7%	25 6%	223 10%	575 13%	658 12%	118 16%	23 8%	35 13%	-	719 12%	98 11%
Don't know	1 *	-	-	1 *	-	-	-	1 *	-	-	-	-	-	-
Mean Score	7.64	16.73	4.42	5.33	4.92	7.80	7.54	7.90	7.31	6.06	5.75	3.44	7.79	6.79
Standard Deviation	39.692	64.082	4.391	16.343	5.795	50.147	34.535	44.289	13.341	9.909	7.539	1.966	42.969	12.600

Q7. Approximately how many hours per week do you normally work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7816 100%	4313 100%	3503 100%	45 100%	567 100%	2609 100%	239 100%	251 100%	3969 100%	56 100%	475 100%	798 100%	997 100%	1478 100%	2210 100%	1094 100%	1234 100%
More than 40 hours (50.0)	1179 15%	768 18%	411 12%	12 27%	16 3%	289 11%	89 37%	16 6%	647 16%	5 9%	173 36%	94 12%	153 15%	203 14%	343 16%	212 19%	174 14%
35-40 (37.5)	2844 36%	1506 35%	1338 38%	13 29%	144 25%	1056 40%	107 45%	90 36%	1414 36%	24 43%	142 30%	396 50%	430 43%	618 42%	812 37%	328 30%	258 21%
30-34 (32.0)	1221 16%	712 17%	509 15%	7 16%	90 16%	393 15%	13 5%	41 16%	681 17%	13 23%	43 9%	124 16%	127 13%	240 16%	369 17%	170 16%	191 15%
25-29 (27.0)	743 10%	407 9%	336 10%	3 7%	101 18%	228 9%	3 1%	38 15%	381 10%	4 7%	30 6%	59 7%	81 8%	121 8%	209 9%	133 12%	140 11%
20-24 (22.0)	780 10%	383 9%	397 11%	4 9%	77 14%	302 12%	8 3%	24 10%	357 9%	5 9%	29 6%	44 6%	91 9%	137 9%	235 11%	119 11%	153 12%
15-19 (17.0)	479 6%	217 5%	262 7%	4 9%	78 14%	173 7%	3 1%	25 10%	197 5%	2 4%	21 4%	26 3%	45 5%	79 5%	136 6%	65 6%	127 10%
Fewer than 15 (12.0)	357 5%	215 5%	142 4%	2 4%	48 8%	84 3%	7 3%	13 5%	191 5%	2 4%	27 6%	17 2%	30 3%	47 3%	75 3%	50 5%	137 11%
Not currently working/retired	213 3%	105 2%	108 3%	- -	13 2%	84 3%	9 4%	4 2%	101 3%	1 2%	10 2%	38 5%	40 4%	33 2%	31 1%	17 2%	54 4%
Mean Score	33.45	34.06	32.69	34.94	27.80	33.02	40.31	30.86	33.85	33.49	37.59	35.16	34.64	34.04	33.70	33.66	30.03
Standard Deviation	10.253	10.454	9.948	11.742	9.195	9.575	9.474	9.405	10.235	8.686	11.834	8.384	9.657	9.551	10.021	10.799	11.714

Q7. Approximately how many hours per week do you normally work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7816 100%	1697 100%	1492 100%	4477 100%	424 100%	2449 100%	5002 100%	6131 100%	878 100%	346 100%	306 100%	33 100%	6519 100%	991 100%
More than 40 hours (50.0)	1179 15%	282 17%	200 13%	681 15%	57 13%	599 24%	500 10%	927 15%	126 14%	47 14%	42 14%	5 15%	976 15%	140 14%
35-40 (37.5)	2844 36%	728 43%	395 26%	1696 38%	141 33%	968 40%	1750 35%	2171 35%	371 42%	133 38%	119 39%	13 39%	2374 36%	362 37%
30-34 (32.0)	1221 16%	256 15%	267 18%	697 16%	80 19%	356 15%	809 16%	942 15%	133 15%	65 19%	61 20%	8 24%	1003 15%	169 17%
25-29 (27.0)	743 10%	107 6%	183 12%	450 10%	43 10%	156 6%	558 11%	605 10%	82 9%	29 8%	22 7%	1 3%	630 10%	91 9%
20-24 (22.0)	780 10%	159 9%	168 11%	441 10%	56 13%	113 5%	634 13%	621 10%	84 10%	33 10%	30 10%	1 3%	672 10%	84 8%
15-19 (17.0)	479 6%	88 5%	127 9%	263 6%	25 6%	77 3%	386 8%	398 6%	37 4%	19 5%	20 7%	3 9%	402 6%	67 7%
Fewer than 15 (12.0)	357 5%	60 4%	123 8%	155 3%	18 4%	122 5%	224 4%	294 5%	31 4%	14 4%	8 3%	1 3%	287 4%	52 5%
Not currently working/retired	213 3%	17 1%	29 2%	94 2%	4 1%	58 2%	141 3%	173 3%	14 2%	6 2%	4 1%	1 3%	175 3%	26 3%
Mean Score	33.45	34.64	31.19	33.80	32.69	36.43	31.84	33.27	34.18	33.58	33.79	34.55	33.42	33.21
Standard Deviation	10.253	9.885	10.939	9.955	10.016	10.383	9.820	10.372	9.575	9.761	9.557	9.847	10.228	10.258

Q8. How long have you been on the GDC register?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7832 100%	4325 100%	3507 100%	45 100%	569 100%	2609 100%	241 100%	252 100%	3977 100%	56 100%	479 100%	799 100%	999 100%	1481 100%	2216 100%	1101 100%	1236 100%
Less than 1 year (0.5)	253 3%	121 3%	132 4%	-	11 2%	117 4%	4 2%	8 3%	125 3%	1 2%	1 *	253 32%	-	-	-	-	-
1 to 2 years (1.5)	546 7%	199 5%	347 10%	1 2%	25 4%	311 12%	9 4%	17 7%	197 5%	2 4%	2 *	546 68%	-	-	-	-	-
3 to 5 years (4.0)	999 13%	417 10%	582 17%	2 4%	59 10%	492 19%	28 12%	40 16%	404 10%	7 13%	25 5%	-	999 100%	-	-	-	-
6 to 10 years (8.0)	1481 19%	646 15%	835 24%	11 24%	84 15%	652 25%	74 31%	67 27%	613 15%	19 34%	49 10%	-	-	1481 100%	-	-	-
11 to 15 years (13.0)	1480 19%	603 14%	877 25%	15 33%	63 11%	686 26%	100 41%	50 20%	567 14%	16 29%	56 12%	-	-	-	1480 67%	-	-
16 to 20 years (18.0)	736 9%	487 11%	249 7%	3 7%	65 11%	163 6%	15 6%	17 7%	442 11%	3 5%	62 13%	-	-	-	736 33%	-	-
21 to 25 years (23.0)	553 7%	398 9%	155 4%	3 7%	69 12%	74 3%	5 2%	16 6%	349 9%	2 4%	57 12%	-	-	-	-	553 50%	-
26 to 30 years (28.0)	548 7%	450 10%	98 3%	5 11%	59 10%	37 1%	1 *	9 4%	386 10%	1 2%	87 18%	-	-	-	-	548 50%	-
31 to 35 years (33.0)	599 8%	500 12%	99 3%	2 4%	54 9%	36 1%	4 2%	7 3%	453 11%	3 5%	56 12%	-	-	-	-	-	599 48%
36 to 40 years (38.0)	378 5%	293 7%	85 2%	3 7%	56 10%	22 1%	1 *	12 5%	262 7%	2 4%	43 9%	-	-	-	-	-	378 31%
41 to 45 years (43.0)	177 2%	141 3%	36 1%	-	16 3%	15 1%	-	9 4%	121 3%	-	28 6%	-	-	-	-	-	177 14%
46 years or over (50.0)	82 1%	70 2%	12 *	-	8 1%	4 *	-	-	58 1%	-	13 3%	-	-	-	-	-	82 7%
Mean Score	15.73	19.13	11.53	16.34	19.64	9.65	10.80	13.39	18.62	12.40	23.85	1.18	4.00	8.00	14.66	25.49	37.09
Standard Deviation	11.937	12.646	9.438	9.818	12.626	7.663	5.806	11.082	12.629	8.937	11.787	0.465	-	-	2.355	2.501	4.944

Q8. How long have you been on the GDC register?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7832 100%	1696 100%	1495 100%	4488 100%	424 100%	2458 100%	5008 100%	6146 100%	877 100%	348 100%	306 100%	33 100%	6529 100%	995 100%
Less than 1 year (0.5)	253 3%	51 3%	35 2%	151 3%	5 1%	43 2%	202 4%	192 3%	19 2%	18 5%	10 3%	1 3%	184 3%	62 6%
1 to 2 years (1.5)	546 7%	80 5%	93 6%	367 8%	12 3%	81 3%	447 9%	442 7%	51 6%	18 5%	23 8%	3 9%	438 7%	94 9%
3 to 5 years (4.0)	999 13%	152 9%	194 13%	644 14%	37 9%	194 8%	749 15%	809 13%	101 12%	33 9%	34 11%	4 12%	787 12%	180 18%
6 to 10 years (8.0)	1481 19%	318 19%	245 16%	896 20%	63 15%	368 15%	1039 21%	1157 19%	174 20%	71 20%	52 17%	5 15%	1250 19%	179 18%
11 to 15 years (13.0)	1480 19%	403 24%	203 14%	856 19%	78 18%	369 15%	1052 21%	1134 18%	195 22%	67 19%	59 19%	5 15%	1235 19%	192 19%
16 to 20 years (18.0)	736 9%	168 10%	152 10%	412 9%	43 10%	267 11%	435 9%	579 9%	84 10%	22 6%	40 13%	2 6%	596 9%	99 10%
21 to 25 years (23.0)	553 7%	126 7%	126 8%	296 7%	35 8%	229 9%	306 6%	431 7%	58 7%	30 9%	27 9%	1 3%	448 7%	77 8%
26 to 30 years (28.0)	548 7%	116 7%	122 8%	300 7%	49 12%	240 10%	271 5%	427 7%	66 8%	23 7%	19 6%	5 15%	476 7%	47 5%
31 to 35 years (33.0)	599 8%	148 9%	126 8%	306 7%	43 10%	296 12%	273 5%	452 7%	82 9%	31 9%	26 8%	4 12%	535 8%	35 4%
36 to 40 years (38.0)	378 5%	81 5%	120 8%	163 4%	38 9%	198 8%	157 3%	310 5%	31 4%	18 5%	10 3%	1 3%	337 5%	21 2%
41 to 45 years (43.0)	177 2%	44 3%	42 3%	74 2%	13 3%	106 4%	63 1%	140 2%	12 1%	15 4%	5 2%	2 6%	161 2%	9 1%
46 years or over (50.0)	82 1%	9 1%	37 2%	23 1%	8 2%	67 3%	14 *	73 1%	4 *	2 1%	1 *	- -	82 1%	- -
Mean Score	15.73	16.52	18.03	14.43	19.95	20.61	13.30	15.73	15.63	16.64	15.47	17.61	16.20	12.09
Standard Deviation	11.937	11.457	13.179	11.244	12.458	12.964	10.599	12.044	11.071	12.435	11.056	13.231	12.147	9.844

Q9. As part of your work, do you provide any dental care in the following contexts?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7621 100%	4215 100%	3406 100%	43 100%	552 100%	2563 100%	207 100%	243 100%	3884 100%	55 100%	457 100%	784 100%	983 100%	1450 100%	2136 100%	1070 100%	1193 100%
Residential care/nursing home	924 12%	455 11%	469 14%	11 26%	32 6%	415 16%	7 3%	18 7%	437 11%	- -	34 7%	37 5%	86 9%	162 11%	312 15%	150 14%	176 15%
Private homes	698 9%	364 9%	334 10%	13 30%	21 4%	296 12%	6 3%	11 5%	346 9%	1 2%	29 6%	28 4%	47 5%	126 9%	241 11%	116 11%	139 12%
Special needs facilities	642 8%	247 6%	395 12%	1 2%	29 5%	349 14%	6 3%	28 12%	218 6%	- -	49 11%	12 2%	46 5%	131 9%	247 12%	95 9%	110 9%
Schools	453 6%	146 3%	307 9%	- -	38 7%	257 10%	1 *	31 13%	134 3%	1 2%	21 5%	18 2%	37 4%	89 6%	175 8%	67 6%	66 6%
Other	380 5%	195 5%	185 5%	4 9%	16 3%	131 5%	35 17%	9 4%	163 4%	- -	49 11%	20 3%	31 3%	59 4%	122 6%	54 5%	93 8%
I Don't provide any services outside the surgery	6069 80%	3449 82%	2620 77%	24 56%	473 86%	1927 75%	160 77%	191 79%	3179 82%	54 98%	361 79%	708 90%	839 85%	1171 81%	1637 77%	831 78%	879 74%

Q9. As part of your work, do you provide any dental care in the following contexts?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7621 100%	1644 100%	1466 100%	4392 100%	414 100%	2372 100%	4897 100%	5984 100%	849 100%	337 100%	298 100%	33 100%	6350 100%	977 100%
Residential care/nursing home	924 12%	519 32%	81 6%	332 8%	37 9%	220 9%	672 14%	553 9%	225 27%	41 12%	97 33%	6 18%	836 13%	71 7%
Private homes	698 9%	418 25%	71 5%	216 5%	33 8%	173 7%	504 10%	400 7%	184 22%	30 9%	79 27%	4 12%	645 10%	41 4%
Special needs facilities	642 8%	556 34%	22 2%	71 2%	8 2%	89 4%	527 11%	415 7%	136 16%	37 11%	47 16%	1 3%	574 9%	56 6%
Schools	453 6%	325 20%	34 2%	93 2%	13 3%	41 2%	396 8%	308 5%	83 10%	20 6%	36 12%	2 6%	409 6%	39 4%
Other	380 5%	159 10%	33 2%	103 2%	7 2%	141 6%	215 4%	276 5%	64 8%	16 5%	12 4%	3 9%	321 5%	36 4%
I Don't provide any services outside the surgery	6069 80%	900 55%	1305 89%	3823 87%	350 85%	1953 82%	3837 78%	4966 83%	531 63%	270 80%	179 60%	22 67%	4994 79%	828 85%

Q10A. To protect, promote and maintain the health, safety and well-being of the public

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7817 100%	4318 100%	3499 100%	45 100%	566 100%	2605 100%	240 100%	251 100%	3970 100%	56 100%	478 100%	798 100%	997 100%	1477 100%	2211 100%	1097 100%	1230 100%
Strongly agree	2771 35%	954 22%	1817 52%	14 31%	283 50%	1417 54%	79 33%	122 49%	863 22%	30 54%	119 25%	439 55%	469 47%	550 37%	725 33%	267 24%	320 26%
Tend to agree	3108 40%	1772 41%	1336 38%	17 38%	227 40%	975 37%	91 38%	105 42%	1641 41%	22 39%	184 38%	271 34%	346 35%	572 39%	924 42%	473 43%	518 42%
Tend to disagree	966 12%	813 19%	153 4%	8 18%	30 5%	88 3%	29 12%	12 5%	743 19%	2 4%	93 19%	34 4%	83 8%	172 12%	296 13%	179 16%	202 16%
Strongly disagree	672 9%	589 14%	83 2%	5 11%	11 2%	45 2%	25 10%	7 3%	545 14%	1 2%	64 13%	32 4%	63 6%	121 8%	180 8%	125 11%	149 12%
Don't know/prefer not to say	300 4%	190 4%	110 3%	1 2%	15 3%	80 3%	16 7%	5 2%	178 4%	1 2%	18 4%	22 3%	36 4%	62 4%	86 4%	53 5%	41 3%
Net Agree	5879 75%	2726 63%	3153 90%	31 69%	510 90%	2392 92%	170 71%	227 90%	2504 63%	52 93%	303 63%	710 89%	815 82%	1122 76%	1649 75%	740 67%	838 68%
Net Disagree	1638 21%	1402 32%	236 7%	13 29%	41 7%	133 5%	54 23%	19 8%	1288 32%	3 5%	157 33%	66 8%	146 15%	293 20%	476 22%	304 28%	351 29%

Q10A. To protect, promote and maintain the health, safety and well-being of the public

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7817 100%	1694 100%	1491 100%	4479 100%	424 100%	2452 100%	5001 100%	6134 100%	876 100%	346 100%	306 100%	33 100%	6516 100%	994 100%
Strongly agree	2771 35%	563 33%	551 37%	1587 35%	145 34%	545 22%	2154 43%	2229 36%	271 31%	118 34%	96 31%	10 30%	2315 36%	398 40%
Tend to agree	3108 40%	726 43%	561 38%	1772 40%	172 41%	940 38%	2052 41%	2386 39%	394 45%	141 41%	130 42%	11 33%	2640 41%	370 37%
Tend to disagree	966 12%	203 12%	182 12%	570 13%	55 13%	472 19%	431 9%	750 12%	105 12%	46 13%	43 14%	7 21%	802 12%	107 11%
Strongly disagree	672 9%	130 8%	140 9%	390 9%	41 10%	403 16%	194 4%	544 9%	71 8%	22 6%	27 9%	1 3%	516 8%	87 9%
Don't know/prefer not to say	300 4%	72 4%	57 4%	160 4%	11 3%	92 4%	170 3%	225 4%	35 4%	19 5%	10 3%	4 12%	243 4%	32 3%
Net Agree	5879 75%	1289 76%	1112 75%	3359 75%	317 75%	1485 61%	4206 84%	4615 75%	665 76%	259 75%	226 74%	21 64%	4955 76%	768 77%
Net Disagree	1638 21%	333 20%	322 22%	960 21%	96 23%	875 36%	625 12%	1294 21%	176 20%	68 20%	70 23%	8 24%	1318 20%	194 20%

Q10B. To promote and maintain public confidence in the profession

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7803 100%	4317 100%	3486 100%	44 100%	565 100%	2595 100%	238 100%	251 100%	3970 100%	56 100%	478 100%	797 100%	997 100%	1472 100%	2206 100%	1094 100%	1230 100%
Strongly agree	2420 31%	734 17%	1686 48%	12 27%	236 42%	1346 52%	67 28%	104 41%	672 17%	27 48%	93 19%	394 49%	434 44%	475 32%	643 29%	225 21%	248 20%
Tend to agree	2601 33%	1273 29%	1328 38%	13 30%	238 42%	956 37%	101 42%	92 37%	1151 29%	22 39%	150 31%	265 33%	260 26%	481 33%	776 35%	382 35%	433 35%
Tend to disagree	1264 16%	1028 24%	236 7%	11 25%	48 8%	149 6%	28 12%	31 12%	955 24%	2 4%	105 22%	57 7%	133 13%	214 15%	360 16%	224 20%	276 22%
Strongly disagree	1190 15%	1079 25%	111 3%	6 14%	18 3%	62 2%	25 11%	13 5%	1001 25%	3 5%	110 23%	59 7%	126 13%	237 16%	325 15%	214 20%	227 18%
Don't know/prefer not to say	328 4%	203 5%	125 4%	2 5%	25 4%	82 3%	17 7%	11 4%	191 5%	2 4%	20 4%	22 3%	44 4%	65 4%	102 5%	49 4%	46 4%
Net Agree	5021 64%	2007 46%	3014 86%	25 57%	474 84%	2302 89%	168 71%	196 78%	1823 46%	49 88%	243 51%	659 83%	694 70%	956 65%	1419 64%	607 55%	681 55%
Net Disagree	2454 31%	2107 49%	347 10%	17 39%	66 12%	211 8%	53 22%	44 18%	1956 49%	5 9%	215 45%	116 15%	259 26%	451 31%	685 31%	438 40%	503 41%

Q10B. To promote and maintain public confidence in the profession

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7803 100%	1687 100%	1490 100%	4474 100%	420 100%	2450 100%	4989 100%	6120 100%	876 100%	346 100%	306 100%	33 100%	6506 100%	990 100%
Strongly agree	2420 31%	487 29%	476 32%	1398 31%	130 31%	434 18%	1921 39%	1946 32%	235 27%	105 30%	80 26%	10 30%	2030 31%	345 35%
Tend to agree	2601 33%	601 36%	492 33%	1447 32%	141 34%	698 28%	1815 36%	2007 33%	317 36%	112 32%	108 35%	8 24%	2230 34%	294 30%
Tend to disagree	1264 16%	300 18%	218 15%	738 16%	67 16%	575 23%	631 13%	991 16%	137 16%	66 19%	56 18%	7 21%	1053 16%	151 15%
Strongly disagree	1190 15%	231 14%	232 16%	711 16%	66 16%	641 26%	430 9%	933 15%	141 16%	47 14%	48 16%	5 15%	930 14%	157 16%
Don't know/prefer not to say	328 4%	68 4%	72 5%	180 4%	16 4%	102 4%	192 4%	243 4%	46 5%	16 5%	14 5%	3 9%	263 4%	43 4%
Net Agree	5021 64%	1088 64%	968 65%	2845 64%	271 65%	1132 46%	3736 75%	3953 65%	552 63%	217 63%	188 61%	18 55%	4260 65%	639 65%
Net Disagree	2454 31%	531 31%	450 30%	1449 32%	133 32%	1216 50%	1061 21%	1924 31%	278 32%	113 33%	104 34%	12 36%	1983 30%	308 31%

GDC Registrants Survey 2019

Q10C. To promote and maintain proper professional standards and conduct for members of those professions

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7788 100%	4307 100%	3481 100%	44 100%	565 100%	2592 100%	237 100%	250 100%	3961 100%	56 100%	477 100%	797 100%	993 100%	1472 100%	2202 100%	1091 100%	1226 100%
Strongly agree	2821 36%	918 21%	1903 55%	14 32%	290 51%	1494 58%	74 31%	118 47%	839 21%	29 52%	114 24%	426 53%	479 48%	556 38%	734 33%	287 26%	337 27%
Tend to agree	2895 37%	1705 40%	1190 34%	16 36%	208 37%	856 33%	92 39%	101 40%	1563 39%	24 43%	186 39%	262 33%	282 28%	519 35%	888 40%	435 40%	506 41%
Tend to disagree	982 13%	792 18%	190 5%	6 14%	36 6%	123 5%	25 11%	19 8%	735 19%	1 2%	70 15%	47 6%	105 11%	191 13%	281 13%	171 16%	187 15%
Strongly disagree	838 11%	727 17%	111 3%	5 11%	17 3%	61 2%	30 13%	10 4%	670 17%	1 2%	86 18%	44 6%	92 9%	150 10%	230 10%	155 14%	165 13%
Don't know/prefer not to say	252 3%	165 4%	87 2%	3 7%	14 2%	58 2%	16 7%	2 1%	154 4%	1 2%	21 4%	18 2%	35 4%	56 4%	69 3%	43 4%	31 3%
Net Agree	5716 73%	2623 61%	3093 89%	30 68%	498 88%	2350 91%	166 70%	219 88%	2402 61%	53 95%	300 63%	688 86%	761 77%	1075 73%	1622 74%	722 66%	843 69%
Net Disagree	1820 23%	1519 35%	301 9%	11 25%	53 9%	184 7%	55 23%	29 12%	1405 35%	2 4%	156 33%	91 11%	197 20%	341 23%	511 23%	326 30%	352 29%

Q10C. To promote and maintain proper professional standards and conduct for members of those professions

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7788 100%	1686 100%	1488 100%	4462 100%	419 100%	2441 100%	4984 100%	6106 100%	876 100%	346 100%	306 100%	32 100%	6492 100%	990 100%
Strongly agree	2821 36%	575 34%	581 39%	1599 36%	157 37%	518 21%	2226 45%	2246 37%	298 34%	118 34%	96 31%	11 34%	2399 37%	370 37%
Tend to agree	2895 37%	680 40%	512 34%	1649 37%	155 37%	915 37%	1887 38%	2241 37%	336 38%	130 38%	128 42%	12 38%	2458 38%	351 35%
Tend to disagree	982 13%	218 13%	165 11%	580 13%	52 12%	444 18%	463 9%	766 13%	112 13%	50 14%	42 14%	6 19%	791 12%	121 12%
Strongly disagree	838 11%	170 10%	179 12%	482 11%	41 10%	479 20%	274 5%	657 11%	99 11%	36 10%	33 11%	1 3%	648 10%	110 11%
Don't know/prefer not to say	252 3%	43 3%	51 3%	152 3%	14 3%	85 3%	134 3%	196 3%	31 4%	12 3%	7 2%	2 6%	196 3%	38 4%
Net Agree	5716 73%	1255 74%	1093 73%	3248 73%	312 74%	1433 59%	4113 83%	4487 73%	634 72%	248 72%	224 73%	23 72%	4857 75%	721 73%
Net Disagree	1820 23%	388 23%	344 23%	1062 24%	93 22%	923 38%	737 15%	1423 23%	211 24%	86 25%	75 25%	7 22%	1439 22%	231 23%

Q10. To what extent do you agree that the GDC is fulfilling each purpose?... Summary table

BASE: Respondents answering

	To protect, promote and maintain the health, safety and well-being of the public	To promote and maintain public confidence in the profession	To promote and maintain proper professional standards and conduct for members of those professions
TOTAL	7817 100%	7803 100%	7788 100%
Strongly agree	2771 35%	2420 31%	2821 36%
Tend to agree	3108 40%	2601 33%	2895 37%
Tend to disagree	966 12%	1264 16%	982 13%
Strongly disagree	672 9%	1190 15%	838 11%
Don't know/prefer not to say	300 4%	328 4%	252 3%
Net Agree	5879 75%	5021 64%	5716 73%
Net Disagree	1638 21%	2454 31%	1820 23%

Q11. Are you aware of the GDC’s publication ‘Shifting the Bala

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7799 100%	4312 100%	3487 100%	45 100%	567 100%	2591 100%	241 100%	252 100%	3964 100%	56 100%	478 100%	794 100%	992 100%	1473 100%	2200 100%	1100 100%	1233 100%
Yes, I have used it to inform my practice	355 5%	254 6%	101 3%	1 2%	24 4%	69 3%	10 4%	13 5%	222 6%	- -	41 9%	20 3%	30 3%	44 3%	104 5%	70 6%	87 7%
Yes, I have read it	1505 19%	937 22%	568 16%	11 24%	128 23%	382 15%	37 15%	48 19%	865 22%	9 16%	108 23%	117 15%	180 18%	246 17%	401 18%	262 24%	296 24%
Yes, I am aware of it	2772 36%	1559 36%	1213 35%	20 44%	218 38%	878 34%	67 28%	107 42%	1424 36%	21 38%	174 36%	245 31%	338 34%	527 36%	800 36%	399 36%	462 37%
No, I am not aware of it	3167 41%	1562 36%	1605 46%	13 29%	197 35%	1262 49%	127 53%	84 33%	1453 37%	26 46%	155 32%	412 52%	444 45%	656 45%	895 41%	369 34%	388 31%

Q11. Are you aware of the GDC’s publication ‘Shifting the Bala

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7799 100%	1685 100%	1491 100%	4468 100%	421 100%	2448 100%	4985 100%	6120 100%	873 100%	347 100%	305 100%	32 100%	6507 100%	986 100%
Yes, I have used it to inform my practice	355 5%	67 4%	75 5%	198 4%	17 4%	159 6%	178 4%	277 5%	45 5%	16 5%	10 3%	2 6%	291 4%	48 5%
Yes, I have read it	1505 19%	309 18%	327 22%	819 18%	81 19%	598 24%	835 17%	1185 19%	164 19%	64 18%	61 20%	6 19%	1280 20%	166 17%
Yes, I am aware of it	2772 36%	621 37%	501 34%	1606 36%	165 39%	882 36%	1769 35%	2123 35%	342 39%	137 39%	120 39%	12 38%	2292 35%	356 36%
No, I am not aware of it	3167 41%	688 41%	588 39%	1845 41%	158 38%	809 33%	2203 44%	2535 41%	322 37%	130 37%	114 37%	12 38%	2644 41%	416 42%

Q12A. To what extent do you think the GDC is Consistent

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7610 100%	4254 100%	3356 100%	44 100%	551 100%	2491 100%	227 100%	248 100%	3910 100%	55 100%	469 100%	767 100%	964 100%	1431 100%	2152 100%	1080 100%	1209 100%
1 Not at all	641 8%	563 13%	78 2%	6 14%	15 3%	42 2%	21 9%	8 3%	515 13%	- -	64 14%	16 2%	70 7%	120 8%	168 8%	140 13%	127 11%
2	272 4%	250 6%	22 1%	1 2%	5 1%	11 *	4 2%	4 2%	231 6%	1 2%	29 6%	7 1%	20 2%	48 3%	75 3%	53 5%	69 6%
3	325 4%	286 7%	39 1%	3 7%	7 1%	25 1%	5 2%	3 1%	258 7%	1 2%	31 7%	11 1%	37 4%	53 4%	101 5%	53 5%	70 6%
4	327 4%	259 6%	68 2%	3 7%	18 3%	41 2%	6 3%	10 4%	233 6%	1 2%	38 8%	12 2%	25 3%	61 4%	92 4%	62 6%	75 6%
5	1337 18%	924 22%	413 12%	10 23%	65 12%	275 11%	59 26%	37 15%	863 22%	4 7%	97 21%	69 9%	130 13%	247 17%	388 18%	223 21%	279 23%
6	528 7%	354 8%	174 5%	3 7%	39 7%	117 5%	16 7%	10 4%	315 8%	4 7%	51 11%	33 4%	57 6%	84 6%	166 8%	84 8%	104 9%
7	826 11%	503 12%	323 10%	1 2%	76 14%	220 9%	17 7%	32 13%	465 12%	5 9%	47 10%	85 11%	88 9%	151 11%	224 10%	139 13%	136 11%
8	1430 19%	622 15%	808 24%	11 25%	132 24%	609 24%	49 22%	57 23%	583 15%	10 18%	55 12%	177 23%	178 18%	269 19%	431 20%	175 16%	198 16%
9	697 9%	230 5%	467 14%	3 7%	77 14%	360 14%	20 9%	29 12%	211 5%	11 20%	24 5%	118 15%	112 12%	141 10%	194 9%	69 6%	63 5%
10 Completely	1227 16%	263 6%	964 29%	3 7%	117 21%	791 32%	30 13%	58 23%	236 6%	18 33%	33 7%	239 31%	247 26%	257 18%	313 15%	82 8%	88 7%
Mean Score	6.45	5.38	7.80	5.66	7.49	8.01	6.39	7.38	5.39	8.13	5.27	7.98	7.09	6.57	6.42	5.64	5.61
Standard Deviation	2.734	2.667	2.157	2.770	2.173	2.046	2.624	2.331	2.662	2.001	2.677	2.111	2.745	2.758	2.675	2.710	2.606

Q12A. To what extent do you think the GDC is Consistent

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7610 100%	1646 100%	1455 100%	4367 100%	413 100%	2426 100%	4830 100%	5981 100%	847 100%	333 100%	297 100%	32 100%	6343 100%	969 100%
1 Not at all	641 8%	136 8%	127 9%	374 9%	34 8%	372 15%	201 4%	507 8%	77 9%	26 8%	21 7%	3 9%	483 8%	96 10%
2	272 4%	56 3%	55 4%	162 4%	15 4%	153 6%	96 2%	213 4%	28 3%	13 4%	15 5%	1 3%	211 3%	34 4%
3	325 4%	66 4%	70 5%	184 4%	14 3%	176 7%	117 2%	250 4%	37 4%	19 6%	13 4%	- -	243 4%	55 6%
4	327 4%	65 4%	58 4%	190 4%	18 4%	146 6%	163 3%	243 4%	50 6%	13 4%	14 5%	2 6%	267 4%	43 4%
5	1337 18%	328 20%	228 16%	751 17%	72 17%	491 20%	763 16%	1065 18%	142 17%	59 18%	48 16%	11 34%	1116 18%	163 17%
6	528 7%	118 7%	109 7%	296 7%	35 8%	207 9%	301 6%	411 7%	61 7%	29 9%	17 6%	1 3%	439 7%	75 8%
7	826 11%	195 12%	140 10%	481 11%	51 12%	264 11%	534 11%	634 11%	98 12%	45 14%	37 12%	1 3%	681 11%	113 12%
8	1430 19%	307 19%	281 19%	813 19%	76 18%	343 14%	1046 22%	1139 19%	151 18%	52 16%	54 18%	7 22%	1227 19%	176 18%
9	697 9%	150 9%	137 9%	393 9%	35 8%	125 5%	562 12%	573 10%	71 8%	22 7%	20 7%	2 6%	583 9%	97 10%
10 Completely	1227 16%	225 14%	250 17%	723 17%	63 15%	149 6%	1047 22%	946 16%	132 16%	55 17%	58 20%	4 13%	1093 17%	117 12%
Mean Score	6.45	6.36	6.48	6.45	6.44	5.23	7.17	6.46	6.34	6.33	6.53	6.09	6.57	6.20
Standard Deviation	2.734	2.659	2.788	2.751	2.680	2.734	2.446	2.731	2.751	2.708	2.766	2.668	2.696	2.746

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Q12B. To what extent do you think the GDC is Efficient

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7615 100%	4263 100%	3352 100%	43 100%	556 100%	2483 100%	227 100%	248 100%	3920 100%	56 100%	469 100%	769 100%	963 100%	1437 100%	2150 100%	1077 100%	1212 100%
1 Not at all	1070 14%	973 23%	97 3%	7 16%	15 3%	55 2%	25 11%	8 3%	893 23%	3 5%	109 23%	29 4%	107 11%	195 14%	289 13%	222 21%	225 19%
2	492 6%	432 10%	60 2%	2 5%	10 2%	31 1%	14 6%	8 3%	390 10%	- -	57 12%	17 2%	49 5%	86 6%	132 6%	98 9%	110 9%
3	489 6%	421 10%	68 2%	3 7%	17 3%	40 2%	10 4%	13 5%	389 10%	2 4%	40 9%	18 2%	49 5%	84 6%	127 6%	101 9%	110 9%
4	452 6%	362 8%	90 3%	1 2%	18 3%	55 2%	14 6%	10 4%	324 8%	1 2%	53 11%	20 3%	39 4%	69 5%	129 6%	84 8%	111 9%
5	1088 14%	690 16%	398 12%	9 21%	70 13%	267 11%	49 22%	27 11%	638 16%	3 5%	75 16%	66 9%	98 10%	202 14%	336 16%	171 16%	215 18%
6	499 7%	309 7%	190 6%	1 2%	45 8%	131 5%	11 5%	19 8%	278 7%	5 9%	38 8%	37 5%	44 5%	99 7%	145 7%	80 7%	94 8%
7	742 10%	368 9%	374 11%	5 12%	77 14%	259 10%	27 12%	35 14%	351 9%	5 9%	30 6%	98 13%	80 8%	120 8%	233 11%	91 8%	117 10%
8	1143 15%	379 9%	764 23%	7 16%	141 25%	564 23%	37 16%	56 23%	355 9%	11 20%	34 7%	140 18%	164 17%	216 15%	357 17%	128 12%	138 11%
9	622 8%	154 4%	468 14%	6 14%	64 12%	377 15%	17 7%	28 11%	143 4%	12 21%	12 3%	117 15%	126 13%	129 9%	161 7%	48 4%	40 3%
10 Completely	1018 13%	175 4%	843 25%	2 5%	99 18%	704 28%	23 10%	44 18%	159 4%	14 25%	21 4%	227 30%	207 21%	237 16%	241 11%	54 5%	52 4%
Mean Score	5.76	4.36	7.54	5.58	7.21	7.79	5.81	7.00	4.38	7.66	4.17	7.64	6.58	5.98	5.74	4.67	4.67
Standard Deviation	3.004	2.731	2.312	2.921	2.251	2.195	2.768	2.445	2.735	2.437	2.668	2.439	3.060	3.057	2.907	2.813	2.689

Q12B. To what extent do you think the GDC is Efficient

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7615 100%	1648 100%	1450 100%	4367 100%	413 100%	2426 100%	4835 100%	5981 100%	850 100%	334 100%	297 100%	32 100%	6341 100%	975 100%
1 Not at all	1070 14%	222 13%	208 14%	620 14%	61 15%	621 26%	338 7%	836 14%	137 16%	44 13%	41 14%	3 9%	833 13%	137 14%
2	492 6%	121 7%	82 6%	280 6%	21 5%	248 10%	207 4%	378 6%	59 7%	22 7%	27 9%	3 9%	406 6%	54 6%
3	489 6%	110 7%	101 7%	272 6%	31 8%	252 10%	208 4%	390 7%	49 6%	22 7%	19 6%	4 13%	389 6%	70 7%
4	452 6%	106 6%	78 5%	260 6%	24 6%	192 8%	230 5%	341 6%	67 8%	24 7%	14 5%	-	364 6%	60 6%
5	1088 14%	271 16%	199 14%	598 14%	60 15%	386 16%	651 13%	870 15%	103 12%	51 15%	39 13%	6 19%	923 15%	120 12%
6	499 7%	113 7%	98 7%	277 6%	36 9%	159 7%	323 7%	374 6%	69 8%	29 9%	19 6%	2 6%	411 6%	78 8%
7	742 10%	158 10%	146 10%	430 10%	49 12%	189 8%	536 11%	580 10%	84 10%	33 10%	30 10%	3 9%	621 10%	105 11%
8	1143 15%	238 14%	220 15%	654 15%	59 14%	205 8%	910 19%	903 15%	122 14%	47 14%	42 14%	5 16%	971 15%	156 16%
9	622 8%	125 8%	108 7%	377 9%	24 6%	81 3%	532 11%	515 9%	56 7%	17 5%	20 7%	2 6%	528 8%	80 8%
10 Completely	1018 13%	184 11%	210 14%	599 14%	48 12%	93 4%	900 19%	794 13%	104 12%	45 13%	46 15%	4 13%	895 14%	115 12%
Mean Score	5.76	5.60	5.81	5.80	5.62	4.18	6.68	5.78	5.54	5.66	5.73	5.69	5.86	5.76
Standard Deviation	3.004	2.924	3.023	3.023	2.916	2.734	2.741	3.003	3.019	2.926	3.084	2.934	2.989	2.956

GDC Registrants Survey 2019

Q12C. To what extent do you think the GDC is Fair

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7590 100%	4266 100%	3324 100%	43 100%	550 100%	2462 100%	227 100%	247 100%	3922 100%	55 100%	471 100%	766 100%	956 100%	1426 100%	2146 100%	1077 100%	1212 100%
1 Not at all	1148 15%	1017 24%	131 4%	7 16%	24 4%	79 3%	28 12%	14 6%	941 24%	- -	94 20%	44 6%	119 12%	208 15%	323 15%	214 20%	237 20%
2	446 6%	384 9%	62 2%	4 9%	12 2%	40 2%	8 4%	8 3%	358 9%	2 4%	41 9%	19 2%	61 6%	85 6%	115 5%	82 8%	84 7%
3	511 7%	437 10%	74 2%	3 7%	14 3%	40 2%	14 6%	11 4%	395 10%	1 2%	57 12%	29 4%	59 6%	83 6%	160 7%	90 8%	90 7%
4	468 6%	363 9%	105 3%	4 9%	22 4%	68 3%	10 4%	11 4%	327 8%	1 2%	52 11%	28 4%	36 4%	83 6%	133 6%	79 7%	109 9%
5	1239 16%	761 18%	478 14%	7 16%	92 17%	320 13%	61 27%	38 15%	699 18%	6 11%	87 18%	82 11%	123 13%	221 15%	368 17%	220 20%	224 18%
6	516 7%	324 8%	192 6%	1 2%	39 7%	138 6%	13 6%	21 9%	301 8%	5 9%	35 7%	47 6%	61 6%	92 6%	155 7%	69 6%	92 8%
7	742 10%	367 9%	375 11%	5 12%	81 15%	258 10%	20 9%	31 13%	340 9%	4 7%	31 7%	91 12%	87 9%	141 10%	191 9%	94 9%	136 11%
8	1025 14%	331 8%	694 21%	7 16%	126 23%	509 21%	35 15%	56 23%	307 8%	16 29%	40 8%	118 15%	134 14%	197 14%	307 14%	130 12%	139 11%
9	595 8%	138 3%	457 14%	3 7%	63 11%	369 15%	16 7%	25 10%	123 3%	9 16%	17 4%	115 15%	99 10%	111 8%	175 8%	45 4%	50 4%
10 Completely	900 12%	144 3%	756 23%	2 5%	77 14%	641 26%	22 10%	32 13%	131 3%	11 20%	17 4%	193 25%	177 19%	205 14%	219 10%	54 5%	51 4%
Mean Score	5.60	4.27	7.31	5.09	6.88	7.55	5.70	6.61	4.26	7.60	4.37	7.20	6.16	5.77	5.54	4.75	4.79
Standard Deviation	2.969	2.657	2.423	2.869	2.359	2.344	2.735	2.517	2.658	2.087	2.603	2.665	3.082	3.020	2.921	2.764	2.715

Q12C. To what extent do you think the GDC is Fair

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7590 100%	1643 100%	1442 100%	4359 100%	413 100%	2429 100%	4810 100%	5955 100%	850 100%	334 100%	298 100%	32 100%	6323 100%	968 100%
1 Not at all	1148 15%	223 14%	237 16%	678 16%	65 16%	661 27%	371 8%	916 15%	115 14%	52 16%	47 16%	6 19%	881 14%	162 17%
2	446 6%	87 5%	82 6%	268 6%	23 6%	202 8%	215 4%	329 6%	64 8%	19 6%	25 8%	3 9%	351 6%	58 6%
3	511 7%	114 7%	86 6%	301 7%	19 5%	245 10%	232 5%	398 7%	71 8%	25 7%	12 4%	1 3%	418 7%	64 7%
4	468 6%	99 6%	76 5%	285 7%	33 8%	198 8%	246 5%	357 6%	60 7%	24 7%	19 6%	1 3%	372 6%	69 7%
5	1239 16%	300 18%	232 16%	695 16%	73 18%	419 17%	766 16%	974 16%	137 16%	50 15%	56 19%	7 22%	1055 17%	147 15%
6	516 7%	134 8%	93 6%	280 6%	32 8%	163 7%	334 7%	395 7%	67 8%	31 9%	13 4%	2 6%	430 7%	76 8%
7	742 10%	162 10%	142 10%	423 10%	35 8%	189 8%	530 11%	591 10%	78 9%	35 10%	29 10%	1 3%	616 10%	104 11%
8	1025 14%	235 14%	209 14%	548 13%	64 15%	193 8%	807 17%	808 14%	113 13%	41 12%	35 12%	4 13%	892 14%	120 12%
9	595 8%	117 7%	116 8%	344 8%	30 7%	75 3%	513 11%	476 8%	57 7%	21 6%	22 7%	3 9%	503 8%	78 8%
10 Completely	900 12%	172 10%	169 12%	537 12%	39 9%	84 3%	796 17%	711 12%	88 10%	36 11%	40 13%	4 13%	805 13%	90 9%
Mean Score	5.60	5.62	5.60	5.56	5.51	4.14	6.46	5.61	5.44	5.45	5.53	5.38	5.73	5.40
Standard Deviation	2.969	2.852	3.009	3.000	2.895	2.701	2.761	2.976	2.892	2.919	3.046	3.180	2.951	2.939

Q12D. To what extent do you think the GDC is Responsive

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7533 100%	4239 100%	3294 100%	43 100%	548 100%	2436 100%	224 100%	245 100%	3897 100%	55 100%	468 100%	760 100%	946 100%	1413 100%	2126 100%	1076 100%	1205 100%
1 Not at all	720 10%	636 15%	84 3%	4 9%	16 3%	45 2%	21 9%	8 3%	582 15%	1 2%	72 15%	18 2%	66 7%	116 8%	194 9%	156 14%	168 14%
2	358 5%	311 7%	47 1%	3 7%	11 2%	26 1%	8 4%	6 2%	281 7%	2 4%	43 9%	12 2%	31 3%	47 3%	102 5%	76 7%	90 7%
3	424 6%	369 9%	55 2%	3 7%	7 1%	30 1%	11 5%	6 2%	333 9%	2 4%	51 11%	12 2%	34 4%	74 5%	107 5%	88 8%	109 9%
4	408 5%	321 8%	87 3%	4 9%	20 4%	56 2%	8 4%	6 2%	292 7%	3 5%	37 8%	13 2%	38 4%	62 4%	108 5%	84 8%	102 8%
5	1248 17%	830 20%	418 13%	8 19%	68 12%	292 12%	47 21%	28 11%	764 20%	3 5%	87 19%	70 9%	134 14%	227 16%	392 18%	205 19%	220 18%
6	570 8%	387 9%	183 6%	4 9%	39 7%	115 5%	26 12%	16 7%	361 9%	3 5%	41 9%	44 6%	59 6%	111 8%	156 7%	89 8%	110 9%
7	820 11%	452 11%	368 11%	3 7%	91 17%	244 10%	23 10%	37 15%	421 11%	5 9%	46 10%	92 12%	86 9%	152 11%	239 11%	115 11%	135 11%
8	1197 16%	476 11%	721 22%	6 14%	126 23%	536 22%	37 17%	58 24%	449 12%	13 24%	40 9%	158 21%	167 18%	220 16%	365 17%	131 12%	155 13%
9	708 9%	213 5%	495 15%	2 5%	74 14%	397 16%	17 8%	32 13%	192 5%	12 22%	25 5%	128 17%	118 12%	148 10%	191 9%	62 6%	61 5%
10 Completely	1080 14%	244 6%	836 25%	6 14%	96 18%	695 29%	26 12%	48 20%	222 6%	11 20%	26 6%	213 28%	213 23%	256 18%	272 13%	70 7%	55 5%
Mean Score	6.17	5.06	7.60	5.72	7.27	7.83	6.08	7.30	5.08	7.51	4.84	7.81	6.91	6.51	6.15	5.18	5.08
Standard Deviation	2.810	2.693	2.255	2.831	2.222	2.147	2.653	2.319	2.688	2.379	2.700	2.200	2.756	2.777	2.743	2.736	2.645

Q12D. To what extent do you think the GDC is Responsive

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7533 100%	1635 100%	1436 100%	4316 100%	409 100%	2410 100%	4770 100%	5914 100%	841 100%	332 100%	295 100%	32 100%	6276 100%	960 100%
1 Not at all	720 10%	150 9%	137 10%	418 10%	42 10%	427 18%	212 4%	572 10%	84 10%	29 9%	26 9%	3 9%	562 9%	89 9%
2	358 5%	90 6%	66 5%	199 5%	18 4%	186 8%	147 3%	279 5%	37 4%	20 6%	17 6%	1 3%	288 5%	38 4%
3	424 6%	92 6%	77 5%	239 6%	21 5%	215 9%	178 4%	335 6%	46 5%	20 6%	16 5%	2 6%	341 5%	53 6%
4	408 5%	103 6%	76 5%	230 5%	31 8%	177 7%	206 4%	312 5%	55 7%	20 6%	14 5%	2 6%	332 5%	55 6%
5	1248 17%	295 18%	213 15%	716 17%	65 16%	427 18%	759 16%	986 17%	140 17%	56 17%	50 17%	5 16%	1039 17%	153 16%
6	570 8%	129 8%	123 9%	313 7%	34 8%	216 9%	323 7%	446 8%	72 9%	24 7%	19 6%	1 3%	475 8%	74 8%
7	820 11%	185 11%	152 11%	463 11%	47 11%	246 10%	546 11%	639 11%	98 12%	37 11%	29 10%	2 6%	679 11%	117 12%
8	1197 16%	264 16%	226 16%	683 16%	62 15%	266 11%	899 19%	930 16%	132 16%	49 15%	58 20%	7 22%	1012 16%	163 17%
9	708 9%	128 8%	136 9%	435 10%	41 10%	120 5%	575 12%	572 10%	67 8%	27 8%	20 7%	4 13%	596 9%	98 10%
10 Completely	1080 14%	199 12%	230 16%	620 14%	48 12%	130 5%	925 19%	843 14%	110 13%	50 15%	46 16%	5 16%	952 15%	120 13%
Mean Score	6.17	6.00	6.27	6.19	6.03	4.90	6.93	6.17	6.06	6.11	6.22	6.44	6.26	6.21
Standard Deviation	2.810	2.744	2.837	2.819	2.778	2.755	2.544	2.815	2.772	2.821	2.818	2.906	2.795	2.743

Q12E. To what extent do you think the GDC is Transparent

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7521 100%	4250 100%	3271 100%	43 100%	542 100%	2418 100%	226 100%	244 100%	3908 100%	55 100%	468 100%	759 100%	941 100%	1412 100%	2125 100%	1071 100%	1206 100%
1 Not at all	1053 14%	896 21%	157 5%	5 12%	19 4%	104 4%	30 13%	11 5%	828 21%	2 4%	95 20%	31 4%	104 11%	187 13%	283 13%	209 20%	237 20%
2	430 6%	368 9%	62 2%	4 9%	12 2%	37 2%	7 3%	8 3%	341 9%	4 7%	41 9%	16 2%	37 4%	48 3%	136 6%	88 8%	105 9%
3	475 6%	420 10%	55 2%	5 12%	11 2%	27 1%	13 6%	7 3%	384 10%	1 2%	52 11%	13 2%	38 4%	88 6%	135 6%	86 8%	115 10%
4	426 6%	328 8%	98 3%	2 5%	19 4%	68 3%	9 4%	10 4%	299 8%	2 4%	44 9%	28 4%	34 4%	74 5%	126 6%	74 7%	89 7%
5	1251 17%	734 17%	517 16%	11 26%	93 17%	354 15%	54 24%	41 17%	680 17%	4 7%	70 15%	93 12%	146 16%	239 17%	371 17%	187 17%	214 18%
6	542 7%	358 8%	184 6%	1 2%	33 6%	139 6%	7 3%	13 5%	319 8%	5 9%	50 11%	45 6%	63 7%	110 8%	136 6%	96 9%	92 8%
7	767 10%	405 10%	362 11%	5 12%	84 15%	246 10%	27 12%	35 14%	372 10%	4 7%	39 8%	94 12%	86 9%	136 10%	220 10%	110 10%	119 10%
8	1002 13%	349 8%	653 20%	3 7%	111 20%	490 20%	37 16%	41 17%	330 8%	10 18%	29 6%	121 16%	149 16%	191 14%	305 14%	103 10%	132 11%
9	639 8%	185 4%	454 14%	3 7%	75 14%	354 15%	18 8%	35 14%	171 4%	8 15%	22 5%	133 18%	109 12%	120 8%	170 8%	56 5%	51 4%
10 Completely	936 12%	207 5%	729 22%	4 9%	85 16%	599 25%	24 11%	43 18%	184 5%	15 27%	26 6%	185 24%	175 19%	219 16%	243 11%	62 6%	52 4%
Mean Score	5.72	4.56	7.23	5.19	7.04	7.42	5.83	6.92	4.55	7.29	4.53	7.41	6.44	5.98	5.68	4.83	4.67
Standard Deviation	2.948	2.748	2.477	2.814	2.320	2.418	2.816	2.519	2.747	2.719	2.741	2.459	2.935	2.947	2.910	2.807	2.738

Q12E. To what extent do you think the GDC is Transparent

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7521 100%	1630 100%	1436 100%	4311 100%	406 100%	2420 100%	4749 100%	5910 100%	839 100%	330 100%	290 100%	32 100%	6259 100%	963 100%
1 Not at all	1053 14%	212 13%	202 14%	611 14%	57 14%	568 23%	373 8%	830 14%	118 14%	48 15%	42 14%	4 13%	830 13%	130 13%
2	430 6%	84 5%	83 6%	256 6%	19 5%	216 9%	182 4%	338 6%	43 5%	19 6%	22 8%	4 13%	348 6%	53 6%
3	475 6%	120 7%	78 5%	271 6%	22 5%	242 10%	208 4%	382 6%	52 6%	21 6%	15 5%	2 6%	382 6%	62 6%
4	426 6%	109 7%	82 6%	232 5%	36 9%	173 7%	231 5%	327 6%	55 7%	23 7%	16 6%	-	350 6%	53 6%
5	1251 17%	303 19%	220 15%	717 17%	69 17%	399 16%	792 17%	974 16%	165 20%	45 14%	53 18%	6 19%	1051 17%	148 15%
6	542 7%	131 8%	101 7%	295 7%	33 8%	173 7%	347 7%	408 7%	68 8%	34 10%	19 7%	3 9%	438 7%	87 9%
7	767 10%	160 10%	154 11%	433 10%	35 9%	197 8%	550 12%	600 10%	85 10%	33 10%	27 9%	2 6%	642 10%	109 11%
8	1002 13%	221 14%	187 13%	569 13%	61 15%	226 9%	750 16%	782 13%	110 13%	48 15%	39 13%	4 13%	862 14%	122 13%
9	639 8%	121 7%	125 9%	386 9%	35 9%	117 5%	513 11%	527 9%	57 7%	17 5%	17 6%	5 16%	539 9%	89 9%
10 Completely	936 12%	169 10%	204 14%	541 13%	39 10%	109 5%	803 17%	742 13%	86 10%	42 13%	40 14%	2 6%	817 13%	110 11%
Mean Score	5.72	5.61	5.83	5.73	5.63	4.45	6.49	5.74	5.56	5.63	5.61	5.53	5.81	5.75
Standard Deviation	2.948	2.831	2.996	2.968	2.856	2.806	2.742	2.961	2.836	2.935	2.992	2.984	2.937	2.904

Q12. On a scale of 1 to 10 to what extent do you think the GDC is... Summary table

BASE: Respondents answering

	Consistent	Efficient	Fair	Responsive	Transparent
TOTAL	7610 100%	7615 100%	7590 100%	7533 100%	7521 100%
1 Not at all	641 8%	1070 14%	1148 15%	720 10%	1053 14%
2	272 4%	492 6%	446 6%	358 5%	430 6%
3	325 4%	489 6%	511 7%	424 6%	475 6%
4	327 4%	452 6%	468 6%	408 5%	426 6%
5	1337 18%	1088 14%	1239 16%	1248 17%	1251 17%
6	528 7%	499 7%	516 7%	570 8%	542 7%
7	826 11%	742 10%	742 10%	820 11%	767 10%
8	1430 19%	1143 15%	1025 14%	1197 16%	1002 13%
9	697 9%	622 8%	595 8%	708 9%	639 8%
10 Completely	1227 16%	1018 13%	900 12%	1080 14%	936 12%
Mean Score	6.45	5.76	5.60	6.17	5.72
Standard Deviation	2.734	3.004	2.969	2.810	2.948

Q13. How confident are you in the way that you as a professional are regulated by the GDC?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7820 100%	4324 100%	3496 100%	45 100%	566 100%	2599 100%	242 100%	252 100%	3975 100%	56 100%	479 100%	795 100%	998 100%	1476 100%	2211 100%	1099 100%	1233 100%
Very confident	1683 22%	351 8%	1332 38%	6 13%	189 33%	1079 42%	34 14%	76 30%	332 8%	21 38%	34 7%	303 38%	318 32%	373 25%	437 20%	129 12%	123 10%
Fairly confident	3028 39%	1360 31%	1668 48%	19 42%	292 52%	1227 47%	105 43%	129 51%	1240 31%	25 45%	163 34%	362 46%	366 37%	553 37%	902 41%	381 35%	460 37%
Not very confident	1397 18%	1141 26%	256 7%	7 16%	51 9%	145 6%	50 21%	29 12%	1049 26%	7 13%	127 27%	62 8%	128 13%	237 16%	395 18%	270 25%	304 25%
Not at all confident	1451 19%	1327 31%	124 4%	12 27%	21 4%	66 3%	34 14%	12 5%	1218 31%	2 4%	142 30%	47 6%	141 14%	259 18%	385 17%	289 26%	328 27%
Don't know/prefer not to say	261 3%	145 3%	116 3%	1 2%	13 2%	82 3%	19 8%	6 2%	136 3%	1 2%	13 3%	21 3%	45 5%	54 4%	92 4%	30 3%	18 1%
Net Confident	4711 60%	1711 40%	3000 86%	25 56%	481 85%	2306 89%	139 57%	205 81%	1572 40%	46 82%	197 41%	665 84%	684 69%	926 63%	1339 61%	510 46%	583 47%
Net Not confident	2848 36%	2468 57%	380 11%	19 42%	72 13%	211 8%	84 35%	41 16%	2267 57%	9 16%	269 56%	109 14%	269 27%	496 34%	780 35%	559 51%	632 51%

Q13. How confident are you in the way that you as a professional are regulated by the GDC?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7820 100%	1696 100%	1494 100%	4477 100%	422 100%	2458 100%	4996 100%	6136 100%	875 100%	347 100%	307 100%	33 100%	6517 100%	995 100%
Very confident	1683 22%	337 20%	353 24%	959 21%	76 18%	191 8%	1447 29%	1334 22%	162 19%	72 21%	75 24%	9 27%	1434 22%	223 22%
Fairly confident	3028 39%	686 40%	564 38%	1707 38%	181 43%	716 29%	2235 45%	2388 39%	326 37%	138 40%	111 36%	8 24%	2598 40%	371 37%
Not very confident	1397 18%	309 18%	247 17%	823 18%	84 20%	641 26%	683 14%	1077 18%	181 21%	63 18%	51 17%	11 33%	1142 18%	179 18%
Not at all confident	1451 19%	288 17%	290 19%	851 19%	72 17%	852 35%	457 9%	1132 18%	178 20%	64 18%	58 19%	5 15%	1150 18%	181 18%
Don't know/prefer not to say	261 3%	76 4%	40 3%	137 3%	9 2%	58 2%	174 3%	205 3%	28 3%	10 3%	12 4%	- -	193 3%	41 4%
Net Confident	4711 60%	1023 60%	917 61%	2666 60%	257 61%	907 37%	3682 74%	3722 61%	488 56%	210 61%	186 61%	17 52%	4032 62%	594 60%
Net Not confident	2848 36%	597 35%	537 36%	1674 37%	156 37%	1493 61%	1140 23%	2209 36%	359 41%	127 37%	109 36%	16 48%	2292 35%	360 36%

Q14. How confident are you in the way the dental profession is

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7810 100%	4317 100%	3493 100%	44 100%	568 100%	2596 100%	242 100%	252 100%	3970 100%	56 100%	478 100%	793 100%	998 100%	1476 100%	2207 100%	1097 100%	1231 100%
Very confident	1494 19%	286 7%	1208 35%	4 9%	147 26%	1007 39%	33 14%	63 25%	273 7%	19 34%	25 5%	281 35%	312 31%	341 23%	376 17%	98 9%	86 7%
Fairly confident	2904 37%	1210 28%	1694 48%	17 39%	310 55%	1237 48%	101 42%	125 50%	1109 28%	28 50%	137 29%	354 45%	331 33%	535 36%	872 40%	368 34%	440 36%
Not very confident	1611 21%	1270 29%	341 10%	10 23%	79 14%	193 7%	53 22%	46 18%	1158 29%	5 9%	146 31%	79 10%	158 16%	268 18%	465 21%	290 26%	350 28%
Not at all confident	1559 20%	1420 33%	139 4%	12 27%	20 4%	79 3%	38 16%	12 5%	1306 33%	2 4%	158 33%	57 7%	159 16%	281 19%	410 19%	315 29%	335 27%
Don't know/prefer not to say	242 3%	131 3%	111 3%	1 2%	12 2%	80 3%	17 7%	6 2%	124 3%	2 4%	12 3%	22 3%	38 4%	51 3%	84 4%	26 2%	20 2%
Net Confident	4398 56%	1496 35%	2902 83%	21 48%	457 80%	2244 86%	134 55%	188 75%	1382 35%	47 84%	162 34%	635 80%	643 64%	876 59%	1248 57%	466 42%	526 43%
Net Not confident	3170 41%	2690 62%	480 14%	22 50%	99 17%	272 10%	91 38%	58 23%	2464 62%	7 13%	304 64%	136 17%	317 32%	549 37%	875 40%	605 55%	685 56%

Q14. How confident are you in the way the dental profession is

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7810 100%	1693 100%	1490 100%	4474 100%	421 100%	2451 100%	4994 100%	6127 100%	876 100%	347 100%	306 100%	33 100%	6510 100%	992 100%
Very confident	1494 19%	273 16%	297 20%	889 20%	60 14%	159 6%	1298 26%	1189 19%	140 16%	63 18%	66 22%	8 24%	1281 20%	193 19%
Fairly confident	2904 37%	677 40%	546 37%	1608 36%	172 41%	641 26%	2195 44%	2273 37%	328 37%	129 37%	109 36%	7 21%	2485 38%	359 36%
Not very confident	1611 21%	354 21%	292 20%	943 21%	101 24%	693 28%	835 17%	1260 21%	195 22%	77 22%	54 18%	11 33%	1329 20%	203 20%
Not at all confident	1559 20%	316 19%	314 21%	907 20%	78 19%	899 37%	510 10%	1217 20%	185 21%	69 20%	65 21%	7 21%	1235 19%	200 20%
Don't know/prefer not to say	242 3%	73 4%	41 3%	127 3%	10 2%	59 2%	156 3%	188 3%	28 3%	9 3%	12 4%	- -	180 3%	37 4%
Net Confident	4398 56%	950 56%	843 57%	2497 56%	232 55%	800 33%	3493 70%	3462 57%	468 53%	192 55%	175 57%	15 45%	3766 58%	552 56%
Net Not confident	3170 41%	670 40%	606 41%	1850 41%	179 43%	1592 65%	1345 27%	2477 40%	380 43%	146 42%	119 39%	18 55%	2564 39%	403 41%

Q15. Where on this scale best represents your views on what a regulator for dental professionals should focus on?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7765 100%	4294 100%	3471 100%	45 100%	563 100%	2583 100%	238 100%	249 100%	3945 100%	56 100%	476 100%	793 100%	991 100%	1467 100%	2191 100%	1089 100%	1227 100%
1 A regulator for dental professionals should focus mainly on preventing bad practice in dentistry	1936 25%	1124 26%	812 23%	12 27%	146 26%	586 23%	66 28%	61 24%	1046 27%	14 25%	104 22%	227 29%	290 29%	421 29%	538 25%	225 21%	234 19%
2	314 4%	251 6%	63 2%	1 2%	10 2%	40 2%	12 5%	4 2%	231 6%	- -	33 7%	32 4%	34 3%	46 3%	81 4%	59 5%	61 5%
3 A regulator for dental professionals should focus equally on preventing bad practice and taking action against dentists that have serious complaints raised against them	4702 61%	2366 55%	2336 67%	22 49%	362 64%	1776 69%	130 55%	169 68%	2144 54%	40 71%	304 64%	487 61%	587 59%	856 58%	1328 61%	666 61%	775 63%
4	121 2%	85 2%	36 1%	2 4%	5 1%	26 1%	3 1%	1 *	81 2%	1 2%	6 1%	9 1%	13 1%	17 1%	36 2%	19 2%	27 2%
5 A regulator for dental professionals should focus mainly on taking action against dentists that have serious complaints raised against them	692 9%	468 11%	224 6%	8 18%	40 7%	155 6%	27 11%	14 6%	443 11%	1 2%	29 6%	38 5%	67 7%	127 9%	208 9%	120 11%	130 11%

Q15. Where on this scale best represents your views on what a regulator for dental professionals should focus on?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7765 100%	1681 100%	1484 100%	4448 100%	421 100%	2444 100%	4964 100%	6097 100%	869 100%	345 100%	301 100%	32 100%	6482 100%	985 100%
1 A regulator for dental professionals should focus mainly on preventing bad practice in dentistry	1936 25%	355 21%	377 25%	1161 26%	87 21%	616 25%	1225 25%	1525 25%	203 23%	83 24%	84 28%	9 28%	1633 25%	230 23%
2	314 4%	78 5%	68 5%	164 4%	18 4%	151 6%	145 3%	243 4%	36 4%	19 6%	14 5%	1 3%	260 4%	37 4%
3 A regulator for dental professionals should focus equally on preventing bad practice and taking action against dentists that have serious complaints raised against them	4702 61%	1105 66%	880 59%	2628 59%	278 66%	1304 53%	3210 65%	3709 61%	534 61%	202 59%	160 53%	17 53%	3924 61%	623 63%
4	121 2%	22 1%	25 2%	69 2%	5 1%	59 2%	53 1%	92 2%	14 2%	7 2%	3 1%	2 6%	100 2%	10 1%
5 A regulator for dental professionals should focus mainly on taking action against dentists that have serious complaints raised against them	692 9%	121 7%	134 9%	426 10%	33 8%	314 13%	331 7%	528 9%	82 9%	34 10%	40 13%	3 9%	565 9%	85 9%

Q16. To what extent do you feel confident to raise a concern about another dental professional

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7665 100%	4248 100%	3417 100%	44 100%	558 100%	2536 100%	236 100%	247 100%	3902 100%	55 100%	473 100%	774 100%	964 100%	1444 100%	2174 100%	1092 100%	1211 100%
1 Not at all	853 11%	640 15%	213 6%	5 11%	37 7%	131 5%	46 19%	14 6%	587 15%	3 5%	68 14%	38 5%	90 9%	160 11%	245 11%	161 15%	158 13%
2	436 6%	313 7%	123 4%	2 5%	26 5%	87 3%	9 4%	9 4%	296 8%	1 2%	23 5%	24 3%	50 5%	89 6%	110 5%	74 7%	89 7%
3	498 6%	368 9%	130 4%	6 14%	26 5%	82 3%	11 5%	16 6%	330 8%	3 5%	45 10%	33 4%	57 6%	84 6%	145 7%	93 9%	86 7%
4	407 5%	281 7%	126 4%	3 7%	31 6%	82 3%	11 5%	15 6%	260 7%	3 5%	26 5%	27 3%	44 5%	71 5%	106 5%	77 7%	82 7%
5	1350 18%	843 20%	507 15%	11 25%	108 19%	341 13%	39 17%	39 16%	793 20%	11 20%	75 16%	137 18%	147 15%	228 16%	401 18%	204 19%	232 19%
6	628 8%	373 9%	255 7%	3 7%	45 8%	195 8%	11 5%	16 6%	344 9%	2 4%	39 8%	69 9%	84 9%	107 7%	178 8%	96 9%	94 8%
7	853 11%	451 11%	402 12%	3 7%	72 13%	288 11%	29 12%	35 14%	408 10%	5 9%	50 11%	116 15%	98 10%	168 12%	225 10%	101 9%	144 12%
8	1022 13%	451 11%	571 17%	5 11%	86 15%	435 17%	35 15%	46 19%	403 10%	9 16%	70 15%	120 16%	130 13%	201 14%	288 13%	129 12%	153 13%
9	538 7%	204 5%	334 10%	1 2%	40 7%	276 11%	7 3%	22 9%	181 5%	8 15%	29 6%	67 9%	97 10%	103 7%	158 7%	51 5%	62 5%
10 Completely	1080 14%	324 8%	756 22%	5 11%	87 16%	619 24%	38 16%	35 14%	300 8%	10 18%	48 10%	143 18%	167 17%	233 16%	318 15%	106 10%	111 9%
Mean Score	5.89	5.13	6.84	5.27	6.31	7.07	5.63	6.45	5.11	6.76	5.52	6.71	6.27	6.02	5.92	5.27	5.41
Standard Deviation	2.861	2.759	2.698	2.740	2.653	2.635	3.117	2.602	2.754	2.659	2.876	2.535	2.878	2.922	2.869	2.831	2.783

Q16. To what extent do you feel confident to raise a concern about another dental professional

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7665 100%	1661 100%	1463 100%	4398 100%	417 100%	2416 100%	4893 100%	6015 100%	861 100%	343 100%	297 100%	32 100%	6384 100%	982 100%
1 Not at all	853 11%	169 10%	195 13%	478 11%	49 12%	375 16%	395 8%	653 11%	114 13%	42 12%	33 11%	3 9%	699 11%	89 9%
2	436 6%	86 5%	85 6%	250 6%	22 5%	171 7%	237 5%	330 5%	59 7%	22 6%	16 5%	3 9%	357 6%	57 6%
3	498 6%	111 7%	91 6%	288 7%	31 7%	208 9%	269 5%	365 6%	71 8%	28 8%	18 6%	2 6%	421 7%	57 6%
4	407 5%	87 5%	72 5%	240 5%	25 6%	144 6%	243 5%	315 5%	52 6%	13 4%	19 6%	2 6%	337 5%	48 5%
5	1350 18%	285 17%	237 16%	807 18%	81 19%	451 19%	832 17%	1057 18%	144 17%	70 20%	47 16%	7 22%	1101 17%	195 20%
6	628 8%	133 8%	120 8%	366 8%	34 8%	198 8%	412 8%	476 8%	76 9%	32 9%	32 11%	3 9%	514 8%	92 9%
7	853 11%	192 12%	151 10%	494 11%	48 12%	274 11%	554 11%	696 12%	84 10%	29 8%	28 9%	2 6%	712 11%	112 11%
8	1022 13%	239 14%	197 13%	569 13%	59 14%	251 10%	730 15%	809 13%	112 13%	39 11%	41 14%	4 13%	847 13%	142 14%
9	538 7%	116 7%	100 7%	309 7%	20 5%	111 5%	409 8%	439 7%	45 5%	25 7%	21 7%	2 6%	452 7%	77 8%
10 Completely	1080 14%	243 15%	215 15%	597 14%	48 12%	233 10%	812 17%	875 15%	104 12%	43 13%	42 14%	4 13%	944 15%	113 12%
Mean Score	5.89	6.01	5.82	5.86	5.67	5.22	6.29	5.96	5.53	5.64	5.91	5.63	5.93	5.94
Standard Deviation	2.861	2.832	2.960	2.835	2.783	2.845	2.773	2.857	2.892	2.876	2.857	2.848	2.873	2.712

Q17. Which types of CPD activities have you undertaken in the last 12 months?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7827 100%	4326 100%	3501 100%	45 100%	569 100%	2604 100%	240 100%	252 100%	3978 100%	56 100%	479 100%	796 100%	996 100%	1479 100%	2214 100%	1101 100%	1235 100%
E-learning	6475 83%	3626 84%	2849 81%	26 58%	502 88%	2130 82%	142 59%	226 90%	3349 84%	47 84%	393 82%	583 73%	809 81%	1273 86%	1882 85%	923 84%	1001 81%
Courses and lectures	6248 80%	3851 89%	2397 68%	31 69%	466 82%	1730 66%	139 58%	212 84%	3533 89%	42 75%	440 92%	533 67%	754 76%	1130 76%	1775 80%	976 89%	1075 87%
Reading journals	5577 71%	3576 83%	2001 57%	33 73%	431 76%	1358 52%	162 68%	178 71%	3258 82%	30 54%	439 92%	326 41%	628 63%	1011 68%	1590 72%	941 85%	1076 87%
Training days	5536 71%	3151 73%	2385 68%	27 60%	423 74%	1788 69%	113 47%	178 71%	2888 73%	40 71%	370 77%	510 64%	657 66%	1020 69%	1566 71%	861 78%	917 74%
Attending conference(s)	4040 52%	2844 66%	1196 34%	29 64%	323 57%	729 28%	98 41%	137 54%	2537 64%	33 59%	415 87%	291 37%	448 45%	688 47%	1093 49%	715 65%	802 65%
Clinical audit	3705 47%	2710 63%	995 28%	10 22%	140 25%	794 30%	33 14%	81 32%	2467 62%	25 45%	335 70%	291 37%	372 37%	668 45%	1021 46%	657 60%	693 56%
Peer review	2298 29%	1609 37%	689 20%	8 18%	126 22%	502 19%	35 15%	84 33%	1439 36%	11 20%	244 51%	131 16%	231 23%	431 29%	681 31%	409 37%	412 33%
Other	278 4%	142 3%	136 4%	5 11%	13 2%	104 4%	15 6%	7 3%	120 3%	1 2%	29 6%	32 4%	21 2%	66 4%	82 4%	24 2%	53 4%

Q17. Which types of CPD activities have you undertaken in the last 12 months?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7827 100%	1697 100%	1495 100%	4484 100%	423 100%	2457 100%	5005 100%	6141 100%	878 100%	346 100%	307 100%	33 100%	6527 100%	993 100%
E-learning	6475 83%	1481 87%	1226 82%	3655 82%	381 90%	1986 81%	4166 83%	5189 84%	657 75%	270 78%	249 81%	26 79%	5397 83%	817 82%
Courses and lectures	6248 80%	1481 87%	1218 81%	3458 77%	361 85%	2109 86%	3846 77%	4848 79%	743 85%	291 84%	254 83%	27 82%	5175 79%	823 83%
Reading journals	5577 71%	1202 71%	1108 74%	3166 71%	318 75%	2037 83%	3276 65%	4346 71%	646 74%	254 73%	221 72%	26 79%	4641 71%	699 70%
Training days	5536 71%	1322 78%	1086 73%	3049 68%	341 81%	1722 70%	3558 71%	4319 70%	651 74%	256 74%	232 76%	22 67%	4657 71%	670 67%
Attending conference(s)	4040 52%	937 55%	839 56%	2176 49%	252 60%	1616 66%	2207 44%	3141 51%	485 55%	172 50%	147 48%	18 55%	3314 51%	539 54%
Clinical audit	3705 47%	940 55%	611 41%	2159 48%	210 50%	1453 59%	2044 41%	2918 48%	421 48%	173 50%	152 50%	10 30%	3066 47%	469 47%
Peer review	2298 29%	666 39%	392 26%	1221 27%	129 30%	855 35%	1324 26%	1858 30%	223 25%	96 28%	94 31%	10 30%	1896 29%	296 30%
Other	278 4%	50 3%	68 5%	146 3%	19 4%	103 4%	161 3%	225 4%	25 3%	10 3%	8 3%	1 3%	233 4%	30 3%

Q18. To what extent have you used the GDC's 'recommended CPD topic to guide your CPD in the last 12 months?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7821 100%	4321 100%	3500 100%	45 100%	569 100%	2604 100%	240 100%	251 100%	3974 100%	56 100%	478 100%	796 100%	997 100%	1476 100%	2214 100%	1099 100%	1233 100%
I have covered all the recommended topics only	402 5%	165 4%	237 7%	2 4%	24 4%	190 7%	17 7%	6 2%	156 4%	2 4%	12 3%	53 7%	63 6%	88 6%	111 5%	42 4%	45 4%
I have covered all the recommended topics, plus others	3320 42%	1897 44%	1423 41%	15 33%	261 46%	1052 40%	73 30%	112 45%	1755 44%	26 46%	200 42%	265 33%	428 43%	652 44%	967 44%	516 47%	487 39%
I have covered some of the recommended topics, plus others	2772 35%	1664 39%	1108 32%	17 38%	227 40%	800 31%	52 22%	101 40%	1528 38%	18 32%	188 39%	225 28%	325 33%	489 33%	810 37%	415 38%	507 41%
I have covered some of the recommended topics	537 7%	219 5%	318 9%	5 11%	27 5%	255 10%	28 12%	16 6%	200 5%	6 11%	25 5%	87 11%	72 7%	108 7%	133 6%	52 5%	85 7%
I am aware of the recommended topics, but I haven't used them to guide my CPD	406 5%	232 5%	174 5%	2 4%	20 4%	124 5%	27 11%	9 4%	201 5%	2 4%	42 9%	51 6%	44 4%	73 5%	100 5%	55 5%	83 7%
I am not aware of the recommended topics	199 3%	83 2%	116 3%	1 2%	4 1%	80 3%	30 13%	3 1%	76 2%	1 2%	8 2%	56 7%	39 4%	31 2%	49 2%	10 1%	14 1%
Don't know/prefer not to say	185 2%	61 1%	124 4%	3 7%	6 1%	103 4%	13 5%	4 2%	58 1%	1 2%	3 1%	59 7%	26 3%	35 2%	44 2%	9 1%	12 1%

Q18. To what extent have you used the GDC's 'recommended CPD topic to guide your CPD in the last 12 months?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7821 100%	1693 100%	1496 100%	4483 100%	423 100%	2454 100%	5004 100%	6136 100%	878 100%	346 100%	307 100%	32 100%	6523 100%	993 100%
I have covered all the recommended topics only	402 5%	67 4%	70 5%	261 6%	11 3%	105 4%	277 6%	332 5%	40 5%	9 3%	15 5%	1 3%	338 5%	48 5%
I have covered all the recommended topics, plus others	3320 42%	667 39%	653 44%	1967 44%	198 47%	1005 41%	2134 43%	2685 44%	307 35%	138 40%	138 45%	17 53%	2730 42%	446 45%
I have covered some of the recommended topics, plus others	2772 35%	629 37%	556 37%	1522 34%	168 40%	910 37%	1761 35%	2110 34%	359 41%	143 41%	109 36%	8 25%	2329 36%	343 35%
I have covered some of the recommended topics	537 7%	139 8%	88 6%	300 7%	15 4%	159 6%	363 7%	405 7%	75 9%	20 6%	20 7%	3 9%	459 7%	61 6%
I am aware of the recommended topics, but I haven't used them to guide my CPD	406 5%	111 7%	79 5%	203 5%	21 5%	167 7%	219 4%	302 5%	55 6%	20 6%	17 6%	2 6%	353 5%	37 4%
I am not aware of the recommended topics	199 3%	46 3%	23 2%	119 3%	6 1%	69 3%	124 2%	154 3%	25 3%	9 3%	3 1%	1 3%	166 3%	27 3%
Don't know/prefer not to say	185 2%	34 2%	27 2%	111 2%	4 1%	39 2%	126 3%	148 2%	17 2%	7 2%	5 2%	- -	148 2%	31 3%

Q19. How much, if anything, would you say you know about the Scope of Practice guidance published by the General Dental Council?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7822 100%	4323 100%	3499 100%	45 100%	569 100%	2603 100%	239 100%	252 100%	3975 100%	56 100%	478 100%	795 100%	999 100%	1477 100%	2211 100%	1100 100%	1233 100%
A great deal (5.0)	1206 15%	587 14%	619 18%	13 29%	180 32%	378 15%	32 13%	106 42%	532 13%	28 50%	82 17%	150 19%	194 19%	235 16%	302 14%	154 14%	170 14%
A fair amount (4.0)	3667 47%	2077 48%	1590 45%	22 49%	296 52%	1155 44%	88 37%	124 49%	1895 48%	21 38%	258 54%	397 50%	488 49%	673 46%	1003 45%	528 48%	574 47%
Just a little (3.0)	1565 20%	910 21%	655 19%	5 11%	62 11%	536 21%	48 20%	16 6%	846 21%	3 5%	81 17%	113 14%	148 15%	300 20%	478 22%	239 22%	285 23%
Have heard of it, but Don't know much about it (2.0)	823 11%	472 11%	351 10%	4 9%	24 4%	296 11%	30 13%	3 1%	442 11%	4 7%	33 7%	54 7%	96 10%	160 11%	261 12%	116 11%	136 11%
Never heard of it (1.0)	309 4%	178 4%	131 4%	1 2%	3 1%	99 4%	30 13%	- -	167 4%	- -	16 3%	25 3%	30 3%	61 4%	98 4%	46 4%	49 4%
Don't know/prefer not to say	252 3%	99 2%	153 4%	- -	4 1%	139 5%	11 5%	3 1%	93 2%	- -	8 2%	56 7%	43 4%	48 3%	69 3%	17 2%	19 2%
Mean Score	3.61	3.57	3.66	3.93	4.11	3.58	3.27	4.34	3.56	4.30	3.76	3.80	3.75	3.60	3.54	3.58	3.56
Standard Deviation	1.009	1.000	1.019	0.986	0.797	1.016	1.240	0.653	1.003	0.872	0.937	0.956	0.991	1.024	1.024	0.999	0.997

Q19. How much, if anything, would you say you know about the Scope of Practice guidance published by the General Dental Council?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7822 100%	1695 100%	1495 100%	4481 100%	423 100%	2454 100%	5006 100%	6136 100%	878 100%	347 100%	306 100%	33 100%	6525 100%	992 100%
A great deal (5.0)	1206 15%	304 18%	280 19%	574 13%	60 14%	345 14%	795 16%	963 16%	129 15%	44 13%	40 13%	8 24%	977 15%	188 19%
A fair amount (4.0)	3667 47%	819 48%	690 46%	2103 47%	195 46%	1132 46%	2381 48%	2893 47%	406 46%	168 48%	140 46%	15 45%	3037 47%	498 50%
Just a little (3.0)	1565 20%	315 19%	265 18%	965 22%	111 26%	539 22%	967 19%	1192 19%	196 22%	75 22%	76 25%	2 6%	1349 21%	150 15%
Have heard of it, but Don't know much about it (2.0)	823 11%	170 10%	153 10%	493 11%	43 10%	266 11%	522 10%	631 10%	101 12%	35 10%	37 12%	3 9%	696 11%	95 10%
Never heard of it (1.0)	309 4%	55 3%	63 4%	185 4%	7 2%	127 5%	161 3%	247 4%	30 3%	15 4%	7 2%	4 12%	255 4%	34 3%
Don't know/prefer not to say	252 3%	32 2%	44 3%	161 4%	7 2%	45 2%	180 4%	210 3%	16 2%	10 3%	6 2%	1 3%	211 3%	27 3%
Mean Score	3.61	3.69	3.67	3.55	3.62	3.54	3.65	3.62	3.58	3.57	3.56	3.63	3.60	3.74
Standard Deviation	1.009	0.992	1.039	0.999	0.913	1.036	0.987	1.011	0.993	0.992	0.950	1.314	1.006	0.996

Q20. Which of the following best describes how often you have

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	6425 100%	3568 100%	2857 100%	40 100%	537 100%	2063 100%	168 100%	246 100%	3269 100%	52 100%	419 100%	658 100%	827 100%	1206 100%	1780 100%	918 100%	1029 100%
Weekly or more (52.0)	302 5%	119 3%	183 6%	1 3%	34 6%	140 7%	6 4%	21 9%	113 3%	3 6%	12 3%	63 10%	60 7%	62 5%	68 4%	29 3%	19 2%
Monthly (12.0)	730 11%	349 10%	381 13%	3 8%	53 10%	301 15%	16 10%	35 14%	320 10%	7 13%	40 10%	101 15%	127 15%	133 11%	205 12%	85 9%	79 8%
Every two or three months (5.0)	1432 22%	773 22%	659 23%	12 30%	154 29%	456 22%	30 18%	66 27%	708 22%	15 29%	97 23%	150 23%	166 20%	280 23%	400 22%	214 23%	221 21%
Once or twice a year (1.5)	2055 32%	1215 34%	840 29%	11 28%	198 37%	559 27%	54 32%	81 33%	1101 34%	19 37%	148 35%	178 27%	227 27%	359 30%	594 33%	313 34%	382 37%
Less than once a year (0.5)	1115 17%	701 20%	414 14%	8 20%	68 13%	289 14%	39 23%	36 15%	635 19%	5 10%	88 21%	53 8%	132 16%	221 18%	316 18%	170 19%	221 21%
Never (0.0)	349 5%	213 6%	136 5%	2 5%	13 2%	108 5%	12 7%	2 1%	200 6%	1 2%	20 5%	23 3%	36 4%	59 5%	87 5%	64 7%	79 8%
Don't know/prefer not to say	442 7%	198 6%	244 9%	3 8%	17 3%	210 10%	11 7%	5 2%	192 6%	2 4%	14 3%	90 14%	79 10%	92 8%	110 6%	43 5%	28 3%
Mean Score	5.89	4.87	7.21	4.55	6.74	7.64	4.81	8.22	4.95	6.92	4.58	9.74	7.86	6.17	5.42	4.75	3.72
Standard Deviation	11.231	9.659	12.863	8.653	12.435	13.278	10.059	14.050	9.820	12.075	8.968	15.441	13.641	11.698	10.264	9.389	7.439

Q20. Which of the following best describes how often you have

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	6425 100%	1435 100%	1233 100%	3637 100%	366 100%	2014 100%	4133 100%	5038 100%	729 100%	287 100%	255 100%	25 100%	5356 100%	833 100%
Weekly or more (52.0)	302 5%	48 3%	63 5%	179 5%	12 3%	65 3%	229 6%	251 5%	33 5%	10 3%	2 1%	1 4%	252 5%	38 5%
Monthly (12.0)	730 11%	141 10%	136 11%	435 12%	37 10%	219 11%	480 12%	598 12%	65 9%	23 8%	22 9%	8 32%	614 11%	99 12%
Every two or three months (5.0)	1432 22%	355 25%	267 22%	773 21%	82 22%	436 22%	927 22%	1118 22%	173 24%	63 22%	61 24%	4 16%	1179 22%	207 25%
Once or twice a year (1.5)	2055 32%	501 35%	422 34%	1104 30%	125 34%	690 34%	1286 31%	1595 32%	239 33%	97 34%	86 34%	6 24%	1723 32%	257 31%
Less than once a year (0.5)	1115 17%	252 18%	216 18%	630 17%	68 19%	390 19%	668 16%	860 17%	132 18%	60 21%	49 19%	2 8%	926 17%	136 16%
Never (0.0)	349 5%	64 4%	64 5%	222 6%	21 6%	125 6%	211 5%	266 5%	45 6%	15 5%	16 6%	1 4%	298 6%	38 5%
Don't know/prefer not to say	442 7%	74 5%	65 5%	294 8%	21 6%	89 4%	332 8%	350 7%	42 6%	19 7%	19 7%	3 12%	364 7%	58 7%
Mean Score	5.89	5.03	5.98	6.09	4.93	4.89	6.46	6.11	5.51	4.80	3.50	8.09	5.89	6.00
Standard Deviation	11.231	9.617	11.556	11.534	9.607	9.503	12.094	11.516	10.975	9.865	5.616	10.976	11.236	11.071

Q21A. Encourages feedback from patients (positive and negative)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7747 100%	4288 100%	3459 100%	45 100%	564 100%	2574 100%	233 100%	251 100%	3943 100%	56 100%	476 100%	784 100%	991 100%	1467 100%	2192 100%	1091 100%	1216 100%
Strongly agree	4714 61%	2591 60%	2123 61%	23 51%	337 60%	1635 64%	90 39%	161 64%	2376 60%	30 54%	313 66%	453 58%	566 57%	921 63%	1340 61%	693 64%	738 61%
Tend to agree	2496 32%	1471 34%	1025 30%	17 38%	195 35%	726 28%	76 33%	77 31%	1354 34%	24 43%	138 29%	262 33%	343 35%	435 30%	708 32%	346 32%	399 33%
Tend to disagree	223 3%	102 2%	121 3%	2 4%	24 4%	89 3%	11 5%	8 3%	96 2%	- -	9 2%	32 4%	31 3%	42 3%	55 3%	26 2%	37 3%
Strongly disagree	68 1%	22 1%	46 1%	- -	3 1%	31 1%	12 5%	2 1%	21 1%	- -	2 *	8 1%	10 1%	16 1%	24 1%	6 1%	4 *
Don't know/prefer not to say	246 3%	102 2%	144 4%	3 7%	5 1%	93 4%	44 19%	3 1%	96 2%	2 4%	14 3%	29 4%	41 4%	53 4%	65 3%	20 2%	38 3%
Net Agree	7210 93%	4062 95%	3148 91%	40 89%	532 94%	2361 92%	166 71%	238 95%	3730 95%	54 96%	451 95%	715 91%	909 92%	1356 92%	2048 93%	1039 95%	1137 94%
Net Disagree	291 4%	124 3%	167 5%	2 4%	27 5%	120 5%	23 10%	10 4%	117 3%	- -	11 2%	40 5%	41 4%	58 4%	79 4%	32 3%	41 3%

Q21A. Encourages feedback from patients (positive and negative)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7747 100%	1686 100%	1486 100%	4460 100%	423 100%	2433 100%	4956 100%	6082 100%	864 100%	342 100%	304 100%	33 100%	6460 100%	986 100%
Strongly agree	4714 61%	1026 61%	987 66%	2660 60%	272 64%	1408 58%	3100 63%	3902 64%	384 44%	189 55%	164 54%	14 42%	3919 61%	614 62%
Tend to agree	2496 32%	556 33%	426 29%	1511 34%	135 32%	865 36%	1510 30%	1846 30%	349 40%	120 35%	120 39%	17 52%	2072 32%	328 33%
Tend to disagree	223 3%	57 3%	32 2%	133 3%	12 3%	56 2%	158 3%	116 2%	80 9%	16 5%	8 3%	- -	205 3%	13 1%
Strongly disagree	68 1%	15 1%	9 1%	46 1%	2 *	22 1%	43 1%	44 1%	17 2%	5 1%	2 1%	- -	59 1%	6 1%
Don't know/prefer not to say	246 3%	32 2%	32 2%	110 2%	2 *	82 3%	145 3%	174 3%	34 4%	12 4%	10 3%	2 6%	205 3%	25 3%
Net Agree	7210 93%	1582 94%	1413 95%	4171 94%	407 96%	2273 93%	4610 93%	5748 95%	733 85%	309 90%	284 93%	31 94%	5991 93%	942 96%
Net Disagree	291 4%	72 4%	41 3%	179 4%	14 3%	78 3%	201 4%	160 3%	97 11%	21 6%	10 3%	- -	264 4%	19 2%

Q21B. Has a clear, written procedure for handling complaints

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7674 100%	4270 100%	3404 100%	44 100%	556 100%	2532 100%	231 100%	246 100%	3926 100%	56 100%	474 100%	768 100%	979 100%	1454 100%	2179 100%	1083 100%	1206 100%
Strongly agree	5362 70%	3135 73%	2227 65%	24 55%	372 67%	1710 68%	87 38%	186 76%	2875 73%	35 63%	361 76%	466 61%	624 64%	1031 71%	1548 71%	817 75%	874 72%
Tend to agree	1940 25%	986 23%	954 28%	17 39%	163 29%	676 27%	88 38%	50 20%	913 23%	18 32%	89 19%	246 32%	286 29%	356 24%	528 24%	227 21%	294 24%
Tend to disagree	122 2%	54 1%	68 2%	1 2%	14 3%	44 2%	10 4%	5 2%	50 1%	2 4%	9 2%	15 2%	27 3%	18 1%	38 2%	15 1%	9 1%
Strongly disagree	41 1%	17 *	24 1%	- -	2 *	16 1%	7 3%	1 *	13 *	- -	5 1%	10 1%	4 *	10 1%	9 *	7 1%	1 *
Don't know/prefer not to say	209 3%	78 2%	131 4%	2 5%	5 1%	86 3%	39 17%	4 2%	75 2%	1 2%	10 2%	31 4%	38 4%	39 3%	56 3%	17 2%	28 2%
Net Agree	7302 95%	4121 97%	3181 93%	41 93%	535 96%	2386 94%	175 76%	236 96%	3788 96%	53 95%	450 95%	712 93%	910 93%	1387 95%	2076 95%	1044 96%	1168 97%
Net Disagree	163 2%	71 2%	92 3%	1 2%	16 3%	60 2%	17 7%	6 2%	63 2%	2 4%	14 3%	25 3%	31 3%	28 2%	47 2%	22 2%	10 1%

Q21B. Has a clear, written procedure for handling complaints

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7674 100%	1670 100%	1474 100%	4413 100%	420 100%	2422 100%	4897 100%	6029 100%	852 100%	340 100%	301 100%	32 100%	6397 100%	979 100%
Strongly agree	5362 70%	1163 70%	1064 72%	3090 70%	312 74%	1721 71%	3397 69%	4294 71%	550 65%	220 65%	215 71%	24 75%	4479 70%	672 69%
Tend to agree	1940 25%	447 27%	338 23%	1145 26%	99 24%	588 24%	1269 26%	1469 24%	249 29%	97 29%	80 27%	7 22%	1606 25%	268 27%
Tend to disagree	122 2%	28 2%	33 2%	57 1%	8 2%	32 1%	83 2%	83 1%	22 3%	9 3%	1 *	- -	107 2%	8 1%
Strongly disagree	41 1%	10 1%	8 1%	24 1%	1 *	17 1%	22 *	26 *	7 1%	4 1%	2 1%	- -	36 1%	5 1%
Don't know/prefer not to say	209 3%	22 1%	31 2%	97 2%	- -	64 3%	126 3%	157 3%	24 3%	10 3%	3 1%	1 3%	169 3%	26 3%
Net Agree	7302 95%	1610 96%	1402 95%	4235 96%	411 98%	2309 95%	4666 95%	5763 96%	799 94%	317 93%	295 98%	31 97%	6085 95%	940 96%
Net Disagree	163 2%	38 2%	41 3%	81 2%	9 2%	49 2%	105 2%	109 2%	29 3%	13 4%	3 1%	- -	143 2%	13 1%

GDC Registrants Survey 2019

Q22A. How is feedback (positive) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7745 100%	4285 100%	3460 100%	45 100%	563 100%	2577 100%	232 100%	251 100%	3942 100%	56 100%	474 100%	782 100%	992 100%	1468 100%	2194 100%	1089 100%	1214 100%
Comment cards for patients to fill in	5169 67%	2998 70%	2171 63%	20 44%	382 68%	1671 65%	69 30%	171 68%	2746 70%	35 63%	355 75%	451 58%	606 61%	983 67%	1504 69%	781 72%	841 69%
Through written correspondence	3372 44%	2055 48%	1317 38%	11 24%	228 40%	983 38%	74 32%	114 45%	1869 47%	19 34%	270 57%	306 39%	390 39%	609 41%	946 43%	535 49%	582 48%
Surveys	3044 39%	1847 43%	1197 35%	14 31%	165 29%	948 37%	40 17%	83 33%	1661 42%	33 59%	251 53%	227 29%	298 30%	565 38%	884 40%	519 48%	548 45%
Via social media	2261 29%	1325 31%	936 27%	10 22%	173 31%	699 27%	26 11%	86 34%	1233 31%	18 32%	129 27%	249 32%	321 32%	441 30%	614 28%	340 31%	295 24%
Other	334 4%	218 5%	116 3%	3 7%	25 4%	70 3%	16 7%	15 6%	204 5%	1 2%	28 6%	24 3%	35 4%	46 3%	108 5%	52 5%	69 6%
We don't collect feedback	242 3%	108 3%	134 4%	3 7%	17 3%	80 3%	37 16%	5 2%	106 3%	- -	4 1%	27 3%	39 4%	54 4%	69 3%	18 2%	35 3%
Don't know/prefer not to say	399 5%	160 4%	239 7%	3 7%	19 3%	166 6%	52 22%	10 4%	153 4%	2 4%	12 3%	71 9%	74 7%	84 6%	92 4%	31 3%	47 4%

Q22A. How is feedback (positive) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7745 100%	1691 100%	1486 100%	4456 100%	423 100%	2433 100%	4956 100%	6079 100%	864 100%	344 100%	304 100%	33 100%	6462 100%	984 100%
Comment cards for patients to fill in	5169 67%	1175 69%	940 63%	3056 69%	306 72%	1628 67%	3301 67%	4471 74%	273 32%	213 62%	147 48%	16 48%	4249 66%	699 71%
Through written correspondence	3372 44%	737 44%	684 46%	1921 43%	218 52%	1187 49%	2016 41%	2674 44%	379 44%	150 44%	104 34%	20 61%	2823 44%	410 42%
Surveys	3044 39%	715 42%	579 39%	1714 38%	189 45%	1046 43%	1846 37%	2474 41%	220 25%	154 45%	155 51%	6 18%	2560 40%	352 36%
Via social media	2261 29%	229 14%	567 38%	1480 33%	185 44%	728 30%	1424 29%	1816 30%	237 27%	92 27%	77 25%	12 36%	1898 29%	284 29%
Other	334 4%	60 4%	83 6%	190 4%	23 5%	148 6%	175 4%	242 4%	56 6%	12 3%	12 4%	- -	279 4%	43 4%
We don't collect feedback	242 3%	51 3%	37 2%	153 3%	11 3%	81 3%	156 3%	93 2%	113 13%	13 4%	16 5%	1 3%	223 3%	14 1%
Don't know/prefer not to say	399 5%	74 4%	61 4%	203 5%	6 1%	100 4%	265 5%	285 5%	61 7%	21 6%	12 4%	3 9%	333 5%	47 5%

GDC Registrants Survey 2019

Q22B. How is feedback (negative) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7371 100%	4172 100%	3199 100%	40 100%	543 100%	2361 100%	215 100%	240 100%	3839 100%	52 100%	458 100%	727 100%	931 100%	1387 100%	2085 100%	1063 100%	1173 100%
Comment cards for patients to fill in	4603 62%	2771 66%	1832 57%	15 38%	345 64%	1389 59%	60 28%	151 63%	2541 66%	30 58%	322 70%	373 51%	517 56%	854 62%	1340 64%	727 68%	790 67%
Through written correspondence	3752 51%	2326 56%	1426 45%	16 40%	252 46%	1053 45%	73 34%	125 52%	2124 55%	26 50%	287 63%	334 46%	450 48%	706 51%	1061 51%	580 55%	618 53%
Surveys	2701 37%	1698 41%	1003 31%	9 23%	141 26%	792 34%	38 18%	68 28%	1526 40%	25 48%	232 51%	180 25%	241 26%	483 35%	793 38%	483 45%	519 44%
Via social media	1792 24%	1092 26%	700 22%	5 13%	130 24%	533 23%	22 10%	57 24%	1012 26%	8 15%	111 24%	184 25%	247 27%	326 24%	502 24%	279 26%	253 22%
Other	306 4%	200 5%	106 3%	3 8%	20 4%	65 3%	18 8%	7 3%	185 5%	2 4%	28 6%	21 3%	31 3%	46 3%	99 5%	48 5%	61 5%
We don't collect feedback	206 3%	89 2%	117 4%	2 5%	15 3%	73 3%	30 14%	6 3%	87 2%	- -	5 1%	24 3%	28 3%	47 3%	61 3%	16 2%	30 3%
Don't know/prefer not to say	441 6%	175 4%	266 8%	2 5%	28 5%	184 8%	53 25%	16 7%	168 4%	2 4%	13 3%	82 11%	77 8%	97 7%	108 5%	31 3%	45 4%

Q22B. How is feedback (negative) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7371 100%	1633 100%	1400 100%	4221 100%	410 100%	2357 100%	4673 100%	5777 100%	832 100%	328 100%	286 100%	33 100%	6147 100%	936 100%
Comment cards for patients to fill in	4603 62%	1078 66%	836 60%	2687 64%	283 69%	1508 64%	2879 62%	3979 69%	240 29%	198 60%	131 46%	12 36%	3786 62%	615 66%
Through written correspondence	3752 51%	833 51%	751 54%	2144 51%	238 58%	1315 56%	2256 48%	2955 51%	445 53%	160 49%	130 45%	20 61%	3132 51%	466 50%
Surveys	2701 37%	647 40%	497 36%	1519 36%	182 44%	972 41%	1590 34%	2198 38%	194 23%	139 42%	136 48%	5 15%	2270 37%	308 33%
Via social media	1792 24%	206 13%	425 30%	1174 28%	141 34%	600 25%	1101 24%	1472 25%	166 20%	71 22%	53 19%	11 33%	1510 25%	213 23%
Other	306 4%	60 4%	74 5%	173 4%	22 5%	130 6%	161 3%	225 4%	46 6%	11 3%	12 4%	- -	259 4%	32 3%
We don't collect feedback	206 3%	44 3%	33 2%	128 3%	9 2%	68 3%	133 3%	84 1%	92 11%	11 3%	11 4%	1 3%	184 3%	17 2%
Don't know/prefer not to say	441 6%	78 5%	64 5%	236 6%	9 2%	106 4%	300 6%	310 5%	74 9%	24 7%	13 5%	3 9%	371 6%	50 5%

Q23A. How are serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7664 100%	4249 100%	3415 100%	43 100%	555 100%	2542 100%	232 100%	247 100%	3906 100%	56 100%	474 100%	765 100%	976 100%	1453 100%	2177 100%	1078 100%	1209 100%
Through written correspondence	6254 82%	3699 87%	2555 75%	29 67%	427 77%	1938 76%	112 48%	200 81%	3398 87%	38 68%	416 88%	546 71%	749 77%	1183 81%	1817 83%	943 87%	1011 84%
Verbally	3331 43%	1803 42%	1528 45%	12 28%	248 45%	1152 45%	89 38%	124 50%	1653 42%	23 41%	213 45%	327 43%	402 41%	643 44%	937 43%	489 45%	530 44%
Comment cards for patients to fill in	1296 17%	697 16%	599 18%	3 7%	95 17%	469 18%	32 14%	30 12%	628 16%	7 13%	98 21%	134 18%	195 20%	255 18%	365 17%	162 15%	184 15%
Via social media	423 6%	219 5%	204 6%	- -	32 6%	162 6%	8 3%	9 4%	193 5%	4 7%	32 7%	46 6%	78 8%	86 6%	118 5%	56 5%	39 3%
Other	116 2%	65 2%	51 1%	2 5%	11 2%	33 1%	4 2%	5 2%	56 1%	1 2%	16 3%	4 1%	14 1%	16 1%	40 2%	21 2%	21 2%
We don't collect complaints	61 1%	17 *	44 1%	1 2%	3 1%	22 1%	19 8%	1 *	13 *	- -	5 1%	10 1%	4 *	16 1%	22 1%	4 *	5 *
Don't know/prefer not to say	517 7%	216 5%	301 9%	2 5%	46 8%	209 8%	47 20%	14 6%	204 5%	6 11%	18 4%	93 12%	95 10%	89 6%	125 6%	39 4%	75 6%

Q23A. How are serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7664 100%	1676 100%	1461 100%	4408 100%	418 100%	2412 100%	4898 100%	6008 100%	863 100%	340 100%	300 100%	33 100%	6395 100%	975 100%
Through written correspondence	6254 82%	1389 83%	1163 80%	3667 83%	356 85%	2037 84%	3941 80%	4924 82%	710 82%	282 83%	237 79%	29 88%	5193 81%	819 84%
Verbally	3331 43%	735 44%	641 44%	1932 44%	203 49%	1052 44%	2140 44%	2686 45%	316 37%	147 43%	129 43%	10 30%	2781 43%	433 44%
Comment cards for patients to fill in	1296 17%	372 22%	221 15%	690 16%	57 14%	402 17%	838 17%	1128 19%	60 7%	39 11%	47 16%	2 6%	1020 16%	224 23%
Via social media	423 6%	64 4%	90 6%	278 6%	29 7%	126 5%	266 5%	360 6%	28 3%	13 4%	12 4%	3 9%	348 5%	59 6%
Other	116 2%	40 2%	24 2%	48 1%	7 2%	35 1%	73 1%	95 2%	11 1%	5 1%	4 1%	- -	96 2%	13 1%
We don't collect complaints	61 1%	7 *	12 1%	42 1%	3 1%	27 1%	33 1%	36 1%	15 2%	4 1%	1 *	- -	61 1%	- -
Don't know/prefer not to say	517 7%	113 7%	88 6%	249 6%	13 3%	124 5%	347 7%	393 7%	62 7%	25 7%	17 6%	2 6%	434 7%	54 6%

Q23B. How are less serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7507 100%	4215 100%	3292 100%	40 100%	548 100%	2436 100%	224 100%	244 100%	3881 100%	55 100%	460 100%	757 100%	957 100%	1429 100%	2108 100%	1062 100%	1188 100%
Verbally	5328 71%	3173 75%	2155 65%	26 65%	372 68%	1597 66%	114 51%	178 73%	2925 75%	38 69%	340 74%	483 64%	609 64%	1014 71%	1523 72%	819 77%	877 74%
Through written correspondence	3871 52%	2287 54%	1584 48%	16 40%	255 47%	1201 49%	79 35%	122 50%	2090 54%	19 35%	283 62%	348 46%	479 50%	752 53%	1116 53%	580 55%	591 50%
Comment cards for patients to fill in	1980 26%	1100 26%	880 27%	4 10%	151 28%	672 28%	39 17%	60 25%	997 26%	17 31%	159 35%	175 23%	266 28%	366 26%	554 26%	294 28%	324 27%
Via social media	804 11%	480 11%	324 10%	- -	59 11%	248 10%	9 4%	28 11%	437 11%	8 15%	54 12%	84 11%	132 14%	148 10%	221 10%	107 10%	112 9%
Other	99 1%	57 1%	42 1%	1 3%	10 2%	29 1%	2 1%	4 2%	47 1%	- -	17 4%	1 *	13 1%	15 1%	36 2%	18 2%	16 1%
We don't collect complaints	42 1%	11 *	31 1%	- -	4 1%	11 *	18 8%	2 1%	11 *	- -	1 *	3 *	4 *	12 1%	13 1%	3 *	7 1%
Don't know/prefer not to say	461 6%	184 4%	277 8%	2 5%	38 7%	192 8%	46 21%	14 6%	174 4%	3 5%	16 3%	83 11%	87 9%	82 6%	112 5%	29 3%	67 6%

Q23B. How are less serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7507 100%	1648 100%	1439 100%	4305 100%	411 100%	2385 100%	4777 100%	5877 100%	848 100%	339 100%	291 100%	33 100%	6260 100%	956 100%
Verbally	5328 71%	1132 69%	1039 72%	3129 73%	333 81%	1750 73%	3355 70%	4199 71%	571 67%	247 73%	217 75%	23 70%	4439 71%	686 72%
Through written correspondence	3871 52%	905 55%	709 49%	2228 52%	201 49%	1299 54%	2399 50%	3063 52%	441 52%	170 50%	138 47%	18 55%	3216 51%	510 53%
Comment cards for patients to fill in	1980 26%	564 34%	339 24%	1071 25%	116 28%	610 26%	1283 27%	1730 29%	88 10%	78 23%	56 19%	4 12%	1616 26%	270 28%
Via social media	804 11%	103 6%	168 12%	544 13%	61 15%	268 11%	490 10%	670 11%	67 8%	33 10%	23 8%	3 9%	657 10%	101 11%
Other	99 1%	35 2%	19 1%	42 1%	8 2%	30 1%	61 1%	78 1%	12 1%	5 1%	3 1%	- -	84 1%	9 1%
We don't collect complaints	42 1%	8 *	7 *	27 1%	1 *	22 1%	20 *	24 *	12 1%	4 1%	- -	- -	41 1%	- -
Don't know/prefer not to say	461 6%	101 6%	78 5%	214 5%	10 2%	105 4%	311 7%	348 6%	58 7%	23 7%	14 5%	2 6%	386 6%	47 5%

Q24. Are patients asked what action they would like to see in response to their feedback?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7757 100%	4294 100%	3463 100%	44 100%	563 100%	2581 100%	232 100%	251 100%	3950 100%	56 100%	475 100%	785 100%	992 100%	1470 100%	2199 100%	1086 100%	1219 100%
Yes	4888 63%	2785 65%	2103 61%	21 48%	331 59%	1642 64%	82 35%	144 57%	2559 65%	32 57%	316 67%	463 59%	607 61%	918 62%	1384 63%	699 64%	813 67%
No	815 11%	495 12%	320 9%	10 23%	42 7%	242 9%	22 9%	18 7%	445 11%	5 9%	62 13%	59 8%	89 9%	152 10%	235 11%	145 13%	134 11%
Don't know/prefer not to say	2054 26%	1014 24%	1040 30%	13 30%	190 34%	697 27%	128 55%	89 35%	946 24%	19 34%	97 20%	263 34%	296 30%	400 27%	580 26%	242 22%	272 22%

Q24. Are patients asked what action they would like to see in response to their feedback?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7757 100%	1692 100%	1491 100%	4462 100%	422 100%	2438 100%	4961 100%	6088 100%	867 100%	344 100%	303 100%	33 100%	6471 100%	986 100%
Yes	4888 63%	972 57%	1014 68%	2858 64%	283 67%	1620 66%	3051 61%	3963 65%	446 51%	205 60%	168 55%	25 76%	4068 63%	643 65%
No	815 11%	160 9%	152 10%	502 11%	42 10%	296 12%	494 10%	599 10%	132 15%	36 10%	40 13%	2 6%	672 10%	107 11%
Don't know/prefer not to say	2054 26%	560 33%	325 22%	1102 25%	97 23%	522 21%	1416 29%	1526 25%	289 33%	103 30%	95 31%	6 18%	1731 27%	236 24%

Q25. Are patients asked what action they would like to see in response to their complaint?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7748 100%	4293 100%	3455 100%	43 100%	563 100%	2575 100%	231 100%	250 100%	3948 100%	56 100%	476 100%	785 100%	992 100%	1468 100%	2193 100%	1087 100%	1217 100%
Yes	5478 71%	3217 75%	2261 65%	28 65%	365 65%	1758 68%	81 35%	160 64%	2956 75%	33 59%	360 76%	505 64%	668 67%	1031 70%	1533 70%	820 75%	917 75%
No	420 5%	241 6%	179 5%	6 14%	24 4%	133 5%	19 8%	9 4%	214 5%	2 4%	33 7%	39 5%	56 6%	73 5%	118 5%	69 6%	65 5%
Don't know/prefer not to say	1850 24%	835 19%	1015 29%	9 21%	174 31%	684 27%	131 57%	81 32%	778 20%	21 38%	83 17%	241 31%	268 27%	364 25%	542 25%	198 18%	235 19%

Q25. Are patients asked what action they would like to see in response to their complaint?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7748 100%	1691 100%	1485 100%	4459 100%	422 100%	2437 100%	4953 100%	6081 100%	866 100%	344 100%	302 100%	33 100%	6464 100%	985 100%
Yes	5478 71%	1111 66%	1098 74%	3227 72%	327 77%	1839 75%	3400 69%	4429 73%	513 59%	230 67%	199 66%	28 85%	4547 70%	721 73%
No	420 5%	72 4%	80 5%	270 6%	17 4%	157 6%	246 5%	274 5%	91 11%	19 6%	29 10%	- -	356 6%	52 5%
Don't know/prefer not to say	1850 24%	508 30%	307 21%	962 22%	78 18%	441 18%	1307 26%	1378 23%	262 30%	95 28%	74 25%	5 15%	1561 24%	212 22%

Q26. As part of your complaints process, have you (or your practice) signposted patients to advocacy services in the last 12 months?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7605 100%	4246 100%	3359 100%	44 100%	546 100%	2520 100%	212 100%	240 100%	3903 100%	52 100%	468 100%	769 100%	963 100%	1440 100%	2159 100%	1075 100%	1192 100%
Yes	3272 43%	1745 41%	1527 45%	16 36%	194 36%	1237 49%	65 31%	84 35%	1605 41%	23 44%	202 43%	389 51%	481 50%	684 48%	975 45%	388 36%	353 30%
No	4333 57%	2501 59%	1832 55%	28 64%	352 64%	1283 51%	147 69%	156 65%	2298 59%	29 56%	266 57%	380 49%	482 50%	756 53%	1184 55%	687 64%	839 70%

Q26. As part of your complaints process, have you (or your practice) signposted patients to advocacy services in the last 12 months?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7605 100%	1654 100%	1466 100%	4383 100%	412 100%	2400 100%	4857 100%	5967 100%	848 100%	333 100%	304 100%	32 100%	6349 100%	969 100%
Yes	3272 43%	801 48%	503 34%	1947 44%	152 37%	945 39%	2165 45%	2685 45%	274 32%	124 37%	135 44%	9 28%	2625 41%	513 53%
No	4333 57%	853 52%	963 66%	2436 56%	260 63%	1455 61%	2692 55%	3282 55%	574 68%	209 63%	169 56%	23 72%	3724 59%	456 47%

Q27. Please explain why you have not signposted patients to advocacy services in the last 12 months

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	4320 100%	2496 100%	1824 100%	28 100%	349 100%	1280 100%	145 100%	156 100%	2293 100%	29 100%	266 100%	379 100%	480 100%	754 100%	1181 100%	685 100%	836 100%
I didn't need to signpost advocacy services	2565 59%	1593 64%	972 53%	17 61%	214 61%	663 52%	56 39%	97 62%	1459 64%	20 69%	172 65%	193 51%	241 50%	440 58%	683 58%	434 63%	572 68%
I didn't know patient advocacy services existed	461 11%	291 12%	170 9%	3 11%	38 11%	120 9%	10 7%	13 8%	271 12%	3 10%	26 10%	37 10%	64 13%	88 12%	129 11%	70 10%	73 9%
I didn't know which advocacy services to signpost people to	213 5%	150 6%	63 3%	1 4%	10 3%	47 4%	5 3%	6 4%	145 6%	- -	9 3%	11 3%	22 5%	41 5%	64 5%	37 5%	38 5%
Other	403 9%	233 9%	170 9%	4 14%	31 9%	114 9%	21 14%	17 11%	209 9%	1 3%	36 14%	25 7%	34 7%	64 8%	120 10%	63 9%	95 11%
Don't know/prefer not to say	807 19%	317 13%	490 27%	4 14%	70 20%	362 28%	54 37%	32 21%	294 13%	5 17%	29 11%	119 31%	140 29%	149 20%	222 19%	94 14%	82 10%

Q27. Please explain why you have not signposted patients to advocacy services in the last 12 months

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	4320 100%	853 100%	960 100%	2426 100%	260 100%	1450 100%	2684 100%	3270 100%	574 100%	208 100%	169 100%	23 100%	3713 100%	454 100%
I didn't need to signpost advocacy services	2565 59%	485 57%	608 63%	1442 59%	175 67%	918 63%	1547 58%	1963 60%	314 55%	127 61%	114 67%	13 57%	2238 60%	241 53%
I didn't know patient advocacy services existed	461 11%	74 9%	98 10%	293 12%	33 13%	164 11%	284 11%	357 11%	66 11%	18 9%	15 9%	- -	378 10%	62 14%
I didn't know which advocacy services to signpost people to	213 5%	33 4%	47 5%	132 5%	8 3%	81 6%	124 5%	157 5%	33 6%	11 5%	8 5%	1 4%	174 5%	34 7%
Other	403 9%	112 13%	92 10%	164 7%	22 8%	143 10%	235 9%	287 9%	60 10%	21 10%	17 10%	5 22%	349 9%	33 7%
Don't know/prefer not to say	807 19%	172 20%	144 15%	472 19%	33 13%	189 13%	572 21%	605 19%	116 20%	39 19%	19 11%	4 17%	679 18%	101 22%

Q28A. How is feedback used?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7666 100%	4241 100%	3425 100%	42 100%	555 100%	2554 100%	228 100%	248 100%	3902 100%	56 100%	469 100%	775 100%	980 100%	1457 100%	2170 100%	1080 100%	1197 100%
To improve services in the workplace	6371 83%	3659 86%	2712 79%	31 74%	452 81%	2048 80%	126 55%	199 80%	3368 86%	49 88%	411 88%	618 80%	788 80%	1218 84%	1823 84%	936 87%	982 82%
As a learning experience	5636 74%	3429 81%	2207 64%	23 55%	395 71%	1657 65%	93 41%	197 79%	3157 81%	44 79%	388 83%	513 66%	676 69%	1066 73%	1585 73%	878 81%	913 76%
In staff meetings	4915 64%	2979 70%	1936 57%	12 29%	340 61%	1468 57%	77 34%	156 63%	2745 70%	32 57%	338 72%	446 58%	571 58%	904 62%	1395 64%	785 73%	809 68%
In staff appraisals	3186 42%	2069 49%	1117 33%	8 19%	207 37%	826 32%	48 21%	118 48%	1857 48%	18 32%	294 63%	300 39%	395 40%	616 42%	856 39%	503 47%	511 43%
Reported externally	830 11%	538 13%	292 9%	1 2%	33 6%	239 9%	18 8%	13 5%	459 12%	3 5%	119 25%	57 7%	85 9%	154 11%	234 11%	137 13%	162 14%
Other	30 *	17 *	13 *	- -	3 1%	7 *	3 1%	1 *	15 *	- -	3 1%	3 *	6 1%	2 *	9 *	2 *	8 1%
They are not used	137 2%	49 1%	88 3%	2 5%	12 2%	58 2%	21 9%	4 2%	46 1%	- -	5 1%	11 1%	20 2%	31 2%	42 2%	17 2%	16 1%
Don't know/prefer not to say	371 5%	142 3%	229 7%	3 7%	27 5%	162 6%	39 17%	16 6%	135 3%	1 2%	9 2%	54 7%	57 6%	81 6%	98 5%	23 2%	58 5%

Q28A. How is feedback used?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7666 100%	1677 100%	1466 100%	4404 100%	416 100%	2407 100%	4907 100%	6017 100%	852 100%	341 100%	305 100%	31 100%	6400 100%	970 100%
To improve services in the workplace	6371 83%	1385 83%	1259 86%	3676 83%	364 88%	2038 85%	4071 83%	5064 84%	659 77%	285 84%	250 82%	25 81%	5276 82%	851 88%
As a learning experience	5636 74%	1250 75%	1098 75%	3239 74%	341 82%	1849 77%	3543 72%	4518 75%	559 66%	230 67%	234 77%	23 74%	4640 73%	776 80%
In staff meetings	4915 64%	1085 65%	946 65%	2861 65%	309 74%	1617 67%	3098 63%	3977 66%	474 56%	204 60%	185 61%	17 55%	4057 63%	670 69%
In staff appraisals	3186 42%	759 45%	588 40%	1830 42%	193 46%	1160 48%	1878 38%	2574 43%	292 34%	140 41%	122 40%	11 35%	2588 40%	456 47%
Reported externally	830 11%	302 18%	105 7%	407 9%	47 11%	299 12%	487 10%	670 11%	77 9%	38 11%	33 11%	5 16%	712 11%	83 9%
Other	30 *	8 *	5 *	13 *	- -	10 *	17 *	24 *	3 *	- -	- -	- -	24 *	3 *
They are not used	137 2%	27 2%	13 1%	96 2%	8 2%	38 2%	96 2%	83 1%	33 4%	13 4%	6 2%	- -	127 2%	8 1%
Don't know/prefer not to say	371 5%	85 5%	56 4%	183 4%	9 2%	89 4%	238 5%	271 5%	60 7%	20 6%	8 3%	2 6%	322 5%	23 2%

Q28b. How are complaints used?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7408 100%	4158 100%	3250 100%	39 100%	538 100%	2404 100%	224 100%	241 100%	3826 100%	54 100%	459 100%	744 100%	941 100%	1405 100%	2085 100%	1065 100%	1164 100%
To improve services in the workplace	6123 83%	3554 85%	2569 79%	27 69%	442 82%	1920 80%	127 57%	201 83%	3266 85%	48 89%	403 88%	581 78%	753 80%	1173 83%	1747 84%	923 87%	943 81%
As a learning experience	5491 74%	3401 82%	2090 64%	23 59%	381 71%	1561 65%	88 39%	191 79%	3129 82%	42 78%	386 84%	498 67%	637 68%	1041 74%	1528 73%	881 83%	903 78%
In staff meetings	4526 61%	2785 67%	1741 54%	12 31%	305 57%	1317 55%	76 34%	144 60%	2559 67%	30 56%	323 70%	410 55%	509 54%	833 59%	1271 61%	733 69%	767 66%
In staff appraisals	2720 37%	1888 45%	832 26%	10 26%	171 32%	595 25%	42 19%	93 39%	1696 44%	15 28%	270 59%	234 31%	320 34%	513 37%	736 35%	448 42%	467 40%
Reported externally	1031 14%	694 17%	337 10%	1 3%	43 8%	277 12%	15 7%	17 7%	610 16%	6 11%	134 29%	71 10%	98 10%	188 13%	277 13%	188 18%	209 18%
Other	48 1%	33 1%	15 *	- -	3 1%	9 *	3 1%	- -	29 1%	- -	5 1%	3 *	7 1%	5 *	13 1%	8 1%	12 1%
They are not used	106 1%	31 1%	75 2%	2 5%	14 3%	45 2%	18 8%	4 2%	29 1%	- -	4 1%	8 1%	14 1%	27 2%	32 2%	11 1%	14 1%
Don't know/prefer not to say	410 6%	157 4%	253 8%	2 5%	31 6%	182 8%	38 17%	17 7%	149 4%	2 4%	11 2%	61 8%	63 7%	81 6%	113 5%	29 3%	63 5%

Q28b. How are complaints used?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7408 100%	1630 100%	1417 100%	4242 100%	406 100%	2355 100%	4709 100%	5814 100%	819 100%	334 100%	292 100%	30 100%	6180 100%	939 100%
To improve services in the workplace	6123 83%	1350 83%	1206 85%	3518 83%	359 88%	1974 84%	3892 83%	4858 84%	643 79%	270 81%	236 81%	27 90%	5090 82%	796 85%
As a learning experience	5491 74%	1228 75%	1049 74%	3173 75%	334 82%	1839 78%	3414 72%	4397 76%	544 66%	230 69%	230 79%	22 73%	4526 73%	751 80%
In staff meetings	4526 61%	1022 63%	870 61%	2605 61%	285 70%	1515 64%	2819 60%	3682 63%	416 51%	183 55%	177 61%	16 53%	3717 60%	625 67%
In staff appraisals	2720 37%	643 39%	494 35%	1583 37%	164 40%	1050 45%	1540 33%	2202 38%	242 30%	124 37%	104 36%	9 30%	2173 35%	420 45%
Reported externally	1031 14%	350 21%	113 8%	559 13%	57 14%	386 16%	592 13%	802 14%	112 14%	48 14%	51 17%	6 20%	882 14%	101 11%
Other	48 1%	15 1%	10 1%	21 *	- -	14 1%	29 1%	41 1%	2 *	- -	2 1%	- -	41 1%	4 *
They are not used	106 1%	17 1%	11 1%	76 2%	9 2%	27 1%	77 2%	64 1%	27 3%	12 4%	2 1%	- -	102 2%	4 *
Don't know/prefer not to say	410 6%	93 6%	66 5%	203 5%	11 3%	97 4%	267 6%	297 5%	70 9%	21 6%	10 3%	1 3%	354 6%	28 3%

GDC Registrants Survey 2019

Q29. In your experience, which are the TOP THREE ways in which patients wish their complaint to be addressed?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7772 100%	4305 100%	3467 100%	43 100%	564 100%	2588 100%	229 100%	249 100%	3957 100%	56 100%	477 100%	785 100%	992 100%	1471 100%	2193 100%	1094 100%	1230 100%
Written apology	5698 73%	3181 74%	2517 73%	26 60%	426 76%	1928 74%	100 44%	193 78%	2908 73%	37 66%	369 77%	507 65%	707 71%	1062 72%	1641 75%	841 77%	935 76%
Verbal apology	5226 67%	2818 65%	2408 69%	28 65%	415 74%	1811 70%	113 49%	186 75%	2567 65%	45 80%	328 69%	518 66%	650 66%	922 63%	1464 67%	786 72%	881 72%
Reassurances offered	5197 67%	2920 68%	2277 66%	19 44%	394 70%	1728 67%	93 41%	173 69%	2693 68%	41 73%	330 69%	471 60%	635 64%	934 63%	1487 68%	776 71%	892 73%
Financial compensation	3473 45%	2316 54%	1157 33%	20 47%	244 43%	835 32%	55 24%	107 43%	2162 55%	16 29%	200 42%	393 50%	471 47%	709 48%	947 43%	478 44%	472 38%
Disciplining of the dental professional (within the practice)	444 6%	197 5%	247 7%	4 9%	27 5%	206 8%	13 6%	14 6%	183 5%	2 4%	22 5%	74 9%	66 7%	87 6%	119 5%	41 4%	56 5%
Financial penalty for the dental professional	187 2%	143 3%	44 1%	2 5%	8 1%	34 1%	1 *	4 2%	133 3%	- -	14 3%	35 4%	29 3%	56 4%	42 2%	19 2%	6 *
Restrictions or limitations on the professional's registration	85 1%	49 1%	36 1%	1 2%	4 1%	28 1%	6 3%	2 1%	42 1%	- -	7 1%	12 2%	12 1%	22 1%	22 1%	6 1%	11 1%
Prosecution	68 1%	46 1%	22 1%	1 2%	4 1%	17 1%	1 *	2 1%	44 1%	- -	3 1%	9 1%	14 1%	19 1%	13 1%	8 1%	5 *
Other	131 2%	95 2%	36 1%	5 12%	2 *	19 1%	10 4%	1 *	81 2%	1 2%	22 5%	3 *	14 1%	17 1%	27 1%	30 3%	38 3%
Don't know/prefer not to say	574 7%	224 5%	350 10%	3 7%	36 6%	234 9%	74 32%	15 6%	208 5%	6 11%	22 5%	75 10%	82 8%	120 8%	159 7%	57 5%	81 7%

Q29. In your experience, which are the TOP THREE ways in which patients wish their complaint to be addressed?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7772 100%	1693 100%	1491 100%	4453 100%	422 100%	2437 100%	4980 100%	6097 100%	869 100%	345 100%	307 100%	33 100%	6489 100%	986 100%
Written apology	5698 73%	1243 73%	1075 72%	3316 74%	327 77%	1768 73%	3704 74%	4568 75%	596 69%	233 68%	202 66%	24 73%	4784 74%	721 73%
Verbal apology	5226 67%	1143 68%	1046 70%	2958 66%	298 71%	1596 65%	3422 69%	4106 67%	588 68%	214 62%	221 72%	17 52%	4408 68%	650 66%
Reassurances offered	5197 67%	1157 68%	992 67%	2981 67%	301 71%	1614 66%	3381 68%	4025 66%	625 72%	234 68%	226 74%	22 67%	4315 66%	694 70%
Financial compensation	3473 45%	504 30%	762 51%	2175 49%	209 50%	1183 49%	2124 43%	2805 46%	315 36%	146 42%	131 43%	16 48%	2803 43%	521 53%
Disciplining of the dental professional (within the practice)	444 6%	116 7%	70 5%	241 5%	19 5%	112 5%	320 6%	346 6%	47 5%	25 7%	12 4%	3 9%	365 6%	64 6%
Financial penalty for the dental professional	187 2%	28 2%	37 2%	118 3%	7 2%	80 3%	91 2%	158 3%	8 1%	8 2%	5 2%	2 6%	136 2%	39 4%
Restrictions or limitations on the professional's registration	85 1%	27 2%	10 1%	45 1%	3 1%	34 1%	47 1%	70 1%	10 1%	2 1%	2 1%	1 3%	71 1%	13 1%
Prosecution	68 1%	18 1%	14 1%	33 1%	2 *	28 1%	35 1%	56 1%	5 1%	4 1%	2 1%	- -	55 1%	11 1%
Other	131 2%	35 2%	30 2%	64 1%	7 2%	68 3%	52 1%	102 2%	11 1%	9 3%	8 3%	- -	113 2%	7 1%
Don't know/prefer not to say	574 7%	195 12%	76 5%	266 6%	14 3%	162 7%	365 7%	403 7%	98 11%	38 11%	22 7%	3 9%	501 8%	40 4%

Q30A. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical care that falls far below expected standard

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7705 100%	4280 100%	3425 100%	44 100%	561 100%	2557 100%	222 100%	251 100%	3936 100%	54 100%	471 100%	775 100%	976 100%	1461 100%	2180 100%	1089 100%	1217 100%
The practice where the complaint is made	4061 53%	2336 55%	1725 50%	24 55%	307 55%	1270 50%	100 45%	130 52%	2154 55%	35 65%	247 52%	423 55%	519 53%	788 54%	1176 54%	533 49%	615 51%
The GDC	3378 44%	1749 41%	1629 48%	18 41%	250 45%	1227 48%	114 51%	118 47%	1599 41%	19 35%	206 44%	327 42%	427 44%	624 43%	947 43%	505 46%	548 45%
No-one	14 *	4 *	10 *	- -	- -	8 *	2 1%	- -	4 *	- -	- -	4 1%	5 1%	2 *	2 *	1 *	- -
Other	252 3%	191 4%	61 2%	2 5%	4 1%	52 2%	6 3%	3 1%	179 5%	- -	18 4%	21 3%	25 3%	47 3%	55 3%	50 5%	54 4%

Q30A. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical care that falls far below expected standard

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7705 100%	1676 100%	1471 100%	4419 100%	421 100%	2423 100%	4934 100%	6048 100%	861 100%	341 100%	304 100%	32 100%	6431 100%	984 100%
The practice where the complaint is made	4061 53%	821 49%	765 52%	2411 55%	217 52%	1328 55%	2543 52%	3215 53%	431 50%	164 48%	168 55%	17 53%	3325 52%	576 59%
The GDC	3378 44%	786 47%	669 45%	1857 42%	193 46%	994 41%	2246 46%	2633 44%	395 46%	162 48%	123 40%	14 44%	2888 45%	375 38%
No-one	14 *	1 *	3 *	9 *	- -	3 *	11 *	14 *	- -	- -	- -	- -	12 *	2 *
Other	252 3%	68 4%	34 2%	142 3%	11 3%	98 4%	134 3%	186 3%	35 4%	15 4%	13 4%	1 3%	206 3%	31 3%

Q30B. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical mistake that does not result in permanent harm

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7710 100%	4290 100%	3420 100%	44 100%	560 100%	2552 100%	222 100%	250 100%	3944 100%	54 100%	473 100%	776 100%	975 100%	1460 100%	2177 100%	1089 100%	1226 100%
The practice where the complaint is made	7142 93%	4098 96%	3044 89%	37 84%	535 96%	2248 88%	182 82%	242 97%	3764 95%	51 94%	451 95%	691 89%	885 91%	1315 90%	2043 94%	1021 94%	1180 96%
The GDC	360 5%	64 1%	296 9%	5 11%	20 4%	241 9%	31 14%	7 3%	60 2%	2 4%	8 2%	58 7%	55 6%	93 6%	95 4%	37 3%	22 2%
No-one	67 1%	42 1%	25 1%	1 2%	1 *	18 1%	4 2%	1 *	40 1%	1 2%	2 *	9 1%	17 2%	22 2%	10 *	6 1%	3 *
Other	141 2%	86 2%	55 2%	1 2%	4 1%	45 2%	5 2%	- -	80 2%	- -	12 3%	18 2%	18 2%	30 2%	29 1%	25 2%	21 2%

Q30B. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical mistake that does not result in permanent harm

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7710 100%	1680 100%	1469 100%	4419 100%	422 100%	2429 100%	4930 100%	6046 100%	865 100%	342 100%	305 100%	32 100%	6436 100%	983 100%
The practice where the complaint is made	7142 93%	1540 92%	1386 94%	4100 93%	393 93%	2294 94%	4537 92%	5594 93%	801 93%	316 92%	288 94%	31 97%	5960 93%	912 93%
The GDC	360 5%	90 5%	51 3%	199 5%	14 3%	59 2%	279 6%	288 5%	40 5%	15 4%	10 3%	1 3%	308 5%	39 4%
No-one	67 1%	11 1%	12 1%	45 1%	4 1%	28 1%	35 1%	56 1%	6 1%	3 1%	1 *	- -	51 1%	13 1%
Other	141 2%	39 2%	20 1%	75 2%	11 3%	48 2%	79 2%	108 2%	18 2%	8 2%	6 2%	- -	117 2%	19 2%

Q30C. In your opinion, who should be responsible for resolving each of the following types of concerns? Cross-infection issues (e.g. dirty equipment)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7688	4275	3413	44	561	2549	218	250	3930	54	471	773	976	1457	2168	1089	1218
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The practice where the complaint is made	4750 62%	2569 60%	2181 64%	27 61%	359 64%	1659 65%	117 54%	158 63%	2369 60%	34 63%	268 57%	484 63%	622 64%	942 65%	1351 62%	601 55%	745 61%
The GDC	2312 30%	1207 28%	1105 32%	14 32%	182 32%	793 31%	94 43%	80 32%	1103 28%	18 33%	143 30%	239 31%	283 29%	418 29%	670 31%	372 34%	329 27%
No-one	20 *	7 *	13 *	- -	1 *	10 *	1 *	1 *	7 *	1 2%	- -	5 1%	5 1%	4 *	3 *	2 *	1 *
Other	606 8%	492 12%	114 3%	3 7%	19 3%	87 3%	6 3%	11 4%	451 11%	1 2%	60 13%	45 6%	66 7%	93 6%	144 7%	114 10%	143 12%

Q30C. In your opinion, who should be responsible for resolving each of the following types of concerns? Cross-infection issues (e.g. dirty equipment)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7688 100%	1676 100%	1465 100%	4408 100%	419 100%	2417 100%	4923 100%	6030 100%	863 100%	341 100%	302 100%	32 100%	6422 100%	975 100%
The practice where the complaint is made	4750 62%	1025 61%	872 60%	2776 63%	256 61%	1465 61%	3071 62%	3800 63%	461 53%	212 62%	192 64%	20 63%	3906 61%	668 69%
The GDC	2312 30%	500 30%	496 34%	1268 29%	135 32%	674 28%	1538 31%	1745 29%	318 37%	105 31%	83 27%	9 28%	2010 31%	227 23%
No-one	20 *	4 *	6 *	10 *	- -	3 *	17 *	19 *	- -	- -	- -	- -	17 *	3 *
Other	606 8%	147 9%	91 6%	354 8%	28 7%	275 11%	297 6%	466 8%	84 10%	24 7%	27 9%	3 9%	489 8%	77 8%

Q30D. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist is under the influence of drink or drugs

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7701 100%	4283 100%	3418 100%	44 100%	558 100%	2554 100%	219 100%	250 100%	3939 100%	54 100%	471 100%	777 100%	975 100%	1458 100%	2175 100%	1090 100%	1219 100%
The practice where the complaint is made	994 13%	608 14%	386 11%	6 14%	58 10%	289 11%	28 13%	28 11%	569 14%	6 11%	60 13%	123 16%	145 15%	203 14%	258 12%	119 11%	145 12%
The GDC	6297 82%	3349 78%	2948 86%	35 80%	489 88%	2202 86%	181 83%	216 86%	3065 78%	48 89%	376 80%	624 80%	794 81%	1198 82%	1830 84%	878 81%	968 79%
No-one	20 *	6 *	14 *	- -	2 *	11 *	1 *	- -	4 *	- -	2 *	4 1%	5 1%	3 *	4 *	2 *	2 *
Other	390 5%	320 7%	70 2%	3 7%	9 2%	52 2%	9 4%	6 2%	301 8%	- -	33 7%	26 3%	31 3%	54 4%	83 4%	91 8%	104 9%

Q30D. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist is under the influence of drink or drugs

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7701 100%	1678 100%	1465 100%	4420 100%	419 100%	2419 100%	4934 100%	6040 100%	864 100%	342 100%	304 100%	32 100%	6427 100%	984 100%
The practice where the complaint is made	994 13%	186 11%	187 13%	609 14%	41 10%	337 14%	603 12%	814 13%	82 9%	40 12%	35 12%	3 9%	770 12%	181 18%
The GDC	6297 82%	1396 83%	1207 82%	3575 81%	345 82%	1910 79%	4138 84%	4916 81%	725 84%	283 83%	251 83%	26 81%	5318 83%	767 78%
No-one	20 *	1 *	8 1%	10 *	- -	3 *	17 *	18 *	1 *	- -	- -	- -	18 *	2 *
Other	390 5%	95 6%	63 4%	226 5%	33 8%	169 7%	176 4%	292 5%	56 6%	19 6%	18 6%	3 9%	321 5%	34 3%

Q30E. In your opinion, who should be responsible for resolving each of the following types of concerns? Mistakes in prescribing

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7654 100%	4256 100%	3398 100%	44 100%	557 100%	2536 100%	218 100%	251 100%	3916 100%	54 100%	467 100%	772 100%	971 100%	1455 100%	2161 100%	1079 100%	1209 100%
The practice where the complaint is made	4416 58%	2987 70%	1429 42%	21 48%	259 46%	1054 42%	85 39%	132 53%	2769 71%	19 35%	296 63%	441 57%	562 58%	813 56%	1218 56%	633 59%	743 61%
The GDC	2688 35%	815 19%	1873 55%	18 41%	283 51%	1411 56%	123 56%	111 44%	723 18%	33 61%	124 27%	285 37%	353 36%	558 38%	810 37%	337 31%	344 28%
No-one	33 *	20 *	13 *	1 2%	2 *	8 *	3 1%	- -	18 *	1 2%	1 *	4 1%	6 1%	10 1%	6 *	3 *	4 *
Other	517 7%	434 10%	83 2%	4 9%	13 2%	63 2%	7 3%	8 3%	406 10%	1 2%	46 10%	42 5%	50 5%	74 5%	127 6%	106 10%	118 10%

Q30E. In your opinion, who should be responsible for resolving each of the following types of concerns? Mistakes in prescribing

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7654 100%	1669 100%	1450 100%	4396 100%	418 100%	2407 100%	4900 100%	5997 100%	861 100%	340 100%	305 100%	32 100%	6391 100%	977 100%
The practice where the complaint is made	4416 58%	890 53%	839 58%	2635 60%	236 56%	1664 69%	2534 52%	3546 59%	443 51%	185 54%	158 52%	17 53%	3555 56%	677 69%
The GDC	2688 35%	642 38%	527 36%	1448 33%	154 37%	517 21%	2081 42%	2052 34%	342 40%	120 35%	114 37%	11 34%	2391 37%	231 24%
No-one	33 *	4 *	9 1%	20 *	- -	16 1%	17 *	30 1%	2 *	- -	- -	- -	28 *	4 *
Other	517 7%	133 8%	75 5%	293 7%	28 7%	210 9%	268 5%	369 6%	74 9%	35 10%	33 11%	4 13%	417 7%	65 7%

Q30F. In your opinion, who should be responsible for resolving each of the following types of concerns? Being overcharged

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7686 100%	4282 100%	3404 100%	44 100%	556 100%	2540 100%	220 100%	250 100%	3937 100%	54 100%	471 100%	776 100%	969 100%	1460 100%	2170 100%	1088 100%	1217 100%
The practice where the complaint is made	6942 90%	3959 92%	2983 88%	41 93%	521 94%	2242 88%	139 63%	235 94%	3658 93%	47 87%	404 86%	692 89%	871 90%	1315 90%	1944 90%	1009 93%	1106 91%
The GDC	504 7%	158 4%	346 10%	3 7%	29 5%	241 9%	68 31%	15 6%	134 3%	6 11%	36 8%	59 8%	73 8%	98 7%	166 8%	44 4%	63 5%
No-one	50 1%	35 1%	15 *	- -	1 *	12 *	2 1%	- -	32 1%	1 2%	4 1%	7 1%	6 1%	14 1%	8 *	8 1%	7 1%
Other	190 2%	130 3%	60 2%	- -	5 1%	45 2%	11 5%	- -	113 3%	- -	27 6%	18 2%	19 2%	33 2%	52 2%	27 2%	41 3%

Q30F. In your opinion, who should be responsible for resolving each of the following types of concerns? Being overcharged

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7686 100%	1664 100%	1465 100%	4417 100%	421 100%	2423 100%	4918 100%	6025 100%	864 100%	340 100%	304 100%	32 100%	6415 100%	982 100%
The practice where the complaint is made	6942 90%	1419 85%	1365 93%	4062 92%	398 95%	2171 90%	4477 91%	5431 90%	795 92%	311 91%	278 91%	29 91%	5809 91%	879 90%
The GDC	504 7%	177 11%	62 4%	231 5%	14 3%	135 6%	335 7%	399 7%	50 6%	17 5%	20 7%	1 3%	406 6%	75 8%
No-one	50 1%	12 1%	12 1%	26 1%	2 *	22 1%	27 1%	46 1%	1 *	- -	1 *	- -	41 1%	8 1%
Other	190 2%	56 3%	26 2%	98 2%	7 2%	95 4%	79 2%	149 2%	18 2%	12 4%	5 2%	2 6%	159 2%	20 2%

Q30G. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to provide a treatment plan

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7691 100%	4283 100%	3408 100%	44 100%	559 100%	2545 100%	218 100%	250 100%	3938 100%	54 100%	472 100%	776 100%	975 100%	1458 100%	2169 100%	1089 100%	1217 100%
The practice where the complaint is made	6385 83%	3768 88%	2617 77%	28 64%	464 83%	1976 78%	117 54%	208 83%	3496 89%	34 63%	380 81%	590 76%	785 81%	1200 82%	1818 84%	945 87%	1041 86%
The GDC	996 13%	290 7%	706 21%	12 27%	83 15%	505 20%	90 41%	40 16%	241 6%	20 37%	65 14%	157 20%	156 16%	205 14%	278 13%	94 9%	105 9%
No-one	67 1%	50 1%	17 *	2 5%	1 *	15 1%	1 *	- -	44 1%	- -	5 1%	8 1%	9 1%	14 1%	20 1%	6 1%	10 1%
Other	243 3%	175 4%	68 2%	2 5%	11 2%	49 2%	10 5%	2 1%	157 4%	- -	22 5%	21 3%	25 3%	39 3%	53 2%	44 4%	61 5%

Q30G. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to provide a treatment plan

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7691 100%	1675 100%	1463 100%	4416 100%	421 100%	2419 100%	4925 100%	6033 100%	862 100%	339 100%	305 100%	32 100%	6418 100%	983 100%
The practice where the complaint is made	6385 83%	1298 77%	1236 84%	3779 86%	373 89%	2054 85%	4052 82%	5024 83%	700 81%	274 81%	266 87%	28 88%	5325 83%	830 84%
The GDC	996 13%	299 18%	165 11%	481 11%	31 7%	235 10%	717 15%	767 13%	125 15%	48 14%	32 10%	3 9%	847 13%	112 11%
No-one	67 1%	19 1%	14 1%	32 1%	- -	29 1%	33 1%	49 1%	10 1%	3 1%	1 *	- -	55 1%	6 1%
Other	243 3%	59 4%	48 3%	124 3%	17 4%	101 4%	123 2%	193 3%	27 3%	14 4%	6 2%	1 3%	191 3%	35 4%

Q30H. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to obtain valid consent before treatment

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7696 100%	4283 100%	3413 100%	44 100%	559 100%	2548 100%	220 100%	251 100%	3937 100%	53 100%	472 100%	778 100%	976 100%	1457 100%	2171 100%	1090 100%	1217 100%
The practice where the complaint is made	5078 66%	3086 72%	1992 58%	24 55%	362 65%	1498 59%	87 40%	155 62%	2864 73%	30 57%	299 63%	456 59%	600 61%	947 65%	1452 67%	751 69%	866 71%
The GDC	2256 29%	919 21%	1337 39%	16 36%	184 33%	987 39%	124 56%	93 37%	817 21%	22 42%	144 31%	296 38%	335 34%	448 31%	641 30%	271 25%	264 22%
No-one	34 *	18 *	16 *	1 2%	2 *	12 *	2 1%	1 *	15 *	- -	2 *	4 1%	8 1%	5 *	9 *	4 *	4 *
Other	328 4%	260 6%	68 2%	3 7%	11 2%	51 2%	7 3%	2 1%	241 6%	1 2%	27 6%	22 3%	33 3%	57 4%	69 3%	64 6%	83 7%

Q30H. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to obtain valid consent before treatment

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7696 100%	1678 100%	1464 100%	4417 100%	421 100%	2422 100%	4925 100%	6036 100%	864 100%	341 100%	303 100%	32 100%	6421 100%	984 100%
The practice where the complaint is made	5078 66%	975 58%	1017 69%	3034 69%	285 68%	1702 70%	3138 64%	4021 67%	533 62%	212 62%	208 69%	23 72%	4184 65%	702 71%
The GDC	2256 29%	625 37%	384 26%	1178 27%	114 27%	560 23%	1615 33%	1720 28%	293 34%	113 33%	86 28%	7 22%	1957 30%	224 23%
No-one	34 *	6 *	9 1%	20 *	- -	14 1%	18 *	33 1%	- -	- -	- -	- -	28 *	4 *
Other	328 4%	72 4%	54 4%	185 4%	22 5%	146 6%	154 3%	262 4%	38 4%	16 5%	9 3%	2 6%	252 4%	54 5%

Q30I. In your opinion, who should be responsible for resolving each of the following types of concerns? Bad communication (e.g. not providing full explanations)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7704 100%	4290 100%	3414 100%	44 100%	559 100%	2547 100%	222 100%	249 100%	3944 100%	54 100%	473 100%	777 100%	976 100%	1456 100%	2176 100%	1090 100%	1222 100%
The practice where the complaint is made	6964 90%	3941 92%	3023 89%	36 82%	517 92%	2243 88%	183 82%	227 91%	3632 92%	48 89%	427 90%	690 89%	880 90%	1300 89%	1964 90%	1005 92%	1118 91%
The GDC	483 6%	157 4%	326 10%	6 14%	35 6%	253 10%	30 14%	19 8%	132 3%	5 9%	32 7%	62 8%	70 7%	113 8%	141 6%	47 4%	50 4%
No-one	42 1%	27 1%	15 *	1 2%	- -	12 *	3 1%	- -	25 1%	1 2%	2 *	7 1%	7 1%	6 *	12 1%	4 *	6 *
Other	215 3%	165 4%	50 1%	1 2%	7 1%	39 2%	6 3%	3 1%	155 4%	- -	12 3%	18 2%	19 2%	37 3%	59 3%	34 3%	48 4%

Q30I. In your opinion, who should be responsible for resolving each of the following types of concerns? Bad communication (e.g. not providing full explanations)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7704 100%	1677 100%	1464 100%	4424 100%	422 100%	2429 100%	4927 100%	6042 100%	865 100%	343 100%	303 100%	32 100%	6431 100%	982 100%
The practice where the complaint is made	6964 90%	1473 88%	1335 91%	4054 92%	388 92%	2223 92%	4442 90%	5457 90%	788 91%	305 89%	282 93%	28 88%	5826 91%	883 90%
The GDC	483 6%	149 9%	83 6%	225 5%	18 4%	99 4%	354 7%	381 6%	49 6%	24 7%	14 5%	2 6%	397 6%	68 7%
No-one	42 1%	8 *	5 *	29 1%	- -	22 1%	19 *	38 1%	2 *	- -	2 1%	- -	35 1%	5 1%
Other	215 3%	47 3%	41 3%	116 3%	16 4%	85 3%	112 2%	166 3%	26 3%	14 4%	5 2%	2 6%	173 3%	26 3%

Q30J. In your opinion, who should be responsible for resolving each of the following types of concerns? Poor and/or inaccurate record keeping

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7667 100%	4267 100%	3400 100%	43 100%	554 100%	2538 100%	221 100%	250 100%	3924 100%	54 100%	470 100%	774 100%	968 100%	1455 100%	2172 100%	1078 100%	1213 100%
The practice where the complaint is made	5025 66%	2994 70%	2031 60%	29 67%	358 65%	1501 59%	121 55%	163 65%	2772 71%	32 59%	305 65%	495 64%	611 63%	992 68%	1413 65%	693 64%	814 67%
The GDC	2193 29%	904 21%	1289 38%	11 26%	184 33%	973 38%	92 42%	85 34%	809 21%	21 39%	130 28%	246 32%	305 32%	408 28%	648 30%	289 27%	297 24%
No-one	34 *	19 *	15 *	- -	1 *	12 *	2 1%	- -	17 *	1 2%	3 1%	8 1%	8 1%	3 *	8 *	4 *	3 *
Other	415 5%	350 8%	65 2%	3 7%	11 2%	52 2%	6 3%	2 1%	326 8%	- -	32 7%	25 3%	44 5%	52 4%	103 5%	92 9%	99 8%

Q30J. In your opinion, who should be responsible for resolving each of the following types of concerns? Poor and/or inaccurate record keeping

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7667 100%	1671 100%	1454 100%	4403 100%	418 100%	2411 100%	4910 100%	6010 100%	861 100%	342 100%	303 100%	32 100%	6401 100%	979 100%
The practice where the complaint is made	5025 66%	1008 60%	977 67%	2974 68%	279 67%	1664 69%	3144 64%	3993 66%	521 61%	218 64%	197 65%	22 69%	4168 65%	671 69%
The GDC	2193 29%	572 34%	402 28%	1161 26%	110 26%	530 22%	1568 32%	1672 28%	281 33%	101 30%	90 30%	7 22%	1870 29%	253 26%
No-one	34 *	5 *	8 1%	22 *	1 *	15 1%	18 *	32 1%	- -	1 *	- -	- -	27 *	6 1%
Other	415 5%	86 5%	67 5%	246 6%	28 7%	202 8%	180 4%	313 5%	59 7%	22 6%	16 5%	3 9%	336 5%	49 5%

Q30K. In your opinion, who should be responsible for resolving each of the following types of concerns? A patient being kept waiting for their appointment

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7696 100%	4279 100%	3417 100%	44 100%	560 100%	2548 100%	221 100%	251 100%	3934 100%	53 100%	473 100%	775 100%	972 100%	1457 100%	2176 100%	1089 100%	1220 100%
The practice where the complaint is made	7247 94%	3973 93%	3274 96%	40 91%	543 97%	2439 96%	205 93%	244 97%	3654 93%	52 98%	444 94%	730 94%	911 94%	1355 93%	2051 94%	1032 95%	1161 95%
The GDC	51 1%	14 *	37 1%	- -	- -	30 1%	7 3%	- -	12 *	- -	2 *	11 1%	10 1%	15 1%	9 *	2 *	4 *
No-one	326 4%	256 6%	70 2%	4 9%	14 3%	48 2%	6 3%	7 3%	235 6%	1 2%	23 5%	21 3%	40 4%	73 5%	100 5%	47 4%	45 4%
Other	72 1%	36 1%	36 1%	- -	3 1%	31 1%	3 1%	- -	33 1%	- -	4 1%	13 2%	11 1%	14 1%	16 1%	8 1%	10 1%

Q30K. In your opinion, who should be responsible for resolving each of the following types of concerns? A patient being kept waiting for their appointment

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7696 100%	1676 100%	1463 100%	4419 100%	422 100%	2419 100%	4929 100%	6035 100%	861 100%	343 100%	305 100%	32 100%	6427 100%	979 100%
The practice where the complaint is made	7247 94%	1594 95%	1383 95%	4132 94%	396 94%	2226 92%	4704 95%	5681 94%	822 95%	322 94%	281 92%	30 94%	6062 94%	919 94%
The GDC	51 1%	9 1%	9 1%	32 1%	3 1%	13 1%	32 1%	41 1%	3 *	2 1%	1 *	- -	41 1%	7 1%
No-one	326 4%	58 3%	57 4%	212 5%	18 4%	161 7%	149 3%	251 4%	31 4%	17 5%	21 7%	2 6%	268 4%	43 4%
Other	72 1%	15 1%	14 1%	43 1%	5 1%	19 1%	44 1%	62 1%	5 1%	2 1%	2 1%	- -	56 1%	10 1%

Q30L. In your opinion, who should be responsible for resolving each of the following types of concerns? Dental professional being rude to a patient

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7689 100%	4283 100%	3406 100%	44 100%	558 100%	2539 100%	223 100%	250 100%	3938 100%	54 100%	473 100%	775 100%	972 100%	1457 100%	2171 100%	1090 100%	1217 100%
The practice where the complaint is made	6639 86%	3838 90%	2801 82%	29 66%	498 89%	2075 82%	153 69%	227 91%	3526 90%	48 89%	424 90%	618 80%	807 83%	1235 85%	1899 87%	965 89%	1108 91%
The GDC	813 11%	270 6%	543 16%	14 32%	51 9%	415 16%	64 29%	23 9%	247 6%	6 11%	36 8%	129 17%	137 14%	178 12%	214 10%	85 8%	70 6%
No-one	68 1%	59 1%	9 *	1 2%	1 *	7 *	1 *	- -	55 1%	- -	3 1%	6 1%	7 1%	19 1%	19 1%	13 1%	4 *
Other	169 2%	116 3%	53 2%	- -	8 1%	42 2%	5 2%	- -	110 3%	- -	10 2%	22 3%	21 2%	25 2%	39 2%	27 2%	35 3%

Q30L. In your opinion, who should be responsible for resolving each of the following types of concerns? Dental professional being rude to a patient

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7689 100%	1674 100%	1460 100%	4416 100%	422 100%	2423 100%	4919 100%	6029 100%	862 100%	343 100%	304 100%	32 100%	6420 100%	979 100%
The practice where the complaint is made	6639 86%	1471 88%	1248 85%	3811 86%	371 88%	2132 88%	4209 86%	5198 86%	754 87%	288 84%	269 88%	28 88%	5534 86%	856 87%
The GDC	813 11%	164 10%	164 11%	459 10%	36 9%	186 8%	592 12%	642 11%	84 10%	46 13%	23 8%	3 9%	691 11%	94 10%
No-one	68 1%	7 *	14 1%	48 1%	3 1%	39 2%	26 1%	58 1%	3 *	1 *	5 2%	- -	58 1%	8 1%
Other	169 2%	32 2%	34 2%	98 2%	12 3%	66 3%	92 2%	131 2%	21 2%	8 2%	7 2%	1 3%	137 2%	21 2%

Q30M. In your opinion, who should be responsible for resolving each of the following types of concerns? Discrimination (e.g. based on age or race)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7683 100%	4274 100%	3409 100%	44 100%	559 100%	2541 100%	222 100%	251 100%	3930 100%	54 100%	472 100%	776 100%	972 100%	1457 100%	2170 100%	1085 100%	1216 100%
The practice where the complaint is made	3356 44%	1913 45%	1443 42%	13 30%	262 47%	1063 42%	72 32%	117 47%	1756 45%	26 48%	221 47%	271 35%	347 36%	612 42%	964 44%	503 46%	655 54%
The GDC	3763 49%	1908 45%	1855 54%	26 59%	279 50%	1396 55%	138 62%	125 50%	1760 45%	26 48%	198 42%	473 61%	572 59%	763 52%	1060 49%	476 44%	417 34%
No-one	35 *	20 *	15 *	1 2%	1 *	12 *	2 1%	- -	19 *	1 2%	1 *	6 1%	8 1%	5 *	9 *	4 *	3 *
Other	529 7%	433 10%	96 3%	4 9%	17 3%	70 3%	10 5%	9 4%	395 10%	1 2%	52 11%	26 3%	45 5%	77 5%	137 6%	102 9%	141 12%

Q30M. In your opinion, who should be responsible for resolving each of the following types of concerns? Discrimination (e.g. based on age or race)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7683 100%	1676 100%	1461 100%	4406 100%	421 100%	2417 100%	4919 100%	6025 100%	863 100%	341 100%	303 100%	31 100%	6412 100%	981 100%
The practice where the complaint is made	3356 44%	710 42%	664 45%	1923 44%	191 45%	1043 43%	2155 44%	2679 44%	347 40%	146 43%	122 40%	13 42%	2812 44%	427 44%
The GDC	3763 49%	815 49%	701 48%	2181 50%	201 48%	1099 45%	2518 51%	2916 48%	444 51%	165 48%	155 51%	16 52%	3132 49%	503 51%
No-one	35 *	4 *	11 1%	23 1%	5 1%	15 1%	18 *	28 *	2 *	3 1%	- -	- -	29 *	5 1%
Other	529 7%	147 9%	85 6%	279 6%	24 6%	260 11%	228 5%	402 7%	70 8%	27 8%	26 9%	2 6%	439 7%	46 5%

Q30. In your opinion, who should be responsible for resolving each of the following types of concerns?... Summary table

BASE: Respondents answering

	Clinical care that falls far below expected standard	Clinical mistake that does not result in permanent harm	Cross-infection issues (e.g. dirty equipment)	The dentist is under the influence of drink or drugs	Mistakes in prescribing	Being overcharged	The dentist failing to provide a treatment plan	The dentist failing to obtain valid consent before treatment	Bad communication (e.g. not providing full explanations)	Poor and/or inaccurate record keeping	A patient being kept waiting for their appointment	Dental professional being rude to a patient	Discrimination (e.g. based on age or race)
TOTAL	7705 100%	7710 100%	7688 100%	7701 100%	7654 100%	7686 100%	7691 100%	7696 100%	7704 100%	7667 100%	7696 100%	7689 100%	7683 100%
The practice where the complaint is made	4061 53%	7142 93%	4750 62%	994 13%	4416 58%	6942 90%	6385 83%	5078 66%	6964 90%	5025 66%	7247 94%	6639 86%	3356 44%
The GDC	3378 44%	360 5%	2312 30%	6297 82%	2688 35%	504 7%	996 13%	2256 29%	483 6%	2193 29%	51 1%	813 11%	3763 49%
No-one	14 *	67 1%	20 *	20 *	33 *	50 1%	67 1%	34 *	42 1%	34 *	326 4%	68 1%	35 *
Other	252 3%	141 2%	606 8%	390 5%	517 7%	190 2%	243 3%	328 4%	215 3%	415 5%	72 1%	169 2%	529 7%

Q31. Before today, how aware were you of the principles of good complaint handling?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7801 100%	4311 100%	3490 100%	45 100%	568 100%	2596 100%	234 100%	251 100%	3964 100%	56 100%	477 100%	789 100%	996 100%	1476 100%	2201 100%	1096 100%	1232 100%
Very much (5.0)	2499 32%	1472 34%	1027 29%	17 38%	179 32%	801 31%	29 12%	82 33%	1343 34%	18 32%	177 37%	267 34%	307 31%	428 29%	641 29%	370 34%	480 39%
Somewhat (4.0)	2981 38%	1667 39%	1314 38%	18 40%	232 41%	955 37%	83 35%	100 40%	1535 39%	28 50%	181 38%	277 35%	372 37%	578 39%	853 39%	435 40%	464 38%
Neutral (3.0)	1004 13%	478 11%	526 15%	6 13%	60 11%	406 16%	46 20%	27 11%	447 11%	4 7%	43 9%	128 16%	140 14%	207 14%	293 13%	116 11%	119 10%
Not really (2.0)	866 11%	434 10%	432 12%	3 7%	68 12%	312 12%	40 17%	28 11%	403 10%	4 7%	48 10%	87 11%	117 12%	166 11%	282 13%	115 10%	98 8%
Not at all (1.0)	451 6%	260 6%	191 5%	1 2%	29 5%	122 5%	36 15%	14 6%	236 6%	2 4%	28 6%	30 4%	60 6%	97 7%	132 6%	60 5%	71 6%
Mean Score	3.80	3.85	3.73	4.04	3.82	3.77	3.12	3.83	3.84	4.00	3.90	3.84	3.75	3.73	3.72	3.86	3.96
Standard Deviation	1.171	1.173	1.167	0.999	1.152	1.147	1.276	1.166	1.171	1.009	1.177	1.123	1.184	1.183	1.183	1.156	1.150

Q31. Before today, how aware were you of the principles of good complaint handling?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7801 100%	1693 100%	1491 100%	4465 100%	423 100%	2450 100%	4994 100%	6120 100%	875 100%	345 100%	307 100%	33 100%	6519 100%	988 100%
Very much (5.0)	2499 32%	452 27%	521 35%	1470 33%	152 36%	778 32%	1600 32%	2070 34%	193 22%	109 32%	86 28%	16 48%	2075 32%	335 34%
Somewhat (4.0)	2981 38%	689 41%	577 39%	1668 37%	167 39%	930 38%	1929 39%	2310 38%	352 40%	136 39%	128 42%	9 27%	2519 39%	355 36%
Neutral (3.0)	1004 13%	212 13%	173 12%	591 13%	44 10%	287 12%	663 13%	756 12%	144 16%	40 12%	37 12%	6 18%	836 13%	120 12%
Not really (2.0)	866 11%	229 14%	152 10%	479 11%	41 10%	271 11%	558 11%	653 11%	118 13%	38 11%	40 13%	1 3%	716 11%	122 12%
Not at all (1.0)	451 6%	111 7%	68 5%	257 6%	19 4%	184 8%	244 5%	331 5%	68 8%	22 6%	16 5%	1 3%	373 6%	56 6%
Mean Score	3.80	3.67	3.89	3.81	3.93	3.75	3.82	3.84	3.55	3.79	3.74	4.15	3.80	3.80
Standard Deviation	1.171	1.191	1.128	1.172	1.119	1.222	1.143	1.162	1.194	1.186	1.153	1.034	1.166	1.194

Q32. Which of the following statements best describes your use of the leaflet?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	6335 100%	3546 100%	2789 100%	40 100%	461 100%	2108 100%	147 100%	205 100%	3260 100%	49 100%	394 100%	656 100%	799 100%	1193 100%	1740 100%	903 100%	1036 100%
Our complaints procedure is based on it	3194 50%	1959 55%	1235 44%	21 53%	223 48%	934 44%	41 28%	95 46%	1838 56%	17 35%	170 43%	343 52%	404 51%	588 49%	896 51%	449 50%	510 49%
Practice staff are encouraged to read it	2453 39%	1256 35%	1197 43%	14 35%	197 43%	937 44%	29 20%	84 41%	1175 36%	18 37%	114 29%	303 46%	351 44%	453 38%	665 38%	331 37%	343 33%
I have independently read and referred to the leaflet	1884 30%	1141 32%	743 27%	14 35%	130 28%	560 27%	40 27%	53 26%	1048 32%	12 24%	118 30%	208 32%	230 29%	323 27%	507 29%	286 32%	327 32%
The leaflet is visible to patients	1448 23%	724 20%	724 26%	6 15%	96 21%	586 28%	24 16%	41 20%	687 21%	11 22%	59 15%	172 26%	235 29%	263 22%	405 23%	171 19%	200 19%
I have only read the leaflet, but I/my workplace have/has not used it	1204 19%	653 18%	551 20%	9 23%	87 19%	395 19%	49 33%	38 19%	589 18%	16 33%	105 27%	87 13%	109 14%	230 19%	356 20%	200 22%	222 21%
The principles contained in the leaflet have made a positive impact in the practice	1130 18%	609 17%	521 19%	5 13%	79 17%	419 20%	19 13%	31 15%	575 18%	8 16%	48 12%	150 23%	171 21%	202 17%	297 17%	136 15%	173 17%
The principles contained in the leaflet have made no impact in the practice	258 4%	191 5%	67 2%	3 8%	11 2%	48 2%	8 5%	6 3%	175 5%	- -	22 6%	18 3%	25 3%	51 4%	57 3%	45 5%	61 6%

Q32. Which of the following statements best describes your use of the leaflet?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	6335 100%	1306 100%	1251 100%	3670 100%	359 100%	1962 100%	4094 100%	5028 100%	665 100%	277 100%	244 100%	29 100%	5306 100%	801 100%
Our complaints procedure is based on it	3194 50%	569 44%	659 53%	1956 53%	195 54%	1018 52%	2038 50%	2616 52%	267 40%	136 49%	117 48%	18 62%	2592 49%	483 60%
Practice staff are encouraged to read it	2453 39%	382 29%	512 41%	1540 42%	153 43%	694 35%	1655 40%	2021 40%	194 29%	98 35%	90 37%	16 55%	1989 37%	377 47%
I have independently read and referred to the leaflet	1884 30%	379 29%	377 30%	1079 29%	116 32%	632 32%	1158 28%	1529 30%	178 27%	77 28%	68 28%	11 38%	1568 30%	240 30%
The leaflet is visible to patients	1448 23%	242 19%	255 20%	939 26%	78 22%	388 20%	996 24%	1228 24%	93 14%	58 21%	41 17%	6 21%	1174 22%	223 28%
I have only read the leaflet, but I/my workplace have/has not used it	1204 19%	398 30%	209 17%	570 16%	68 19%	366 19%	774 19%	858 17%	214 32%	59 21%	49 20%	4 14%	1052 20%	106 13%
The principles contained in the leaflet have made a positive impact in the practice	1130 18%	168 13%	232 19%	712 19%	79 22%	342 17%	741 18%	937 19%	81 12%	47 17%	40 16%	6 21%	899 17%	188 23%
The principles contained in the leaflet have made no impact in the practice	258 4%	43 3%	64 5%	159 4%	16 4%	132 7%	104 3%	214 4%	21 3%	12 4%	8 3%	1 3%	224 4%	21 3%

GDC Registrants Survey 2019

Q33A. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'fitness to practise

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7779 100%	4303 100%	3476 100%	45 100%	565 100%	2586 100%	233 100%	252 100%	3956 100%	56 100%	474 100%	789 100%	988 100%	1471 100%	2195 100%	1095 100%	1229 100%
Very confident	3601 46%	1817 42%	1784 51%	22 49%	349 62%	1295 50%	98 42%	164 65%	1658 42%	31 55%	217 46%	396 50%	465 47%	697 47%	929 42%	506 46%	603 49%
Fairly confident	3352 43%	1945 45%	1407 40%	18 40%	186 33%	1086 42%	89 38%	78 31%	1790 45%	24 43%	205 43%	312 40%	416 42%	621 42%	1034 47%	471 43%	493 40%
Not very confident	483 6%	320 7%	163 5%	3 7%	21 4%	121 5%	20 9%	7 3%	301 8%	- -	34 7%	44 6%	55 6%	88 6%	156 7%	65 6%	74 6%
Not at all confident	200 3%	169 4%	31 1%	1 2%	4 1%	20 1%	7 3%	- -	158 4%	- -	15 3%	9 1%	24 2%	33 2%	44 2%	40 4%	49 4%
Don't know/prefer not to say	143 2%	52 1%	91 3%	1 2%	5 1%	64 2%	19 8%	3 1%	49 1%	1 2%	3 1%	28 4%	28 3%	32 2%	32 1%	13 1%	10 1%
Net Confident	6953 89%	3762 87%	3191 92%	40 89%	535 95%	2381 92%	187 80%	242 96%	3448 87%	55 98%	422 89%	708 90%	881 89%	1318 90%	1963 89%	977 89%	1096 89%
Net Not confident	683 9%	489 11%	194 6%	4 9%	25 4%	141 5%	27 12%	7 3%	459 12%	- -	49 10%	53 7%	79 8%	121 8%	200 9%	105 10%	123 10%

Q33A. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'fitness to practise

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7779 100%	1689 100%	1489 100%	4450 100%	421 100%	2447 100%	4979 100%	6102 100%	872 100%	345 100%	306 100%	32 100%	6505 100%	983 100%
Very confident	3601 46%	761 45%	764 51%	1978 44%	213 51%	1042 43%	2408 48%	2849 47%	384 44%	165 48%	129 42%	15 47%	3069 47%	433 44%
Fairly confident	3352 43%	775 46%	561 38%	1981 45%	174 41%	1064 43%	2149 43%	2605 43%	399 46%	139 40%	146 48%	12 38%	2762 42%	451 46%
Not very confident	483 6%	98 6%	81 5%	302 7%	22 5%	193 8%	267 5%	376 6%	54 6%	22 6%	23 8%	5 16%	403 6%	57 6%
Not at all confident	200 3%	35 2%	42 3%	117 3%	8 2%	114 5%	69 1%	158 3%	24 3%	9 3%	7 2%	- -	153 2%	28 3%
Don't know/prefer not to say	143 2%	20 1%	41 3%	72 2%	4 1%	34 1%	86 2%	114 2%	11 1%	10 3%	1 *	- -	118 2%	14 1%
Net Confident	6953 89%	1536 91%	1325 89%	3959 89%	387 92%	2106 86%	4557 92%	5454 89%	783 90%	304 88%	275 90%	27 84%	5831 90%	884 90%
Net Not confident	683 9%	133 8%	123 8%	419 9%	30 7%	307 13%	336 7%	534 9%	78 9%	31 9%	30 10%	5 16%	556 9%	85 9%

GDC Registrants Survey 2019

Q33B. How confident do you feel in your understanding of the following, as defined by the GDC: The fitness to practise process

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7721 100%	4288 100%	3433 100%	45 100%	562 100%	2552 100%	229 100%	249 100%	3941 100%	56 100%	472 100%	785 100%	986 100%	1454 100%	2176 100%	1087 100%	1223 100%
Very confident	2426 31%	1106 26%	1320 38%	15 33%	240 43%	985 39%	62 27%	104 42%	1009 26%	24 43%	135 29%	294 37%	336 34%	452 31%	634 29%	319 29%	387 32%
Fairly confident	3294 43%	1760 41%	1534 45%	17 38%	227 40%	1171 46%	95 41%	98 39%	1606 41%	27 48%	206 44%	331 42%	394 40%	627 43%	960 44%	460 42%	518 42%
Not very confident	1380 18%	963 22%	417 12%	10 22%	78 14%	286 11%	42 18%	37 15%	894 23%	4 7%	92 19%	107 14%	171 17%	248 17%	423 19%	205 19%	225 18%
Not at all confident	447 6%	393 9%	54 2%	1 2%	9 2%	35 1%	9 4%	4 2%	369 9%	- -	33 7%	20 3%	52 5%	87 6%	120 6%	87 8%	80 7%
Don't know/prefer not to say	174 2%	66 2%	108 3%	2 4%	8 1%	75 3%	21 9%	6 2%	63 2%	1 2%	6 1%	33 4%	33 3%	40 3%	39 2%	16 1%	13 1%
Net Confident	5720 74%	2866 67%	2854 83%	32 71%	467 83%	2156 84%	157 69%	202 81%	2615 66%	51 91%	341 72%	625 80%	730 74%	1079 74%	1594 73%	779 72%	905 74%
Net Not confident	1827 24%	1356 32%	471 14%	11 24%	87 15%	321 13%	51 22%	41 16%	1263 32%	4 7%	125 26%	127 16%	223 23%	335 23%	543 25%	292 27%	305 25%

Q33B. How confident do you feel in your understanding of the following, as defined by the GDC: The fitness to practise process

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7721 100%	1680 100%	1479 100%	4413 100%	418 100%	2434 100%	4938 100%	6054 100%	865 100%	344 100%	304 100%	32 100%	6454 100%	977 100%
Very confident	2426 31%	470 28%	526 36%	1339 30%	130 31%	646 27%	1668 34%	1936 32%	241 28%	108 31%	86 28%	8 25%	2064 32%	294 30%
Fairly confident	3294 43%	777 46%	595 40%	1894 43%	180 43%	995 41%	2181 44%	2546 42%	396 46%	146 42%	133 44%	17 53%	2785 43%	398 41%
Not very confident	1380 18%	323 19%	245 17%	803 18%	81 19%	517 21%	804 16%	1074 18%	161 19%	61 18%	69 23%	7 22%	1126 17%	197 20%
Not at all confident	447 6%	86 5%	69 5%	283 6%	21 5%	235 10%	179 4%	354 6%	54 6%	19 6%	16 5%	- -	340 5%	67 7%
Don't know/prefer not to say	174 2%	24 1%	44 3%	94 2%	6 1%	41 2%	106 2%	144 2%	13 2%	10 3%	- -	- -	139 2%	21 2%
Net Confident	5720 74%	1247 74%	1121 76%	3233 73%	310 74%	1641 67%	3849 78%	4482 74%	637 74%	254 74%	219 72%	25 78%	4849 75%	692 71%
Net Not confident	1827 24%	409 24%	314 21%	1086 25%	102 24%	752 31%	983 20%	1428 24%	215 25%	80 23%	85 28%	7 22%	1466 23%	264 27%

GDC Registrants Survey 2019

Q33C. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'impairment

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7712 100%	4282 100%	3430 100%	45 100%	563 100%	2551 100%	227 100%	250 100%	3936 100%	55 100%	471 100%	782 100%	983 100%	1454 100%	2175 100%	1089 100%	1219 100%
Very confident	2259 29%	1037 24%	1222 36%	12 27%	221 39%	918 36%	59 26%	99 40%	940 24%	23 42%	134 28%	252 32%	297 30%	440 30%	607 28%	294 27%	365 30%
Fairly confident	3426 44%	1889 44%	1537 45%	18 40%	248 44%	1153 45%	89 39%	119 48%	1725 44%	23 42%	217 46%	332 42%	397 40%	666 46%	1004 46%	481 44%	542 44%
Not very confident	1425 18%	931 22%	494 14%	11 24%	76 13%	359 14%	47 21%	24 10%	866 22%	7 13%	88 19%	142 18%	198 20%	242 17%	412 19%	219 20%	211 17%
Not at all confident	405 5%	342 8%	63 2%	2 4%	10 2%	41 2%	11 5%	2 1%	326 8%	1 2%	23 5%	20 3%	57 6%	63 4%	106 5%	77 7%	81 7%
Don't know/prefer not to say	197 3%	83 2%	114 3%	2 4%	8 1%	80 3%	21 9%	6 2%	79 2%	1 2%	9 2%	36 5%	34 3%	43 3%	46 2%	18 2%	20 2%
Net Confident	5685 74%	2926 68%	2759 80%	30 67%	469 83%	2071 81%	148 65%	218 87%	2665 68%	46 84%	351 75%	584 75%	694 71%	1106 76%	1611 74%	775 71%	907 74%
Net Not confident	1830 24%	1273 30%	557 16%	13 29%	86 15%	400 16%	58 26%	26 10%	1192 30%	8 15%	111 24%	162 21%	255 26%	305 21%	518 24%	296 27%	292 24%

GDC Registrants Survey 2019

Q33C. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'impairment

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7712 100%	1679 100%	1475 100%	4411 100%	419 100%	2429 100%	4933 100%	6048 100%	866 100%	343 100%	301 100%	32 100%	6444 100%	979 100%
Very confident	2259 29%	454 27%	487 33%	1241 28%	134 32%	622 26%	1542 31%	1797 30%	239 28%	98 29%	72 24%	9 28%	1933 30%	259 26%
Fairly confident	3426 44%	803 48%	632 43%	1959 44%	196 47%	1058 44%	2230 45%	2643 44%	412 48%	157 46%	147 49%	15 47%	2874 45%	434 44%
Not very confident	1425 18%	316 19%	235 16%	856 19%	66 16%	494 20%	871 18%	1131 19%	153 18%	57 17%	63 21%	7 22%	1161 18%	211 22%
Not at all confident	405 5%	79 5%	73 5%	246 6%	16 4%	201 8%	171 3%	317 5%	46 5%	20 6%	17 6%	1 3%	320 5%	50 5%
Don't know/prefer not to say	197 3%	27 2%	48 3%	109 2%	7 2%	54 2%	119 2%	160 3%	16 2%	11 3%	2 1%	- -	156 2%	25 3%
Net Confident	5685 74%	1257 75%	1119 76%	3200 73%	330 79%	1680 69%	3772 76%	4440 73%	651 75%	255 74%	219 73%	24 75%	4807 75%	693 71%
Net Not confident	1830 24%	395 24%	308 21%	1102 25%	82 20%	695 29%	1042 21%	1448 24%	199 23%	77 22%	80 27%	8 25%	1481 23%	261 27%

Q33. How confident do you feel in your understanding of the following, as defined by the GDC:... Summary table

BASE: Respondents answering

	The meaning of 'fitness to practise'	The fitness to practise process	The meaning of 'impairment'
TOTAL	7779 100%	7721 100%	7712 100%
Very confident	3601 46%	2426 31%	2259 29%
Fairly confident	3352 43%	3294 43%	3426 44%
Not very confident	483 6%	1380 18%	1425 18%
Not at all confident	200 3%	447 6%	405 5%
Don't know/prefer not to say	143 2%	174 2%	197 3%
Net Confident	6953 89%	5720 74%	5685 74%
Net Not confident	683 9%	1827 24%	1830 24%

Q34. Have you, or any one you know, been through the fitness to practise (FTP) process?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7720 100%	4285 100%	3435 100%	45 100%	563 100%	2560 100%	222 100%	251 100%	3938 100%	53 100%	472 100%	778 100%	973 100%	1456 100%	2184 100%	1093 100%	1225 100%
I have not been through FtP myself	4437 57%	2529 59%	1908 56%	24 53%	348 62%	1395 54%	117 53%	161 64%	2343 59%	29 55%	269 57%	445 57%	575 59%	814 56%	1217 56%	641 59%	737 60%
I do not know of anyone directly, who has been through FtP	3749 49%	1800 42%	1949 57%	17 38%	324 58%	1466 57%	111 50%	145 58%	1670 42%	36 68%	177 38%	464 60%	523 54%	763 52%	1061 49%	462 42%	472 39%
I have heard about someone who has been through FtP	1534 20%	1079 25%	455 13%	11 24%	99 18%	306 12%	37 17%	46 18%	996 25%	7 13%	114 24%	105 13%	163 17%	297 20%	450 21%	267 24%	250 20%
I know someone who has direct experience of going through FtP	1520 20%	1175 27%	345 10%	11 24%	79 14%	218 9%	28 13%	42 17%	1059 27%	2 4%	166 35%	39 5%	92 9%	232 16%	440 20%	308 28%	408 33%
I have been through FtP myself	476 6%	364 8%	112 3%	5 11%	11 2%	86 3%	9 4%	8 3%	332 8%	2 4%	41 9%	30 4%	42 4%	88 6%	133 6%	82 8%	101 8%

Q34. Have you, or any one you know, been through the fitness to practise (FTP) process?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7720 100%	1681 100%	1475 100%	4417 100%	420 100%	2430 100%	4944 100%	6060 100%	864 100%	342 100%	303 100%	32 100%	6457 100%	979 100%
I have not been through FtP myself	4437 57%	984 59%	835 57%	2538 57%	253 60%	1406 58%	2856 58%	3502 58%	485 56%	187 55%	173 57%	20 63%	3704 57%	577 59%
I do not know of anyone directly, who has been through FtP	3749 49%	849 51%	665 45%	2183 49%	204 49%	906 37%	2692 54%	2943 49%	396 46%	169 49%	167 55%	11 34%	3125 48%	505 52%
I have heard about someone who has been through FtP	1534 20%	360 21%	280 19%	867 20%	95 23%	605 25%	843 17%	1197 20%	187 22%	66 19%	58 19%	7 22%	1255 19%	202 21%
I know someone who has direct experience of going through FtP	1520 20%	344 20%	325 22%	810 18%	109 26%	745 31%	681 14%	1187 20%	196 23%	72 21%	47 16%	8 25%	1288 20%	160 16%
I have been through FtP myself	476 6%	59 4%	130 9%	283 6%	30 7%	249 10%	197 4%	380 6%	55 6%	19 6%	13 4%	3 9%	389 6%	64 7%

GDC Registrants Survey 2019

Q35A. How confident do you feel about the following aspects of the fitness to practise process? How cases are examined by the GDC's Case Examiner teams

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7755 100%	4302 100%	3453 100%	44 100%	566 100%	2569 100%	228 100%	252 100%	3954 100%	55 100%	476 100%	783 100%	985 100%	1464 100%	2185 100%	1097 100%	1229 100%
Very confident	871 11%	242 6%	629 18%	7 16%	90 16%	498 19%	25 11%	38 15%	219 6%	8 15%	32 7%	117 15%	130 13%	184 13%	263 12%	79 7%	96 8%
Fairly confident	2443 32%	1000 23%	1443 42%	20 45%	224 40%	1088 42%	82 36%	85 34%	908 23%	27 49%	124 26%	267 34%	317 32%	462 32%	697 32%	316 29%	379 31%
Not very confident	2079 27%	1395 32%	684 20%	8 18%	144 25%	488 19%	41 18%	80 32%	1280 32%	7 13%	149 31%	193 25%	233 24%	376 26%	587 27%	323 29%	364 30%
Not at all confident	1403 18%	1202 28%	201 6%	7 16%	42 7%	131 5%	27 12%	21 8%	1113 28%	2 4%	124 26%	76 10%	164 17%	241 16%	375 17%	265 24%	280 23%
Don't know/prefer not to say	959 12%	463 11%	496 14%	2 5%	66 12%	364 14%	53 23%	28 11%	434 11%	11 20%	47 10%	130 17%	141 14%	201 14%	263 12%	114 10%	110 9%
Net Confident	3314 43%	1242 29%	2072 60%	27 61%	314 55%	1586 62%	107 47%	123 49%	1127 29%	35 64%	156 33%	384 49%	447 45%	646 44%	960 44%	395 36%	475 39%
Net Not confident	3482 45%	2597 60%	885 26%	15 34%	186 33%	619 24%	68 30%	101 40%	2393 61%	9 16%	273 57%	269 34%	397 40%	617 42%	962 44%	588 54%	644 52%

Q35A. How confident do you feel about the following aspects of the fitness to practise process? How cases are examined by the GDC's Case Examiner teams

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7755 100%	1683 100%	1485 100%	4436 100%	422 100%	2441 100%	4962 100%	6088 100%	867 100%	343 100%	304 100%	32 100%	6486 100%	980 100%
Very confident	871 11%	165 10%	181 12%	492 11%	53 13%	170 7%	680 14%	695 11%	74 9%	38 11%	37 12%	3 9%	750 12%	108 11%
Fairly confident	2443 32%	530 31%	485 33%	1383 31%	123 29%	617 25%	1751 35%	1934 32%	251 29%	107 31%	94 31%	14 44%	2095 32%	292 30%
Not very confident	2079 27%	485 29%	382 26%	1192 27%	135 32%	713 29%	1281 26%	1622 27%	270 31%	91 27%	75 25%	6 19%	1742 27%	257 26%
Not at all confident	1403 18%	280 17%	270 18%	832 19%	76 18%	722 30%	571 12%	1085 18%	173 20%	64 19%	61 20%	4 13%	1117 17%	186 19%
Don't know/prefer not to say	959 12%	223 13%	167 11%	537 12%	35 8%	219 9%	679 14%	752 12%	99 11%	43 13%	37 12%	5 16%	782 12%	137 14%
Net Confident	3314 43%	695 41%	666 45%	1875 42%	176 42%	787 32%	2431 49%	2629 43%	325 37%	145 42%	131 43%	17 53%	2845 44%	400 41%
Net Not confident	3482 45%	765 45%	652 44%	2024 46%	211 50%	1435 59%	1852 37%	2707 44%	443 51%	155 45%	136 45%	10 31%	2859 44%	443 45%

Q35B. How confident do you feel about the following aspects of the fitness to practise process? How cases are investigated

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7717 100%	4292 100%	3425 100%	43 100%	562 100%	2550 100%	226 100%	250 100%	3946 100%	55 100%	473 100%	777 100%	980 100%	1451 100%	2181 100%	1089 100%	1229 100%
Very confident	830 11%	218 5%	612 18%	5 12%	84 15%	493 19%	23 10%	33 13%	197 5%	9 16%	27 6%	119 15%	127 13%	176 12%	244 11%	74 7%	89 7%
Fairly confident	2315 30%	926 22%	1389 41%	18 42%	215 38%	1053 41%	75 33%	81 32%	839 21%	25 45%	119 25%	259 33%	292 30%	444 31%	671 31%	283 26%	362 29%
Not very confident	2121 27%	1407 33%	714 21%	9 21%	148 26%	507 20%	46 20%	82 33%	1293 33%	7 13%	149 32%	193 25%	257 26%	372 26%	596 27%	332 30%	368 30%
Not at all confident	1499 19%	1287 30%	212 6%	9 21%	44 8%	136 5%	29 13%	24 10%	1190 30%	3 5%	133 28%	80 10%	168 17%	261 18%	403 18%	280 26%	305 25%
Don't know/prefer not to say	952 12%	454 11%	498 15%	2 5%	71 13%	361 14%	53 23%	30 12%	427 11%	11 20%	45 10%	126 16%	136 14%	198 14%	267 12%	120 11%	105 9%
Net Confident	3145 41%	1144 27%	2001 58%	23 53%	299 53%	1546 61%	98 43%	114 46%	1036 26%	34 62%	146 31%	378 49%	419 43%	620 43%	915 42%	357 33%	451 37%
Net Not confident	3620 47%	2694 63%	926 27%	18 42%	192 34%	643 25%	75 33%	106 42%	2483 63%	10 18%	282 60%	273 35%	425 43%	633 44%	999 46%	612 56%	673 55%

Q35B. How confident do you feel about the following aspects of the fitness to practise process? How cases are investigated

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7717 100%	1681 100%	1476 100%	4411 100%	420 100%	2432 100%	4933 100%	6054 100%	866 100%	342 100%	302 100%	32 100%	6450 100%	979 100%
Very confident	830 11%	159 9%	162 11%	478 11%	47 11%	148 6%	659 13%	650 11%	78 9%	40 12%	34 11%	3 9%	711 11%	107 11%
Fairly confident	2315 30%	505 30%	465 32%	1303 30%	123 29%	577 24%	1671 34%	1844 30%	233 27%	92 27%	94 31%	13 41%	1997 31%	269 27%
Not very confident	2121 27%	490 29%	390 26%	1224 28%	129 31%	708 29%	1330 27%	1649 27%	274 32%	100 29%	75 25%	7 22%	1782 28%	261 27%
Not at all confident	1499 19%	310 18%	289 20%	871 20%	82 20%	783 32%	600 12%	1166 19%	181 21%	68 20%	62 21%	5 16%	1186 18%	204 21%
Don't know/prefer not to say	952 12%	217 13%	170 12%	535 12%	39 9%	216 9%	673 14%	745 12%	100 12%	42 12%	37 12%	4 13%	774 12%	138 14%
Net Confident	3145 41%	664 40%	627 42%	1781 40%	170 40%	725 30%	2330 47%	2494 41%	311 36%	132 39%	128 42%	16 50%	2708 42%	376 38%
Net Not confident	3620 47%	800 48%	679 46%	2095 47%	211 50%	1491 61%	1930 39%	2815 46%	455 53%	168 49%	137 45%	12 38%	2968 46%	465 47%

Q35C. How confident do you feel about the following aspects of the fitness to practise process? How hearings are conducted

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7695 100%	4286 100%	3409 100%	43 100%	560 100%	2537 100%	226 100%	247 100%	3940 100%	55 100%	473 100%	775 100%	975 100%	1446 100%	2174 100%	1089 100%	1226 100%
Very confident	825 11%	224 5%	601 18%	3 7%	86 15%	475 19%	26 12%	37 15%	202 5%	9 16%	32 7%	110 14%	129 13%	174 12%	245 11%	75 7%	91 7%
Fairly confident	2215 29%	907 21%	1308 38%	18 42%	199 36%	1005 40%	67 30%	72 29%	823 21%	25 45%	110 23%	246 32%	280 29%	404 28%	647 30%	280 26%	354 29%
Not very confident	2118 28%	1367 32%	751 22%	9 21%	156 28%	533 21%	46 20%	86 35%	1258 32%	7 13%	144 30%	211 27%	244 25%	399 28%	590 27%	316 29%	355 29%
Not at all confident	1461 19%	1240 29%	221 6%	9 21%	40 7%	147 6%	30 13%	18 7%	1147 29%	2 4%	124 26%	78 10%	176 18%	249 17%	398 18%	273 25%	285 23%
Don't know/prefer not to say	1076 14%	548 13%	528 15%	4 9%	79 14%	377 15%	57 25%	34 14%	510 13%	12 22%	63 13%	130 17%	146 15%	220 15%	294 14%	145 13%	141 12%
Net Confident	3040 40%	1131 26%	1909 56%	21 49%	285 51%	1480 58%	93 41%	109 44%	1025 26%	34 62%	142 30%	356 46%	409 42%	578 40%	892 41%	355 33%	445 36%
Net Not confident	3579 47%	2607 61%	972 29%	18 42%	196 35%	680 27%	76 34%	104 42%	2405 61%	9 16%	268 57%	289 37%	420 43%	648 45%	988 45%	589 54%	640 52%

Q35C. How confident do you feel about the following aspects of the fitness to practise process? How hearings are conducted

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7695 100%	1678 100%	1472 100%	4399 100%	419 100%	2428 100%	4914 100%	6044 100%	859 100%	342 100%	300 100%	30 100%	6429 100%	978 100%
Very confident	825 11%	163 10%	171 12%	463 11%	48 11%	158 7%	644 13%	654 11%	75 9%	37 11%	32 11%	3 10%	714 11%	100 10%
Fairly confident	2215 29%	497 30%	438 30%	1241 28%	109 26%	552 23%	1598 33%	1759 29%	225 26%	93 27%	91 30%	9 30%	1907 30%	258 26%
Not very confident	2118 28%	487 29%	378 26%	1227 28%	132 32%	698 29%	1338 27%	1644 27%	274 32%	97 28%	80 27%	8 27%	1776 28%	269 28%
Not at all confident	1461 19%	294 18%	286 19%	860 20%	81 19%	744 31%	601 12%	1135 19%	176 20%	68 20%	59 20%	5 17%	1156 18%	197 20%
Don't know/prefer not to say	1076 14%	237 14%	199 14%	608 14%	49 12%	276 11%	733 15%	852 14%	109 13%	47 14%	38 13%	5 17%	876 14%	154 16%
Net Confident	3040 40%	660 39%	609 41%	1704 39%	157 37%	710 29%	2242 46%	2413 40%	300 35%	130 38%	123 41%	12 40%	2621 41%	358 37%
Net Not confident	3579 47%	781 47%	664 45%	2087 47%	213 51%	1442 59%	1939 39%	2779 46%	450 52%	165 48%	139 46%	13 43%	2932 46%	466 48%

Q35. How confident do you feel about the following aspects of the fitness to practise process?... Summary table

BASE: Respondents answering

	How cases are examined by the GDC's Case Examiner teams	How cases are investigated	How hearings are conducted
TOTAL	7755 100%	7717 100%	7695 100%
Very confident	871 11%	830 11%	825 11%
Fairly confident	2443 32%	2315 30%	2215 29%
Not very confident	2079 27%	2121 27%	2118 28%
Not at all confident	1403 18%	1499 19%	1461 19%
Don't know/prefer not to say	959 12%	952 12%	1076 14%
Net Confident	3314 43%	3145 41%	3040 40%
Net Not confident	3482 45%	3620 47%	3579 47%

Q36. Based on your knowledge of the fitness to practise process, how well does it balance thoroughness, time and cost involved (to the professional and to the regulator)?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7748 100%	4297 100%	3451 100%	45 100%	564 100%	2568 100%	227 100%	251 100%	3950 100%	56 100%	472 100%	784 100%	987 100%	1459 100%	2189 100%	1091 100%	1225 100%
Very well balanced	354 5%	79 2%	275 8%	- -	29 5%	236 9%	11 5%	5 2%	71 2%	1 2%	11 2%	71 9%	74 7%	77 5%	86 4%	25 2%	20 2%
Well balanced	1906 25%	585 14%	1321 38%	15 33%	193 34%	1026 40%	67 30%	79 31%	534 14%	27 48%	68 14%	282 36%	281 28%	365 25%	527 24%	207 19%	239 20%
Not well balanced	1599 21%	1263 29%	336 10%	11 24%	80 14%	206 8%	31 14%	46 18%	1156 29%	3 5%	147 31%	96 12%	153 16%	254 17%	441 20%	290 27%	362 30%
Extremely unbalanced	1336 17%	1222 28%	114 3%	9 20%	21 4%	69 3%	15 7%	17 7%	1126 29%	2 4%	129 27%	49 6%	144 15%	246 17%	374 17%	256 23%	264 22%
Don't know/prefer not to say	2553 33%	1148 27%	1405 41%	10 22%	241 43%	1031 40%	103 45%	104 41%	1063 27%	23 41%	117 25%	286 36%	335 34%	517 35%	761 35%	313 29%	340 28%
Net Well balanced	2260 29%	664 15%	1596 46%	15 33%	222 39%	1262 49%	78 34%	84 33%	605 15%	28 50%	79 17%	353 45%	355 36%	442 30%	613 28%	232 21%	259 21%
Net Unbalanced	2935 38%	2485 58%	450 13%	20 44%	101 18%	275 11%	46 20%	63 25%	2282 58%	5 9%	276 58%	145 18%	297 30%	500 34%	815 37%	546 50%	626 51%

Q36. Based on your knowledge of the fitness to practise process, how well does it balance thoroughness, time and cost involved (to the professional and to the regulator)?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7748 100%	1683 100%	1482 100%	4434 100%	421 100%	2439 100%	4957 100%	6085 100%	868 100%	342 100%	301 100%	31 100%	6471 100%	985 100%
Very well balanced	354 5%	59 4%	62 4%	223 5%	14 3%	51 2%	293 6%	292 5%	31 4%	12 4%	13 4%	2 6%	298 5%	56 6%
Well balanced	1906 25%	389 23%	395 27%	1082 24%	97 23%	375 15%	1491 30%	1511 25%	199 23%	69 20%	71 24%	8 26%	1627 25%	245 25%
Not well balanced	1599 21%	365 22%	291 20%	912 21%	120 29%	723 30%	805 16%	1225 20%	209 24%	85 25%	62 21%	8 26%	1334 21%	206 21%
Extremely unbalanced	1336 17%	261 16%	268 18%	797 18%	64 15%	756 31%	454 9%	1052 17%	156 18%	57 17%	50 17%	4 13%	1030 16%	200 20%
Don't know/prefer not to say	2553 33%	609 36%	466 31%	1420 32%	126 30%	534 22%	1914 39%	2005 33%	273 31%	119 35%	105 35%	9 29%	2182 34%	278 28%
Net Well balanced	2260 29%	448 27%	457 31%	1305 29%	111 26%	426 17%	1784 36%	1803 30%	230 26%	81 24%	84 28%	10 32%	1925 30%	301 31%
Net Unbalanced	2935 38%	626 37%	559 38%	1709 39%	184 44%	1479 61%	1259 25%	2277 37%	365 42%	142 42%	112 37%	12 39%	2364 37%	406 41%

Q37. Are you aware of the support available from the GDC to those facing proceedings?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7753 100%	4304 100%	3449 100%	45 100%	566 100%	2563 100%	228 100%	251 100%	3955 100%	55 100%	476 100%	784 100%	983 100%	1461 100%	2189 100%	1095 100%	1228 100%
Yes	2133 28%	761 18%	1372 40%	14 31%	177 31%	1091 43%	73 32%	63 25%	678 17%	17 31%	108 23%	282 36%	297 30%	392 27%	577 26%	240 22%	340 28%
No	5620 72%	3543 82%	2077 60%	31 69%	389 69%	1472 57%	155 68%	188 75%	3277 83%	38 69%	368 77%	502 64%	686 70%	1069 73%	1612 74%	855 78%	888 72%

Q37. Are you aware of the support available from the GDC to those facing proceedings?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7753 100%	1683 100%	1484 100%	4435 100%	418 100%	2446 100%	4958 100%	6088 100%	868 100%	341 100%	303 100%	32 100%	6476 100%	987 100%
Yes	2133 28%	440 26%	433 29%	1183 27%	95 23%	512 21%	1551 31%	1707 28%	215 25%	90 26%	71 23%	11 34%	1877 29%	213 22%
No	5620 72%	1243 74%	1051 71%	3252 73%	323 77%	1934 79%	3407 69%	4381 72%	653 75%	251 74%	232 77%	21 66%	4599 71%	774 78%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7763 100%	4309 100%	3454 100%	45 100%	568 100%	2565 100%	229 100%	251 100%	3959 100%	56 100%	477 100%	779 100%	983 100%	1462 100%	2196 100%	1098 100%	1232 100%
A defence organisation	5079 65%	3686 86%	1393 40%	31 69%	432 76%	836 33%	49 21%	200 80%	3378 85%	34 61%	422 88%	339 44%	490 50%	811 55%	1429 65%	929 85%	1075 87%
Your own professional membership body	3473 45%	1843 43%	1630 47%	22 49%	377 66%	1108 43%	88 38%	165 66%	1668 42%	30 54%	247 52%	278 36%	390 40%	671 46%	999 45%	542 49%	587 48%
A colleague	3471 45%	2324 54%	1147 33%	11 24%	252 44%	794 31%	53 23%	133 53%	2146 54%	29 52%	259 54%	297 38%	383 39%	667 46%	992 45%	550 50%	574 47%
The General Dental Council	2293 30%	599 14%	1694 49%	12 27%	210 37%	1333 52%	99 43%	77 31%	545 14%	30 54%	80 17%	338 43%	343 35%	475 32%	674 31%	242 22%	216 18%
Your Dental college or faculty	777 10%	443 10%	334 10%	4 9%	54 10%	242 9%	29 13%	35 14%	392 10%	6 11%	85 18%	105 13%	129 13%	155 11%	197 9%	87 8%	103 8%
Practitioner Advice and Support Scheme (PASS)	632 8%	368 9%	264 8%	3 7%	30 5%	217 8%	7 3%	17 7%	353 9%	4 7%	27 6%	102 13%	88 9%	98 7%	158 7%	83 8%	99 8%
Mental health charity/support organisation	630 8%	468 11%	162 5%	2 4%	31 5%	119 5%	11 5%	25 10%	448 11%	2 4%	27 6%	58 7%	109 11%	143 10%	180 8%	83 8%	56 5%
Additional support organisation	590 8%	287 7%	303 9%	2 4%	31 5%	236 9%	28 12%	19 8%	267 7%	8 14%	31 6%	68 9%	89 9%	107 7%	171 8%	72 7%	82 7%
BDA Benevolent Fund	453 6%	377 9%	76 2%	1 2%	7 1%	64 2%	5 2%	1 *	361 9%	- -	37 8%	48 6%	71 7%	108 7%	129 6%	56 5%	40 3%
Dentists' Health Support Programme (DHSP)	417 5%	314 7%	103 3%	2 4%	7 1%	87 3%	5 2%	6 2%	303 8%	3 5%	16 3%	61 8%	67 7%	64 4%	105 5%	55 5%	63 5%
NHS Practitioners Health Programme	361 5%	198 5%	163 5%	1 2%	11 2%	138 5%	11 5%	7 3%	188 5%	2 4%	16 3%	67 9%	48 5%	79 5%	106 5%	35 3%	26 2%
Other voluntary organisation	236 3%	119 3%	117 3%	1 2%	14 2%	91 4%	8 3%	8 3%	110 3%	- -	13 3%	24 3%	38 4%	50 3%	78 4%	25 2%	21 2%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7763 100%	4309 100%	3454 100%	45 100%	568 100%	2565 100%	229 100%	251 100%	3959 100%	56 100%	477 100%	779 100%	983 100%	1462 100%	2196 100%	1098 100%	1232 100%
I would not seek advice or support	41 1%	20 *	21 1%	- -	- -	15 1%	6 3%	- -	20 1%	1 2%	- -	4 1%	5 1%	12 1%	11 1%	6 1%	3 *
Don't know/prefer not to say	549 7%	120 3%	429 12%	2 4%	15 3%	368 14%	48 21%	5 2%	109 3%	3 5%	14 3%	126 16%	119 12%	141 10%	119 5%	27 2%	16 1%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7763 100%	1685 100%	1485 100%	4444 100%	420 100%	2448 100%	4964 100%	6091 100%	872 100%	343 100%	304 100%	32 100%	6485 100%	988 100%
A defence organisation	5079 65%	1103 65%	1012 68%	2861 64%	318 76%	2000 82%	2832 57%	3971 65%	576 66%	235 69%	202 66%	26 81%	4161 64%	685 69%
Your own professional membership body	3473 45%	826 49%	687 46%	1907 43%	223 53%	1050 43%	2298 46%	2777 46%	346 40%	155 45%	124 41%	14 44%	2925 45%	431 44%
A colleague	3471 45%	802 48%	635 43%	1990 45%	209 50%	1219 50%	2101 42%	2695 44%	389 45%	174 51%	158 52%	15 47%	2883 44%	451 46%
The General Dental Council	2293 30%	505 30%	450 30%	1291 29%	118 28%	364 15%	1873 38%	1820 30%	231 26%	105 31%	82 27%	7 22%	1991 31%	265 27%
Your Dental college or faculty	777 10%	236 14%	118 8%	403 9%	40 10%	255 10%	491 10%	615 10%	77 9%	38 11%	31 10%	4 13%	654 10%	99 10%
Practitioner Advice and Support Scheme (PASS)	632 8%	111 7%	96 6%	405 9%	29 7%	197 8%	414 8%	530 9%	51 6%	21 6%	14 5%	3 9%	511 8%	103 10%
Mental health charity/support organisation	630 8%	135 8%	103 7%	384 9%	36 9%	218 9%	361 7%	485 8%	69 8%	37 11%	26 9%	5 16%	504 8%	82 8%
Additional support organisation	590 8%	156 9%	95 6%	321 7%	23 5%	172 7%	387 8%	471 8%	47 5%	30 9%	29 10%	4 13%	498 8%	71 7%
BDA Benevolent Fund	453 6%	87 5%	68 5%	298 7%	10 2%	174 7%	254 5%	373 6%	23 3%	28 8%	17 6%	5 16%	347 5%	84 9%
Dentists' Health Support Programme (DHSP)	417 5%	85 5%	51 3%	267 6%	19 5%	144 6%	247 5%	341 6%	40 5%	19 6%	7 2%	3 9%	320 5%	74 7%
NHS Practitioners Health Programme	361 5%	128 8%	17 1%	207 5%	9 2%	100 4%	244 5%	275 5%	59 7%	10 3%	9 3%	1 3%	285 4%	63 6%
Other voluntary organisation	236 3%	62 4%	42 3%	127 3%	8 2%	63 3%	155 3%	190 3%	23 3%	13 4%	6 2%	1 3%	178 3%	38 4%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7763 100%	1685 100%	1485 100%	4444 100%	420 100%	2448 100%	4964 100%	6091 100%	872 100%	343 100%	304 100%	32 100%	6485 100%	988 100%
I would not seek advice or support	41 1%	9 1%	5 *	27 1%	1 *	19 1%	19 *	34 1%	4 *	2 1%	1 *	- -	32 *	8 1%
Don't know/prefer not to say	549 7%	101 6%	74 5%	348 8%	18 4%	82 3%	431 9%	444 7%	60 7%	18 5%	16 5%	- -	468 7%	62 6%

Q39. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7789 100%	4311 100%	3478 100%	45 100%	567 100%	2588 100%	232 100%	250 100%	3961 100%	56 100%	478 100%	787 100%	986 100%	1473 100%	2203 100%	1097 100%	1231 100%
Very optimistic	798 10%	156 4%	642 18%	8 18%	90 16%	520 20%	21 9%	33 13%	142 4%	8 14%	26 5%	190 24%	170 17%	162 11%	168 8%	54 5%	51 4%
Quite optimistic	1663 21%	573 13%	1090 31%	9 20%	171 30%	837 32%	50 22%	69 28%	527 13%	29 52%	73 15%	256 33%	232 24%	323 22%	483 22%	182 17%	187 15%
Neither optimistic nor pessimistic	1869 24%	978 23%	891 26%	12 27%	132 23%	670 26%	65 28%	54 22%	880 22%	8 14%	124 26%	159 20%	225 23%	364 25%	567 26%	234 21%	317 26%
Quite pessimistic	1841 24%	1348 31%	493 14%	8 18%	116 20%	304 12%	50 22%	64 26%	1243 31%	8 14%	148 31%	89 11%	180 18%	311 21%	534 24%	344 31%	380 31%
Very pessimistic	1437 18%	1215 28%	222 6%	7 16%	50 9%	139 5%	36 16%	28 11%	1134 29%	2 4%	100 21%	70 9%	146 15%	262 18%	401 18%	272 25%	283 23%
Don't know/prefer not to say	181 2%	41 1%	140 4%	1 2%	8 1%	118 5%	10 4%	2 1%	35 1%	1 2%	7 1%	23 3%	33 3%	51 3%	50 2%	11 1%	13 1%
Net Optimistic	2461 32%	729 17%	1732 50%	17 38%	261 46%	1357 52%	71 31%	102 41%	669 17%	37 66%	99 21%	446 57%	402 41%	485 33%	651 30%	236 22%	238 19%
Net Pessimistic	3278 42%	2563 59%	715 21%	15 33%	166 29%	443 17%	86 37%	92 37%	2377 60%	10 18%	248 52%	159 20%	326 33%	573 39%	935 42%	616 56%	663 54%

Q39. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7789 100%	1691 100%	1489 100%	4453 100%	423 100%	2450 100%	4988 100%	6111 100%	876 100%	345 100%	304 100%	32 100%	6509 100%	985 100%
Very optimistic	798 10%	120 7%	222 15%	437 10%	39 9%	117 5%	665 13%	637 10%	75 9%	34 10%	27 9%	3 9%	667 10%	119 12%
Quite optimistic	1663 21%	378 22%	351 24%	896 20%	101 24%	321 13%	1309 26%	1299 21%	195 22%	69 20%	64 21%	6 19%	1401 22%	237 24%
Neither optimistic nor pessimistic	1869 24%	443 26%	353 24%	1036 23%	109 26%	547 22%	1256 25%	1463 24%	216 25%	90 26%	60 20%	10 31%	1595 25%	220 22%
Quite pessimistic	1841 24%	393 23%	327 22%	1107 25%	104 25%	732 30%	1017 20%	1440 24%	210 24%	87 25%	80 26%	7 22%	1553 24%	196 20%
Very pessimistic	1437 18%	320 19%	219 15%	861 19%	62 15%	710 29%	599 12%	1118 18%	167 19%	62 18%	66 22%	6 19%	1150 18%	186 19%
Don't know/prefer not to say	181 2%	37 2%	17 1%	116 3%	8 2%	23 1%	142 3%	154 3%	13 1%	3 1%	7 2%	- -	143 2%	27 3%
Net Optimistic	2461 32%	498 29%	573 38%	1333 30%	140 33%	438 18%	1974 40%	1936 32%	270 31%	103 30%	91 30%	9 28%	2068 32%	356 36%
Net Pessimistic	3278 42%	713 42%	546 37%	1968 44%	166 39%	1442 59%	1616 32%	2558 42%	377 43%	149 43%	146 48%	13 41%	2703 42%	382 39%

Q40A. Which areas do you feel optimistic or pessimistic about? That the profession is regarded positively by patients and the public

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7577 100%	4239 100%	3338 100%	44 100%	554 100%	2480 100%	219 100%	247 100%	3901 100%	52 100%	462 100%	774 100%	966 100%	1425 100%	2143 100%	1065 100%	1192 100%
Optimistic (1.0)	4410 58%	1844 44%	2566 77%	26 59%	411 74%	1954 79%	136 62%	167 68%	1712 44%	43 83%	196 42%	568 73%	599 62%	792 56%	1232 57%	531 50%	681 57%
Pessimistic (-1.0)	3167 42%	2395 56%	772 23%	18 41%	143 26%	526 21%	83 38%	80 32%	2189 56%	9 17%	266 58%	206 27%	367 38%	633 44%	911 43%	534 50%	511 43%
Mean Score	0.16	-0.13	0.54	0.18	0.48	0.58	0.24	0.35	-0.12	0.65	-0.15	0.47	0.24	0.11	0.15	*	0.14
Standard Deviation	0.987	0.992	0.843	0.995	0.876	0.818	0.972	0.938	0.993	0.764	0.990	0.884	0.971	0.994	0.989	1.000	0.990

Q40A. Which areas do you feel optimistic or pessimistic about? That the profession is regarded positively by patients and the public

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7577 100%	1632 100%	1452 100%	4347 100%	417 100%	2403 100%	4836 100%	5950 100%	848 100%	335 100%	295 100%	31 100%	6332 100%	966 100%
Optimistic (1.0)	4410 58%	890 55%	921 63%	2509 58%	261 63%	1147 48%	3110 64%	3456 58%	515 61%	192 57%	155 53%	15 48%	3765 59%	534 55%
Pessimistic (-1.0)	3167 42%	742 45%	531 37%	1838 42%	156 37%	1256 52%	1726 36%	2494 42%	333 39%	143 43%	140 47%	16 52%	2567 41%	432 45%
Mean Score	0.16	0.09	0.27	0.15	0.25	-0.05	0.29	0.16	0.21	0.15	0.05	-0.03	0.19	0.11
Standard Deviation	0.987	0.996	0.964	0.988	0.969	0.999	0.958	0.987	0.977	0.991	1.000	1.016	0.982	0.995

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Q40B. Which areas do you feel optimistic or pessimistic about? Changes in oral health needs

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7533 100%	4210 100%	3323 100%	43 100%	552 100%	2473 100%	214 100%	248 100%	3878 100%	50 100%	457 100%	771 100%	964 100%	1420 100%	2130 100%	1045 100%	1192 100%
Optimistic (1.0)	4922 65%	2337 56%	2585 78%	28 65%	408 74%	1978 80%	145 68%	165 67%	2159 56%	41 82%	252 55%	641 83%	727 75%	949 67%	1287 60%	606 58%	706 59%
Pessimistic (-1.0)	2611 35%	1873 44%	738 22%	15 35%	144 26%	495 20%	69 32%	83 33%	1719 44%	9 18%	205 45%	130 17%	237 25%	471 33%	843 40%	439 42%	486 41%
Mean Score	0.31	0.11	0.56	0.30	0.48	0.60	0.36	0.33	0.11	0.64	0.10	0.66	0.51	0.34	0.21	0.16	0.18
Standard Deviation	0.952	0.994	0.831	0.964	0.879	0.800	0.937	0.946	0.994	0.776	0.996	0.749	0.862	0.942	0.978	0.988	0.983

Q40B. Which areas do you feel optimistic or pessimistic about? Changes in oral health needs

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7533 100%	1630 100%	1442 100%	4313 100%	412 100%	2378 100%	4824 100%	5913 100%	849 100%	331 100%	292 100%	31 100%	6294 100%	965 100%
Optimistic (1.0)	4922 65%	935 57%	1054 73%	2835 66%	286 69%	1376 58%	3370 70%	3874 66%	570 67%	206 62%	169 58%	22 71%	4130 66%	659 68%
Pessimistic (-1.0)	2611 35%	695 43%	388 27%	1478 34%	126 31%	1002 42%	1454 30%	2039 34%	279 33%	125 38%	123 42%	9 29%	2164 34%	306 32%
Mean Score	0.31	0.15	0.46	0.31	0.39	0.16	0.40	0.31	0.34	0.24	0.16	0.42	0.31	0.37
Standard Deviation	0.952	0.989	0.887	0.949	0.923	0.988	0.918	0.951	0.940	0.971	0.989	0.923	0.950	0.931

Q40C. Which areas do you feel optimistic or pessimistic about? The quality of learning and development available to the profession

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7592 100%	4240 100%	3352 100%	43 100%	557 100%	2495 100%	216 100%	248 100%	3900 100%	51 100%	466 100%	778 100%	961 100%	1430 100%	2145 100%	1067 100%	1201 100%
Optimistic (1.0)	6210 82%	3484 82%	2726 81%	36 84%	480 86%	2060 83%	121 56%	220 89%	3220 83%	43 84%	366 79%	690 89%	818 85%	1144 80%	1707 80%	889 83%	955 80%
Pessimistic (-1.0)	1382 18%	756 18%	626 19%	7 16%	77 14%	435 17%	95 44%	28 11%	680 17%	8 16%	100 21%	88 11%	143 15%	286 20%	438 20%	178 17%	246 20%
Mean Score	0.64	0.64	0.63	0.67	0.72	0.65	0.12	0.77	0.65	0.69	0.57	0.77	0.70	0.60	0.59	0.67	0.59
Standard Deviation	0.772	0.766	0.780	0.747	0.691	0.759	0.995	0.634	0.759	0.735	0.822	0.634	0.712	0.800	0.806	0.746	0.807

Q40C. Which areas do you feel optimistic or pessimistic about? The quality of learning and development available to the profession

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7592 100%	1633 100%	1458 100%	4353 100%	417 100%	2404 100%	4856 100%	5968 100%	848 100%	331 100%	295 100%	31 100%	6346 100%	966 100%
Optimistic (1.0)	6210 82%	1251 77%	1246 85%	3587 82%	354 85%	1895 79%	4076 84%	4907 82%	656 77%	275 83%	244 83%	27 87%	5200 82%	810 84%
Pessimistic (-1.0)	1382 18%	382 23%	212 15%	766 18%	63 15%	509 21%	780 16%	1061 18%	192 23%	56 17%	51 17%	4 13%	1146 18%	156 16%
Mean Score	0.64	0.53	0.71	0.65	0.70	0.58	0.68	0.64	0.55	0.66	0.65	0.74	0.64	0.68
Standard Deviation	0.772	0.847	0.705	0.762	0.717	0.817	0.734	0.765	0.838	0.751	0.758	0.682	0.769	0.736

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Q40D. Which areas do you feel optimistic or pessimistic about? The integration of technology into practice

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7562 100%	4230 100%	3332 100%	43 100%	554 100%	2476 100%	218 100%	248 100%	3893 100%	52 100%	462 100%	771 100%	959 100%	1425 100%	2140 100%	1063 100%	1193 100%
Optimistic (1.0)	6198 82%	3459 82%	2739 82%	37 86%	465 84%	2053 83%	152 70%	214 86%	3179 82%	44 85%	386 84%	671 87%	799 83%	1158 81%	1736 81%	873 82%	953 80%
Pessimistic (-1.0)	1364 18%	771 18%	593 18%	6 14%	89 16%	423 17%	66 30%	34 14%	714 18%	8 15%	76 16%	100 13%	160 17%	267 19%	404 19%	190 18%	240 20%
Mean Score	0.64	0.64	0.64	0.72	0.68	0.66	0.39	0.73	0.63	0.69	0.67	0.74	0.67	0.63	0.62	0.64	0.60
Standard Deviation	0.769	0.772	0.765	0.701	0.735	0.753	0.921	0.689	0.774	0.729	0.742	0.672	0.746	0.781	0.783	0.767	0.802

Q40D. Which areas do you feel optimistic or pessimistic about? The integration of technology into practice

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7562 100%	1625 100%	1454 100%	4335 100%	415 100%	2400 100%	4828 100%	5942 100%	845 100%	335 100%	291 100%	31 100%	6318 100%	967 100%
Optimistic (1.0)	6198 82%	1220 75%	1298 89%	3566 82%	366 88%	1943 81%	3994 83%	4910 83%	643 76%	273 81%	246 85%	30 97%	5156 82%	829 86%
Pessimistic (-1.0)	1364 18%	405 25%	156 11%	769 18%	49 12%	457 19%	834 17%	1032 17%	202 24%	62 19%	45 15%	1 3%	1162 18%	138 14%
Mean Score	0.64	0.50	0.79	0.65	0.76	0.62	0.65	0.65	0.52	0.63	0.69	0.94	0.63	0.71
Standard Deviation	0.769	0.865	0.619	0.764	0.646	0.785	0.756	0.758	0.854	0.778	0.724	0.359	0.775	0.700

Q40E. Which areas do you feel optimistic or pessimistic about? The impact of Brexit

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7384 100%	4119 100%	3265 100%	40 100%	531 100%	2441 100%	213 100%	238 100%	3798 100%	51 100%	441 100%	767 100%	955 100%	1408 100%	2089 100%	1024 100%	1131 100%
Optimistic (1.0)	2018 27%	938 23%	1080 33%	13 33%	190 36%	794 33%	77 36%	66 28%	852 22%	18 35%	113 26%	228 30%	248 26%	354 25%	540 26%	282 28%	365 32%
Pessimistic (-1.0)	5366 73%	3181 77%	2185 67%	27 68%	341 64%	1647 67%	136 64%	172 72%	2946 78%	33 65%	328 74%	539 70%	707 74%	1054 75%	1549 74%	742 72%	766 68%
Mean Score	-0.45	-0.54	-0.34	-0.35	-0.28	-0.35	-0.28	-0.45	-0.55	-0.29	-0.49	-0.41	-0.48	-0.50	-0.48	-0.45	-0.35
Standard Deviation	0.891	0.839	0.941	0.949	0.960	0.937	0.963	0.897	0.834	0.965	0.874	0.915	0.877	0.868	0.876	0.894	0.935

Q40E. Which areas do you feel optimistic or pessimistic about? The impact of Brexit

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7384 100%	1589 100%	1410 100%	4251 100%	396 100%	2331 100%	4729 100%	5800 100%	823 100%	324 100%	290 100%	30 100%	6173 100%	943 100%
Optimistic (1.0)	2018 27%	398 25%	455 32%	1119 26%	99 25%	612 26%	1304 28%	1668 29%	153 19%	93 29%	55 19%	12 40%	1708 28%	239 25%
Pessimistic (-1.0)	5366 73%	1191 75%	955 68%	3132 74%	297 75%	1719 74%	3425 72%	4132 71%	670 81%	231 71%	235 81%	18 60%	4465 72%	704 75%
Mean Score	-0.45	-0.50	-0.35	-0.47	-0.50	-0.47	-0.45	-0.42	-0.63	-0.43	-0.62	-0.20	-0.45	-0.49
Standard Deviation	0.891	0.867	0.935	0.881	0.867	0.880	0.894	0.905	0.779	0.906	0.785	0.997	0.895	0.870

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Q40F. Which areas do you feel optimistic or pessimistic about? That regulation will be fair and proportionate

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7502 100%	4231 100%	3271 100%	43 100%	543 100%	2435 100%	214 100%	243 100%	3897 100%	50 100%	457 100%	762 100%	950 100%	1410 100%	2122 100%	1053 100%	1195 100%
Optimistic (1.0)	3086 41%	861 20%	2225 68%	14 33%	336 62%	1729 71%	105 49%	138 57%	788 20%	41 82%	119 26%	459 60%	486 51%	617 44%	895 42%	298 28%	326 27%
Pessimistic (-1.0)	4416 59%	3370 80%	1046 32%	29 67%	207 38%	706 29%	109 51%	105 43%	3109 80%	9 18%	338 74%	303 40%	464 49%	793 56%	1227 58%	755 72%	869 73%
Mean Score	-0.18	-0.59	0.36	-0.35	0.24	0.42	-0.02	0.14	-0.60	0.64	-0.48	0.20	0.02	-0.12	-0.16	-0.43	-0.45
Standard Deviation	0.984	0.805	0.933	0.948	0.972	0.908	1.002	0.993	0.803	0.776	0.879	0.979	1.000	0.993	0.988	0.901	0.891

GDC Registrants Survey 2019

Q40F. Which areas do you feel optimistic or pessimistic about? That regulation will be fair and proportionate

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7502 100%	1614 100%	1439 100%	4306 100%	411 100%	2406 100%	4765 100%	5892 100%	839 100%	331 100%	293 100%	30 100%	6265 100%	959 100%
Optimistic (1.0)	3086 41%	712 44%	620 43%	1683 39%	152 37%	496 21%	2525 53%	2466 42%	322 38%	124 37%	105 36%	9 30%	2650 42%	392 41%
Pessimistic (-1.0)	4416 59%	902 56%	819 57%	2623 61%	259 63%	1910 79%	2240 47%	3426 58%	517 62%	207 63%	188 64%	21 70%	3615 58%	567 59%
Mean Score	-0.18	-0.12	-0.14	-0.22	-0.26	-0.59	0.06	-0.16	-0.23	-0.25	-0.28	-0.40	-0.15	-0.18
Standard Deviation	0.984	0.993	0.991	0.976	0.967	0.809	0.998	0.987	0.973	0.970	0.961	0.932	0.988	0.984

Q40G. Which areas do you feel optimistic or pessimistic about? Increased accountability to patients

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7458 100%	4200 100%	3258 100%	42 100%	537 100%	2431 100%	209 100%	243 100%	3870 100%	49 100%	453 100%	759 100%	951 100%	1398 100%	2112 100%	1054 100%	1174 100%
Optimistic (1.0)	3613 48%	1399 33%	2214 68%	22 52%	321 60%	1712 70%	134 64%	139 57%	1267 33%	31 63%	202 45%	479 63%	547 58%	670 48%	1023 48%	410 39%	477 41%
Pessimistic (-1.0)	3845 52%	2801 67%	1044 32%	20 48%	216 40%	719 30%	75 36%	104 43%	2603 67%	18 37%	251 55%	280 37%	404 42%	728 52%	1089 52%	644 61%	697 59%
Mean Score	-0.03	-0.33	0.36	0.05	0.20	0.41	0.28	0.14	-0.35	0.27	-0.11	0.26	0.15	-0.04	-0.03	-0.22	-0.19
Standard Deviation	1.000	0.943	0.933	1.011	0.982	0.913	0.962	0.992	0.939	0.974	0.995	0.966	0.989	0.999	1.000	0.976	0.983

Q40G. Which areas do you feel optimistic or pessimistic about? Increased accountability to patients

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7458 100%	1605 100%	1439 100%	4272 100%	411 100%	2374 100%	4756 100%	5859 100%	835 100%	326 100%	290 100%	31 100%	6231 100%	956 100%
Optimistic (1.0)	3613 48%	848 53%	743 52%	1945 46%	201 49%	810 34%	2695 57%	2897 49%	385 46%	141 43%	110 38%	15 48%	3075 49%	469 49%
Pessimistic (-1.0)	3845 52%	757 47%	696 48%	2327 54%	210 51%	1564 66%	2061 43%	2962 51%	450 54%	185 57%	180 62%	16 52%	3156 51%	487 51%
Mean Score	-0.03	0.06	0.03	-0.09	-0.02	-0.32	0.13	-0.01	-0.08	-0.13	-0.24	-0.03	-0.01	-0.02
Standard Deviation	1.000	0.999	1.000	0.996	1.001	0.948	0.991	1.000	0.998	0.992	0.972	1.016	1.000	1.000

Q40H. Which areas do you feel optimistic or pessimistic about? The availability of suitable staff

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7527 100%	4232 100%	3295 100%	41 100%	544 100%	2461 100%	211 100%	243 100%	3893 100%	49 100%	462 100%	767 100%	952 100%	1407 100%	2133 100%	1059 100%	1198 100%
Optimistic (1.0)	2525 34%	1038 25%	1487 45%	14 34%	221 41%	1174 48%	66 31%	91 37%	964 25%	24 49%	109 24%	430 56%	439 46%	492 35%	639 30%	256 24%	262 22%
Pessimistic (-1.0)	5002 66%	3194 75%	1808 55%	27 66%	323 59%	1287 52%	145 69%	152 63%	2929 75%	25 51%	353 76%	337 44%	513 54%	915 65%	1494 70%	803 76%	936 78%
Mean Score	-0.33	-0.51	-0.10	-0.32	-0.19	-0.05	-0.37	-0.25	-0.50	-0.02	-0.53	0.12	-0.08	-0.30	-0.40	-0.52	-0.56
Standard Deviation	0.944	0.861	0.995	0.960	0.983	0.999	0.929	0.970	0.863	1.010	0.850	0.993	0.997	0.954	0.916	0.857	0.827

Q40H. Which areas do you feel optimistic or pessimistic about? The availability of suitable staff

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7527 100%	1630 100%	1445 100%	4311 100%	413 100%	2396 100%	4796 100%	5908 100%	842 100%	335 100%	295 100%	31 100%	6290 100%	963 100%
Optimistic (1.0)	2525 34%	521 32%	529 37%	1420 33%	119 29%	572 24%	1873 39%	1951 33%	305 36%	112 33%	90 31%	12 39%	2092 33%	381 40%
Pessimistic (-1.0)	5002 66%	1109 68%	916 63%	2891 67%	294 71%	1824 76%	2923 61%	3957 67%	537 64%	223 67%	205 69%	19 61%	4198 67%	582 60%
Mean Score	-0.33	-0.36	-0.27	-0.34	-0.42	-0.52	-0.22	-0.34	-0.28	-0.33	-0.39	-0.23	-0.33	-0.21
Standard Deviation	0.944	0.933	0.964	0.940	0.907	0.853	0.976	0.941	0.962	0.945	0.922	0.990	0.942	0.978

Q40I. Which areas do you feel optimistic or pessimistic about? New NHS dental contract

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7372 100%	4163 100%	3209 100%	41 100%	517 100%	2411 100%	201 100%	238 100%	3839 100%	48 100%	441 100%	758 100%	942 100%	1395 100%	2082 100%	1036 100%	1148 100%
Optimistic (1.0)	1639 22%	454 11%	1185 37%	5 12%	127 25%	988 41%	63 31%	65 27%	420 11%	16 33%	52 12%	354 47%	354 38%	358 26%	391 19%	102 10%	78 7%
Pessimistic (-1.0)	5733 78%	3709 89%	2024 63%	36 88%	390 75%	1423 59%	138 69%	173 73%	3419 89%	32 67%	389 88%	404 53%	588 62%	1037 74%	1691 81%	934 90%	1070 93%
Mean Score	-0.56	-0.78	-0.26	-0.76	-0.51	-0.18	-0.37	-0.45	-0.78	-0.33	-0.76	-0.07	-0.25	-0.49	-0.62	-0.80	-0.86
Standard Deviation	0.832	0.623	0.965	0.663	0.862	0.984	0.930	0.893	0.624	0.953	0.646	0.998	0.969	0.874	0.781	0.596	0.504

Q40I. Which areas do you feel optimistic or pessimistic about? New NHS dental contract

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7372 100%	1592 100%	1359 100%	4284 100%	405 100%	2349 100%	4690 100%	5809 100%	810 100%	326 100%	287 100%	29 100%	6151 100%	946 100%
Optimistic (1.0)	1639 22%	371 23%	239 18%	977 23%	58 14%	238 10%	1354 29%	1279 22%	185 23%	78 24%	55 19%	5 17%	1354 22%	257 27%
Pessimistic (-1.0)	5733 78%	1221 77%	1120 82%	3307 77%	347 86%	2111 90%	3336 71%	4530 78%	625 77%	248 76%	232 81%	24 83%	4797 78%	689 73%
Mean Score	-0.56	-0.53	-0.65	-0.54	-0.71	-0.80	-0.42	-0.56	-0.54	-0.52	-0.62	-0.66	-0.56	-0.46
Standard Deviation	0.832	0.846	0.762	0.839	0.701	0.604	0.906	0.829	0.840	0.855	0.789	0.769	0.829	0.890

Q40J. Which areas do you feel optimistic or pessimistic about? Employment opportunities

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7460 100%	4177 100%	3283 100%	42 100%	545 100%	2446 100%	210 100%	244 100%	3846 100%	51 100%	452 100%	767 100%	951 100%	1409 100%	2117 100%	1054 100%	1152 100%
Optimistic (1.0)	3382 45%	1672 40%	1710 52%	21 50%	270 50%	1348 55%	69 33%	110 45%	1539 40%	27 53%	187 41%	519 68%	534 56%	665 47%	844 40%	369 35%	450 39%
Pessimistic (-1.0)	4078 55%	2505 60%	1573 48%	21 50%	275 50%	1098 45%	141 67%	134 55%	2307 60%	24 47%	265 59%	248 32%	417 44%	744 53%	1273 60%	685 65%	702 61%
Mean Score	-0.09	-0.20	0.04	-	-0.01	0.10	-0.34	-0.10	-0.20	0.06	-0.17	0.35	0.12	-0.06	-0.20	-0.30	-0.22
Standard Deviation	0.996	0.980	0.999	1.012	1.001	0.995	0.942	0.997	0.980	1.008	0.986	0.936	0.993	0.999	0.979	0.954	0.976

Q40J. Which areas do you feel optimistic or pessimistic about? Employment opportunities

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7460 100%	1610 100%	1421 100%	4291 100%	410 100%	2360 100%	4767 100%	5865 100%	829 100%	327 100%	292 100%	31 100%	6232 100%	958 100%
Optimistic (1.0)	3382 45%	664 41%	709 50%	1941 45%	188 46%	970 41%	2303 48%	2660 45%	356 43%	164 50%	123 42%	14 45%	2844 46%	454 47%
Pessimistic (-1.0)	4078 55%	946 59%	712 50%	2350 55%	222 54%	1390 59%	2464 52%	3205 55%	473 57%	163 50%	169 58%	17 55%	3388 54%	504 53%
Mean Score	-0.09	-0.18	*	-0.10	-0.08	-0.18	-0.03	-0.09	-0.14	*	-0.16	-0.10	-0.09	-0.05
Standard Deviation	0.996	0.985	1.000	0.996	0.998	0.984	1.000	0.996	0.991	1.002	0.989	1.012	0.996	0.999

GDC Registrants Survey 2019

Q40K. Which areas do you feel optimistic or pessimistic about? The financial resilience of your practice

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7328 100%	4113 100%	3215 100%	41 100%	533 100%	2403 100%	202 100%	237 100%	3796 100%	50 100%	431 100%	755 100%	942 100%	1386 100%	2078 100%	1028 100%	1128 100%
Optimistic (1.0)	3345 46%	1511 37%	1834 57%	19 46%	325 61%	1380 57%	94 47%	131 55%	1385 36%	28 56%	182 42%	477 63%	496 53%	632 46%	852 41%	382 37%	503 45%
Pessimistic (-1.0)	3983 54%	2602 63%	1381 43%	22 54%	208 39%	1023 43%	108 53%	106 45%	2411 64%	22 44%	249 58%	278 37%	446 47%	754 54%	1226 59%	646 63%	625 55%
Mean Score	-0.09	-0.27	0.14	-0.07	0.22	0.15	-0.07	0.11	-0.27	0.12	-0.16	0.26	0.05	-0.09	-0.18	-0.26	-0.11
Standard Deviation	0.996	0.964	0.990	1.010	0.977	0.989	1.000	0.997	0.963	1.003	0.989	0.965	0.999	0.996	0.984	0.967	0.995

Q40K. Which areas do you feel optimistic or pessimistic about? The financial resilience of your practice

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7328 100%	1534 100%	1419 100%	4270 100%	409 100%	2340 100%	4657 100%	5775 100%	803 100%	318 100%	287 100%	30 100%	6115 100%	947 100%
Optimistic (1.0)	3345 46%	534 35%	869 61%	1900 44%	233 57%	915 39%	2332 50%	2681 46%	315 39%	152 48%	117 41%	15 50%	2870 47%	389 41%
Pessimistic (-1.0)	3983 54%	1000 65%	550 39%	2370 56%	176 43%	1425 61%	2325 50%	3094 54%	488 61%	166 52%	170 59%	15 50%	3245 53%	558 59%
Mean Score	-0.09	-0.30	0.22	-0.11	0.14	-0.22	*	-0.07	-0.22	-0.04	-0.18	-	-0.06	-0.18
Standard Deviation	0.996	0.953	0.975	0.994	0.991	0.976	1.000	0.998	0.977	1.001	0.985	1.017	0.998	0.984

GDC Registrants Survey 2019

Q40L. Which areas do you feel optimistic or pessimistic about? The ability of the practice to respond to local population changes

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7364 100%	4127 100%	3237 100%	40 100%	536 100%	2421 100%	204 100%	242 100%	3811 100%	50 100%	435 100%	760 100%	949 100%	1394 100%	2095 100%	1025 100%	1130 100%
Optimistic (1.0)	4548 62%	2354 57%	2194 68%	23 58%	396 74%	1643 68%	106 52%	171 71%	2179 57%	38 76%	241 55%	568 75%	657 69%	862 62%	1224 58%	581 57%	651 58%
Pessimistic (-1.0)	2816 38%	1773 43%	1043 32%	17 43%	140 26%	778 32%	98 48%	71 29%	1632 43%	12 24%	194 45%	192 25%	292 31%	532 38%	871 42%	444 43%	479 42%
Mean Score	0.24	0.14	0.36	0.15	0.48	0.36	0.04	0.41	0.14	0.52	0.11	0.49	0.38	0.24	0.17	0.13	0.15
Standard Deviation	0.972	0.990	0.935	1.001	0.879	0.934	1.002	0.913	0.990	0.863	0.995	0.870	0.924	0.972	0.986	0.992	0.989

Q40L. Which areas do you feel optimistic or pessimistic about? The ability of the practice to respond to local population changes

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7364 100%	1571 100%	1411 100%	4269 100%	410 100%	2336 100%	4701 100%	5796 100%	814 100%	322 100%	286 100%	30 100%	6150 100%	947 100%
Optimistic (1.0)	4548 62%	762 49%	1057 75%	2671 63%	288 70%	1359 58%	3029 64%	3568 62%	513 63%	184 57%	182 64%	22 73%	3842 62%	575 61%
Pessimistic (-1.0)	2816 38%	809 51%	354 25%	1598 37%	122 30%	977 42%	1672 36%	2228 38%	301 37%	138 43%	104 36%	8 27%	2308 38%	372 39%
Mean Score	0.24	-0.03	0.50	0.25	0.40	0.16	0.29	0.23	0.26	0.14	0.27	0.47	0.25	0.21
Standard Deviation	0.972	1.000	0.867	0.968	0.915	0.987	0.958	0.973	0.966	0.991	0.964	0.900	0.968	0.977

Q40. Which areas do you feel optimistic or pessimistic about?... Summary table

BASE: Respondents answering

	That the profession is regarded positively by patients and the public	Changes in oral health needs	The quality of learning and development available to the profession	The integration of technology into practice	The impact of Brexit	That regulation will be fair and proportionate	Increased accountability to patients	The availability of suitable staff	New NHS dental contract	Employment opportunities	The financial resilience of your practice	The ability of the practice to respond to local population changes
TOTAL	7577 100%	7533 100%	7592 100%	7562 100%	7384 100%	7502 100%	7458 100%	7527 100%	7372 100%	7460 100%	7328 100%	7364 100%
Optimistic (1.0)	4410 58%	4922 65%	6210 82%	6198 82%	2018 27%	3086 41%	3613 48%	2525 34%	1639 22%	3382 45%	3345 46%	4548 62%
Pessimistic (-1.0)	3167 42%	2611 35%	1382 18%	1364 18%	5366 73%	4416 59%	3845 52%	5002 66%	5733 78%	4078 55%	3983 54%	2816 38%
Mean Score	0.16	0.31	0.64	0.64	-0.45	-0.18	-0.03	-0.33	-0.56	-0.09	-0.09	0.24
Standard Deviation	0.987	0.952	0.772	0.769	0.891	0.984	1.000	0.944	0.832	0.996	0.996	0.972

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7549 100%	4244 100%	3305 100%	42 100%	552 100%	2456 100%	209 100%	249 100%	3901 100%	54 100%	467 100%	749 100%	948 100%	1426 100%	2141 100%	1080 100%	1197 100%
Meeting the demands of regulation	3847 51%	2727 64%	1120 34%	25 60%	226 41%	783 32%	74 35%	103 41%	2521 65%	16 30%	267 57%	240 32%	370 39%	653 46%	1074 50%	700 65%	805 67%
Keeping up to date with changes in guidance, rules and the law	3789 50%	2328 55%	1461 44%	21 50%	265 48%	1080 44%	83 40%	103 41%	2168 56%	19 35%	215 46%	302 40%	399 42%	648 45%	1066 50%	620 57%	750 63%
Meeting patients' expectations	3767 50%	2344 55%	1423 43%	22 52%	269 49%	1066 43%	52 25%	124 50%	2164 55%	28 52%	231 49%	337 45%	455 48%	713 50%	1063 50%	588 54%	606 51%
Finding time and opportunities to develop	3725 49%	2031 48%	1694 51%	20 48%	281 51%	1249 51%	117 56%	130 52%	1889 48%	24 44%	201 43%	358 48%	445 47%	727 51%	1115 52%	554 51%	523 44%
Administration, including record keeping	3398 45%	2394 56%	1004 30%	17 40%	228 41%	691 28%	66 32%	101 41%	2212 57%	16 30%	239 51%	246 33%	345 36%	547 38%	948 44%	616 57%	693 58%
Recruitment and retention of staff	3198 42%	1893 45%	1305 39%	13 31%	160 29%	1042 42%	77 37%	81 33%	1725 44%	22 41%	225 48%	213 28%	332 35%	579 41%	984 46%	498 46%	586 49%
Meeting NHS contract requirements	2685 36%	1864 44%	821 25%	10 24%	76 14%	691 28%	28 13%	70 28%	1771 45%	10 19%	127 27%	260 35%	312 33%	471 33%	754 35%	445 41%	437 37%
Preparing for changes to dentistry within the NHS	2646 35%	1799 42%	847 26%	8 19%	97 18%	678 28%	43 21%	64 26%	1690 43%	17 31%	152 33%	240 32%	279 29%	502 35%	773 36%	409 38%	440 37%
Keeping within a budget	2618 35%	1658 39%	960 29%	14 33%	105 19%	761 31%	66 32%	57 23%	1538 39%	16 30%	167 36%	188 25%	274 29%	497 35%	796 37%	406 38%	452 38%
Increased accountability to patients	2390 32%	1711 40%	679 21%	17 40%	181 33%	454 18%	19 9%	75 30%	1600 41%	10 19%	132 28%	166 22%	264 28%	406 28%	684 32%	431 40%	436 36%
Keeping up to date with changes in technology and best practice	2371 31%	1238 29%	1133 34%	16 38%	187 34%	818 33%	99 47%	76 31%	1154 30%	10 19%	120 26%	220 29%	276 29%	434 30%	639 30%	380 35%	421 35%

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7549 100%	4244 100%	3305 100%	42 100%	552 100%	2456 100%	209 100%	249 100%	3901 100%	54 100%	467 100%	749 100%	948 100%	1426 100%	2141 100%	1080 100%	1197 100%
Communication barriers with patients	1469 19%	702 17%	767 23%	5 12%	105 19%	629 26%	19 9%	46 18%	658 17%	9 17%	61 13%	192 26%	200 21%	320 22%	417 19%	187 17%	151 13%
Being able to take effective action to prevent mistakes	1241 16%	691 16%	550 17%	4 10%	85 15%	437 18%	30 14%	32 13%	645 17%	9 17%	61 13%	164 22%	193 20%	240 17%	307 14%	167 15%	170 14%
Dealing effectively with complaints	1137 15%	703 17%	434 13%	9 21%	53 10%	362 15%	20 10%	25 10%	642 16%	4 7%	73 16%	147 20%	183 19%	216 15%	301 14%	151 14%	138 12%
The accessibility of appropriate sources of information and support	1119 15%	597 14%	522 16%	7 17%	69 13%	411 17%	33 16%	25 10%	567 15%	2 4%	44 9%	102 14%	160 17%	232 16%	339 16%	142 13%	143 12%
Feeling confident in admitting mistakes	1084 14%	667 16%	417 13%	4 10%	67 12%	333 14%	17 8%	27 11%	636 16%	2 4%	47 10%	140 19%	148 16%	231 16%	263 12%	155 14%	147 12%
Local population changes	1045 14%	486 11%	559 17%	6 14%	68 12%	466 19%	18 9%	33 13%	449 12%	1 2%	62 13%	101 13%	126 13%	221 15%	324 15%	131 12%	142 12%

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7549 100%	1639 100%	1444 100%	4364 100%	418 100%	2402 100%	4813 100%	5924 100%	841 100%	334 100%	301 100%	31 100%	6304 100%	964 100%
Meeting the demands of regulation	3847 51%	741 45%	748 52%	2324 53%	239 57%	1622 68%	2023 42%	3053 52%	414 49%	155 46%	160 53%	15 48%	3138 50%	523 54%
Keeping up to date with changes in guidance, rules and the law	3789 50%	694 42%	811 56%	2223 51%	242 58%	1343 56%	2266 47%	2962 50%	434 52%	163 49%	160 53%	16 52%	3171 50%	461 48%
Meeting patients' expectations	3767 50%	907 55%	650 45%	2181 50%	209 50%	1241 52%	2356 49%	2907 49%	446 53%	181 54%	167 55%	17 55%	3110 49%	513 53%
Finding time and opportunities to develop	3725 49%	856 52%	613 42%	2203 50%	205 49%	1120 47%	2437 51%	2902 49%	454 54%	166 50%	144 48%	12 39%	3102 49%	480 50%
Administration, including record keeping	3398 45%	665 41%	675 47%	2037 47%	222 53%	1342 56%	1889 39%	2646 45%	384 46%	165 49%	146 49%	14 45%	2823 45%	413 43%
Recruitment and retention of staff	3198 42%	753 46%	527 36%	1872 43%	201 48%	1133 47%	1919 40%	2550 43%	345 41%	135 40%	117 39%	13 42%	2679 42%	391 41%
Meeting NHS contract requirements	2685 36%	633 39%	94 7%	1950 45%	107 26%	977 41%	1576 33%	2240 38%	200 24%	141 42%	70 23%	4 13%	2159 34%	408 42%
Preparing for changes to dentistry within the NHS	2646 35%	687 42%	108 7%	1842 42%	95 23%	950 40%	1579 33%	2051 35%	333 40%	123 37%	112 37%	5 16%	2126 34%	401 42%
Keeping within a budget	2618 35%	620 38%	371 26%	1612 37%	121 29%	936 39%	1548 32%	2029 34%	327 39%	121 36%	99 33%	12 39%	2126 34%	378 39%
Increased accountability to patients	2390 32%	491 30%	420 29%	1467 34%	153 37%	956 40%	1309 27%	1899 32%	238 28%	110 33%	109 36%	9 29%	1921 30%	366 38%
Keeping up to date with changes in technology and best practice	2371 31%	499 30%	509 35%	1307 30%	138 33%	695 29%	1578 33%	1858 31%	270 32%	112 34%	82 27%	10 32%	1993 32%	293 30%

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7549 100%	1639 100%	1444 100%	4364 100%	418 100%	2402 100%	4813 100%	5924 100%	841 100%	334 100%	301 100%	31 100%	6304 100%	964 100%
Communication barriers with patients	1469 19%	396 24%	193 13%	871 20%	76 18%	357 15%	1061 22%	1122 19%	196 23%	65 19%	65 22%	4 13%	1231 20%	194 20%
Being able to take effective action to prevent mistakes	1241 16%	235 14%	241 17%	737 17%	73 17%	361 15%	818 17%	995 17%	125 15%	51 15%	47 16%	5 16%	1010 16%	192 20%
Dealing effectively with complaints	1137 15%	231 14%	183 13%	710 16%	52 12%	362 15%	717 15%	896 15%	125 15%	51 15%	44 15%	6 19%	895 14%	193 20%
The accessibility of appropriate sources of information and support	1119 15%	271 17%	195 14%	643 15%	48 11%	301 13%	762 16%	881 15%	131 16%	49 15%	35 12%	5 16%	906 14%	167 17%
Feeling confident in admitting mistakes	1084 14%	229 14%	172 12%	665 15%	57 14%	367 15%	660 14%	845 14%	124 15%	51 15%	51 17%	3 10%	879 14%	162 17%
Local population changes	1045 14%	357 22%	111 8%	563 13%	48 11%	256 11%	737 15%	849 14%	98 12%	44 13%	39 13%	- -	855 14%	151 16%

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7426 100%	4204 100%	3222 100%	41 100%	542 100%	2390 100%	203 100%	246 100%	3868 100%	53 100%	459 100%	738 100%	935 100%	1401 100%	2098 100%	1070 100%	1176 100%
Meeting patient's expectations	1159 16%	638 15%	521 16%	4 10%	99 18%	389 16%	16 8%	49 20%	579 15%	13 25%	75 16%	132 18%	177 19%	233 17%	326 16%	144 13%	145 12%
Meeting the demands of regulation	1129 15%	894 21%	235 7%	8 20%	69 13%	137 6%	18 9%	24 10%	821 21%	4 8%	91 20%	57 8%	86 9%	149 11%	290 14%	239 22%	306 26%
Recruitment and retention of staff	862 12%	393 9%	469 15%	3 7%	45 8%	391 16%	26 13%	21 9%	356 9%	3 6%	58 13%	69 9%	108 12%	173 12%	258 12%	118 11%	135 11%
Finding time and opportunities to develop	809 11%	237 6%	572 18%	5 12%	91 17%	420 18%	53 26%	42 17%	221 6%	9 17%	27 6%	113 15%	140 15%	169 12%	258 12%	72 7%	56 5%
Keeping up to date with changes in guidance, rules and the law	640 9%	324 8%	316 10%	5 12%	65 12%	225 9%	17 8%	24 10%	299 8%	4 8%	39 8%	65 9%	64 7%	109 8%	175 8%	96 9%	131 11%
Administration, including record keeping	604 8%	459 11%	145 5%	2 5%	52 10%	82 3%	7 3%	20 8%	424 11%	4 8%	49 11%	39 5%	51 5%	102 7%	167 8%	119 11%	125 11%
Meeting NHS contract requirements	505 7%	370 9%	135 4%	4 10%	12 2%	113 5%	4 2%	12 5%	350 9%	2 4%	23 5%	52 7%	60 6%	88 6%	136 6%	85 8%	84 7%
Preparing for changes to dentistry within the NHS	364 5%	231 5%	133 4%	- -	15 3%	102 4%	8 4%	13 5%	207 5%	4 8%	34 7%	40 5%	41 4%	60 4%	112 5%	50 5%	61 5%
Keeping within a budget	343 5%	187 4%	156 5%	1 2%	12 2%	122 5%	20 10%	3 1%	172 4%	4 8%	26 6%	27 4%	38 4%	77 5%	115 5%	41 4%	45 4%
Increased accountability to patients	281 4%	213 5%	68 2%	3 7%	32 6%	31 1%	- -	16 7%	199 5%	1 2%	12 3%	23 3%	46 5%	67 5%	78 4%	39 4%	28 2%
Keeping up to date with changes in technology and best practice	256 3%	89 2%	167 5%	3 7%	13 2%	124 5%	24 12%	9 4%	87 2%	1 2%	3 1%	36 5%	35 4%	50 4%	77 4%	25 2%	33 3%

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7426 100%	4204 100%	3222 100%	41 100%	542 100%	2390 100%	203 100%	246 100%	3868 100%	53 100%	459 100%	738 100%	935 100%	1401 100%	2098 100%	1070 100%	1176 100%
Local population changes	123 2%	27 1%	96 3%	1 2%	15 3%	77 3%	2 1%	4 2%	22 1%	1 2%	9 2%	17 2%	22 2%	28 2%	29 1%	16 1%	11 1%
Communication barriers with patients	112 2%	26 1%	86 3%	- -	7 1%	76 3%	- -	4 2%	25 1%	2 4%	1 *	28 4%	19 2%	29 2%	24 1%	8 1%	3 *
Dealing effectively with complaints	72 1%	40 1%	32 1%	1 2%	6 1%	25 1%	2 1%	3 1%	36 1%	- -	4 1%	15 2%	13 1%	22 2%	14 1%	7 1%	1 *
Being able to take effective action to prevent mistakes	64 1%	25 1%	39 1%	1 2%	2 *	32 1%	5 2%	- -	23 1%	1 2%	3 1%	10 1%	17 2%	15 1%	13 1%	4 *	5 *
Feeling confident in admitting mistakes	53 1%	37 1%	16 *	- -	2 *	15 1%	- -	- -	33 1%	- -	5 1%	7 1%	9 1%	17 1%	10 *	6 1%	4 *
The accessibility of appropriate sources of information and support	50 1%	14 *	36 1%	- -	5 1%	29 1%	1 *	2 1%	14 *	- -	- -	8 1%	9 1%	13 1%	16 1%	1 *	3 *

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7426 100%	1612 100%	1422 100%	4294 100%	411 100%	2383 100%	4722 100%	5829 100%	827 100%	328 100%	296 100%	29 100%	6204 100%	950 100%
Meeting patient's expectations	1159 16%	308 19%	196 14%	652 15%	64 16%	311 13%	797 17%	881 15%	143 17%	49 15%	61 21%	5 17%	954 15%	170 18%
Meeting the demands of regulation	1129 15%	155 10%	311 22%	644 15%	87 21%	589 25%	461 10%	893 15%	133 16%	43 13%	43 15%	5 17%	920 15%	142 15%
Recruitment and retention of staff	862 12%	211 13%	147 10%	488 11%	56 14%	236 10%	600 13%	695 12%	81 10%	40 12%	31 10%	4 14%	767 12%	79 8%
Finding time and opportunities to develop	809 11%	181 11%	148 10%	465 11%	46 11%	143 6%	642 14%	620 11%	113 14%	37 11%	26 9%	2 7%	694 11%	99 10%
Keeping up to date with changes in guidance, rules and the law	640 9%	98 6%	195 14%	335 8%	42 10%	200 8%	411 9%	488 8%	72 9%	22 7%	39 13%	4 14%	556 9%	59 6%
Administration, including record keeping	604 8%	116 7%	121 9%	363 8%	38 9%	230 10%	348 7%	450 8%	74 9%	35 11%	33 11%	3 10%	505 8%	70 7%
Meeting NHS contract requirements	505 7%	108 7%	16 1%	377 9%	8 2%	199 8%	288 6%	446 8%	11 1%	32 10%	8 3%	1 3%	397 6%	83 9%
Preparing for changes to dentistry within the NHS	364 5%	117 7%	6 *	230 5%	13 3%	121 5%	231 5%	279 5%	51 6%	17 5%	12 4%	1 3%	299 5%	50 5%
Keeping within a budget	343 5%	105 7%	55 4%	186 4%	10 2%	121 5%	202 4%	248 4%	54 7%	14 4%	14 5%	3 10%	284 5%	47 5%
Increased accountability to patients	281 4%	51 3%	64 5%	166 4%	17 4%	109 5%	159 3%	232 4%	26 3%	9 3%	12 4%	1 3%	217 3%	51 5%
Keeping up to date with changes in technology and best practice	256 3%	53 3%	74 5%	118 3%	11 3%	50 2%	201 4%	212 4%	25 3%	8 2%	4 1%	- -	219 4%	31 3%

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7426 100%	1612 100%	1422 100%	4294 100%	411 100%	2383 100%	4722 100%	5829 100%	827 100%	328 100%	296 100%	29 100%	6204 100%	950 100%
Local population changes	123 2%	36 2%	20 1%	64 1%	7 2%	14 1%	105 2%	102 2%	8 1%	7 2%	2 1%	- -	104 2%	15 2%
Communication barriers with patients	112 2%	29 2%	11 1%	70 2%	5 1%	9 *	102 2%	85 1%	16 2%	3 1%	5 2%	- -	97 2%	14 1%
Dealing effectively with complaints	72 1%	8 *	17 1%	45 1%	1 *	16 1%	56 1%	62 1%	3 *	2 1%	3 1%	- -	62 1%	8 1%
Being able to take effective action to prevent mistakes	64 1%	9 1%	14 1%	41 1%	2 *	13 1%	47 1%	55 1%	6 1%	3 1%	- -	- -	51 1%	12 1%
Feeling confident in admitting mistakes	53 1%	12 1%	14 1%	28 1%	1 *	17 1%	30 1%	42 1%	5 1%	4 1%	1 *	- -	39 1%	11 1%
The accessibility of appropriate sources of information and support	50 1%	15 1%	13 1%	22 1%	3 1%	5 *	42 1%	39 1%	6 1%	3 1%	2 1%	- -	39 1%	9 1%

GDC Registrants Survey 2019

Q43. Age

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7814 100%	4316 100%	3498 100%	45 100%	569 100%	2597 100%	240 100%	252 100%	3966 100%	56 100%	479 100%	793 100%	991 100%	1478 100%	2207 100%	1098 100%	1234 100%
16-21	75 1%	- -	75 2%	- -	- -	74 3%	1 *	- -	- -	- -	- -	56 7%	12 1%	4 *	3 *	- -	- -
22-30	1126 14%	523 12%	603 17%	2 4%	70 12%	507 20%	21 9%	67 27%	520 13%	4 7%	9 2%	434 55%	436 44%	240 16%	16 1%	- -	- -
31-40	1959 25%	1031 24%	928 27%	3 7%	116 20%	750 29%	44 18%	84 33%	974 25%	23 41%	88 18%	206 26%	360 36%	659 45%	723 33%	10 1%	- -
41-50	1996 26%	1122 26%	874 25%	11 24%	145 25%	651 25%	51 21%	45 18%	1022 26%	19 34%	137 29%	62 8%	113 11%	349 24%	892 40%	560 51%	17 1%
51-60	1781 23%	1045 24%	736 21%	16 36%	179 31%	450 17%	81 34%	41 16%	936 24%	7 13%	142 30%	11 1%	37 4%	155 10%	411 19%	458 42%	704 57%
61-65	432 6%	282 7%	150 4%	9 20%	37 7%	82 3%	19 8%	11 4%	248 6%	2 4%	42 9%	- -	7 1%	25 2%	86 4%	38 3%	276 22%
Over 65	255 3%	205 5%	50 1%	4 9%	12 2%	19 1%	15 6%	2 1%	171 4%	- -	42 9%	1 *	1 *	10 1%	33 1%	8 1%	198 16%
Prefer not to say	190 2%	108 3%	82 2%	- -	10 2%	64 2%	8 3%	2 1%	95 2%	1 2%	19 4%	23 3%	25 3%	36 2%	43 2%	24 2%	39 3%

GDC Registrants Survey 2019

Q43. Age

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7814 100%	1693 100%	1494 100%	4470 100%	423 100%	2458 100%	5007 100%	6130 100%	877 100%	345 100%	307 100%	33 100%	6536 100%	992 100%
16-21	75 1%	3 *	7 *	65 1%	1 *	2 *	72 1%	60 1%	7 1%	6 2%	2 1%	- -	67 1%	8 1%
22-30	1126 14%	227 13%	161 11%	734 16%	47 11%	220 9%	864 17%	864 14%	135 15%	51 15%	60 20%	1 3%	921 14%	181 18%
31-40	1959 25%	357 21%	355 24%	1241 28%	100 24%	497 20%	1394 28%	1550 25%	214 24%	80 23%	78 25%	9 27%	1565 24%	341 34%
41-50	1996 26%	452 27%	367 25%	1152 26%	108 26%	602 24%	1324 26%	1561 25%	224 26%	79 23%	90 29%	7 21%	1649 25%	271 27%
51-60	1781 23%	466 28%	374 25%	891 20%	109 26%	687 28%	1041 21%	1379 22%	231 26%	88 26%	56 18%	7 21%	1599 24%	128 13%
61-65	432 6%	106 6%	105 7%	200 4%	33 8%	228 9%	192 4%	356 6%	29 3%	22 6%	12 4%	4 12%	388 6%	29 3%
Over 65	255 3%	43 3%	85 6%	94 2%	20 5%	193 8%	56 1%	208 3%	18 2%	10 3%	5 2%	1 3%	231 4%	19 2%
Prefer not to say	190 2%	39 2%	40 3%	93 2%	5 1%	29 1%	64 1%	152 2%	19 2%	9 3%	4 1%	4 12%	116 2%	15 2%

Q44. Do you consider yourself to have a disability?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7803 100%	4307 100%	3496 100%	45 100%	569 100%	2596 100%	239 100%	252 100%	3957 100%	56 100%	478 100%	793 100%	991 100%	1473 100%	2206 100%	1097 100%	1230 100%
Yes	176 2%	88 2%	88 3%	1 2%	15 3%	60 2%	10 4%	5 2%	82 2%	- -	10 2%	10 1%	10 1%	31 2%	59 3%	29 3%	37 3%
No	7380 95%	4066 94%	3314 95%	44 98%	541 95%	2461 95%	221 92%	242 96%	3736 94%	56 100%	447 94%	763 96%	951 96%	1403 95%	2076 94%	1026 94%	1150 93%
Prefer not to say	247 3%	153 4%	94 3%	- -	13 2%	75 3%	8 3%	5 2%	139 4%	- -	21 4%	20 3%	30 3%	39 3%	71 3%	42 4%	43 3%

Q44. Do you consider yourself to have a disability?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7803 100%	1689 100%	1493 100%	4465 100%	423 100%	2451 100%	5005 100%	6119 100%	877 100%	345 100%	307 100%	33 100%	6529 100%	990 100%
Yes	176 2%	66 4%	21 1%	83 2%	8 2%	60 2%	109 2%	130 2%	28 3%	9 3%	5 2%	3 9%	152 2%	18 2%
No	7380 95%	1559 92%	1425 95%	4256 95%	407 96%	2346 96%	4800 96%	5793 95%	820 94%	327 95%	292 95%	29 88%	6211 95%	958 97%
Prefer not to say	247 3%	64 4%	47 3%	126 3%	8 2%	45 2%	96 2%	196 3%	29 3%	9 3%	10 3%	1 3%	166 3%	14 1%

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7800 100%	4305 100%	3495 100%	45 100%	568 100%	2596 100%	239 100%	252 100%	3958 100%	56 100%	477 100%	795 100%	992 100%	1473 100%	2199 100%	1098 100%	1230 100%
British	4858 62%	2293 53%	2565 73%	32 71%	424 75%	1858 72%	186 78%	198 79%	2089 53%	47 84%	278 58%	331 42%	467 47%	860 58%	1405 64%	765 70%	1020 83%
Irish	234 3%	156 4%	78 2%	2 4%	13 2%	57 2%	5 2%	4 2%	145 4%	2 4%	17 4%	22 3%	26 3%	32 2%	69 3%	42 4%	43 3%
Any other White background	1401 18%	870 20%	531 15%	6 13%	76 13%	429 17%	31 13%	22 9%	810 20%	4 7%	78 16%	262 33%	285 29%	347 24%	345 16%	110 10%	50 4%
African	117 2%	63 1%	54 2%	1 2%	11 2%	40 2%	2 1%	3 1%	58 1%	- -	6 1%	16 2%	24 2%	25 2%	39 2%	8 1%	5 *
Caribbean	32 *	10 *	22 1%	- -	2 *	19 1%	1 *	- -	10 *	- -	- -	4 1%	4 *	5 *	11 1%	6 1%	2 *
Any other Black background	9 *	2 *	7 *	- -	2 *	5 *	- -	1 *	2 *	- -	1 *	- -	3 *	1 *	2 *	2 *	1 *
Bangladeshi	20 *	12 *	8 *	- -	2 *	8 *	- -	2 1%	11 *	- -	3 1%	3 *	3 *	1 *	9 *	4 *	- -
Indian	460 6%	399 9%	61 2%	2 4%	16 3%	43 2%	5 2%	10 4%	377 10%	1 2%	38 8%	64 8%	80 8%	76 5%	142 6%	65 6%	33 3%
Pakistani	107 1%	84 2%	23 1%	- -	2 *	18 1%	1 *	2 1%	80 2%	1 2%	7 1%	21 3%	25 3%	27 2%	19 1%	12 1%	3 *
Any other Asian background	159 2%	95 2%	64 2%	- -	6 1%	57 2%	2 1%	1 *	86 2%	- -	9 2%	34 4%	26 3%	26 2%	40 2%	21 2%	12 1%
White and Asian	61 1%	47 1%	14 *	1 2%	1 *	11 *	2 1%	1 *	44 1%	- -	5 1%	10 1%	10 1%	9 1%	16 1%	11 1%	5 *
White and Black African	26 *	18 *	8 *	- -	1 *	5 *	2 1%	1 *	17 *	- -	1 *	5 1%	4 *	10 1%	3 *	3 *	1 *
White and Black Caribbean	22 *	7 *	15 *	- -	2 *	14 1%	- -	1 *	6 *	- -	1 *	5 1%	4 *	5 *	6 *	1 *	1 *
White and Chinese	13 *	6 *	7 *	- -	- -	6 *	1 *	- -	6 *	- -	- -	3 *	2 *	2 *	5 *	1 *	- -

GDC Registrants Survey 2019

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7800 100%	4305 100%	3495 100%	45 100%	568 100%	2596 100%	239 100%	252 100%	3958 100%	56 100%	477 100%	795 100%	992 100%	1473 100%	2199 100%	1098 100%	1230 100%
Any other mixed ethnic background	51 1%	37 1%	14 *	1 2%	1 *	11 *	1 *	1 *	32 1%	1 2%	5 1%	6 1%	8 1%	12 1%	15 1%	6 1%	4 *
Chinese	20 *	19 *	1 *	- -	- -	1 *	- -	- -	15 *	- -	4 1%	1 *	3 *	3 *	4 *	4 *	5 *
Any other ethnic background	40 1%	31 1%	9 *	- -	1 *	7 *	1 *	1 *	28 1%	- -	3 1%	11 1%	7 1%	7 *	14 1%	1 *	- -
Prefer not to say	318 4%	259 6%	59 2%	1 2%	14 2%	41 2%	5 2%	7 3%	239 6%	- -	29 6%	28 4%	34 3%	48 3%	97 4%	57 5%	53 4%

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7800 100%	1689 100%	1493 100%	4461 100%	422 100%	2453 100%	5006 100%	6120 100%	875 100%	345 100%	306 100%	33 100%	6541 100%	995 100%
British	4858 62%	1208 72%	914 61%	2632 59%	321 76%	1441 59%	3284 66%	3680 60%	698 80%	264 77%	167 55%	23 70%	4858 74%	- -
Irish	234 3%	56 3%	29 2%	142 3%	9 2%	95 4%	133 3%	89 1%	16 2%	4 1%	116 38%	- -	234 4%	- -
Any other White background	1401 18%	158 9%	356 24%	862 19%	51 12%	445 18%	897 18%	1162 19%	103 12%	51 15%	18 6%	8 24%	1401 21%	- -
African	117 2%	29 2%	17 1%	70 2%	4 1%	36 1%	77 2%	107 2%	5 1%	2 1%	- -	- -	- -	117 12%
Caribbean	32 *	16 1%	3 *	14 *	- -	8 *	23 *	31 1%	- -	1 *	- -	- -	- -	32 3%
Any other Black background	9 *	2 *	2 *	5 *	- -	2 *	7 *	9 *	- -	- -	- -	- -	- -	9 1%
Bangladeshi	20 *	4 *	2 *	14 *	1 *	5 *	15 *	18 *	- -	1 *	- -	- -	- -	20 2%
Indian	460 6%	88 5%	61 4%	310 7%	11 3%	184 8%	266 5%	430 7%	15 2%	8 2%	2 1%	1 3%	- -	460 46%
Pakistani	107 1%	19 1%	10 1%	76 2%	4 1%	46 2%	57 1%	98 2%	8 1%	- -	- -	- -	- -	107 11%
Any other Asian background	159 2%	29 2%	25 2%	96 2%	4 1%	60 2%	96 2%	148 2%	2 *	2 1%	- -	1 3%	- -	159 16%
White and Asian	61 1%	10 1%	11 1%	39 1%	2 *	31 1%	28 1%	55 1%	2 *	2 1%	2 1%	- -	61 1%	- -
White and Black African	26 *	8 *	3 *	15 *	1 *	7 *	17 *	19 *	4 *	1 *	1 *	- -	26 *	- -
White and Black Caribbean	22 *	5 *	3 *	16 *	- -	3 *	16 *	20 *	1 *	1 *	- -	- -	22 *	- -
White and Chinese	13 *	2 *	2 *	9 *	1 *	6 *	6 *	13 *	- -	- -	- -	- -	13 *	- -

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7800 100%	1689 100%	1493 100%	4461 100%	422 100%	2453 100%	5006 100%	6120 100%	875 100%	345 100%	306 100%	33 100%	6541 100%	995 100%
Any other mixed ethnic background	51 1%	7 *	15 1%	30 1%	2 *	24 1%	25 *	44 1%	3 *	1 *	- -	- -	- -	51 5%
Chinese	20 *	7 *	3 *	11 *	3 1%	8 *	11 *	17 *	- -	1 *	- -	- -	- -	20 2%
Any other ethnic background	40 1%	9 1%	4 *	25 1%	- -	18 1%	22 *	35 1%	4 *	- -	- -	- -	- -	40 4%
Prefer not to say	318 4%	56 3%	53 4%	198 4%	10 2%	97 4%	98 2%	278 5%	22 3%	9 3%	2 1%	- -	- -	54 5%

GDC Registrants Survey 2019

Q46. Gender

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7764 100%	4284 100%	3480 100%	44 100%	566 100%	2582 100%	240 100%	251 100%	3937 100%	56 100%	476 100%	791 100%	988 100%	1464 100%	2189 100%	1095 100%	1224 100%
Female	5015 65%	1877 44%	3138 90%	6 14%	517 91%	2487 96%	64 27%	228 91%	1763 45%	51 91%	170 36%	649 82%	749 76%	1039 71%	1487 68%	577 53%	507 41%
Male	2463 32%	2199 51%	264 8%	37 84%	30 5%	43 2%	167 70%	12 5%	1984 50%	5 9%	279 59%	124 16%	194 20%	368 25%	636 29%	469 43%	667 54%
Prefer not to say	267 3%	192 4%	75 2%	1 2%	19 3%	49 2%	9 4%	11 4%	177 4%	- -	22 5%	17 2%	42 4%	56 4%	63 3%	43 4%	45 4%
Prefer to self-describe	19 *	16 *	3 *	- -	- -	3 *	- -	- -	13 *	- -	5 1%	1 *	3 *	1 *	3 *	6 1%	5 *

Q46. Gender

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7764 100%	1682 100%	1486 100%	4441 100%	421 100%	2463 100%	5015 100%	6088 100%	869 100%	346 100%	307 100%	33 100%	6490 100%	987 100%
Female	5015 65%	1182 70%	939 63%	2806 63%	256 61%	- -	5015 100%	3932 65%	591 68%	228 66%	200 65%	18 55%	4347 67%	591 60%
Male	2463 32%	429 26%	489 33%	1480 33%	153 36%	2463 100%	- -	1920 32%	257 30%	107 31%	96 31%	13 39%	1995 31%	379 38%
Prefer not to say	267 3%	64 4%	55 4%	145 3%	12 3%	- -	- -	220 4%	20 2%	9 3%	11 4%	2 6%	137 2%	16 2%
Prefer to self-describe	19 *	7 *	3 *	10 *	- -	- -	- -	16 *	1 *	2 1%	- -	- -	11 *	1 *

Q47. Is your gender identity the same as the gender you were assigned at birth?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7740 100%	4288 100%	3452 100%	43 100%	565 100%	2566 100%	232 100%	252 100%	3943 100%	56 100%	474 100%	792 100%	988 100%	1460 100%	2180 100%	1091 100%	1217 100%
Yes	7391 95%	4047 94%	3344 97%	41 95%	547 97%	2493 97%	214 92%	243 96%	3722 94%	56 100%	444 94%	771 97%	945 96%	1396 96%	2095 96%	1022 94%	1151 95%
No	50 1%	24 1%	26 1%	- -	3 1%	18 1%	5 2%	- -	21 1%	- -	5 1%	4 1%	8 1%	9 1%	13 1%	9 1%	7 1%
Prefer not to say	299 4%	217 5%	82 2%	2 5%	15 3%	55 2%	13 6%	9 4%	200 5%	- -	25 5%	17 2%	35 4%	55 4%	72 3%	60 5%	59 5%

Q47. Is your gender identity the same as the gender you were assigned at birth?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7740 100%	1676 100%	1482 100%	4430 100%	421 100%	2433 100%	4967 100%	6070 100%	871 100%	341 100%	306 100%	33 100%	6474 100%	989 100%
Yes	7391 95%	1591 95%	1410 95%	4242 96%	411 98%	2364 97%	4889 98%	5774 95%	845 97%	333 98%	295 96%	28 85%	6257 97%	972 98%
No	50 1%	10 1%	9 1%	31 1%	1 *	18 1%	29 1%	45 1%	3 *	- -	2 1%	- -	44 1%	6 1%
Prefer not to say	299 4%	75 4%	63 4%	157 4%	9 2%	51 2%	49 1%	251 4%	23 3%	8 2%	9 3%	5 15%	173 3%	11 1%

Q48. Religion/belief

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7727 100%	4280 100%	3447 100%	45 100%	561 100%	2563 100%	232 100%	250 100%	3935 100%	55 100%	473 100%	790 100%	979 100%	1461 100%	2181 100%	1084 100%	1219 100%
Buddhist	73 1%	28 1%	45 1%	- -	3 1%	38 1%	4 2%	1 *	26 1%	- -	3 1%	17 2%	21 2%	15 1%	11 1%	6 1%	3 *
Christian	3592 46%	1815 42%	1777 52%	22 49%	303 54%	1310 51%	111 48%	119 48%	1652 42%	26 47%	225 48%	312 39%	396 40%	664 45%	1025 47%	514 47%	674 55%
Hindu	420 5%	320 7%	100 3%	- -	16 3%	82 3%	3 1%	13 5%	308 8%	1 2%	24 5%	77 10%	67 7%	81 6%	120 6%	47 4%	28 2%
Jewish	76 1%	66 2%	10 *	1 2%	5 1%	5 *	- -	1 *	58 1%	- -	9 2%	2 *	5 1%	9 1%	6 *	12 1%	42 3%
Muslim	411 5%	308 7%	103 3%	2 4%	12 2%	83 3%	4 2%	10 4%	284 7%	4 7%	38 8%	82 10%	94 10%	76 5%	109 5%	37 3%	13 1%
Sikh	110 1%	75 2%	35 1%	- -	6 1%	26 1%	5 2%	3 1%	69 2%	- -	8 2%	16 2%	22 2%	19 1%	27 1%	21 2%	5 *
Other religion/faith	167 2%	63 1%	104 3%	2 4%	18 3%	81 3%	5 2%	8 3%	58 1%	2 4%	5 1%	20 3%	25 3%	42 3%	48 2%	20 2%	12 1%
None	1920 25%	986 23%	934 27%	15 33%	143 25%	691 27%	68 29%	74 30%	906 23%	19 35%	100 21%	193 24%	243 25%	369 25%	547 25%	288 27%	277 23%
Prefer not to say	958 12%	619 14%	339 10%	3 7%	55 10%	247 10%	32 14%	21 8%	574 15%	3 5%	61 13%	71 9%	106 11%	186 13%	288 13%	139 13%	165 14%

Q48. Religion/belief

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7727 100%	1676 100%	1472 100%	4425 100%	419 100%	2432 100%	4958 100%	6062 100%	865 100%	341 100%	306 100%	33 100%	6463 100%	993 100%
Buddhist	73 1%	18 1%	11 1%	39 1%	5 1%	20 1%	52 1%	65 1%	4 *	2 1%	- -	- -	46 1%	24 2%
Christian	3592 46%	855 51%	676 46%	1964 44%	201 48%	1022 42%	2522 51%	2711 45%	417 48%	167 49%	221 72%	15 45%	3357 52%	199 20%
Hindu	420 5%	59 4%	64 4%	294 7%	12 3%	149 6%	267 5%	396 7%	12 1%	6 2%	- -	1 3%	130 2%	288 29%
Jewish	76 1%	7 *	34 2%	37 1%	4 1%	52 2%	23 *	72 1%	1 *	1 *	1 *	- -	73 1%	3 *
Muslim	411 5%	68 4%	49 3%	283 6%	12 3%	173 7%	229 5%	359 6%	28 3%	7 2%	3 1%	- -	182 3%	217 22%
Sikh	110 1%	20 1%	14 1%	76 2%	1 *	34 1%	75 2%	107 2%	- -	1 *	- -	- -	39 1%	69 7%
Other religion/faith	167 2%	31 2%	28 2%	102 2%	6 1%	43 2%	112 2%	136 2%	15 2%	6 2%	8 3%	- -	133 2%	27 3%
None	1920 25%	404 24%	398 27%	1101 25%	128 31%	665 27%	1229 25%	1443 24%	308 36%	108 32%	40 13%	7 21%	1804 28%	85 9%
Prefer not to say	958 12%	214 13%	198 13%	529 12%	50 12%	274 11%	449 9%	773 13%	80 9%	43 13%	33 11%	10 30%	699 11%	81 8%

Q49. Sexual orientation

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7740 100%	4283 100%	3457 100%	45 100%	563 100%	2569 100%	232 100%	251 100%	3937 100%	56 100%	474 100%	790 100%	982 100%	1468 100%	2181 100%	1090 100%	1217 100%
Heterosexual or straight	6727 87%	3646 85%	3081 89%	41 91%	513 91%	2282 89%	203 88%	225 90%	3348 85%	53 95%	410 86%	689 87%	847 86%	1274 87%	1916 88%	930 85%	1063 87%
Gay or lesbian	114 1%	81 2%	33 1%	1 2%	2 *	25 1%	2 1%	3 1%	76 2%	1 2%	7 1%	12 2%	17 2%	25 2%	33 2%	15 1%	11 1%
Bisexual	63 1%	28 1%	35 1%	1 2%	3 1%	32 1%	- -	3 1%	28 1%	- -	- -	15 2%	16 2%	12 1%	14 1%	2 *	4 *
Other	36 *	12 *	24 1%	- -	2 *	18 1%	4 2%	2 1%	10 *	1 2%	1 *	6 1%	6 1%	5 *	10 *	5 *	4 *
Prefer not to say	800 10%	516 12%	284 8%	2 4%	43 8%	212 8%	23 10%	18 7%	475 12%	1 2%	56 12%	68 9%	96 10%	152 10%	208 10%	138 13%	135 11%

Q49. Sexual orientation

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7740 100%	1676 100%	1479 100%	4429 100%	422 100%	2433 100%	4970 100%	6072 100%	870 100%	342 100%	303 100%	33 100%	6480 100%	989 100%
Heterosexual or straight	6727 87%	1444 86%	1274 86%	3866 87%	372 88%	2156 89%	4485 90%	5238 86%	780 90%	296 87%	276 91%	25 76%	5709 88%	913 92%
Gay or lesbian	114 1%	33 2%	25 2%	55 1%	11 3%	71 3%	42 1%	78 1%	22 3%	9 3%	2 1%	2 6%	102 2%	12 1%
Bisexual	63 1%	11 1%	12 1%	39 1%	9 2%	13 1%	47 1%	50 1%	9 1%	3 1%	-	-	52 1%	11 1%
Other	36 *	9 1%	10 1%	18 *	-	9 *	21 *	33 1%	1 *	1 *	1 *	-	34 1%	1 *
Prefer not to say	800 10%	179 11%	158 11%	451 10%	30 7%	184 8%	375 8%	673 11%	58 7%	33 10%	24 8%	6 18%	583 9%	52 5%

GDC Registrants Survey 2019

Q50. Marital status

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7766 100%	4292 100%	3474 100%	45 100%	566 100%	2580 100%	237 100%	251 100%	3944 100%	56 100%	477 100%	793 100%	983 100%	1469 100%	2192 100%	1092 100%	1224 100%
Civil partnership	245 3%	108 3%	137 4%	4 9%	12 2%	118 5%	5 2%	7 3%	104 3%	- -	7 1%	47 6%	52 5%	49 3%	54 2%	28 3%	15 1%
Divorced	414 5%	182 4%	232 7%	2 4%	55 10%	157 6%	14 6%	21 8%	164 4%	3 5%	20 4%	15 2%	25 3%	56 4%	137 6%	83 8%	96 8%
Married	4643 60%	2754 64%	1889 54%	28 62%	329 58%	1344 52%	151 64%	126 50%	2514 64%	39 70%	335 70%	256 32%	435 44%	832 57%	1461 67%	744 68%	908 74%
Separated	105 1%	49 1%	56 2%	1 2%	12 2%	38 1%	5 2%	6 2%	44 1%	- -	5 1%	3 *	6 1%	31 2%	31 1%	17 2%	17 1%
Single	1474 19%	665 15%	809 23%	6 13%	94 17%	665 26%	41 17%	61 24%	628 16%	10 18%	52 11%	399 50%	350 36%	318 22%	279 13%	82 8%	45 4%
Widowed	64 1%	31 1%	33 1%	2 4%	7 1%	23 1%	1 *	1 *	30 1%	- -	3 1%	1 *	5 1%	7 *	15 1%	9 1%	27 2%
Prefer not to say	821 11%	503 12%	318 9%	2 4%	57 10%	235 9%	20 8%	29 12%	460 12%	4 7%	55 12%	72 9%	110 11%	176 12%	215 10%	129 12%	116 9%

Q50. Marital status

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7766 100%	1678 100%	1485 100%	4445 100%	422 100%	2444 100%	4980 100%	6092 100%	872 100%	343 100%	307 100%	33 100%	6499 100%	990 100%
Civil partnership	245 3%	30 2%	53 4%	156 4%	16 4%	70 3%	173 3%	195 3%	33 4%	5 1%	6 2%	2 6%	234 4%	10 1%
Divorced	414 5%	97 6%	78 5%	234 5%	36 9%	97 4%	313 6%	328 5%	41 5%	20 6%	20 7%	2 6%	377 6%	33 3%
Married	4643 60%	960 57%	913 61%	2646 60%	264 63%	1731 71%	2843 57%	3642 60%	521 60%	198 58%	190 62%	22 67%	3897 60%	665 67%
Separated	105 1%	22 1%	24 2%	60 1%	12 3%	31 1%	74 1%	82 1%	16 2%	4 1%	3 1%	-	95 1%	6 1%
Single	1474 19%	361 22%	236 16%	868 20%	58 14%	304 12%	1145 23%	1112 18%	180 21%	83 24%	66 21%	2 6%	1244 19%	215 22%
Widowed	64 1%	19 1%	16 1%	26 1%	4 1%	20 1%	43 1%	56 1%	5 1%	2 1%	-	-	60 1%	4 *
Prefer not to say	821 11%	189 11%	165 11%	455 10%	32 8%	191 8%	389 8%	677 11%	76 9%	31 9%	22 7%	5 15%	592 9%	57 6%

Q62. Registered Country region

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7848 100%	4331 100%	3517 100%	45 100%	569 100%	2612 100%	242 100%	252 100%	3980 100%	56 100%	479 100%	799 100%	999 100%	1481 100%	2216 100%	1101 100%	1236 100%
Channel Islands	33 *	21 *	12 *	1 2%	- -	11 *	- -	- -	18 *	- -	4 1%	4 1%	4 *	5 *	7 *	6 1%	7 1%
East Midlands	343 4%	187 4%	156 4%	4 9%	13 2%	129 5%	15 6%	5 2%	172 4%	- -	17 4%	24 3%	43 4%	66 4%	111 5%	44 4%	55 4%
East of England	623 8%	326 8%	297 8%	4 9%	58 10%	220 8%	12 5%	19 8%	296 7%	3 5%	39 8%	67 8%	77 8%	108 7%	178 8%	87 8%	106 9%
London	1151 15%	625 14%	526 15%	9 20%	76 13%	416 16%	27 11%	29 12%	550 14%	9 16%	95 20%	208 26%	210 21%	222 15%	276 12%	114 10%	117 9%
North East	286 4%	163 4%	123 3%	2 4%	16 3%	92 4%	11 5%	10 4%	155 4%	1 2%	13 3%	27 3%	34 3%	52 4%	96 4%	38 3%	39 3%
North West	817 10%	465 11%	352 10%	7 16%	50 9%	255 10%	30 12%	39 15%	431 11%	7 13%	44 9%	62 8%	92 9%	155 10%	237 11%	131 12%	138 11%
Northern Ireland	308 4%	186 4%	122 3%	3 7%	8 1%	104 4%	7 3%	4 2%	174 4%	3 5%	12 3%	33 4%	34 3%	52 4%	99 4%	46 4%	42 3%
Scotland	879 11%	454 10%	425 12%	1 2%	59 10%	327 13%	28 12%	27 11%	423 11%	6 11%	46 10%	70 9%	101 10%	174 12%	279 13%	124 11%	129 10%
South East	1225 16%	662 15%	563 16%	6 13%	127 22%	391 15%	32 13%	42 17%	620 16%	9 16%	64 13%	104 13%	156 16%	208 14%	341 15%	174 16%	240 19%
South West	583 7%	330 8%	253 7%	- -	54 9%	180 7%	15 6%	17 7%	299 8%	5 9%	44 9%	34 4%	57 6%	127 9%	168 8%	100 9%	95 8%
Wales	348 4%	195 5%	153 4%	2 4%	22 4%	113 4%	11 5%	14 6%	186 5%	2 4%	16 3%	36 5%	33 3%	71 5%	89 4%	53 5%	66 5%
West Midlands	546 7%	293 7%	253 7%	3 7%	51 9%	174 7%	20 8%	20 8%	275 7%	4 7%	28 6%	59 7%	63 6%	109 7%	139 6%	87 8%	89 7%
Yorkshire & Humberside	584 7%	328 8%	256 7%	2 4%	27 5%	191 7%	27 11%	21 8%	303 8%	5 9%	36 8%	49 6%	77 8%	110 7%	167 8%	83 8%	96 8%
No region registered	122 2%	96 2%	26 1%	1 2%	8 1%	9 *	7 3%	5 2%	78 2%	2 4%	21 4%	22 3%	18 2%	22 1%	29 1%	14 1%	17 1%

Q62. Registered Country region

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7848 100%	1699 100%	1496 100%	4491 100%	424 100%	2463 100%	5015 100%	6158 100%	879 100%	348 100%	308 100%	33 100%	6541 100%	995 100%
Channel Islands	33 *	3 *	22 1%	8 *	- -	13 1%	18 *	- -	- -	- -	- -	33 100%	31 *	2 *
East Midlands	343 4%	64 4%	43 3%	234 5%	23 5%	105 4%	222 4%	343 6%	- -	- -	- -	- -	285 4%	46 5%
East of England	623 8%	79 5%	152 10%	377 8%	36 8%	188 8%	401 8%	623 10%	- -	- -	- -	- -	521 8%	72 7%
London	1151 15%	186 11%	320 21%	628 14%	18 4%	331 13%	746 15%	1151 19%	- -	- -	- -	- -	772 12%	323 32%
North East	286 4%	78 5%	24 2%	176 4%	16 4%	92 4%	179 4%	286 5%	- -	- -	- -	- -	259 4%	16 2%
North West	817 10%	219 13%	108 7%	483 11%	48 11%	285 12%	505 10%	817 13%	- -	- -	- -	- -	690 11%	99 10%
Northern Ireland	308 4%	71 4%	17 1%	209 5%	13 3%	96 4%	200 4%	- -	- -	- -	308 100%	- -	302 5%	2 *
Scotland	879 11%	304 18%	58 4%	494 11%	26 6%	257 10%	591 12%	- -	879 100%	- -	- -	- -	820 13%	37 4%
South East	1225 16%	188 11%	371 25%	651 14%	80 19%	378 15%	785 16%	1225 20%	- -	- -	- -	- -	980 15%	186 19%
South West	583 7%	114 7%	129 9%	327 7%	51 12%	191 8%	371 7%	583 9%	- -	- -	- -	- -	529 8%	35 4%
Wales	348 4%	98 6%	45 3%	194 4%	24 6%	107 4%	228 5%	- -	- -	348 100%	- -	- -	321 5%	16 2%
West Midlands	546 7%	137 8%	86 6%	320 7%	47 11%	174 7%	345 7%	546 9%	- -	- -	- -	- -	429 7%	94 9%
Yorkshire & Humberside	584 7%	149 9%	76 5%	356 8%	36 8%	176 7%	378 8%	584 9%	- -	- -	- -	- -	507 8%	47 5%
No region registered	122 2%	9 1%	45 3%	34 1%	6 1%	70 3%	46 1%	- -	- -	- -	- -	- -	95 1%	20 2%

GDC Registrants Survey 2019

Q63. Country Region

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7848 100%	4331 100%	3517 100%	45 100%	569 100%	2612 100%	242 100%	252 100%	3980 100%	56 100%	479 100%	799 100%	999 100%	1481 100%	2216 100%	1101 100%	1236 100%
England	6158 78%	3379 78%	2779 79%	37 82%	472 83%	2048 78%	189 78%	202 80%	3101 78%	43 77%	380 79%	634 79%	809 81%	1157 78%	1713 77%	858 78%	975 79%
Scotland	879 11%	454 10%	425 12%	1 2%	59 10%	327 13%	28 12%	27 11%	423 11%	6 11%	46 10%	70 9%	101 10%	174 12%	279 13%	124 11%	129 10%
Wales	348 4%	195 5%	153 4%	2 4%	22 4%	113 4%	11 5%	14 6%	186 5%	2 4%	16 3%	36 5%	33 3%	71 5%	89 4%	53 5%	66 5%
Northern Ireland	308 4%	186 4%	122 3%	3 7%	8 1%	104 4%	7 3%	4 2%	174 4%	3 5%	12 3%	33 4%	34 3%	52 4%	99 4%	46 4%	42 3%
Other	33 *	21 *	12 *	1 2%	- -	11 *	- -	- -	18 *	- -	4 1%	4 1%	4 *	5 *	7 *	6 1%	7 1%
N/A	122 2%	96 2%	26 1%	1 2%	8 1%	9 *	7 3%	5 2%	78 2%	2 4%	21 4%	22 3%	18 2%	22 1%	29 1%	14 1%	17 1%

GDC Registrants Survey 2019

Table 95/2

Q63. Country Region

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7848 100%	1699 100%	1496 100%	4491 100%	424 100%	2463 100%	5015 100%	6158 100%	879 100%	348 100%	308 100%	33 100%	6541 100%	995 100%
England	6158 78%	1214 71%	1309 88%	3552 79%	355 84%	1920 78%	3932 78%	6158 100%	- -	- -	- -	- -	4972 76%	918 92%
Scotland	879 11%	304 18%	58 4%	494 11%	26 6%	257 10%	591 12%	- -	879 100%	- -	- -	- -	820 13%	37 4%
Wales	348 4%	98 6%	45 3%	194 4%	24 6%	107 4%	228 5%	- -	- -	348 100%	- -	- -	321 5%	16 2%
Northern Ireland	308 4%	71 4%	17 1%	209 5%	13 3%	96 4%	200 4%	- -	- -	- -	308 100%	- -	302 5%	2 *
Other	33 *	3 *	22 1%	8 *	- -	13 1%	18 *	- -	- -	- -	- -	33 100%	31 *	2 *
N/A	122 2%	9 1%	45 3%	34 1%	6 1%	70 3%	46 1%	- -	- -	- -	- -	- -	95 1%	20 2%

GDC Registrants Survey 2019

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	3487 100%	-	3487 100%	31 100%	531 100%	2604 100%	242 100%	246 100%	13 100%	48 100%	9 100%	479 100%	574 100%	827 100%	1117 100%	251 100%	229 100%
Clinical Dental Technician; Dental Technician	23 1%	-	23 1%	23 74%	-	-	6 2%	-	-	-	-	-	-	9 1%	14 1%	-	-
Dental Hygienist	335 10%	-	335 10%	-	335 63%	1 *	-	4 2%	1 8%	1 2%	-	15 3%	14 2%	18 2%	63 6%	105 42%	120 52%
Dental Hygienist; Dental Therapist	159 5%	-	159 5%	-	124 23%	2 *	-	148 60%	3 23%	-	-	19 4%	23 4%	41 5%	46 4%	19 8%	11 5%
Dental Nurse	2607 75%	-	2607 75%	1 3%	22 4%	2577 99%	4 2%	14 6%	9 69%	9 19%	4 44%	429 90%	495 86%	649 78%	839 75%	111 44%	76 33%
Dental Nurse; Dental Hygienist; Dental Therapist	52 1%	-	52 1%	-	40 8%	14 1%	-	48 20%	-	1 2%	-	1 *	6 1%	21 3%	21 2%	3 1%	-
Dental Nurse; Dental Therapist	4 *	-	4 *	-	2 *	-	-	4 2%	-	-	-	-	3 1%	1 *	-	-	-
Dental Nurse; Orthodontic Therapist	31 1%	-	31 1%	-	-	2 *	-	-	-	31 65%	-	-	4 1%	12 1%	14 1%	1 *	-
Dental Technician	233 7%	-	233 7%	7 23%	-	-	225 93%	-	-	-	5 56%	13 3%	27 5%	66 8%	113 10%	6 2%	6 3%
Dental Technician; Dental Hygienist	1 *	-	1 *	-	1 *	-	-	-	-	-	-	-	1 *	-	-	-	-
Dental Technician; Dental Hygienist; Dental Therapist	1 *	-	1 *	-	1 *	-	-	1 *	-	-	-	-	-	-	1 *	-	-
Dental Technician; Dental Nurse	9 *	-	9 *	-	-	8 *	7 3%	-	-	-	-	-	-	7 1%	2 *	-	-

GDC Registrants Survey 2019

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	3487 100%	-	3487 100%	31 100%	531 100%	2604 100%	242 100%	246 100%	13 100%	48 100%	9 100%	479 100%	574 100%	827 100%	1117 100%	251 100%	229 100%
Dental Technician; Dental Nurse; Orthodontic Therapist	1 *	-	1 *	-	-	-	-	-	-	1 2%	-	-	-	1 *	-	-	-
Dental Therapist	27 1%	-	27 1%	-	4 1%	-	-	26 11%	-	1 2%	-	1 *	1 *	2 *	2 *	5 2%	16 7%
Orthodontic Therapist	1 *	-	1 *	-	-	-	-	-	-	1 2%	-	1 *	-	-	-	-	-
Orthodontic Therapist; Dental Hygienist	2 *	-	2 *	-	2 *	-	-	-	-	2 4%	-	-	-	-	1 *	1 *	-
Orthodontic Therapist; Dental Hygienist; Dental Therapist	1 *	-	1 *	-	-	-	-	1 *	-	1 2%	-	-	-	-	1 *	-	-

GDC Registrants Survey 2019

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	3487 100%	794 100%	727 100%	1896 100%	205 100%	262 100%	3110 100%	2751 100%	424 100%	153 100%	122 100%	12 100%	3165 100%	255 100%
Clinical Dental Technician; Dental Technician	23 1%	- -	19 3%	4 *	- -	21 8%	1 *	19 1%	1 *	1 1%	1 1%	1 8%	22 1%	1 *
Dental Hygienist	335 10%	26 3%	198 27%	103 5%	59 29%	16 6%	310 10%	278 10%	37 9%	11 7%	5 4%	- -	313 10%	17 7%
Dental Hygienist; Dental Therapist	159 5%	28 4%	56 8%	82 4%	22 11%	7 3%	145 5%	123 4%	23 5%	7 5%	3 2%	- -	145 5%	11 4%
Dental Nurse	2607 75%	651 82%	390 54%	1513 80%	106 52%	44 17%	2480 80%	2041 74%	328 77%	114 75%	104 85%	11 92%	2353 74%	205 80%
Dental Nurse; Dental Hygienist; Dental Therapist	52 1%	7 1%	21 3%	24 1%	10 5%	3 1%	45 1%	46 2%	1 *	3 2%	1 1%	- -	45 1%	5 2%
Dental Nurse; Dental Therapist	4 *	- -	2 *	2 *	2 1%	1 *	3 *	4 *	- -	- -	- -	- -	3 *	1 *
Dental Nurse; Orthodontic Therapist	31 1%	9 1%	1 *	22 1%	- -	- -	31 1%	24 1%	3 1%	2 1%	2 2%	- -	31 1%	- -
Dental Technician	233 7%	57 7%	31 4%	130 7%	4 2%	167 64%	56 2%	181 7%	28 7%	11 7%	6 5%	- -	214 7%	12 5%
Dental Technician; Dental Hygienist	1 *	- -	1 *	- -	- -	- -	1 *	1 *	- -	- -	- -	- -	1 *	- -
Dental Technician; Dental Hygienist; Dental Therapist	1 *	1 *	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -
Dental Technician; Dental Nurse	9 *	3 *	1 *	3 *	- -	1 *	8 *	9 *	- -	- -	- -	- -	9 *	- -

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	3487 100%	794 100%	727 100%	1896 100%	205 100%	262 100%	3110 100%	2751 100%	424 100%	153 100%	122 100%	12 100%	3165 100%	255 100%
Dental Technician; Dental Nurse; Orthodontic Therapist	1 *	- -	1 *	- -	- -	- -	1 *	- -	- -	- -	- -	- -	1 *	- -
Dental Therapist	27 1%	12 2%	6 1%	9 *	2 1%	1 *	26 1%	20 1%	3 1%	4 3%	- -	- -	25 1%	2 1%
Orthodontic Therapist	1 *	- -	- -	1 *	- -	- -	1 *	1 *	- -	- -	- -	- -	- -	1 *
Orthodontic Therapist; Dental Hygienist	2 *	- -	- -	2 *	- -	1 *	1 *	2 *	- -	- -	- -	- -	2 *	- -
Orthodontic Therapist; Dental Hygienist; Dental Therapist	1 *	- -	- -	1 *	- -	- -	1 *	1 *	- -	- -	- -	- -	1 *	- -

GDC Registrants Survey 2019

Q66. Registrant Type

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
TOTAL	7848 100%	4331 100%	3517 100%	45 100%	569 100%	2612 100%	242 100%	252 100%	3980 100%	56 100%	479 100%	799 100%	999 100%	1481 100%	2216 100%	1101 100%	1236 100%
Dentist	4331 55%	4331 100%	- -	14 31%	10 2%	4 *	- -	3 1%	3967 100%	7 13%	470 98%	320 40%	417 42%	646 44%	1090 49%	848 77%	1004 81%
DCP	3517 45%	- -	3517 100%	31 69%	559 98%	2608 100%	242 100%	249 99%	13 *	49 88%	9 2%	479 60%	582 58%	835 56%	1126 51%	253 23%	232 19%

GDC Registrants Survey 2019

Table 97/2

Q66. Registrant Type

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
TOTAL	7848 100%	1699 100%	1496 100%	4491 100%	424 100%	2463 100%	5015 100%	6158 100%	879 100%	348 100%	308 100%	33 100%	6541 100%	995 100%
Dentist	4331 55%	904 53%	745 50%	2589 58%	214 50%	2199 89%	1877 37%	3379 55%	454 52%	195 56%	186 60%	21 64%	3348 51%	738 74%
DCP	3517 45%	795 47%	751 50%	1902 42%	210 50%	264 11%	3138 63%	2779 45%	425 48%	153 44%	122 40%	12 36%	3193 49%	257 26%

Q1. Please tell us which of the following roles apply to you

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7830	4322	3508	45	569	2612	242	252	3980	56	479	799	997	1480	2214	1100	1233
Weighted total	7841 100%	3760 100%	4081 100%	46 100%	478 100%	3216 100%	298 100%	279 100%	3536 100%	66 100%	335 100%	1282 100%	1097 100%	2237 100%	2167 100%	554 100%	503 100%
Dentist	3536 45%	3519 94%	17 *	2 3%	17 4%	6 *	- -	7 2%	3536 100%	3 5%	98 29%	520 41%	445 41%	926 41%	908 42%	371 67%	365 73%
Dental nurse	3216 41%	6 *	3211 79%	2 3%	39 8%	3216 100%	12 4%	33 12%	6 *	9 13%	4 1%	684 53%	541 49%	985 44%	919 42%	56 10%	31 6%
Dental hygienist	478 6%	11 *	467 11%	- -	478 100%	39 1%	- -	198 71%	17 *	4 6%	- -	58 5%	65 6%	127 6%	109 5%	64 12%	55 11%
Specialist	335 4%	323 9%	11 *	- -	- -	4 *	3 1%	- -	98 3%	2 2%	335 100%	5 *	28 3%	74 3%	99 5%	73 13%	57 11%
Dental technician	298 4%	- -	298 7%	10 22%	- -	12 *	298 100%	- -	- -	- -	3 1%	21 2%	31 3%	112 5%	130 6%	3 1%	2 *
Dental therapist	279 4%	3 *	276 7%	- -	198 41%	33 1%	- -	279 100%	7 *	2 3%	- -	40 3%	44 4%	101 5%	69 3%	13 2%	11 2%
Orthodontic therapist	66 1%	6 *	60 1%	- -	4 1%	9 *	- -	2 1%	3 *	66 100%	2 *	5 *	8 1%	29 1%	21 1%	2 *	2 *
Clinical dental technician	46 1%	8 *	38 1%	46 100%	- -	2 *	10 3%	- -	2 *	- -	- -	2 *	2 *	17 1%	20 1%	4 1%	2 *

Q1. Please tell us which of the following roles apply to you

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7830	1698	1493	4486	424	2455	5008	6144	876	348	307	33	6528	995
Weighted total	7841 100%	1670 100%	1367 100%	4667 100%	364 100%	2056 100%	5428 100%	6149 100%	879 100%	348 100%	301 100%	31 100%	6467 100%	1093 100%
Dentist	3536 45%	697 42%	497 36%	2281 49%	153 42%	1603 78%	1721 32%	2745 45%	376 43%	163 47%	153 51%	14 44%	2622 41%	724 66%
Dental nurse	3216 41%	756 45%	496 36%	1898 41%	131 36%	57 3%	3060 56%	2528 41%	396 45%	143 41%	124 41%	15 47%	2887 45%	271 25%
Dental hygienist	478 6%	35 2%	253 18%	192 4%	76 21%	30 1%	428 8%	402 7%	43 5%	17 5%	7 2%	- -	419 6%	47 4%
Specialist	335 4%	129 8%	79 6%	134 3%	5 1%	190 9%	125 2%	267 4%	30 3%	10 3%	6 2%	2 6%	252 4%	61 6%
Dental technician	298 4%	75 4%	44 3%	160 3%	5 1%	201 10%	82 2%	231 4%	35 4%	14 4%	9 3%	- -	275 4%	16 1%
Dental therapist	279 4%	43 3%	93 7%	152 3%	41 11%	16 1%	248 5%	227 4%	28 3%	13 4%	5 2%	- -	245 4%	25 2%
Orthodontic therapist	66 1%	17 1%	8 1%	42 1%	- -	3 *	63 1%	49 1%	7 1%	3 1%	3 1%	- -	62 1%	4 *
Clinical dental technician	46 1%	1 *	26 2%	19 *	1 *	38 2%	5 *	38 1%	1 *	3 1%	2 1%	2 5%	42 1%	4 *

Q2. Please tell us in which specialism you work

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	477	468	9	-	-	3	3	-	136	2	477	3	25	49	118	142	140
Weighted total	334 100%	322 100%	11 100%	-	-	4 100%	3 100%	-	98 100%	2 100%	334 100%	5 100%	28 100%	74 100%	99 100%	72 100%	57 100%
Orthodontics	110 33%	105 32%	5 44%	-	-	1 27%	3 84%	-	16 17%	2 100%	110 33%	-	11 40%	32 43%	29 30%	21 29%	17 30%
Oral surgery	83 25%	79 24%	4 37%	-	-	3 63%	-	-	32 33%	-	83 25%	2 32%	12 44%	17 22%	20 20%	19 26%	14 25%
Periodontics	38 11%	38 12%	-	-	-	-	-	-	14 14%	-	38 11%	2 35%	1 4%	6 8%	14 15%	10 14%	5 9%
Prosthodontics	34 10%	30 9%	4 34%	-	-	-	3 84%	-	16 16%	-	34 10%	-	2 8%	6 8%	11 11%	9 13%	6 10%
Endodontics	25 7%	25 8%	-	-	-	-	-	-	9 9%	-	25 7%	-	1 4%	5 6%	8 8%	6 8%	5 8%
Restorative dentistry	25 7%	22 7%	3 23%	-	-	3 63%	-	-	10 10%	-	25 7%	-	1 4%	2 2%	6 6%	10 13%	6 10%
Special care dentistry	24 7%	24 7%	-	-	-	-	-	-	14 15%	-	24 7%	-	-	-	11 11%	7 9%	6 11%
Paediatric dentistry	18 5%	18 5%	-	-	-	-	-	-	5 5%	-	18 5%	2 32%	-	5 6%	4 4%	4 5%	4 7%
Oral medicine	10 3%	9 3%	1 10%	-	-	1 27%	-	-	4 4%	-	10 3%	-	2 8%	2 2%	3 3%	2 2%	1 2%
Oral and maxillofacial pathology	7 2%	5 2%	2 14%	-	-	-	-	-	2 2%	-	7 2%	-	1 4%	2 2%	2 2%	2 2%	1 1%
Dental public health	5 2%	5 2%	-	-	-	-	-	-	3 3%	-	5 2%	-	-	-	3 3%	2 2%	1 2%
Dental and maxillofacial radiology	5 2%	5 2%	-	-	-	-	-	-	4 4%	-	5 2%	-	-	2 2%	2 2%	-	1 2%
Oral microbiology	1 *	1 *	-	-	-	-	-	-	1 1%	-	1 *	-	-	-	1 1%	-	-
Other	21 6%	15 5%	6 53%	-	-	3 73%	* 16%	-	2 2%	-	21 6%	-	2 8%	6 8%	7 7%	3 3%	3 6%

Q2. Please tell us in which specialism you work

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	477	180	110	190	7	278	170	378	46	16	12	4	375	74
Weighted total	334 100%	129 100%	79 100%	133 100%	5 100%	189 100%	125 100%	266 100%	30 100%	10 100%	6 100%	2 100%	252 100%	61 100%
Orthodontics	110 33%	29 22%	14 18%	68 51%	- -	60 32%	44 35%	85 32%	11 37%	5 49%	4 58%	- -	78 31%	21 34%
Oral surgery	83 25%	35 27%	19 24%	39 29%	2 46%	58 31%	21 17%	66 25%	6 19%	2 21%	2 28%	1 50%	65 26%	13 22%
Periodontics	38 11%	9 7%	24 31%	9 7%	* 8%	24 13%	11 9%	34 13%	2 8%	- -	- -	1 28%	28 11%	8 13%
Prosthodontics	34 10%	10 8%	14 17%	11 8%	1 24%	23 12%	7 6%	28 11%	2 6%	2 15%	- -	- -	25 10%	7 11%
Endodontics	25 7%	4 3%	15 19%	8 6%	1 17%	15 8%	6 5%	20 8%	- -	* 4%	- -	1 50%	19 8%	4 7%
Restorative dentistry	25 7%	16 12%	6 7%	9 6%	2 36%	11 6%	10 8%	19 7%	3 9%	1 9%	* 6%	- -	17 7%	6 9%
Special care dentistry	24 7%	22 17%	2 2%	2 1%	- -	6 3%	15 12%	19 7%	2 8%	2 17%	1 8%	- -	17 7%	5 8%
Paediatric dentistry	18 5%	16 13%	1 1%	* *	- -	2 1%	14 11%	15 5%	3 9%	* 4%	- -	- -	13 5%	3 5%
Oral medicine	10 3%	4 3%	2 2%	6 5%	- -	5 3%	3 3%	7 3%	* 2%	- -	* 8%	- -	9 3%	- -
Oral and maxillofacial pathology	7 2%	5 4%	2 2%	4 3%	- -	3 2%	2 2%	6 2%	- -	- -	- -	- -	5 2%	* 1%
Dental public health	5 2%	3 3%	- -	1 1%	- -	2 1%	3 2%	4 1%	1 3%	* 4%	- -	- -	5 2%	- -
Dental and maxillofacial radiology	5 2%	4 3%	1 2%	2 2%	- -	1 1%	3 2%	3 1%	2 6%	- -	- -	- -	4 1%	* 1%
Oral microbiology	1 *	- -	- -	- -	- -	- -	1 1%	- -	1 4%	- -	- -	- -	1 *	- -
Other	21 6%	10 8%	4 5%	9 7%	3 57%	14 8%	5 4%	18 7%	- -	- -	* 6%	- -	17 7%	2 3%

Q3. In what context do you work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7832	4325	3507	45	569	2608	241	252	3978	56	479	799	999	1480	2213	1100	1234
Weighted total	7842 100%	3762 100%	4080 100%	46 100%	478 100%	3212 100%	298 100%	279 100%	3535 100%	66 100%	335 100%	1282 100%	1100 100%	2237 100%	2165 100%	554 100%	504 100%
As part of a dental practice	5355 68%	2802 74%	2553 63%	21 46%	401 84%	2091 65%	19 6%	221 79%	2695 76%	37 57%	161 48%	1023 80%	797 72%	1483 66%	1344 62%	388 70%	321 64%
In a hospital	815 10%	425 11%	389 10%	2 3%	14 3%	296 9%	69 23%	12 4%	332 9%	14 21%	144 43%	83 6%	105 10%	249 11%	276 13%	55 10%	46 9%
Practice owned by a multiple	646 8%	382 10%	264 6%	1 3%	53 11%	197 6%	1 *	27 10%	352 10%	11 17%	43 13%	69 5%	80 7%	195 9%	174 8%	64 12%	64 13%
Community/Community dental services	554 7%	187 5%	368 9%	- -	27 6%	330 10%	- -	37 13%	173 5%	* 1%	25 7%	28 2%	41 4%	180 8%	220 10%	39 7%	47 9%
Dental school/university/college	429 5%	226 6%	203 5%	2 3%	30 6%	123 4%	42 14%	33 12%	183 5%	4 6%	75 22%	25 2%	42 4%	125 6%	148 7%	49 9%	40 8%
Locum	302 4%	106 3%	196 5%	- -	41 8%	162 5%	1 *	23 8%	101 3%	2 3%	12 4%	61 5%	83 8%	88 4%	54 3%	8 1%	9 2%
In a dental laboratory	213 3%	2 *	211 5%	19 42%	- -	6 *	195 65%	- -	2 *	- -	3 1%	16 1%	25 2%	76 3%	91 4%	2 *	2 *
Salaried primary care dental services	165 2%	81 2%	83 2%	- -	1 *	79 2%	- -	3 1%	80 2%	4 6%	7 2%	25 2%	13 1%	47 2%	57 3%	14 2%	9 2%
Armed forces	84 1%	37 1%	47 1%	- -	5 1%	42 1%	- -	2 1%	37 1%	- -	1 *	3 *	9 1%	35 2%	25 1%	5 1%	7 1%
Retired	28 *	19 1%	9 *	- -	1 *	4 *	3 1%	- -	17 *	- -	3 1%	- -	- -	3 *	5 *	1 *	19 4%
Other	229 3%	102 3%	127 3%	8 17%	14 3%	98 3%	14 5%	7 3%	93 3%	2 2%	15 4%	19 2%	22 2%	60 3%	75 3%	24 4%	29 6%
Not currently working	220 3%	80 2%	140 3%	- -	11 2%	119 4%	9 3%	4 2%	80 2%	1 2%	6 2%	68 5%	47 4%	50 2%	39 2%	9 2%	7 1%

Q3. In what context do you work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7832	1698	1495	4487	424	2459	5007	6146	877	347	307	33	6529	995
Weighted total	7842 100%	1671 100%	1367 100%	4668 100%	364 100%	2058 100%	5427 100%	6150 100%	880 100%	348 100%	301 100%	31 100%	6468 100%	1093 100%
As part of a dental practice	5355 68%	389 23%	1167 85%	3870 83%	313 86%	1411 69%	3705 68%	4289 70%	542 62%	231 66%	207 69%	24 76%	4360 67%	801 73%
In a hospital	815 10%	624 37%	28 2%	183 4%	8 2%	267 13%	501 9%	642 10%	95 11%	34 10%	28 9%	2 8%	660 10%	117 11%
Practice owned by a multiple	646 8%	37 2%	138 10%	484 10%	66 18%	211 10%	405 7%	546 9%	32 4%	36 10%	25 8%	2 5%	527 8%	91 8%
Community/Community dental services	554 7%	497 30%	9 1%	61 1%	7 2%	55 3%	476 9%	368 6%	109 12%	36 10%	35 12%	1 4%	489 8%	54 5%
Dental school/university/college	429 5%	226 14%	42 3%	130 3%	12 3%	157 8%	255 5%	300 5%	77 9%	21 6%	20 7%	- -	366 6%	48 4%
Locum	302 4%	34 2%	44 3%	230 5%	25 7%	48 2%	241 4%	269 4%	17 2%	9 2%	2 1%	1 4%	231 4%	64 6%
In a dental laboratory	213 3%	19 1%	47 3%	148 3%	5 1%	155 8%	54 1%	168 3%	24 3%	9 3%	5 2%	2 5%	193 3%	15 1%
Salaried primary care dental services	165 2%	126 8%	4 *	34 1%	2 *	26 1%	134 2%	93 2%	57 7%	7 2%	4 1%	- -	135 2%	29 3%
Armed forces	84 1%	23 1%	15 1%	12 *	8 2%	30 1%	52 1%	70 1%	2 *	2 *	6 2%	- -	72 1%	8 1%
Retired	28 *	7 *	3 *	9 *	1 *	16 1%	10 *	21 *	4 *	1 *	1 *	- -	26 *	1 *
Other	229 3%	62 4%	33 2%	72 2%	9 2%	70 3%	149 3%	156 3%	41 5%	10 3%	8 3%	2 5%	200 3%	25 2%
Not currently working	220 3%	10 1%	29 2%	114 2%	2 *	32 2%	176 3%	170 3%	14 2%	7 2%	3 1%	1 5%	163 3%	48 4%

Q4. What type of dental care do you provide?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7789	4301	3488	45	565	2596	240	249	3957	56	475	794	994	1472	2207	1094	1221
Weighted total	7803 100%	3746 100%	4056 100%	46 100%	473 100%	3198 100%	295 100%	274 100%	3520 100%	66 100%	333 100%	1274 100%	1094 100%	2225 100%	2160 100%	551 100%	499 100%
NHS only	1671 21%	781 21%	890 22%	1 2%	35 7%	756 24%	75 25%	43 16%	697 20%	17 26%	129 39%	212 17%	167 15%	481 22%	575 27%	122 22%	115 23%
Private only	1369 18%	555 15%	814 20%	26 56%	253 53%	496 16%	44 15%	93 34%	497 14%	8 13%	79 24%	205 16%	214 20%	370 17%	322 15%	125 23%	133 27%
Mixture of NHS and private care	4671 60%	2373 63%	2299 57%	19 40%	192 41%	1898 59%	160 54%	152 56%	2281 65%	42 64%	134 40%	829 65%	709 65%	1354 61%	1248 58%	300 54%	231 46%
Private plan	364 5%	152 4%	212 5%	1 2%	76 16%	131 4%	5 2%	41 15%	153 4%	- -	5 2%	27 2%	41 4%	95 4%	116 5%	42 8%	42 8%
Don't know/prefer not to say	200 3%	88 2%	112 3%	1 2%	6 1%	89 3%	17 6%	* *	87 2%	- -	7 2%	41 3%	24 2%	48 2%	51 2%	11 2%	24 5%

Q4. What type of dental care do you provide?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7789	1699	1496	4491	424	2444	4979	6114	874	345	306	33	6495	989
Weighted total	7803 100%	1671 100%	1369 100%	4671 100%	364 100%	2049 100%	5398 100%	6121 100%	877 100%	346 100%	300 100%	31 100%	6439 100%	1085 100%
NHS only	1671 21%	1671 100%	40 3%	61 1%	9 3%	364 18%	1222 23%	1212 20%	286 33%	95 28%	65 22%	3 9%	1389 22%	231 21%
Private only	1369 18%	40 2%	1369 100%	54 1%	128 35%	360 18%	951 18%	1196 20%	48 5%	42 12%	19 6%	19 62%	1191 18%	140 13%
Mixture of NHS and private care	4671 60%	61 4%	54 4%	4671 100%	219 60%	1292 63%	3168 59%	3683 60%	529 60%	199 58%	210 70%	9 28%	3785 59%	705 65%
Private plan	364 5%	9 1%	128 9%	219 5%	364 100%	104 5%	245 5%	304 5%	24 3%	20 6%	11 4%	- -	325 5%	29 3%
Don't know/prefer not to say	200 3%	- -	- -	- -	- -	59 3%	125 2%	131 2%	19 2%	11 3%	8 3%	2 5%	149 2%	35 3%

Q5. What best describes your route to registration?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7804	4322	3482	45	568	2586	240	252	3974	56	478	795	992	1472	2211	1097	1231
Weighted total	7812 100%	3759 100%	4054 100%	46 100%	477 100%	3188 100%	297 100%	279 100%	3531 100%	66 100%	333 100%	1276 100%	1092 100%	2225 100%	2164 100%	553 100%	503 100%
DCP UK qualified	2792 36%	5 *	2787 69%	29 62%	368 77%	2155 68%	176 59%	246 88%	5 *	51 78%	7 2%	373 29%	363 33%	922 41%	937 43%	110 20%	86 17%
Dentist UK qualified	2435 31%	2342 62%	94 2%	7 15%	6 1%	80 3%	1 *	8 3%	2188 62%	3 4%	214 64%	328 26%	280 26%	552 25%	536 25%	358 65%	383 76%
EEA qualified dental professional	911 12%	731 19%	180 4%	3 6%	44 9%	114 4%	24 8%	- -	696 20%	3 4%	50 15%	144 11%	141 13%	332 15%	257 12%	33 6%	5 1%
Overseas registration examination	500 6%	478 13%	23 1%	1 3%	8 2%	18 1%	2 1%	2 1%	454 13%	- -	36 11%	85 7%	95 9%	124 6%	172 8%	20 4%	5 1%
Dentist assessment (Sections 15 and 16 Dentists Act)	93 1%	68 2%	25 1%	- -	1 *	24 1%	- -	- -	62 2%	2 3%	9 3%	29 2%	19 2%	18 1%	25 1%	2 *	1 *
DCP Assessment (Section 36 Dentists Act)	84 1%	- -	84 2%	2 3%	27 6%	47 1%	9 3%	16 6%	3 *	2 2%	- -	18 1%	14 1%	27 1%	23 1%	- -	1 *
Other	319 4%	79 2%	240 6%	2 4%	5 1%	199 6%	34 11%	2 1%	72 2%	3 5%	10 3%	72 6%	42 4%	77 3%	95 4%	18 3%	15 3%
Don't know/prefer not to say	678 9%	56 1%	622 15%	3 7%	18 4%	551 17%	50 17%	6 2%	50 1%	3 5%	7 2%	227 18%	139 13%	172 8%	120 6%	13 2%	6 1%

Q5. What best describes your route to registration?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7804	1693	1492	4468	423	2458	4981	6122	875	347	305	33	6506	990
Weighted total	7812 100%	1665 100%	1363 100%	4650 100%	363 100%	2057 100%	5400 100%	6125 100%	878 100%	347 100%	299 100%	31 100%	6445 100%	1086 100%
DCP UK qualified	2792 36%	735 44%	531 39%	1469 32%	171 47%	203 10%	2509 46%	2170 35%	376 43%	126 36%	101 34%	9 28%	2531 39%	206 19%
Dentist UK qualified	2435 31%	609 37%	334 24%	1467 32%	113 31%	1125 55%	1151 21%	1848 30%	303 35%	120 35%	141 47%	6 20%	1883 29%	425 39%
EEA qualified dental professional	911 12%	104 6%	191 14%	604 13%	29 8%	369 18%	507 9%	714 12%	72 8%	37 11%	19 6%	8 24%	839 13%	50 5%
Overseas registration examination	500 6%	70 4%	71 5%	349 8%	10 3%	179 9%	295 5%	430 7%	31 4%	13 4%	4 1%	4 12%	192 3%	271 25%
Dentist assessment (Sections 15 and 16 Dentists Act)	93 1%	14 1%	21 2%	58 1%	2 *	37 2%	54 1%	76 1%	4 *	1 *	7 2%	- -	70 1%	18 2%
DCP Assessment (Section 36 Dentists Act)	84 1%	5 *	37 3%	39 1%	5 1%	10 *	69 1%	67 1%	7 1%	2 *	4 1%	2 5%	69 1%	14 1%
Other	319 4%	54 3%	56 4%	206 4%	15 4%	70 3%	236 4%	260 4%	20 2%	20 6%	7 2%	2 7%	271 4%	38 3%
Don't know/prefer not to say	678 9%	75 5%	121 9%	457 10%	19 5%	65 3%	578 11%	561 9%	64 7%	28 8%	15 5%	2 5%	592 9%	66 6%

Q6. How many dentists work in the dental practice where you work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	6903	3935	2968	38	513	2241	132	222	3661	47	380	706	870	1302	1946	981	1094
Weighted total	6887 100%	3446 100%	3441 100%	39 100%	432 100%	2761 100%	165 100%	246 100%	3268 100%	57 100%	265 100%	1133 100%	958 100%	1968 100%	1887 100%	494 100%	447 100%
1	539 8%	191 6%	348 10%	20 50%	15 3%	237 9%	74 45%	9 4%	177 5%	8 14%	19 7%	56 5%	75 8%	150 8%	158 8%	42 9%	58 13%
2	838 12%	396 11%	442 13%	6 17%	51 12%	376 14%	10 6%	30 12%	379 12%	6 11%	23 9%	138 12%	124 13%	198 10%	241 13%	77 16%	59 13%
3	1112 16%	622 18%	489 14%	3 9%	64 15%	403 15%	8 5%	38 15%	601 18%	15 26%	26 10%	178 16%	161 17%	343 17%	274 15%	88 18%	67 15%
4	1132 16%	619 18%	513 15%	1 3%	94 22%	412 15%	5 3%	54 22%	601 18%	3 6%	31 12%	183 16%	163 17%	319 16%	314 17%	88 18%	66 15%
5	915 13%	497 14%	418 12%	2 5%	68 16%	337 12%	3 2%	26 11%	476 15%	12 21%	28 10%	143 13%	146 15%	271 14%	243 13%	52 11%	60 13%
6	667 10%	343 10%	324 9%	3 8%	48 11%	252 9%	7 4%	30 12%	329 10%	6 10%	21 8%	133 12%	81 9%	206 10%	164 9%	41 8%	42 9%
7	395 6%	216 6%	180 5%	- -	21 5%	148 5%	5 3%	14 6%	204 6%	- -	19 7%	80 7%	67 7%	95 5%	107 6%	21 4%	25 6%
8	287 4%	152 4%	135 4%	1 3%	19 4%	115 4%	2 1%	7 3%	143 4%	2 3%	15 6%	70 6%	31 3%	82 4%	73 4%	14 3%	18 4%
9	140 2%	62 2%	78 2%	- -	13 3%	66 2%	3 2%	8 3%	57 2%	2 3%	8 3%	28 2%	22 2%	33 2%	39 2%	10 2%	8 2%
10 or more	862 13%	348 10%	513 15%	2 5%	39 9%	416 15%	49 30%	30 12%	299 9%	4 7%	75 28%	123 11%	87 9%	272 14%	274 14%	61 12%	45 10%
Don't know	* *	* *	- -	- -	- -	- -	- -	- -	* *	- -	- -	- -	- -	- -	- -	- -	* *
Mean Score	7.65	6.77	8.53	2.72	5.52	8.44	20.36	6.00	6.46	5.27	14.43	8.85	5.85	8.06	7.18	7.68	8.65
Standard Deviation	39.437	25.002	49.854	2.545	6.075	50.009	98.861	7.533	25.050	6.356	32.536	74.330	9.076	32.309	13.224	25.429	61.196

Q6. How many dentists work in the dental practice where you work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	6903	1310	1410	4137	407	2192	4401	5441	758	298	272	32	5758	881
Weighted total	6887 100%	1288 100%	1280 100%	4282 100%	345 100%	1819 100%	4762 100%	5415 100%	766 100%	298 100%	270 100%	31 100%	5686 100%	958 100%
1	539 8%	83 6%	165 13%	228 5%	28 8%	186 10%	331 7%	425 8%	49 6%	29 10%	16 6%	3 10%	462 8%	48 5%
2	838 12%	110 9%	218 17%	505 12%	56 16%	216 12%	586 12%	621 11%	121 16%	38 13%	33 12%	6 18%	710 12%	107 11%
3	1112 16%	127 10%	206 16%	779 18%	64 18%	303 17%	754 16%	811 15%	159 21%	57 19%	59 22%	12 40%	909 16%	147 15%
4	1132 16%	124 10%	197 15%	822 19%	57 17%	320 18%	773 16%	910 17%	110 14%	50 17%	50 18%	4 11%	886 16%	214 22%
5	915 13%	108 8%	167 13%	647 15%	37 11%	237 13%	635 13%	722 13%	101 13%	42 14%	36 13%	2 5%	749 13%	132 14%
6	667 10%	100 8%	109 9%	455 11%	28 8%	153 8%	483 10%	547 10%	51 7%	30 10%	23 9%	2 6%	556 10%	86 9%
7	395 6%	66 5%	58 5%	278 6%	22 7%	112 6%	273 6%	335 6%	28 4%	15 5%	11 4%	1 2%	333 6%	54 6%
8	287 4%	62 5%	40 3%	192 4%	20 6%	69 4%	203 4%	248 5%	23 3%	7 2%	3 1%	1 4%	238 4%	43 4%
9	140 2%	21 2%	25 2%	95 2%	11 3%	33 2%	103 2%	121 2%	6 1%	9 3%	3 1%	1 4%	114 2%	23 2%
10 or more	862 13%	487 38%	93 7%	281 7%	20 6%	190 10%	622 13%	675 12%	118 15%	22 7%	35 13%	- -	730 13%	104 11%
Don't know	* *	- -	- -	* *	- -	- -	- -	* *	- -	- -	- -	- -	- -	- -
Mean Score	7.65	17.62	4.60	5.46	4.76	7.63	7.62	7.95	7.07	6.07	5.82	3.51	7.84	6.50
Standard Deviation	39.437	75.584	4.890	19.401	4.560	42.793	39.057	44.051	13.422	9.974	8.195	1.963	42.957	10.782

Q7. Approximately how many hours per week do you normally work?

BASE: Respondents answering

	TOTAL	Dentist/DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7816	4313	3503	45	567	2609	239	251	3969	56	475	798	997	1478	2210	1094	1234
Weighted total	7829 100%	3752 100%	4077 100%	46 100%	477 100%	3213 100%	296 100%	278 100%	3526 100%	66 100%	332 100%	1281 100%	1097 100%	2234 100%	2162 100%	551 100%	504 100%
More than 40 hours (50.0)	1140 15%	631 17%	508 12%	13 27%	17 4%	372 12%	105 35%	17 6%	552 16%	5 8%	117 35%	150 12%	168 15%	307 14%	336 16%	107 19%	71 14%
35-40 (37.5)	3121 40%	1481 39%	1640 40%	16 34%	133 28%	1332 41%	137 46%	99 36%	1418 40%	29 45%	106 32%	636 50%	473 43%	934 42%	807 37%	165 30%	105 21%
30-34 (32.0)	1228 16%	644 17%	584 14%	6 13%	81 17%	470 15%	16 6%	47 17%	623 18%	16 24%	31 9%	199 16%	140 13%	363 16%	362 17%	86 16%	78 16%
25-29 (27.0)	683 9%	326 9%	357 9%	2 5%	86 18%	264 8%	3 1%	47 17%	310 9%	5 7%	19 6%	94 7%	89 8%	183 8%	192 9%	67 12%	58 11%
20-24 (22.0)	728 9%	293 8%	435 11%	4 8%	59 12%	357 11%	11 4%	26 9%	274 8%	5 8%	22 7%	70 5%	100 9%	207 9%	229 11%	60 11%	62 12%
15-19 (17.0)	429 5%	158 4%	271 7%	4 9%	59 12%	203 6%	4 1%	24 9%	146 4%	2 3%	13 4%	42 3%	50 5%	119 5%	133 6%	33 6%	52 10%
Fewer than 15 (12.0)	284 4%	137 4%	148 4%	2 4%	32 7%	108 3%	7 2%	13 5%	123 3%	2 3%	16 5%	27 2%	33 3%	71 3%	73 3%	25 5%	55 11%
Not currently working/retired	216 3%	82 2%	133 3%	- -	10 2%	108 3%	13 4%	6 2%	81 2%	1 2%	8 2%	62 5%	44 4%	50 2%	30 1%	9 2%	22 4%
Mean Score	33.95	34.68	33.27	35.47	28.78	33.27	40.19	31.01	34.56	33.69	37.75	35.15	34.64	34.04	33.78	33.67	30.07
Standard Deviation	9.825	9.776	9.823	11.669	9.118	9.613	9.209	9.103	9.583	8.363	11.466	8.375	9.656	9.550	10.004	10.805	11.713

Q7. Approximately how many hours per week do you normally work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7816	1697	1492	4477	424	2449	5002	6131	878	346	306	33	6519	991
Weighted total	7829 100%	1671 100%	1366 100%	4659 100%	364 100%	2050 100%	5422 100%	6138 100%	881 100%	348 100%	299 100%	31 100%	6460 100%	1088 100%
More than 40 hours (50.0)	1140 15%	259 15%	195 14%	678 15%	49 14%	506 25%	563 10%	898 15%	127 14%	43 13%	35 12%	5 16%	944 15%	143 13%
35-40 (37.5)	3121 40%	784 47%	403 29%	1907 41%	132 36%	913 45%	2076 38%	2392 39%	393 45%	148 43%	131 44%	14 45%	2593 40%	423 39%
30-34 (32.0)	1228 16%	256 15%	240 18%	731 16%	68 19%	291 14%	881 16%	948 15%	132 15%	63 18%	62 21%	8 24%	990 15%	191 18%
25-29 (27.0)	683 9%	92 6%	157 12%	434 9%	35 10%	109 5%	542 10%	566 9%	67 8%	27 8%	21 7%	1 2%	567 9%	95 9%
20-24 (22.0)	728 9%	145 9%	145 11%	426 9%	48 13%	70 3%	626 12%	575 9%	80 9%	33 9%	27 9%	* 2%	623 10%	84 8%
15-19 (17.0)	429 5%	78 5%	104 8%	248 5%	19 5%	49 2%	367 7%	354 6%	37 4%	17 5%	17 6%	2 7%	349 5%	71 7%
Fewer than 15 (12.0)	284 4%	43 3%	95 7%	135 3%	11 3%	72 4%	206 4%	234 4%	29 3%	10 3%	4 1%	1 4%	222 3%	49 5%
Not currently working/retired	216 3%	14 1%	27 2%	98 2%	2 1%	40 2%	160 3%	171 3%	16 2%	6 2%	2 1%	* 1%	172 3%	33 3%
Mean Score	33.95	35.03	32.02	34.15	33.26	37.33	32.56	33.81	34.53	34.01	34.16	35.46	33.99	33.45
Standard Deviation	9.825	9.324	10.765	9.594	9.661	9.568	9.600	9.934	9.450	9.208	8.721	9.448	9.797	9.903

Q8. How long have you been on the GDC register?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7832	4325	3507	45	569	2609	241	252	3977	56	479	799	999	1481	2216	1101	1236
Weighted total	7848 100%	3764 100%	4084 100%	46 100%	478 100%	3216 100%	298 100%	279 100%	3536 100%	66 100%	335 100%	1282 100%	1100 100%	2238 100%	2168 100%	555 100%	505 100%
Less than 1 year (0.5)	432 6%	207 5%	226 6%	-	19 4%	200 6%	7 2%	14 5%	214 6%	2 3%	2 1%	432 34%	-	-	-	-	-
1 to 2 years (1.5)	850 11%	310 8%	540 13%	2 3%	39 8%	484 15%	14 5%	26 9%	307 9%	3 5%	3 1%	850 66%	-	-	-	-	-
3 to 5 years (4.0)	1100 14%	459 12%	641 16%	2 5%	65 14%	541 17%	31 10%	44 16%	445 13%	8 12%	28 8%	-	1100 100%	-	-	-	-
6 to 10 years (8.0)	2238 29%	976 26%	1262 31%	17 36%	127 27%	985 31%	112 38%	101 36%	926 26%	29 44%	74 22%	-	-	2238 100%	-	-	-
11 to 15 years (13.0)	1811 23%	738 20%	1073 26%	18 40%	77 16%	840 26%	122 41%	61 22%	694 20%	20 30%	69 20%	-	-	-	1811 84%	-	-
16 to 20 years (18.0)	357 5%	236 6%	121 3%	1 3%	32 7%	79 2%	7 2%	8 3%	214 6%	1 2%	30 9%	-	-	-	357 16%	-	-
21 to 25 years (23.0)	274 3%	197 5%	77 2%	1 3%	34 7%	37 1%	2 1%	8 3%	173 5%	1 2%	28 8%	-	-	-	-	274 49%	-
26 to 30 years (28.0)	281 4%	231 6%	50 1%	3 6%	30 6%	19 1%	1 *	5 2%	198 6%	1 1%	45 13%	-	-	-	-	281 51%	-
31 to 35 years (33.0)	244 3%	204 5%	40 1%	1 2%	22 5%	15 *	2 1%	3 1%	185 5%	1 2%	23 7%	-	-	-	-	-	244 48%
36 to 40 years (38.0)	162 2%	126 3%	37 1%	1 3%	24 5%	9 *	* *	5 2%	113 3%	1 1%	18 6%	-	-	-	-	-	162 32%
41 to 45 years (43.0)	65 1%	52 1%	13 *	-	6 1%	6 *	-	3 1%	45 1%	-	10 3%	-	-	-	-	-	65 13%
46 years or over (50.0)	33 *	28 1%	5 *	-	3 1%	2 *	-	-	23 1%	-	5 2%	-	-	-	-	-	33 7%
Mean Score	11.04	13.34	8.91	12.75	13.81	8.01	9.74	9.76	12.90	9.97	18.52	1.16	4.00	8.00	13.82	25.53	37.01
Standard Deviation	9.426	11.025	7.024	7.702	11.288	5.912	4.683	8.093	10.855	6.446	11.649	0.473	-	-	1.855	2.502	4.878

Q8. How long have you been on the GDC register?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7832	1696	1495	4488	424	2458	5008	6146	877	348	306	33	6529	995
Weighted total	7848 100%	1671 100%	1369 100%	4671 100%	364 100%	2059 100%	5432 100%	6155 100%	881 100%	348 100%	301 100%	31 100%	6473 100%	1093 100%
Less than 1 year (0.5)	432 6%	87 5%	60 4%	258 6%	9 2%	73 4%	345 6%	328 5%	32 4%	31 9%	17 6%	2 5%	314 5%	106 10%
1 to 2 years (1.5)	850 11%	125 7%	145 11%	571 12%	19 5%	126 6%	696 13%	688 11%	79 9%	28 8%	36 12%	5 15%	682 11%	146 13%
3 to 5 years (4.0)	1100 14%	167 10%	214 16%	709 15%	41 11%	214 10%	824 15%	890 14%	111 13%	36 10%	37 12%	4 14%	866 13%	198 18%
6 to 10 years (8.0)	2238 29%	481 29%	370 27%	1354 29%	95 26%	556 27%	1570 29%	1749 28%	263 30%	107 31%	79 26%	8 24%	1889 29%	271 25%
11 to 15 years (13.0)	1811 23%	493 30%	248 18%	1048 22%	95 26%	452 22%	1288 24%	1388 23%	239 27%	82 24%	72 24%	6 20%	1511 23%	235 22%
16 to 20 years (18.0)	357 5%	82 5%	74 5%	200 4%	21 6%	130 6%	211 4%	281 5%	41 5%	11 3%	19 6%	1 3%	289 4%	48 4%
21 to 25 years (23.0)	274 3%	62 4%	62 5%	147 3%	17 5%	113 6%	152 3%	213 3%	29 3%	15 4%	13 4%	* 2%	222 3%	38 3%
26 to 30 years (28.0)	281 4%	59 4%	63 5%	154 3%	25 7%	123 6%	139 3%	219 4%	34 4%	12 3%	10 3%	3 8%	244 4%	24 2%
31 to 35 years (33.0)	244 3%	60 4%	51 4%	125 3%	18 5%	121 6%	111 2%	184 3%	33 4%	13 4%	11 4%	2 5%	218 3%	14 1%
36 to 40 years (38.0)	162 2%	35 2%	52 4%	70 1%	16 4%	85 4%	67 1%	133 2%	13 2%	8 2%	4 1%	* 1%	145 2%	9 1%
41 to 45 years (43.0)	65 1%	16 1%	15 1%	27 1%	5 1%	39 2%	23 *	52 1%	4 1%	6 2%	2 1%	1 2%	59 1%	3 *
46 years or over (50.0)	33 *	4 *	15 1%	9 *	3 1%	27 1%	6 *	29 *	2 *	1 *	* *	- -	33 1%	- -
Mean Score	11.04	11.92	12.32	10.27	14.41	14.59	9.66	11.00	11.36	11.42	11.04	11.76	11.35	8.84
Standard Deviation	9.426	9.180	10.937	8.747	10.836	11.452	8.124	9.494	8.802	9.839	9.021	10.927	9.624	7.689

Q9. As part of your work, do you provide any dental care in the following contexts?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7621	4215	3406	43	552	2563	207	243	3884	55	457	784	983	1450	2136	1070	1193
Weighted total	7645	3673	3972	44	465	3164	258	269	3454	64	320	1258	1082	2191	2087	539	487
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Residential care/nursing home	854 11%	332 9%	522 13%	13 31%	21 4%	477 15%	9 3%	17 6%	321 9%	- -	21 6%	59 5%	95 9%	245 11%	308 15%	76 14%	72 15%
Private homes	633 8%	259 7%	374 9%	15 34%	16 3%	339 11%	8 3%	11 4%	249 7%	* 1%	18 6%	45 4%	52 5%	190 9%	231 11%	58 11%	57 12%
Special needs facilities	613 8%	182 5%	431 11%	1 3%	22 5%	393 12%	7 3%	26 10%	163 5%	- -	32 10%	19 1%	51 5%	198 9%	253 12%	48 9%	45 9%
Schools	437 6%	111 3%	326 8%	- -	32 7%	284 9%	2 1%	31 12%	103 3%	* 1%	13 4%	29 2%	41 4%	135 6%	172 8%	34 6%	27 6%
Other	342 4%	132 4%	211 5%	4 9%	14 3%	153 5%	42 16%	7 3%	116 3%	- -	27 8%	32 3%	34 3%	89 4%	122 6%	27 5%	38 8%
I Don't provide any services outside the surgery	6202 81%	3114 85%	3089 78%	22 50%	402 86%	2420 76%	202 78%	220 82%	2929 85%	64 99%	263 82%	1136 90%	923 85%	1770 81%	1595 76%	419 78%	359 74%

Q9. As part of your work, do you provide any dental care in the following contexts?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7621	1644	1466	4392	414	2372	4897	5984	849	337	298	33	6350	977
Weighted total	7645 100%	1619 100%	1344 100%	4573 100%	354 100%	1981 100%	5322 100%	5997 100%	857 100%	337 100%	293 100%	31 100%	6308 100%	1071 100%
Residential care/nursing home	854 11%	490 30%	67 5%	305 7%	32 9%	161 8%	659 12%	496 8%	222 26%	39 12%	89 30%	5 16%	767 12%	72 7%
Private homes	633 8%	390 24%	61 5%	188 4%	26 7%	127 6%	486 9%	358 6%	173 20%	28 8%	70 24%	3 10%	582 9%	43 4%
Special needs facilities	613 8%	535 33%	19 1%	68 1%	9 2%	67 3%	523 10%	393 7%	138 16%	35 10%	42 14%	*	547 9%	56 5%
Schools	437 6%	312 19%	30 2%	96 2%	11 3%	31 2%	391 7%	293 5%	91 11%	19 6%	29 10%	1 5%	390 6%	42 4%
Other	342 4%	140 9%	26 2%	96 2%	8 2%	106 5%	215 4%	253 4%	53 6%	17 5%	8 3%	2 7%	285 5%	36 3%
I Don't provide any services outside the surgery	6202 81%	918 57%	1205 90%	4037 88%	297 84%	1664 84%	4262 80%	5063 84%	548 64%	272 81%	185 63%	21 68%	5061 80%	916 86%

Q10A. To protect, promote and maintain the health, safety and well-being of the public

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7817	4318	3499	45	566	2605	240	251	3970	56	478	798	997	1477	2211	1097	1230
Weighted total	7829 100%	3756 100%	4073 100%	46 100%	477 100%	3208 100%	297 100%	278 100%	3529 100%	66 100%	334 100%	1281 100%	1097 100%	2232 100%	2164 100%	553 100%	502 100%
Strongly agree	3046 39%	902 24%	2144 53%	17 37%	248 52%	1764 55%	94 32%	135 48%	840 24%	38 58%	85 26%	704 55%	516 47%	831 37%	730 34%	134 24%	130 26%
Tend to agree	3037 39%	1513 40%	1523 37%	18 38%	180 38%	1183 37%	116 39%	115 41%	1427 40%	23 35%	133 40%	437 34%	381 35%	864 39%	905 42%	238 43%	212 42%
Tend to disagree	857 11%	683 18%	175 4%	7 15%	23 5%	108 3%	37 12%	14 5%	636 18%	2 2%	61 18%	54 4%	91 8%	260 12%	280 13%	91 16%	82 16%
Strongly disagree	594 8%	496 13%	98 2%	4 9%	13 3%	54 2%	30 10%	9 3%	470 13%	1 2%	45 14%	51 4%	69 6%	183 8%	166 8%	63 11%	61 12%
Don't know/prefer not to say	295 4%	162 4%	133 3%	1 1%	13 3%	99 3%	21 7%	6 2%	156 4%	2 2%	10 3%	35 3%	40 4%	94 4%	83 4%	27 5%	17 3%
Net Agree	6083 78%	2416 64%	3667 90%	35 75%	428 90%	2947 92%	210 71%	249 90%	2266 64%	61 93%	218 65%	1141 89%	897 82%	1696 76%	1635 76%	373 67%	342 68%
Net Disagree	1451 19%	1179 31%	272 7%	11 24%	36 8%	161 5%	66 22%	23 8%	1106 31%	3 4%	106 32%	105 8%	161 15%	443 20%	446 21%	154 28%	143 29%

Q10A. To protect, promote and maintain the health, safety and well-being of the public

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7817	1694	1491	4479	424	2452	5001	6134	876	346	306	33	6516	994
Weighted total	7829 100%	1667 100%	1367 100%	4661 100%	364 100%	2055 100%	5422 100%	6140 100%	879 100%	346 100%	300 100%	31 100%	6460 100%	1092 100%
Strongly agree	3046 39%	587 35%	572 42%	1807 39%	137 38%	487 24%	2481 46%	2441 40%	301 34%	131 38%	107 36%	12 38%	2515 39%	466 43%
Tend to agree	3037 39%	708 42%	486 36%	1811 39%	142 39%	772 38%	2156 40%	2328 38%	390 44%	138 40%	125 42%	9 30%	2545 39%	398 36%
Tend to disagree	857 11%	183 11%	144 11%	525 11%	45 12%	380 18%	418 8%	668 11%	88 10%	39 11%	40 13%	5 16%	704 11%	106 10%
Strongly disagree	594 8%	120 7%	111 8%	356 8%	30 8%	341 17%	187 3%	480 8%	64 7%	22 6%	22 7%	1 2%	454 7%	91 8%
Don't know/prefer not to say	295 4%	69 4%	53 4%	161 3%	9 2%	75 4%	180 3%	223 4%	36 4%	17 5%	7 2%	4 14%	241 4%	31 3%
Net Agree	6083 78%	1295 78%	1058 77%	3618 78%	279 77%	1259 61%	4637 86%	4769 78%	690 79%	269 78%	232 77%	21 68%	5060 78%	864 79%
Net Disagree	1451 19%	303 18%	256 19%	881 19%	75 21%	721 35%	605 11%	1148 19%	152 17%	61 17%	61 20%	6 18%	1158 18%	197 18%

Q10B. To promote and maintain public confidence in the profession

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7803	4317	3486	44	565	2595	238	251	3970	56	478	797	997	1472	2206	1094	1230
Weighted total	7813 100%	3755 100%	4058 100%	46 100%	476 100%	3197 100%	294 100%	278 100%	3527 100%	66 100%	334 100%	1279 100%	1097 100%	2225 100%	2158 100%	551 100%	502 100%
Strongly agree	2690 34%	678 18%	2012 50%	15 32%	212 45%	1682 53%	81 27%	116 42%	639 18%	34 52%	69 21%	631 49%	478 44%	718 32%	649 30%	113 21%	101 20%
Tend to agree	2585 33%	1082 29%	1504 37%	13 28%	185 39%	1162 36%	126 43%	100 36%	1000 28%	24 36%	104 31%	427 33%	286 26%	727 33%	776 36%	192 35%	177 35%
Tend to disagree	1120 14%	853 23%	268 7%	11 23%	40 9%	180 6%	35 12%	35 13%	802 23%	2 2%	71 21%	92 7%	146 13%	323 15%	333 15%	113 21%	113 22%
Strongly disagree	1095 14%	965 26%	130 3%	5 11%	16 3%	74 2%	31 11%	14 5%	917 26%	3 5%	77 23%	94 7%	139 13%	358 16%	304 14%	108 20%	93 18%
Don't know/prefer not to say	322 4%	176 5%	145 4%	2 5%	22 5%	99 3%	20 7%	12 4%	169 5%	3 4%	14 4%	35 3%	48 4%	98 4%	97 4%	25 4%	19 4%
Net Agree	5275 68%	1760 47%	3515 87%	28 60%	397 83%	2844 89%	207 70%	216 78%	1639 46%	58 89%	173 52%	1058 83%	764 70%	1445 65%	1425 66%	306 55%	278 55%
Net Disagree	2216 28%	1818 48%	398 10%	16 35%	57 12%	254 8%	66 23%	50 18%	1719 49%	5 7%	147 44%	186 15%	285 26%	682 31%	637 29%	221 40%	206 41%

Q10B. To promote and maintain public confidence in the profession

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7803	1687	1490	4474	420	2450	4989	6120	876	346	306	33	6506	990
Weighted total	7813 100%	1660 100%	1365 100%	4654 100%	360 100%	2052 100%	5409 100%	6126 100%	879 100%	345 100%	300 100%	31 100%	6449 100%	1086 100%
Strongly agree	2690 34%	519 31%	508 37%	1599 34%	126 35%	386 19%	2236 41%	2154 35%	265 30%	120 35%	89 30%	11 36%	2231 35%	409 38%
Tend to agree	2585 33%	593 36%	432 32%	1507 32%	113 32%	573 28%	1931 36%	2000 33%	315 36%	102 30%	108 36%	7 23%	2200 34%	314 29%
Tend to disagree	1120 14%	273 16%	179 13%	670 14%	53 15%	454 22%	613 11%	886 14%	114 13%	60 17%	47 16%	6 21%	924 14%	148 14%
Strongly disagree	1095 14%	208 13%	180 13%	696 15%	52 15%	555 27%	429 8%	847 14%	135 15%	49 14%	42 14%	4 13%	836 13%	175 16%
Don't know/prefer not to say	322 4%	68 4%	66 5%	181 4%	15 4%	84 4%	201 4%	238 4%	49 6%	14 4%	14 5%	2 8%	259 4%	41 4%
Net Agree	5275 68%	1112 67%	940 69%	3106 67%	240 67%	959 47%	4166 77%	4154 68%	580 66%	223 64%	197 66%	18 59%	4431 69%	723 67%
Net Disagree	2216 28%	481 29%	359 26%	1367 29%	105 29%	1009 49%	1041 19%	1734 28%	249 28%	109 31%	88 30%	10 33%	1759 27%	322 30%

Q10C. To promote and maintain proper professional standards and conduct for members of those professions

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7788	4307	3481	44	565	2592	237	250	3961	56	477	797	993	1472	2202	1091	1226
Weighted total	7801 100%	3749 100%	4052 100%	46 100%	476 100%	3192 100%	293 100%	278 100%	3522 100%	66 100%	334 100%	1279 100%	1093 100%	2225 100%	2154 100%	550 100%	501 100%
Strongly agree	3064 39%	826 22%	2238 55%	17 38%	248 52%	1854 58%	88 30%	133 48%	775 22%	37 56%	83 25%	683 53%	527 48%	840 38%	732 34%	145 26%	137 27%
Tend to agree	2822 36%	1461 39%	1361 34%	16 34%	166 35%	1044 33%	118 40%	108 39%	1367 39%	26 39%	127 38%	422 33%	310 28%	784 35%	880 41%	219 40%	206 41%
Tend to disagree	900 12%	683 18%	217 5%	5 11%	31 7%	150 5%	29 10%	21 8%	648 18%	* 1%	46 14%	75 6%	116 11%	289 13%	257 12%	86 16%	77 15%
Strongly disagree	761 10%	627 17%	134 3%	5 11%	18 4%	74 2%	38 13%	12 4%	589 17%	1 2%	62 19%	71 6%	101 9%	227 10%	216 10%	78 14%	68 14%
Don't know/prefer not to say	254 3%	151 4%	103 3%	3 6%	13 3%	70 2%	20 7%	3 1%	144 4%	2 2%	15 4%	28 2%	39 4%	85 4%	68 3%	22 4%	13 3%
Net Agree	5887 75%	2288 61%	3599 89%	33 72%	414 87%	2898 91%	206 70%	241 87%	2142 61%	63 95%	210 63%	1105 86%	838 77%	1625 73%	1612 75%	364 66%	343 69%
Net Disagree	1661 21%	1310 35%	351 9%	10 22%	49 10%	224 7%	68 23%	34 12%	1237 35%	2 2%	108 33%	146 11%	217 20%	515 23%	474 22%	165 30%	144 29%

Q10C. To promote and maintain proper professional standards and conduct for members of those professions

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7788	1686	1488	4462	419	2441	4984	6106	876	346	306	32	6492	990
Weighted total	7801 100%	1658 100%	1364 100%	4645 100%	360 100%	2047 100%	5403 100%	6115 100%	879 100%	345 100%	300 100%	31 100%	6437 100%	1088 100%
Strongly agree	3064 39%	604 36%	591 43%	1801 39%	142 40%	448 22%	2533 47%	2431 40%	328 37%	127 37%	106 35%	13 42%	2574 40%	435 40%
Tend to agree	2822 36%	662 40%	443 32%	1674 36%	132 37%	743 36%	1992 37%	2184 36%	332 38%	123 36%	123 41%	8 27%	2369 37%	372 34%
Tend to disagree	900 12%	197 12%	138 10%	549 12%	44 12%	365 18%	466 9%	702 11%	101 11%	47 14%	36 12%	6 20%	716 11%	123 11%
Strongly disagree	761 10%	153 9%	142 10%	462 10%	31 9%	419 20%	265 5%	603 10%	85 10%	33 10%	28 9%	1 2%	581 9%	119 11%
Don't know/prefer not to say	254 3%	41 2%	51 4%	158 3%	12 3%	73 4%	146 3%	194 3%	33 4%	14 4%	6 2%	3 10%	198 3%	39 4%
Net Agree	5887 75%	1266 76%	1033 76%	3475 75%	274 76%	1191 58%	4525 84%	4615 75%	660 75%	251 73%	229 77%	21 69%	4942 77%	808 74%
Net Disagree	1661 21%	351 21%	280 21%	1011 22%	74 21%	784 38%	731 14%	1305 21%	186 21%	80 23%	64 21%	7 21%	1297 20%	241 22%

Q10. To what extent do you agree that the GDC is fulfilling each purpose?... Summary table

BASE: Respondents answering

	To protect, promote and maintain the health, safety and well-being of the public	To promote and maintain public confidence in the profession	To promote and maintain proper professional standards and conduct for members of those professions
Unweighted total	7817	7803	7788
Weighted total	7829 100%	7813 100%	7801 100%
Strongly agree	3046 39%	2690 34%	3064 39%
Tend to agree	3037 39%	2585 33%	2822 36%
Tend to disagree	857 11%	1120 14%	900 12%
Strongly disagree	594 8%	1095 14%	761 10%
Don't know/prefer not to say	295 4%	322 4%	254 3%
Net Agree	6083 78%	5275 68%	5887 75%
Net Disagree	1451 19%	2216 28%	1661 21%

Q11. Are you aware of the GDC’s publication ‘Shifting the Bala

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7799	4312	3487	45	567	2591	241	252	3964	56	478	794	992	1473	2200	1100	1233
Weighted total	7802	3746	4056	46	476	3190	298	279	3518	66	334	1274	1092	2226	2152	554	503
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, I have used it to inform my practice	298 4%	191 5%	107 3%	* 1%	19 4%	80 2%	12 4%	12 4%	169 5%	- -	26 8%	32 3%	33 3%	66 3%	96 4%	35 6%	35 7%
Yes, I have read it	1403 18%	754 20%	649 16%	12 27%	104 22%	477 15%	47 16%	49 18%	712 20%	10 16%	72 21%	188 15%	198 18%	372 17%	392 18%	132 24%	121 24%
Yes, I am aware of it	2733 35%	1342 36%	1390 34%	19 40%	178 37%	1074 34%	84 28%	119 43%	1256 36%	25 38%	118 35%	392 31%	372 34%	796 36%	782 36%	201 36%	189 37%
No, I am not aware of it	3368 43%	1458 39%	1910 47%	15 32%	175 37%	1560 49%	155 52%	98 35%	1381 39%	30 46%	118 35%	662 52%	489 45%	991 45%	882 41%	186 33%	159 31%

Q11. Are you aware of the GDC's publication 'Shifting the Bala

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7799	1685	1491	4468	421	2448	4985	6120	873	347	305	32	6507	986
Weighted total	7802 100%	1658 100%	1363 100%	4644 100%	360 100%	2046 100%	5401 100%	6119 100%	874 100%	347 100%	299 100%	31 100%	6443 100%	1082 100%
Yes, I have used it to inform my practice	298 4%	54 3%	62 5%	175 4%	10 3%	116 6%	169 3%	232 4%	35 4%	14 4%	10 4%	1 3%	239 4%	47 4%
Yes, I have read it	1403 18%	274 17%	280 21%	810 17%	68 19%	481 23%	859 16%	1109 18%	155 18%	56 16%	54 18%	6 18%	1185 18%	173 16%
Yes, I am aware of it	2733 35%	608 37%	443 33%	1650 36%	144 40%	738 36%	1878 35%	2082 34%	345 39%	142 41%	111 37%	12 40%	2230 35%	387 36%
No, I am not aware of it	3368 43%	722 44%	578 42%	2009 43%	138 38%	712 35%	2495 46%	2695 44%	340 39%	135 39%	123 41%	12 39%	2788 43%	475 44%

Q12A. To what extent do you think the GDC is Consistent

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7610	4254	3356	44	551	2491	227	248	3910	55	469	767	964	1431	2152	1080	1209
Weighted total	7594 100%	3696 100%	3899 100%	45 100%	463 100%	3065 100%	280 100%	275 100%	3470 100%	64 100%	328 100%	1231 100%	1061 100%	2163 100%	2101 100%	544 100%	494 100%
1 Not at all	562 7%	478 13%	84 2%	6 13%	12 3%	48 2%	24 9%	8 3%	448 13%	- -	43 13%	26 2%	77 7%	181 8%	155 7%	71 13%	52 11%
2	232 3%	206 6%	26 1%	1 1%	5 1%	14 *	5 2%	4 1%	195 6%	2 2%	19 6%	11 1%	22 2%	73 3%	71 3%	27 5%	28 6%
3	282 4%	237 6%	44 1%	2 5%	6 1%	30 1%	6 2%	3 1%	220 6%	1 2%	21 6%	18 1%	41 4%	80 4%	87 4%	27 5%	29 6%
4	288 4%	212 6%	76 2%	3 7%	14 3%	51 2%	8 3%	11 4%	197 6%	1 2%	27 8%	20 2%	28 3%	92 4%	87 4%	31 6%	31 6%
5	1235 16%	757 20%	478 12%	12 26%	54 12%	337 11%	74 26%	39 14%	721 21%	3 4%	61 18%	110 9%	143 13%	373 17%	383 18%	112 21%	114 23%
6	486 6%	292 8%	194 5%	3 7%	33 7%	137 4%	21 7%	12 5%	266 8%	5 7%	34 10%	54 4%	63 6%	127 6%	158 8%	42 8%	42 9%
7	808 11%	442 12%	366 9%	2 3%	58 13%	271 9%	22 8%	38 14%	416 12%	7 11%	35 11%	138 11%	97 9%	228 11%	219 10%	70 13%	55 11%
8	1486 20%	569 15%	917 24%	9 20%	108 23%	737 24%	60 21%	63 23%	545 16%	12 18%	38 12%	285 23%	196 18%	407 19%	429 20%	88 16%	81 16%
9	779 10%	228 6%	551 14%	4 10%	72 15%	445 15%	25 9%	32 12%	213 6%	14 21%	20 6%	189 15%	123 12%	213 10%	193 9%	35 6%	26 5%
10 Completely	1438 19%	276 7%	1163 30%	4 9%	101 22%	996 32%	37 13%	65 24%	251 7%	21 32%	30 9%	382 31%	272 26%	388 18%	319 15%	41 8%	36 7%
Mean Score	6.72	5.53	7.85	5.86	7.54	8.04	6.41	7.44	5.53	8.18	5.47	7.97	7.09	6.57	6.50	5.63	5.60
Standard Deviation	2.704	2.720	2.146	2.741	2.180	2.034	2.584	2.271	2.714	1.965	2.764	2.106	2.745	2.757	2.653	2.711	2.608

Q12A. To what extent do you think the GDC is Consistent

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7610	1646	1455	4367	413	2426	4830	5981	847	333	297	32	6343	969
Weighted total	7594 100%	1611 100%	1328 100%	4530 100%	353 100%	2029 100%	5226 100%	5964 100%	844 100%	332 100%	293 100%	31 100%	6266 100%	1059 100%
1 Not at all	562 7%	122 8%	96 7%	342 8%	22 6%	310 15%	187 4%	444 7%	67 8%	28 8%	16 5%	1 5%	410 7%	98 9%
2	232 3%	46 3%	46 3%	144 3%	12 3%	119 6%	91 2%	182 3%	25 3%	11 3%	13 4%	* 1%	177 3%	35 3%
3	282 4%	61 4%	56 4%	158 3%	13 4%	146 7%	108 2%	218 4%	30 4%	18 5%	10 4%	- -	206 3%	54 5%
4	288 4%	56 3%	48 4%	172 4%	13 4%	121 6%	152 3%	211 4%	45 5%	11 3%	12 4%	2 6%	230 4%	41 4%
5	1235 16%	292 18%	186 14%	734 16%	58 16%	386 19%	763 15%	990 17%	130 15%	52 16%	40 14%	11 36%	1018 16%	164 15%
6	486 6%	111 7%	90 7%	284 6%	27 8%	164 8%	304 6%	375 6%	58 7%	27 8%	15 5%	1 4%	397 6%	76 7%
7	808 11%	183 11%	125 9%	488 11%	44 12%	222 11%	560 11%	624 10%	92 11%	43 13%	37 13%	* 1%	646 10%	132 12%
8	1486 20%	317 20%	251 19%	886 20%	63 18%	297 15%	1147 22%	1183 20%	162 19%	48 15%	58 20%	8 27%	1259 20%	201 19%
9	779 10%	164 10%	151 11%	453 10%	36 10%	113 6%	657 13%	636 11%	80 9%	25 7%	24 8%	3 10%	642 10%	117 11%
10 Completely	1438 19%	258 16%	279 21%	869 19%	65 19%	150 7%	1256 24%	1101 18%	156 18%	69 21%	68 23%	3 10%	1280 20%	141 13%
Mean Score	6.72	6.59	6.81	6.72	6.74	5.34	7.37	6.72	6.63	6.55	6.94	6.48	6.86	6.38
Standard Deviation	2.704	2.655	2.759	2.714	2.629	2.790	2.390	2.698	2.728	2.798	2.681	2.355	2.657	2.735

Q12B. To what extent do you think the GDC is Efficient

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7615	4263	3352	43	556	2483	227	248	3920	56	469	769	963	1437	2150	1077	1212
Weighted total	7605 100%	3709 100%	3896 100%	44 100%	469 100%	3058 100%	280 100%	275 100%	3485 100%	66 100%	328 100%	1235 100%	1060 100%	2172 100%	2101 100%	543 100%	495 100%
1 Not at all	931 12%	824 22%	107 3%	7 16%	12 3%	63 2%	29 10%	9 3%	771 22%	3 5%	78 24%	46 4%	118 11%	295 14%	268 13%	112 21%	92 19%
2	424 6%	350 9%	74 2%	1 2%	12 2%	39 1%	18 6%	10 4%	326 9%	- -	35 11%	27 2%	54 5%	130 6%	119 6%	50 9%	45 9%
3	418 5%	343 9%	75 2%	1 3%	13 3%	49 2%	12 4%	11 4%	325 9%	1 1%	23 7%	29 2%	54 5%	127 6%	112 5%	51 9%	45 9%
4	392 5%	296 8%	97 2%	1 3%	11 2%	66 2%	17 6%	7 3%	269 8%	1 2%	36 11%	32 3%	43 4%	104 5%	125 6%	42 8%	46 9%
5	1022 13%	567 15%	455 12%	10 23%	53 11%	328 11%	61 22%	31 11%	534 15%	3 5%	48 15%	106 9%	108 10%	305 14%	328 16%	86 16%	88 18%
6	475 6%	253 7%	222 6%	2 3%	41 9%	161 5%	14 5%	24 9%	236 7%	7 11%	23 7%	59 5%	48 5%	150 7%	139 7%	40 7%	38 8%
7	753 10%	343 9%	410 11%	6 14%	61 13%	305 10%	32 11%	38 14%	331 9%	6 10%	25 8%	158 13%	88 8%	181 8%	232 11%	46 8%	48 10%
8	1221 16%	363 10%	857 22%	6 14%	115 24%	680 22%	46 16%	61 22%	349 10%	11 17%	25 8%	226 18%	180 17%	326 15%	367 17%	64 12%	56 11%
9	725 10%	170 5%	555 14%	7 16%	56 12%	462 15%	23 8%	33 12%	161 5%	15 23%	13 4%	187 15%	139 13%	195 9%	164 8%	24 4%	16 3%
10 Completely	1244 16%	199 5%	1045 27%	2 5%	95 20%	903 30%	30 11%	51 19%	184 5%	17 27%	22 7%	363 29%	228 21%	358 16%	247 12%	27 5%	21 4%
Mean Score	6.12	4.56	7.61	5.84	7.32	7.83	5.89	7.09	4.58	7.83	4.41	7.64	6.58	5.98	5.86	4.66	4.67
Standard Deviation	2.998	2.839	2.315	2.829	2.277	2.192	2.756	2.418	2.839	2.295	2.862	2.435	3.060	3.057	2.889	2.813	2.691

Q12B. To what extent do you think the GDC is Efficient

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7615	1648	1450	4367	413	2426	4835	5981	850	334	297	32	6341	975
Weighted total	7605 100%	1617 100%	1319 100%	4536 100%	353 100%	2030 100%	5236 100%	5970 100%	848 100%	334 100%	291 100%	31 100%	6267 100%	1068 100%
1 Not at all	931 12%	200 12%	158 12%	560 12%	45 13%	516 25%	316 6%	725 12%	122 14%	42 12%	33 11%	1 5%	715 11%	136 13%
2	424 6%	105 6%	69 5%	245 5%	15 4%	204 10%	185 4%	325 5%	54 6%	17 5%	23 8%	2 6%	339 5%	59 6%
3	418 5%	96 6%	78 6%	240 5%	21 6%	189 9%	202 4%	340 6%	40 5%	18 6%	13 4%	3 8%	317 5%	71 7%
4	392 5%	91 6%	61 5%	233 5%	19 5%	152 7%	213 4%	294 5%	57 7%	22 7%	13 5%	- -	308 5%	59 5%
5	1022 13%	243 15%	166 13%	601 13%	50 14%	308 15%	659 13%	820 14%	94 11%	48 14%	33 11%	7 21%	855 14%	124 12%
6	475 6%	112 7%	78 6%	279 6%	30 9%	122 6%	337 6%	356 6%	71 8%	25 7%	17 6%	1 3%	386 6%	81 8%
7	753 10%	162 10%	129 10%	450 10%	39 11%	168 8%	568 11%	591 10%	84 10%	35 10%	29 10%	3 10%	619 10%	117 11%
8	1221 16%	252 16%	209 16%	726 16%	52 15%	186 9%	1009 19%	957 16%	135 16%	46 14%	50 17%	7 23%	1028 16%	179 17%
9	725 10%	141 9%	123 9%	447 10%	28 8%	85 4%	630 12%	599 10%	61 7%	21 6%	24 8%	3 10%	611 10%	98 9%
10 Completely	1244 16%	215 13%	247 19%	755 17%	52 15%	100 5%	1115 21%	964 16%	129 15%	61 18%	54 19%	4 14%	1090 17%	144 13%
Mean Score	6.12	5.88	6.24	6.15	5.99	4.33	6.94	6.14	5.89	6.03	6.21	6.44	6.24	5.97
Standard Deviation	2.998	2.945	3.032	3.006	2.935	2.846	2.684	2.994	3.040	2.997	3.058	2.699	2.977	2.962

Q12C. To what extent do you think the GDC is Fair

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7590	4266	3324	43	550	2462	227	247	3922	55	471	766	956	1426	2146	1077	1212
Weighted total	7571 100%	3707 100%	3865 100%	44 100%	462 100%	3034 100%	280 100%	274 100%	3481 100%	64 100%	329 100%	1230 100%	1052 100%	2155 100%	2097 100%	543 100%	495 100%
1 Not at all	1028 14%	885 24%	143 4%	6 13%	21 4%	89 3%	31 11%	14 5%	836 24%	- -	68 21%	70 6%	131 12%	314 15%	307 15%	108 20%	97 20%
2	404 5%	330 9%	75 2%	3 6%	11 2%	52 2%	11 4%	9 3%	314 9%	3 4%	25 8%	30 2%	67 6%	128 6%	103 5%	41 8%	35 7%
3	468 6%	383 10%	84 2%	3 7%	11 2%	48 2%	17 6%	10 4%	359 10%	1 1%	37 11%	47 4%	65 6%	125 6%	149 7%	45 8%	37 7%
4	423 6%	303 8%	120 3%	5 12%	16 4%	85 3%	11 4%	12 5%	277 8%	1 2%	37 11%	45 4%	40 4%	125 6%	128 6%	40 7%	45 9%
5	1164 15%	618 17%	546 14%	8 18%	79 17%	388 13%	74 26%	46 17%	580 17%	6 9%	56 17%	132 11%	135 13%	334 15%	360 17%	111 20%	91 18%
6	503 7%	283 8%	220 6%	* 1%	38 8%	163 5%	15 5%	23 9%	271 8%	6 9%	20 6%	77 6%	67 6%	139 6%	148 7%	35 6%	37 8%
7	745 10%	324 9%	421 11%	7 17%	61 13%	314 10%	26 9%	38 14%	304 9%	5 9%	25 7%	147 12%	96 9%	213 10%	186 9%	48 9%	55 11%
8	1068 14%	288 8%	780 20%	6 13%	106 23%	610 20%	46 16%	59 22%	270 8%	18 28%	32 10%	189 15%	147 14%	298 14%	312 15%	65 12%	57 11%
9	683 9%	137 4%	546 14%	4 10%	55 12%	459 15%	21 7%	30 11%	125 4%	11 18%	15 5%	185 15%	109 10%	168 8%	178 8%	23 4%	20 4%
10 Completely	1085 14%	154 4%	931 24%	2 4%	64 14%	824 27%	28 10%	33 12%	146 4%	13 21%	13 4%	309 25%	195 19%	310 14%	224 11%	27 5%	21 4%
Mean Score	5.88	4.33	7.37	5.34	6.88	7.60	5.80	6.63	4.32	7.68	4.49	7.21	6.16	5.77	5.63	4.75	4.78
Standard Deviation	2.989	2.726	2.421	2.731	2.368	2.336	2.717	2.446	2.726	2.053	2.702	2.658	3.082	3.019	2.922	2.764	2.716

Q12C. To what extent do you think the GDC is Fair

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7590	1643	1442	4359	413	2429	4810	5955	850	334	298	32	6323	968
Weighted total	7571 100%	1609 100%	1312 100%	4522 100%	353 100%	2031 100%	5203 100%	5935 100%	847 100%	334 100%	293 100%	31 100%	6243 100%	1058 100%
1 Not at all	1028 14%	202 13%	182 14%	641 14%	47 13%	561 28%	361 7%	820 14%	102 12%	51 15%	41 14%	3 11%	770 12%	172 16%
2	404 5%	79 5%	71 5%	249 6%	20 6%	169 8%	208 4%	303 5%	57 7%	16 5%	22 8%	1 4%	313 5%	59 6%
3	468 6%	104 6%	72 5%	287 6%	12 3%	202 10%	237 5%	362 6%	65 8%	24 7%	12 4%	1 4%	379 6%	63 6%
4	423 6%	86 5%	61 5%	266 6%	27 8%	164 8%	234 4%	314 5%	62 7%	22 7%	16 5%	* 1%	330 5%	68 6%
5	1164 15%	273 17%	197 15%	683 15%	65 18%	315 16%	793 15%	920 15%	127 15%	44 13%	50 17%	8 25%	974 16%	154 15%
6	503 7%	134 8%	76 6%	289 6%	29 8%	135 7%	349 7%	384 6%	67 8%	28 8%	15 5%	2 7%	419 7%	76 7%
7	745 10%	167 10%	127 10%	438 10%	25 7%	161 8%	562 11%	596 10%	80 9%	34 10%	26 9%	1 4%	600 10%	124 12%
8	1068 14%	237 15%	201 15%	594 13%	52 15%	168 8%	877 17%	847 14%	114 13%	41 12%	33 11%	6 18%	913 15%	141 13%
9	683 9%	129 8%	134 10%	404 9%	33 9%	70 3%	606 12%	540 9%	66 8%	26 8%	30 10%	3 11%	575 9%	91 9%
10 Completely	1085 14%	198 12%	192 15%	671 15%	43 12%	86 4%	975 19%	850 14%	107 13%	49 15%	48 16%	4 14%	969 16%	109 10%
Mean Score	5.88	5.84	5.98	5.83	5.80	4.19	6.66	5.89	5.71	5.74	5.86	6.19	6.02	5.57
Standard Deviation	2.989	2.873	3.023	3.026	2.914	2.781	2.741	2.993	2.915	3.033	3.091	2.900	2.966	2.965

Q12D. To what extent do you think the GDC is Responsive

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7533	4239	3294	43	548	2436	224	245	3897	55	468	760	946	1413	2126	1076	1205
Weighted total	7506 100%	3682 100%	3824 100%	44 100%	460 100%	2999 100%	276 100%	271 100%	3459 100%	64 100%	326 100%	1220 100%	1041 100%	2135 100%	2075 100%	542 100%	492 100%
1 Not at all	605 8%	518 14%	87 2%	4 10%	12 3%	50 2%	23 8%	8 3%	487 14%	1 2%	45 14%	29 2%	73 7%	175 8%	181 9%	79 15%	69 14%
2	292 4%	244 7%	48 1%	1 3%	7 1%	31 1%	8 3%	4 2%	226 7%	2 3%	27 8%	19 2%	34 3%	71 3%	92 4%	39 7%	37 8%
3	355 5%	287 8%	68 2%	3 7%	7 2%	38 1%	13 5%	7 2%	266 8%	1 1%	31 10%	19 2%	37 4%	112 5%	98 5%	44 8%	45 9%
4	344 5%	249 7%	95 2%	2 6%	12 3%	69 2%	9 3%	6 2%	231 7%	4 6%	26 8%	21 2%	42 4%	94 4%	103 5%	42 8%	42 8%
5	1174 16%	700 19%	474 12%	9 21%	55 12%	347 12%	60 22%	31 12%	656 19%	3 4%	57 18%	112 9%	147 14%	343 16%	378 18%	103 19%	90 18%
6	540 7%	332 9%	208 5%	5 11%	35 8%	137 5%	31 11%	20 8%	314 9%	5 7%	29 9%	72 6%	65 6%	168 8%	146 7%	45 8%	45 9%
7	829 11%	423 12%	406 11%	4 10%	70 15%	295 10%	28 10%	42 15%	403 12%	6 9%	36 11%	148 12%	95 9%	230 11%	243 12%	58 11%	55 11%
8	1265 17%	446 12%	819 21%	6 14%	105 23%	649 22%	47 17%	60 22%	427 12%	15 23%	30 9%	254 21%	184 18%	332 16%	365 18%	66 12%	63 13%
9	803 11%	213 6%	590 15%	2 5%	65 14%	494 16%	23 8%	37 14%	198 6%	15 24%	20 6%	205 17%	130 12%	224 10%	189 9%	31 6%	25 5%
10 Completely	1300 17%	269 7%	1031 27%	6 14%	91 20%	888 30%	33 12%	56 21%	250 7%	13 21%	25 8%	341 28%	234 23%	387 18%	280 13%	35 6%	22 5%
Mean Score	6.51	5.29	7.69	5.90	7.42	7.88	6.21	7.40	5.30	7.67	5.13	7.81	6.91	6.51	6.25	5.18	5.08
Standard Deviation	2.767	2.745	2.231	2.751	2.175	2.130	2.601	2.240	2.741	2.259	2.760	2.195	2.756	2.776	2.727	2.737	2.647

Q12D. To what extent do you think the GDC is Responsive

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7533	1635	1436	4316	409	2410	4770	5914	841	332	295	32	6276	960
Weighted total	7506 100%	1600 100%	1303 100%	4475 100%	349 100%	2014 100%	5153 100%	5889 100%	836 100%	332 100%	290 100%	31 100%	6189 100%	1049 100%
1 Not at all	605 8%	124 8%	100 8%	372 8%	29 8%	349 17%	187 4%	480 8%	70 8%	28 9%	20 7%	1 4%	460 7%	90 9%
2	292 4%	74 5%	46 4%	171 4%	10 3%	141 7%	129 3%	229 4%	29 3%	16 5%	14 5%	1 4%	229 4%	39 4%
3	355 5%	83 5%	60 5%	200 4%	15 4%	161 8%	171 3%	283 5%	41 5%	14 4%	13 4%	1 3%	284 5%	49 5%
4	344 5%	91 6%	56 4%	199 4%	21 6%	132 7%	189 4%	264 4%	45 5%	17 5%	12 4%	2 5%	268 4%	54 5%
5	1174 16%	270 17%	169 13%	712 16%	54 15%	346 17%	759 15%	933 16%	131 16%	53 16%	42 14%	5 17%	963 16%	154 15%
6	540 7%	121 8%	106 8%	309 7%	24 7%	179 9%	328 6%	416 7%	78 9%	21 6%	17 6%	1 2%	447 7%	76 7%
7	829 11%	189 12%	137 11%	487 11%	44 13%	218 11%	584 11%	651 11%	95 11%	37 11%	28 10%	2 5%	664 11%	142 14%
8	1265 17%	275 17%	212 16%	752 17%	58 17%	238 12%	996 19%	980 17%	140 17%	48 15%	66 23%	8 25%	1059 17%	182 17%
9	803 11%	144 9%	150 11%	506 11%	39 11%	115 6%	675 13%	643 11%	78 9%	31 9%	24 8%	6 18%	676 11%	112 11%
10 Completely	1300 17%	229 14%	269 21%	768 17%	54 15%	135 7%	1136 22%	1010 17%	130 16%	67 20%	55 19%	5 16%	1139 18%	150 14%
Mean Score	6.51	6.29	6.72	6.52	6.49	5.10	7.17	6.50	6.39	6.48	6.67	7.00	6.61	6.40
Standard Deviation	2.767	2.715	2.786	2.775	2.714	2.821	2.474	2.772	2.724	2.861	2.737	2.605	2.745	2.728

Q12E. To what extent do you think the GDC is Transparent

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7521	4250	3271	43	542	2418	226	244	3908	55	468	759	941	1412	2125	1071	1206
Weighted total	7495 100%	3693 100%	3802 100%	44 100%	458 100%	2978 100%	278 100%	271 100%	3470 100%	64 100%	326 100%	1219 100%	1036 100%	2134 100%	2075 100%	540 100%	492 100%
1 Not at all	917 12%	747 20%	170 4%	4 9%	12 3%	119 4%	33 12%	9 3%	702 20%	3 4%	66 20%	50 4%	114 11%	283 13%	267 13%	105 20%	97 20%
2	351 5%	284 8%	67 2%	4 9%	8 2%	43 1%	8 3%	7 3%	270 8%	5 7%	26 8%	26 2%	41 4%	73 3%	124 6%	44 8%	43 9%
3	408 5%	344 9%	65 2%	3 8%	8 2%	34 1%	17 6%	7 3%	324 9%	1 1%	28 9%	20 2%	42 4%	133 6%	122 6%	43 8%	47 10%
4	389 5%	272 7%	117 3%	2 4%	18 4%	86 3%	12 4%	11 4%	255 7%	2 3%	27 8%	45 4%	37 4%	112 5%	121 6%	37 7%	36 7%
5	1217 16%	627 17%	590 16%	14 31%	75 16%	430 14%	66 24%	49 18%	594 17%	4 7%	47 14%	149 12%	161 16%	361 17%	365 18%	94 17%	87 18%
6	527 7%	322 9%	205 5%	* 1%	26 6%	164 6%	8 3%	15 6%	296 9%	7 11%	38 12%	73 6%	69 7%	166 8%	132 6%	48 9%	38 8%
7	770 10%	363 10%	408 11%	6 14%	68 15%	304 10%	33 12%	40 15%	339 10%	5 7%	29 9%	152 12%	95 9%	206 10%	215 10%	55 10%	48 10%
8	1059 14%	319 9%	740 19%	3 7%	96 21%	587 20%	46 16%	46 17%	306 9%	12 18%	21 6%	194 16%	164 16%	289 14%	307 15%	52 10%	53 11%
9	736 10%	191 5%	544 14%	5 10%	66 14%	446 15%	24 9%	38 14%	178 5%	11 17%	21 6%	213 17%	120 12%	181 8%	173 8%	28 5%	21 4%
10 Completely	1122 15%	225 6%	897 24%	3 8%	80 17%	766 26%	31 11%	50 18%	206 6%	16 25%	23 7%	296 24%	193 19%	331 16%	249 12%	31 6%	21 4%
Mean Score	6.05	4.76	7.31	5.46	7.21	7.48	5.92	7.03	4.74	7.31	4.78	7.40	6.44	5.98	5.78	4.82	4.67
Standard Deviation	2.934	2.815	2.463	2.709	2.246	2.399	2.786	2.412	2.810	2.678	2.864	2.457	2.935	2.947	2.905	2.807	2.740

Q12E. To what extent do you think the GDC is Transparent

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7521	1630	1436	4311	406	2420	4749	5910	839	330	290	32	6259	963
Weighted total	7495 100%	1598 100%	1306 100%	4466 100%	346 100%	2022 100%	5135 100%	5888 100%	835 100%	329 100%	283 100%	31 100%	6173 100%	1051 100%
1 Not at all	917 12%	185 12%	149 11%	565 13%	40 12%	464 23%	353 7%	721 12%	102 12%	47 14%	35 12%	3 8%	711 12%	130 12%
2	351 5%	72 5%	67 5%	202 5%	13 4%	164 8%	160 3%	280 5%	35 4%	15 5%	15 5%	4 11%	271 4%	57 5%
3	408 5%	102 6%	56 4%	246 6%	18 5%	193 10%	196 4%	331 6%	44 5%	16 5%	13 5%	2 5%	321 5%	61 6%
4	389 5%	102 6%	76 6%	215 5%	33 10%	139 7%	227 4%	292 5%	52 6%	25 8%	14 5%	-	315 5%	53 5%
5	1217 16%	292 18%	184 14%	734 16%	56 16%	327 16%	825 16%	945 16%	167 20%	41 12%	50 18%	6 21%	1009 16%	158 15%
6	527 7%	125 8%	80 6%	306 7%	26 7%	138 7%	367 7%	400 7%	65 8%	31 9%	18 6%	3 8%	416 7%	95 9%
7	770 10%	157 10%	139 11%	454 10%	29 8%	161 8%	588 11%	609 10%	81 10%	32 10%	29 10%	2 5%	637 10%	117 11%
8	1059 14%	235 15%	180 14%	620 14%	54 16%	205 10%	830 16%	824 14%	122 15%	47 14%	39 14%	5 17%	902 15%	140 13%
9	736 10%	131 8%	142 11%	458 10%	34 10%	118 6%	608 12%	607 10%	63 8%	19 6%	22 8%	6 21%	616 10%	108 10%
10 Completely	1122 15%	196 12%	234 18%	666 15%	44 13%	112 6%	981 19%	879 15%	106 13%	57 17%	48 17%	1 3%	977 16%	133 13%
Mean Score	6.05	5.87	6.26	6.04	5.95	4.62	6.73	6.06	5.86	5.94	6.05	5.90	6.15	5.93
Standard Deviation	2.934	2.830	2.977	2.951	2.850	2.885	2.694	2.943	2.831	3.018	2.966	2.813	2.917	2.905

Q12. On a scale of 1 to 10 to what extent do you think the GDC is... Summary table

BASE: Respondents answering

	Consistent	Efficient	Fair	Responsive	Transparent
Unweighted total	7610	7615	7590	7533	7521
Weighted total	7594 100%	7605 100%	7571 100%	7506 100%	7495 100%
1 Not at all	562 7%	931 12%	1028 14%	605 8%	917 12%
2	232 3%	424 6%	404 5%	292 4%	351 5%
3	282 4%	418 5%	468 6%	355 5%	408 5%
4	288 4%	392 5%	423 6%	344 5%	389 5%
5	1235 16%	1022 13%	1164 15%	1174 16%	1217 16%
6	486 6%	475 6%	503 7%	540 7%	527 7%
7	808 11%	753 10%	745 10%	829 11%	770 10%
8	1486 20%	1221 16%	1068 14%	1265 17%	1059 14%
9	779 10%	725 10%	683 9%	803 11%	736 10%
10 Completely	1438 19%	1244 16%	1085 14%	1300 17%	1122 15%
Mean Score	6.72	6.12	5.88	6.51	6.05
Standard Deviation	2.704	2.998	2.989	2.767	2.934

Q13. How confident are you in the way that you as a professional are regulated by the GDC?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7820	4324	3496	45	566	2599	242	252	3975	56	479	795	998	1476	2211	1099	1233
Weighted total	7825 100%	3760 100%	4064 100%	46 100%	475 100%	3198 100%	298 100%	279 100%	3532 100%	66 100%	335 100%	1276 100%	1098 100%	2231 100%	2162 100%	554 100%	503 100%
Very confident	1963 25%	371 10%	1591 39%	8 16%	163 34%	1354 42%	44 15%	86 31%	358 10%	26 40%	29 9%	485 38%	350 32%	564 25%	449 21%	65 12%	50 10%
Fairly confident	3095 40%	1185 32%	1910 47%	21 45%	240 51%	1494 47%	130 43%	144 52%	1104 31%	30 45%	118 35%	582 46%	403 37%	836 37%	895 41%	192 35%	187 37%
Not very confident	1235 16%	950 25%	285 7%	7 15%	42 9%	174 5%	60 20%	30 11%	894 25%	7 10%	79 23%	100 8%	141 13%	358 16%	376 17%	136 25%	124 25%
Not at all confident	1254 16%	1111 30%	143 4%	10 22%	17 4%	77 2%	43 14%	12 4%	1041 29%	2 2%	98 29%	75 6%	155 14%	391 18%	352 16%	146 26%	134 27%
Don't know/prefer not to say	279 4%	144 4%	135 3%	1 3%	13 3%	99 3%	22 7%	7 2%	135 4%	2 2%	11 3%	34 3%	50 5%	82 4%	91 4%	15 3%	7 1%
Net Confident	5057 65%	1556 41%	3501 86%	28 61%	402 85%	2848 89%	173 58%	230 83%	1463 41%	56 85%	146 44%	1067 84%	753 69%	1399 63%	1344 62%	257 46%	237 47%
Net Not confident	2489 32%	2061 55%	428 11%	17 36%	60 13%	251 8%	103 34%	42 15%	1935 55%	8 13%	177 53%	175 14%	296 27%	750 34%	727 34%	282 51%	259 51%

Q13. How confident are you in the way that you as a professional are regulated by the GDC?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7820	1696	1494	4477	422	2458	4996	6136	875	347	307	33	6517	995
Weighted total	7825 100%	1668 100%	1367 100%	4654 100%	362 100%	2058 100%	5413 100%	6136 100%	878 100%	347 100%	301 100%	31 100%	6453 100%	1093 100%
Very confident	1963 25%	370 22%	389 28%	1166 25%	80 22%	196 10%	1715 32%	1550 25%	189 22%	86 25%	89 30%	11 36%	1657 26%	278 25%
Fairly confident	3095 40%	689 41%	515 38%	1821 39%	160 44%	597 29%	2421 45%	2439 40%	336 38%	141 41%	108 36%	9 27%	2623 41%	412 38%
Not very confident	1235 16%	264 16%	205 15%	753 16%	63 17%	506 25%	658 12%	954 16%	162 18%	50 15%	44 15%	8 27%	987 15%	174 16%
Not at all confident	1254 16%	265 16%	214 16%	764 16%	50 14%	699 34%	431 8%	971 16%	160 18%	59 17%	49 16%	3 10%	978 15%	186 17%
Don't know/prefer not to say	279 4%	79 5%	43 3%	151 3%	9 3%	59 3%	188 3%	221 4%	31 3%	11 3%	10 3%	- -	208 3%	43 4%
Net Confident	5057 65%	1059 63%	904 66%	2987 64%	240 66%	793 39%	4136 76%	3990 65%	526 60%	227 65%	197 66%	20 64%	4280 66%	690 63%
Net Not confident	2489 32%	530 32%	419 31%	1517 33%	113 31%	1205 59%	1089 20%	1925 31%	321 37%	109 31%	93 31%	11 36%	1966 30%	360 33%

Q14. How confident are you in the way the dental profession is

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7810	4317	3493	44	568	2596	242	252	3970	56	478	793	998	1476	2207	1097	1231
Weighted total	7817	3754	4063	45	477	3197	298	279	3527	66	334	1273	1098	2231	2160	553	503
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very confident	1783 23%	315 8%	1469 36%	5 12%	135 28%	1272 40%	41 14%	72 26%	305 9%	24 36%	23 7%	451 35%	343 31%	515 23%	390 18%	49 9%	35 7%
Fairly confident	2973 38%	1055 28%	1918 47%	17 38%	249 52%	1496 47%	126 42%	140 50%	985 28%	31 48%	101 30%	568 45%	364 33%	809 36%	867 40%	185 34%	180 36%
Not very confident	1443 18%	1054 28%	388 10%	10 23%	66 14%	241 8%	65 22%	49 18%	986 28%	6 8%	94 28%	128 10%	174 16%	405 18%	447 21%	146 26%	143 28%
Not at all confident	1358 17%	1196 32%	162 4%	11 24%	16 3%	94 3%	47 16%	12 4%	1123 32%	2 2%	107 32%	91 7%	175 16%	425 19%	371 17%	159 29%	137 27%
Don't know/prefer not to say	260 3%	134 4%	126 3%	1 3%	12 2%	94 3%	19 6%	7 2%	128 4%	3 5%	10 3%	36 3%	42 4%	77 3%	84 4%	13 2%	8 2%
Net Confident	4756 61%	1369 36%	3387 83%	23 50%	384 80%	2768 87%	167 56%	212 76%	1290 37%	55 84%	123 37%	1019 80%	708 64%	1324 59%	1257 58%	235 42%	215 43%
Net Not confident	2801 36%	2251 60%	550 14%	21 47%	82 17%	335 10%	113 38%	60 22%	2109 60%	7 11%	201 60%	219 17%	349 32%	830 37%	818 38%	305 55%	280 56%

Q14. How confident are you in the way the dental profession is

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7810	1693	1490	4474	421	2451	4994	6127	876	347	306	33	6510	992
Weighted total	7817 100%	1666 100%	1362 100%	4654 100%	362 100%	2052 100%	5412 100%	6128 100%	879 100%	347 100%	300 100%	31 100%	6447 100%	1091 100%
Very confident	1783 23%	310 19%	341 25%	1089 23%	70 19%	169 8%	1573 29%	1415 23%	168 19%	77 22%	80 27%	10 31%	1512 23%	248 23%
Fairly confident	2973 38%	686 41%	502 37%	1719 37%	139 38%	525 26%	2378 44%	2318 38%	344 39%	132 38%	107 36%	7 24%	2515 39%	399 37%
Not very confident	1443 18%	307 18%	240 18%	881 19%	85 23%	552 27%	813 15%	1137 19%	172 20%	64 18%	46 15%	10 33%	1167 18%	199 18%
Not at all confident	1358 17%	284 17%	236 17%	824 18%	56 15%	747 36%	476 9%	1056 17%	165 19%	65 19%	54 18%	4 13%	1056 16%	208 19%
Don't know/prefer not to say	260 3%	79 5%	43 3%	139 3%	12 3%	59 3%	172 3%	203 3%	31 3%	10 3%	13 4%	- -	197 3%	37 3%
Net Confident	4756 61%	995 60%	843 62%	2809 60%	209 58%	693 34%	3951 73%	3733 61%	512 58%	209 60%	187 62%	17 55%	4027 62%	647 59%
Net Not confident	2801 36%	592 36%	476 35%	1706 37%	141 39%	1300 63%	1289 24%	2192 36%	337 38%	128 37%	100 33%	14 45%	2223 34%	407 37%

Q15. Where on this scale best represents your views on what a regulator for dental professionals should focus on?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7765	4294	3471	45	563	2583	238	249	3945	56	476	793	991	1467	2191	1089	1227
Weighted total	7772 100%	3734 100%	4038 100%	46 100%	473 100%	3181 100%	293 100%	276 100%	3505 100%	66 100%	333 100%	1273 100%	1091 100%	2217 100%	2141 100%	549 100%	501 100%
1 A regulator for dental professionals should focus mainly on preventing bad practice in dentistry	2063 27%	1102 30%	961 24%	12 26%	131 28%	733 23%	81 28%	69 25%	1045 30%	17 26%	82 25%	366 29%	319 29%	636 29%	534 25%	113 21%	96 19%
2	286 4%	210 6%	76 2%	1 3%	9 2%	52 2%	15 5%	4 1%	199 6%	- -	22 7%	51 4%	37 3%	70 3%	73 3%	30 5%	25 5%
3 A regulator for dental professionals should focus equally on preventing bad practice and taking action against dentists that have serious complaints raised against them	4671 60%	1975 53%	2696 67%	23 50%	293 62%	2173 68%	160 54%	186 67%	1835 52%	46 70%	204 61%	780 61%	646 59%	1294 58%	1299 61%	336 61%	316 63%
4	111 1%	66 2%	45 1%	2 5%	4 1%	34 1%	4 1%	1 *	64 2%	1 2%	3 1%	14 1%	14 1%	26 1%	36 2%	10 2%	11 2%
5 A regulator for dental professionals should focus mainly on taking action against dentists that have serious complaints raised against them	640 8%	380 10%	260 6%	7 16%	36 8%	189 6%	33 11%	16 6%	363 10%	1 2%	22 7%	62 5%	74 7%	192 9%	200 9%	60 11%	53 11%

Q15. Where on this scale best represents your views on what a regulator for dental professionals should focus on?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7765	1681	1484	4448	421	2444	4964	6097	869	345	301	32	6482	985
Weighted total	7772 100%	1656 100%	1357 100%	4624 100%	360 100%	2045 100%	5381 100%	6099 100%	871 100%	345 100%	296 100%	30 100%	6420 100%	1083 100%
1 A regulator for dental professionals should focus mainly on preventing bad practice in dentistry	2063 27%	368 22%	377 28%	1271 27%	82 23%	578 28%	1388 26%	1621 27%	217 25%	84 24%	94 32%	8 27%	1727 27%	265 24%
2	286 4%	75 5%	58 4%	154 3%	12 3%	121 6%	146 3%	224 4%	31 4%	17 5%	14 5%	1 2%	236 4%	37 3%
3 A regulator for dental professionals should focus equally on preventing bad practice and taking action against dentists that have serious complaints raised against them	4671 60%	1087 66%	793 58%	2712 59%	238 66%	1042 51%	3452 64%	3683 60%	528 61%	206 60%	154 52%	16 55%	3855 60%	680 63%
4	111 1%	22 1%	19 1%	65 1%	3 1%	49 2%	52 1%	84 1%	14 2%	5 1%	3 1%	2 8%	91 1%	11 1%
5 A regulator for dental professionals should focus mainly on taking action against dentists that have serious complaints raised against them	640 8%	105 6%	110 8%	421 9%	26 7%	255 12%	343 6%	487 8%	81 9%	34 10%	32 11%	2 8%	512 8%	91 8%

Q16. To what extent do you feel confident to raise a concern about another dental professional

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7665	4248	3417	44	558	2536	236	247	3902	55	473	774	964	1444	2174	1092	1211
Weighted total	7656 100%	3684 100%	3971 100%	45 100%	468 100%	3122 100%	290 100%	274 100%	3458 100%	64 100%	330 100%	1243 100%	1061 100%	2182 100%	2125 100%	550 100%	494 100%
1 Not at all	782 10%	546 15%	236 6%	4 9%	28 6%	157 5%	52 18%	14 5%	512 15%	4 6%	45 14%	61 5%	99 9%	242 11%	234 11%	81 15%	65 13%
2	404 5%	264 7%	140 4%	2 5%	20 4%	106 3%	12 4%	13 5%	253 7%	1 2%	15 5%	39 3%	55 5%	135 6%	102 5%	37 7%	36 7%
3	460 6%	313 8%	148 4%	5 10%	22 5%	100 3%	14 5%	17 6%	289 8%	3 4%	31 9%	54 4%	63 6%	127 6%	135 6%	47 9%	35 7%
4	366 5%	230 6%	136 3%	3 8%	24 5%	95 3%	15 5%	17 6%	216 6%	4 6%	18 5%	43 3%	48 5%	107 5%	95 4%	39 7%	33 7%
5	1314 17%	744 20%	571 14%	12 27%	87 19%	414 13%	49 17%	42 15%	717 21%	12 18%	51 15%	221 18%	162 15%	345 16%	389 18%	103 19%	95 19%
6	623 8%	333 9%	290 7%	4 8%	33 7%	239 8%	14 5%	16 6%	316 9%	3 5%	24 7%	111 9%	92 9%	162 7%	171 8%	48 9%	38 8%
7	888 12%	414 11%	474 12%	3 6%	58 12%	365 12%	36 13%	39 14%	383 11%	6 10%	40 12%	186 15%	108 10%	254 12%	230 11%	51 9%	59 12%
8	1056 14%	386 10%	669 17%	6 13%	79 17%	533 17%	42 14%	54 20%	355 10%	11 17%	48 15%	192 15%	143 13%	304 14%	290 14%	65 12%	62 13%
9	581 8%	185 5%	396 10%	1 3%	35 7%	342 11%	9 3%	21 8%	165 5%	10 15%	23 7%	107 9%	107 10%	156 7%	160 8%	26 5%	25 5%
10 Completely	1182 15%	270 7%	912 23%	5 11%	82 18%	771 25%	46 16%	41 15%	253 7%	11 17%	36 11%	229 18%	184 17%	352 16%	319 15%	53 10%	45 9%
Mean Score	6.07	5.16	6.91	5.41	6.49	7.10	5.66	6.47	5.14	6.79	5.65	6.71	6.27	6.02	6.00	5.26	5.40
Standard Deviation	2.849	2.741	2.683	2.660	2.654	2.623	3.065	2.615	2.731	2.627	2.886	2.534	2.878	2.921	2.862	2.830	2.785

Q16. To what extent do you feel confident to raise a concern about another dental professional

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7665	1661	1463	4398	417	2416	4893	6015	861	343	297	32	6384	982
Weighted total	7656 100%	1628 100%	1332 100%	4567 100%	357 100%	2015 100%	5296 100%	6004 100%	862 100%	342 100%	292 100%	30 100%	6308 100%	1077 100%
1 Not at all	782 10%	151 9%	154 12%	467 10%	36 10%	308 15%	398 8%	595 10%	104 12%	41 12%	31 11%	2 7%	638 10%	89 8%
2	404 5%	86 5%	67 5%	237 5%	21 6%	139 7%	237 4%	306 5%	60 7%	19 5%	13 4%	2 7%	324 5%	62 6%
3	460 6%	101 6%	79 6%	273 6%	23 6%	172 9%	268 5%	337 6%	67 8%	23 7%	16 6%	2 5%	381 6%	64 6%
4	366 5%	82 5%	55 4%	224 5%	21 6%	106 5%	241 5%	285 5%	49 6%	8 2%	17 6%	1 5%	298 5%	50 5%
5	1314 17%	275 17%	203 15%	817 18%	69 19%	375 19%	875 17%	1030 17%	132 15%	76 22%	41 14%	7 23%	1060 17%	206 19%
6	623 8%	132 8%	109 8%	375 8%	27 8%	171 8%	436 8%	471 8%	80 9%	29 8%	31 11%	2 8%	502 8%	102 9%
7	888 12%	196 12%	150 11%	525 11%	39 11%	242 12%	620 12%	724 12%	91 11%	29 8%	28 9%	2 8%	738 12%	120 11%
8	1056 14%	233 14%	193 15%	617 14%	56 16%	206 10%	806 15%	837 14%	117 14%	40 12%	41 14%	4 13%	858 14%	160 15%
9	581 8%	122 7%	98 7%	351 8%	15 4%	94 5%	469 9%	471 8%	50 6%	28 8%	23 8%	3 10%	479 8%	93 9%
10 Completely	1182 15%	251 15%	224 17%	682 15%	51 14%	203 10%	946 18%	948 16%	114 13%	50 15%	52 18%	4 13%	1030 16%	131 12%
Mean Score	6.07	6.12	6.10	6.04	5.88	5.28	6.44	6.13	5.70	5.86	6.18	6.00	6.12	6.05
Standard Deviation	2.849	2.815	2.931	2.835	2.802	2.852	2.755	2.838	2.899	2.901	2.907	2.774	2.863	2.708

Q17. Which types of CPD activities have you undertaken in the last 12 months?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7827	4326	3501	45	569	2604	240	252	3978	56	479	796	996	1479	2214	1101	1235
Weighted total	7834 100%	3762 100%	4072 100%	46 100%	478 100%	3206 100%	297 100%	279 100%	3534 100%	66 100%	335 100%	1278 100%	1096 100%	2235 100%	2166 100%	555 100%	504 100%
E-learning	6465 83%	3187 85%	3278 81%	28 60%	426 89%	2600 81%	174 59%	253 91%	3000 85%	56 85%	279 83%	934 73%	890 81%	1924 86%	1842 85%	465 84%	409 81%
Courses and lectures	6045 77%	3332 89%	2713 67%	32 68%	390 82%	2085 65%	175 59%	233 84%	3119 88%	50 75%	308 92%	856 67%	830 76%	1708 76%	1721 79%	492 89%	439 87%
Training days	5406 69%	2682 71%	2724 67%	29 62%	339 71%	2180 68%	141 48%	186 67%	2516 71%	46 70%	248 74%	819 64%	723 66%	1542 69%	1514 70%	434 78%	374 74%
Reading journals	5180 66%	2963 79%	2217 54%	33 72%	349 73%	1622 51%	199 67%	191 69%	2755 78%	33 51%	303 91%	522 41%	691 63%	1528 68%	1525 70%	474 85%	439 87%
Attending conference(s)	3730 48%	2419 64%	1311 32%	31 66%	263 55%	873 27%	120 40%	152 54%	2218 63%	38 58%	284 85%	470 37%	493 45%	1040 47%	1039 48%	361 65%	328 65%
Clinical audit	3457 44%	2314 62%	1144 28%	9 19%	130 27%	943 29%	39 13%	90 32%	2155 61%	29 44%	226 67%	469 37%	409 37%	1010 45%	955 44%	331 60%	283 56%
Peer review	2152 27%	1385 37%	767 19%	7 14%	107 22%	594 19%	44 15%	85 31%	1278 36%	12 18%	160 48%	211 16%	254 23%	651 29%	661 30%	206 37%	169 33%
Other	287 4%	120 3%	167 4%	6 13%	11 2%	136 4%	17 6%	7 2%	102 3%	2 2%	24 7%	52 4%	23 2%	100 4%	79 4%	12 2%	22 4%

Q17. Which types of CPD activities have you undertaken in the last 12 months?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7827	1697	1495	4484	423	2457	5005	6141	878	346	307	33	6527	993
Weighted total	7834 100%	1668 100%	1368 100%	4663 100%	362 100%	2057 100%	5423 100%	6143 100%	881 100%	346 100%	301 100%	31 100%	6465 100%	1090 100%
E-learning	6465 83%	1466 88%	1119 82%	3782 81%	326 90%	1666 81%	4486 83%	5173 84%	668 76%	270 78%	241 80%	23 73%	5329 82%	900 83%
Courses and lectures	6045 77%	1440 86%	1069 78%	3468 74%	300 83%	1743 85%	4028 74%	4687 76%	724 82%	280 81%	244 81%	24 78%	4940 76%	884 81%
Training days	5406 69%	1280 77%	955 70%	3107 67%	286 79%	1415 69%	3753 69%	4207 68%	643 73%	252 73%	229 76%	19 60%	4501 70%	719 66%
Reading journals	5180 66%	1105 66%	928 68%	3068 66%	255 70%	1627 79%	3313 61%	4033 66%	603 68%	237 68%	198 66%	23 72%	4260 66%	712 65%
Attending conference(s)	3730 48%	890 53%	690 50%	2089 45%	200 55%	1330 65%	2199 41%	2893 47%	454 52%	162 47%	130 43%	15 47%	3006 46%	561 51%
Clinical audit	3457 44%	877 53%	505 37%	2088 45%	174 48%	1176 57%	2090 39%	2733 44%	383 44%	158 46%	145 48%	6 19%	2815 44%	500 46%
Peer review	2152 27%	611 37%	330 24%	1199 26%	114 32%	710 35%	1330 25%	1775 29%	196 22%	81 23%	77 26%	7 23%	1744 27%	313 29%
Other	287 4%	50 3%	62 5%	162 3%	15 4%	82 4%	192 4%	233 4%	24 3%	10 3%	9 3%	2 5%	241 4%	36 3%

Q18. To what extent have you used the GDC's 'recommended CPD topic to guide your CPD in the last 12 months?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7821	4321	3500	45	569	2604	240	251	3974	56	478	796	997	1476	2214	1099	1233
Weighted total	7829 100%	3757 100%	4071 100%	46 100%	478 100%	3206 100%	297 100%	278 100%	3530 100%	66 100%	334 100%	1278 100%	1097 100%	2231 100%	2166 100%	554 100%	503 100%
I have covered all the recommended topics only	438 6%	155 4%	283 7%	3 6%	22 5%	233 7%	21 7%	8 3%	150 4%	2 3%	7 2%	85 7%	69 6%	133 6%	111 5%	21 4%	18 4%
I have covered all the recommended topics, plus others	3281 42%	1658 44%	1622 40%	16 34%	215 45%	1277 40%	87 29%	127 45%	1560 44%	29 45%	143 43%	423 33%	471 43%	985 44%	943 44%	260 47%	198 39%
I have covered some of the recommended topics, plus others	2659 34%	1408 37%	1251 31%	19 41%	189 40%	966 30%	67 23%	111 40%	1319 37%	22 33%	129 38%	359 28%	358 33%	739 33%	786 36%	209 38%	208 41%
I have covered some of the recommended topics	574 7%	185 5%	389 10%	5 10%	26 5%	322 10%	35 12%	15 5%	172 5%	8 12%	19 6%	139 11%	79 7%	163 7%	131 6%	26 5%	35 7%
I am aware of the recommended topics, but I haven't used them to guide my CPD	402 5%	189 5%	214 5%	1 2%	16 3%	161 5%	36 12%	9 3%	172 5%	2 3%	27 8%	83 6%	48 4%	110 5%	99 5%	28 5%	34 7%
I am not aware of the recommended topics	241 3%	92 2%	150 4%	1 2%	4 1%	107 3%	36 12%	4 2%	86 2%	1 2%	7 2%	91 7%	43 4%	47 2%	50 2%	5 1%	6 1%
Don't know/prefer not to say	234 3%	71 2%	163 4%	2 5%	6 1%	138 4%	16 5%	5 2%	70 2%	2 3%	2 1%	97 8%	29 3%	53 2%	46 2%	5 1%	5 1%

Q18. To what extent have you used the GDC's 'recommended CPD topic to guide your CPD in the last 12 months?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7821	1693	1496	4483	423	2454	5004	6136	878	346	307	32	6523	993
Weighted total	7829 100%	1666 100%	1369 100%	4662 100%	362 100%	2055 100%	5422 100%	6139 100%	881 100%	346 100%	301 100%	31 100%	6463 100%	1090 100%
I have covered all the recommended topics only	438 6%	72 4%	73 5%	287 6%	10 3%	100 5%	313 6%	365 6%	42 5%	11 3%	16 5%	1 4%	372 6%	50 5%
I have covered all the recommended topics, plus others	3281 42%	664 40%	582 43%	2009 43%	166 46%	841 41%	2266 42%	2640 43%	315 36%	140 41%	130 43%	14 46%	2669 41%	481 44%
I have covered some of the recommended topics, plus others	2659 34%	595 36%	491 36%	1519 33%	150 42%	729 35%	1839 34%	2034 33%	342 39%	128 37%	107 36%	7 23%	2200 34%	370 34%
I have covered some of the recommended topics	574 7%	139 8%	91 7%	337 7%	11 3%	129 6%	429 8%	434 7%	74 8%	25 7%	21 7%	4 12%	490 8%	69 6%
I am aware of the recommended topics, but I haven't used them to guide my CPD	402 5%	100 6%	71 5%	220 5%	16 4%	140 7%	246 5%	294 5%	56 6%	22 6%	16 5%	3 8%	345 5%	45 4%
I am not aware of the recommended topics	241 3%	54 3%	29 2%	147 3%	6 2%	74 4%	162 3%	185 3%	30 3%	11 3%	4 1%	2 6%	203 3%	33 3%
Don't know/prefer not to say	234 3%	42 3%	31 2%	143 3%	3 1%	42 2%	167 3%	185 3%	22 3%	9 3%	6 2%	- -	184 3%	43 4%

Q19. How much, if anything, would you say you know about the Scope of Practice guidance published by the General Dental Council?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7822	4323	3499	45	569	2603	239	252	3975	56	478	795	999	1477	2211	1100	1233
Weighted total	7828	3759	4069	46	478	3203	295	279	3531	66	334	1276	1100	2232	2162	554	503
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
A great deal (5.0)	1253 16%	547 15%	706 17%	16 34%	162 34%	475 15%	39 13%	118 42%	510 14%	33 50%	58 17%	241 19%	214 19%	355 16%	296 14%	78 14%	69 14%
A fair amount (4.0)	3694 47%	1851 49%	1843 45%	24 51%	246 52%	1430 45%	112 38%	135 48%	1739 49%	26 39%	174 52%	638 50%	537 49%	1017 46%	1001 46%	266 48%	235 47%
Just a little (3.0)	1492 19%	731 19%	761 19%	4 8%	48 10%	644 20%	60 20%	20 7%	686 19%	3 5%	62 18%	181 14%	163 15%	453 20%	458 21%	121 22%	116 23%
Have heard of it, but Don't know much about it (2.0)	796 10%	384 10%	412 10%	3 6%	16 3%	357 11%	39 13%	4 1%	364 10%	4 6%	21 6%	87 7%	106 10%	242 11%	249 11%	58 11%	55 11%
Never heard of it (1.0)	300 4%	149 4%	151 4%	* 1%	2 *	118 4%	32 11%	- -	140 4%	- -	13 4%	40 3%	33 3%	92 4%	91 4%	23 4%	20 4%
Don't know/prefer not to say	293 4%	97 3%	196 5%	- -	5 1%	180 6%	13 4%	2 1%	93 3%	- -	7 2%	89 7%	47 4%	73 3%	67 3%	9 2%	8 2%
Mean Score	3.64	3.62	3.66	4.10	4.16	3.59	3.31	4.33	3.62	4.34	3.74	3.80	3.75	3.60	3.55	3.58	3.56
Standard Deviation	1.007	0.994	1.018	0.870	0.760	1.013	1.202	0.670	0.994	0.816	0.957	0.956	0.991	1.024	1.014	0.999	0.996

Q19. How much, if anything, would you say you know about the Scope of Practice guidance published by the General Dental Council?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7822	1695	1495	4481	423	2454	5006	6136	878	347	306	33	6525	992
Weighted total	7828 100%	1668 100%	1368 100%	4661 100%	362 100%	2054 100%	5424 100%	6137 100%	881 100%	347 100%	300 100%	31 100%	6464 100%	1089 100%
A great deal (5.0)	1253 16%	304 18%	270 20%	643 14%	56 16%	313 15%	874 16%	1016 17%	129 15%	38 11%	39 13%	7 24%	997 15%	215 20%
A fair amount (4.0)	3694 47%	820 49%	622 45%	2208 47%	161 44%	978 48%	2573 47%	2892 47%	422 48%	176 51%	141 47%	13 43%	3016 47%	556 51%
Just a little (3.0)	1492 19%	304 18%	230 17%	937 20%	97 27%	411 20%	1029 19%	1133 18%	188 21%	75 22%	71 24%	2 6%	1285 20%	152 14%
Have heard of it, but Don't know much about it (2.0)	796 10%	160 10%	138 10%	491 11%	36 10%	208 10%	555 10%	612 10%	98 11%	33 10%	34 11%	3 11%	673 10%	96 9%
Never heard of it (1.0)	300 4%	47 3%	56 4%	190 4%	4 1%	104 5%	176 3%	240 4%	26 3%	14 4%	7 2%	4 13%	247 4%	37 3%
Don't know/prefer not to say	293 4%	32 2%	52 4%	191 4%	7 2%	42 2%	217 4%	244 4%	17 2%	10 3%	8 3%	1 4%	245 4%	33 3%
Mean Score	3.64	3.72	3.69	3.59	3.64	3.59	3.66	3.65	3.61	3.56	3.58	3.56	3.62	3.77
Standard Deviation	1.007	0.972	1.044	1.003	0.908	1.034	0.989	1.012	0.974	0.963	0.947	1.352	1.006	0.987

Q20. Which of the following best describes how often you have

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	6425	3568	2857	40	537	2063	168	246	3269	52	419	658	827	1206	1780	918	1029
Weighted total	6424 100%	3124 100%	3300 100%	43 100%	455 100%	2541 100%	212 100%	272 100%	2930 100%	62 100%	292 100%	1057 100%	910 100%	1823 100%	1752 100%	463 100%	420 100%
Weekly or more (52.0)	356 6%	124 4%	232 7%	1 3%	37 8%	185 7%	8 4%	24 9%	118 4%	3 5%	11 4%	101 10%	66 7%	94 5%	73 4%	15 3%	8 2%
Monthly (12.0)	784 12%	321 10%	463 14%	4 9%	48 11%	382 15%	20 9%	38 14%	303 10%	9 14%	26 9%	162 15%	140 15%	201 11%	206 12%	43 9%	32 8%
Every two or three months (5.0)	1447 23%	688 22%	760 23%	16 37%	128 28%	567 22%	38 18%	80 29%	642 22%	21 33%	70 24%	241 23%	183 20%	423 23%	402 23%	108 23%	90 21%
Once or twice a year (1.5)	1970 31%	1045 33%	925 28%	10 24%	162 36%	668 26%	68 32%	87 32%	970 33%	21 35%	102 35%	286 27%	250 27%	543 30%	577 33%	158 34%	156 37%
Less than once a year (0.5)	1044 16%	585 19%	459 14%	8 18%	52 11%	345 14%	48 22%	36 13%	546 19%	5 8%	58 20%	84 8%	145 16%	334 18%	304 17%	86 19%	91 22%
Never (0.0)	311 5%	157 5%	154 5%	2 6%	8 2%	126 5%	15 7%	2 1%	149 5%	2 2%	15 5%	37 3%	40 4%	89 5%	81 5%	32 7%	32 8%
Don't know/prefer not to say	512 8%	205 7%	308 9%	1 3%	19 4%	269 11%	16 7%	7 3%	202 7%	2 3%	10 3%	145 14%	87 10%	139 8%	109 6%	22 5%	11 3%
Mean Score	6.54	5.34	7.70	5.04	7.80	8.02	4.99	8.39	5.40	6.80	5.04	9.75	7.86	6.17	5.65	4.74	3.71
Standard Deviation	12.093	10.436	13.415	8.931	13.835	13.683	10.475	14.117	10.528	11.426	10.065	15.441	13.640	11.696	10.633	9.390	7.433

Q20. Which of the following best describes how often you have

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	6425	1435	1233	3637	366	2014	4133	5038	729	287	255	25	5356	833
Weighted total	6424 100%	1424 100%	1120 100%	3783 100%	315 100%	1700 100%	4463 100%	5030 100%	736 100%	289 100%	249 100%	23 100%	5290 100%	920 100%
Weekly or more (52.0)	356 6%	51 4%	78 7%	223 6%	12 4%	63 4%	286 6%	300 6%	35 5%	12 4%	3 1%	1 5%	298 6%	46 5%
Monthly (12.0)	784 12%	142 10%	140 12%	492 13%	36 12%	200 12%	557 12%	645 13%	67 9%	26 9%	24 9%	7 31%	652 12%	119 13%
Every two or three months (5.0)	1447 23%	353 25%	248 22%	816 22%	73 23%	375 22%	1004 22%	1134 23%	175 24%	65 22%	56 22%	3 15%	1172 22%	232 25%
Once or twice a year (1.5)	1970 31%	484 34%	354 32%	1102 29%	101 32%	569 33%	1327 30%	1525 30%	229 31%	90 31%	84 34%	5 21%	1620 31%	278 30%
Less than once a year (0.5)	1044 16%	259 18%	175 16%	598 16%	52 16%	324 19%	667 15%	790 16%	132 18%	58 20%	52 21%	2 8%	859 16%	144 16%
Never (0.0)	311 5%	57 4%	52 5%	203 5%	17 6%	90 5%	208 5%	231 5%	46 6%	16 6%	11 5%	1 5%	263 5%	37 4%
Don't know/prefer not to say	512 8%	79 6%	73 7%	350 9%	23 7%	79 5%	414 9%	405 8%	52 7%	22 8%	19 8%	3 14%	426 8%	65 7%
Mean Score	6.54	5.20	7.24	6.85	5.46	5.30	7.14	6.85	5.70	5.29	3.70	8.92	6.59	6.40
Standard Deviation	12.093	9.947	13.209	12.484	10.227	10.113	12.924	12.470	11.235	10.575	6.240	12.474	12.184	11.515

Q21A. Encourages feedback from patients (positive and negative)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7747	4288	3459	45	564	2574	233	251	3943	56	476	784	991	1467	2192	1091	1216
Weighted total	7757	3733	4024	46	473	3171	288	277	3507	66	332	1258	1091	2217	2144	550	497
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	4699 61%	2225 60%	2473 61%	23 50%	292 62%	2003 63%	113 39%	178 64%	2086 59%	37 56%	217 65%	724 58%	623 57%	1392 63%	1309 61%	349 63%	301 61%
Tend to agree	2481 32%	1305 35%	1176 29%	18 38%	155 33%	898 28%	94 33%	83 30%	1226 35%	26 40%	96 29%	422 34%	378 35%	657 30%	686 32%	175 32%	163 33%
Tend to disagree	236 3%	92 2%	144 4%	3 6%	20 4%	115 4%	13 4%	10 4%	88 3%	- -	7 2%	52 4%	34 3%	63 3%	58 3%	13 2%	15 3%
Strongly disagree	75 1%	22 1%	54 1%	- -	2 *	38 1%	14 5%	2 1%	21 1%	- -	1 *	13 1%	11 1%	24 1%	23 1%	3 1%	2 *
Don't know/prefer not to say	266 3%	90 2%	176 4%	3 6%	4 1%	118 4%	53 19%	3 1%	86 2%	3 4%	11 3%	47 4%	45 4%	80 4%	68 3%	10 2%	15 3%
Net Agree	7180 93%	3530 95%	3649 91%	41 88%	447 94%	2900 91%	208 72%	261 94%	3312 94%	63 96%	313 94%	1146 91%	1000 92%	2049 92%	1995 93%	524 95%	464 94%
Net Disagree	311 4%	113 3%	198 5%	3 6%	22 5%	153 5%	27 9%	13 5%	109 3%	- -	8 2%	65 5%	45 4%	88 4%	80 4%	16 3%	17 3%

Q21A. Encourages feedback from patients (positive and negative)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7747	1686	1486	4460	423	2433	4956	6082	864	342	304	33	6460	986
Weighted total	7757 100%	1660 100%	1357 100%	4636 100%	362 100%	2036 100%	5375 100%	6084 100%	867 100%	344 100%	299 100%	31 100%	6406 100%	1080 100%
Strongly agree	4699 61%	1001 60%	906 67%	2761 60%	236 65%	1168 57%	3336 62%	3866 64%	399 46%	188 55%	168 56%	13 40%	3868 60%	671 62%
Tend to agree	2481 32%	557 34%	377 28%	1547 33%	109 30%	723 36%	1641 31%	1856 31%	334 38%	120 35%	112 38%	16 50%	2034 32%	359 33%
Tend to disagree	236 3%	56 3%	31 2%	148 3%	13 4%	47 2%	179 3%	123 2%	84 10%	17 5%	8 3%	- -	215 3%	15 1%
Strongly disagree	75 1%	15 1%	10 1%	52 1%	2 1%	24 1%	48 1%	53 1%	17 2%	4 1%	1 *	- -	65 1%	8 1%
Don't know/prefer not to say	266 3%	30 2%	34 3%	128 3%	2 *	73 4%	171 3%	186 3%	33 4%	15 4%	10 3%	3 10%	223 3%	27 3%
Net Agree	7180 93%	1558 94%	1282 94%	4308 93%	345 95%	1891 93%	4977 93%	5722 94%	733 85%	308 90%	280 94%	28 90%	5903 92%	1030 95%
Net Disagree	311 4%	71 4%	41 3%	200 4%	15 4%	71 3%	227 4%	176 3%	101 12%	21 6%	9 3%	- -	280 4%	23 2%

Q21B. Has a clear, written procedure for handling complaints

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7674	4270	3404	44	556	2532	231	246	3926	56	474	768	979	1454	2179	1083	1206
Weighted total	7678 100%	3718 100%	3960 100%	45 100%	467 100%	3120 100%	286 100%	271 100%	3493 100%	66 100%	331 100%	1232 100%	1077 100%	2197 100%	2133 100%	546 100%	492 100%
Strongly agree	5251 68%	2676 72%	2575 65%	23 51%	321 69%	2087 67%	106 37%	205 76%	2505 72%	41 62%	247 75%	746 61%	687 64%	1558 71%	1492 70%	412 75%	357 72%
Tend to agree	2016 26%	895 24%	1121 28%	19 42%	127 27%	853 27%	114 40%	54 20%	848 24%	22 33%	64 19%	396 32%	315 29%	538 24%	533 25%	114 21%	120 24%
Tend to disagree	131 2%	56 2%	75 2%	1 3%	12 2%	51 2%	11 4%	7 3%	54 2%	2 3%	6 2%	25 2%	30 3%	27 1%	38 2%	8 1%	4 1%
Strongly disagree	48 1%	19 *	30 1%	- -	2 *	20 1%	9 3%	1 *	15 *	- -	4 1%	16 1%	4 *	15 1%	9 *	4 1%	* *
Don't know/prefer not to say	232 3%	72 2%	160 4%	2 5%	5 1%	109 3%	46 16%	4 2%	70 2%	2 2%	9 3%	50 4%	42 4%	59 3%	61 3%	9 2%	11 2%
Net Agree	7268 95%	3572 96%	3696 93%	42 92%	448 96%	2940 94%	220 77%	259 95%	3353 96%	62 94%	312 94%	1142 93%	1002 93%	2096 95%	2025 95%	526 96%	477 97%
Net Disagree	179 2%	75 2%	104 3%	1 3%	13 3%	71 2%	20 7%	8 3%	69 2%	2 3%	10 3%	41 3%	34 3%	42 2%	46 2%	11 2%	4 1%

Q21B. Has a clear, written procedure for handling complaints

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7674	1670	1474	4413	420	2422	4897	6029	852	340	301	32	6397	979
Weighted total	7678 100%	1644 100%	1347 100%	4580 100%	360 100%	2029 100%	5307 100%	6028 100%	853 100%	342 100%	297 100%	30 100%	6336 100%	1073 100%
Strongly agree	5251 68%	1118 68%	964 72%	3130 68%	270 75%	1401 69%	3625 68%	4196 70%	545 64%	214 63%	212 71%	21 71%	4334 68%	733 68%
Tend to agree	2016 26%	462 28%	306 23%	1241 27%	80 22%	517 25%	1416 27%	1538 26%	255 30%	100 29%	79 27%	7 24%	1658 26%	294 27%
Tend to disagree	131 2%	30 2%	34 3%	66 1%	8 2%	32 2%	90 2%	91 2%	21 2%	10 3%	2 1%	- -	114 2%	10 1%
Strongly disagree	48 1%	9 1%	10 1%	29 1%	2 *	20 1%	26 *	31 1%	8 1%	5 1%	2 1%	- -	41 1%	7 1%
Don't know/prefer not to say	232 3%	25 2%	33 2%	114 2%	- -	59 3%	150 3%	172 3%	24 3%	14 4%	3 1%	2 5%	189 3%	28 3%
Net Agree	7268 95%	1580 96%	1270 94%	4371 95%	350 97%	1919 95%	5041 95%	5734 95%	799 94%	313 92%	290 98%	28 95%	5992 95%	1027 96%
Net Disagree	179 2%	39 2%	44 3%	95 2%	10 3%	52 3%	116 2%	122 2%	29 3%	15 4%	3 1%	- -	155 2%	18 2%

Q22A. How is feedback (positive) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7745	4285	3460	45	563	2577	232	251	3942	56	474	782	992	1468	2194	1089	1214
Weighted total	7757	3730	4027	46	473	3174	289	277	3504	66	332	1255	1092	2219	2147	549	496
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Comment cards for patients to fill in	5057 65%	2574 69%	2482 62%	20 43%	317 67%	2028 64%	87 30%	185 67%	2411 69%	40 60%	245 74%	723 58%	667 61%	1486 67%	1443 67%	394 72%	344 69%
Through written correspondence	3262 42%	1725 46%	1537 38%	10 21%	200 42%	1207 38%	95 33%	131 47%	1612 46%	22 34%	177 53%	490 39%	429 39%	920 41%	915 43%	270 49%	238 48%
Surveys	2891 37%	1500 40%	1391 35%	16 34%	134 28%	1157 36%	53 18%	89 32%	1373 39%	38 58%	173 52%	363 29%	328 30%	854 38%	860 40%	262 48%	224 45%
Via social media	2293 30%	1178 32%	1115 28%	10 23%	153 32%	885 28%	34 12%	100 36%	1113 32%	23 34%	94 28%	400 32%	353 32%	666 30%	581 27%	171 31%	121 24%
Other	310 4%	176 5%	134 3%	3 7%	23 5%	86 3%	19 7%	20 7%	166 5%	2 2%	22 7%	38 3%	39 4%	70 3%	109 5%	26 5%	28 6%
We don't collect feedback	262 3%	108 3%	154 4%	2 5%	15 3%	97 3%	44 15%	6 2%	107 3%	-	3 1%	43 3%	43 4%	82 4%	70 3%	9 2%	14 3%
Don't know/prefer not to say	451 6%	154 4%	297 7%	3 6%	15 3%	216 7%	64 22%	11 4%	151 4%	2 4%	8 2%	115 9%	81 7%	127 6%	93 4%	16 3%	19 4%

Q22A. How is feedback (positive) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7745	1691	1486	4456	423	2433	4956	6079	864	344	304	33	6462	984
Weighted total	7757 100%	1664 100%	1361 100%	4631 100%	362 100%	2038 100%	5377 100%	6084 100%	868 100%	345 100%	299 100%	31 100%	6408 100%	1080 100%
Comment cards for patients to fill in	5057 65%	1152 69%	811 60%	3103 67%	259 72%	1317 65%	3520 65%	4372 72%	268 31%	214 62%	142 48%	14 43%	4101 64%	755 70%
Through written correspondence	3262 42%	711 43%	610 45%	1922 42%	181 50%	966 47%	2139 40%	2586 43%	367 42%	147 43%	97 32%	19 60%	2707 42%	440 41%
Surveys	2891 37%	676 41%	498 37%	1688 36%	146 40%	812 40%	1937 36%	2363 39%	205 24%	143 42%	140 47%	5 17%	2404 38%	380 35%
Via social media	2293 30%	223 13%	535 39%	1554 34%	156 43%	627 31%	1562 29%	1839 30%	246 28%	92 27%	75 25%	11 34%	1922 30%	303 28%
Other	310 4%	54 3%	72 5%	184 4%	18 5%	124 6%	176 3%	219 4%	56 6%	12 3%	11 4%	- -	261 4%	42 4%
We don't collect feedback	262 3%	51 3%	37 3%	173 4%	11 3%	84 4%	172 3%	104 2%	118 14%	16 5%	18 6%	* 1%	241 4%	15 1%
Don't know/prefer not to say	451 6%	77 5%	68 5%	243 5%	8 2%	89 4%	322 6%	320 5%	65 8%	23 7%	15 5%	5 15%	370 6%	61 6%

Q22B. How is feedback (negative) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7371	4172	3199	40	543	2361	215	240	3839	52	458	727	931	1387	2085	1063	1173
Weighted total	7339	3619	3720	41	455	2914	266	266	3399	62	322	1167	1025	2096	2036	536	479
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Comment cards for patients to fill in	4429 60%	2344 65%	2085 56%	13 33%	288 63%	1686 58%	75 28%	163 61%	2193 65%	34 55%	223 69%	597 51%	569 56%	1291 62%	1283 63%	366 68%	323 67%
Through written correspondence	3667 50%	2001 55%	1666 45%	14 34%	219 48%	1296 44%	94 35%	147 55%	1873 55%	32 52%	195 60%	536 46%	495 48%	1067 51%	1024 50%	293 55%	253 53%
Surveys	2503 34%	1345 37%	1158 31%	9 23%	113 25%	961 33%	49 19%	71 27%	1232 36%	30 49%	155 48%	287 25%	265 26%	730 35%	764 38%	244 45%	212 44%
Via social media	1781 24%	953 26%	828 22%	7 16%	111 24%	671 23%	28 11%	68 25%	896 26%	10 16%	79 25%	295 25%	272 27%	493 24%	477 23%	141 26%	104 22%
Other	287 4%	164 5%	124 3%	4 10%	16 4%	83 3%	21 8%	9 4%	153 4%	3 5%	21 7%	34 3%	34 3%	70 3%	100 5%	24 5%	25 5%
We don't collect feedback	223 3%	86 2%	137 4%	2 4%	13 3%	90 3%	35 13%	8 3%	87 3%	-	3 1%	39 3%	31 3%	71 3%	62 3%	8 2%	12 3%
Don't know/prefer not to say	504 7%	173 5%	331 9%	2 6%	26 6%	240 8%	65 25%	18 7%	169 5%	2 4%	8 3%	132 11%	85 8%	147 7%	107 5%	16 3%	18 4%

Q22B. How is feedback (negative) at your practice/place of work typically collected?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7371	1633	1400	4221	410	2357	4673	5777	832	328	286	33	6147	936
Weighted total	7339 100%	1603 100%	1265 100%	4361 100%	351 100%	1968 100%	5041 100%	5745 100%	834 100%	324 100%	282 100%	31 100%	6059 100%	1021 100%
Comment cards for patients to fill in	4429 60%	1044 65%	706 56%	2681 61%	236 67%	1208 61%	3023 60%	3833 67%	227 27%	195 60%	127 45%	8 26%	3590 59%	657 64%
Through written correspondence	3667 50%	825 51%	657 52%	2168 50%	203 58%	1093 56%	2405 48%	2888 50%	438 52%	154 47%	126 44%	20 62%	3029 50%	506 50%
Surveys	2503 34%	605 38%	410 32%	1454 33%	145 41%	744 38%	1632 32%	2050 36%	178 21%	122 38%	122 43%	5 15%	2073 34%	330 32%
Via social media	1781 24%	201 13%	384 30%	1211 28%	118 34%	508 26%	1188 24%	1463 25%	169 20%	66 20%	52 18%	9 30%	1496 25%	229 22%
Other	287 4%	56 3%	66 5%	167 4%	20 6%	107 5%	165 3%	207 4%	44 5%	12 4%	12 4%	- -	244 4%	32 3%
We don't collect feedback	223 3%	45 3%	32 3%	146 3%	8 2%	68 3%	148 3%	94 2%	95 11%	13 4%	12 4%	* 1%	201 3%	17 2%
Don't know/prefer not to say	504 7%	82 5%	74 6%	284 7%	9 3%	98 5%	365 7%	351 6%	83 10%	27 8%	14 5%	5 15%	419 7%	63 6%

Q23A. How are serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7664	4249	3415	43	555	2542	232	247	3906	56	474	765	976	1453	2177	1078	1209
Weighted total	7666 100%	3694 100%	3972 100%	44 100%	464 100%	3130 100%	288 100%	273 100%	3468 100%	66 100%	332 100%	1228 100%	1074 100%	2196 100%	2131 100%	543 100%	494 100%
Through written correspondence	6154 80%	3200 87%	2953 74%	29 68%	354 76%	2373 76%	142 49%	222 81%	3004 87%	47 71%	289 87%	876 71%	824 77%	1788 81%	1777 83%	475 88%	413 84%
Verbally	3322 43%	1545 42%	1777 45%	11 25%	207 45%	1420 45%	113 39%	140 51%	1451 42%	30 45%	143 43%	525 43%	442 41%	972 44%	921 43%	246 45%	216 44%
Comment cards for patients to fill in	1335 17%	637 17%	698 18%	3 7%	85 18%	569 18%	40 14%	36 13%	584 17%	7 11%	77 23%	215 18%	215 20%	385 18%	362 17%	82 15%	75 15%
Via social media	452 6%	204 6%	248 6%	- -	28 6%	206 7%	11 4%	12 4%	183 5%	5 8%	26 8%	74 6%	86 8%	130 6%	119 6%	28 5%	16 3%
Other	101 1%	50 1%	51 1%	2 4%	6 1%	39 1%	4 1%	5 2%	43 1%	* 1%	11 3%	6 1%	15 1%	24 1%	36 2%	11 2%	9 2%
We don't collect complaints	70 1%	14 *	56 1%	* 1%	3 1%	31 1%	23 8%	2 1%	11 *	- -	5 1%	16 1%	4 *	24 1%	22 1%	2 *	2 *
Don't know/prefer not to say	565 7%	206 6%	358 9%	2 5%	39 8%	264 8%	56 19%	16 6%	199 6%	5 8%	12 4%	151 12%	105 10%	135 6%	125 6%	20 4%	30 6%

Q23A. How are serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7664	1676	1461	4408	418	2412	4898	6008	863	340	300	33	6395	975
Weighted total	7666 100%	1647 100%	1331 100%	4580 100%	358 100%	2018 100%	5306 100%	6003 100%	865 100%	341 100%	295 100%	31 100%	6330 100%	1070 100%
Through written correspondence	6154 80%	1369 83%	1032 78%	3729 81%	301 84%	1689 84%	4205 79%	4835 81%	713 82%	274 80%	235 80%	25 80%	5055 80%	881 82%
Verbally	3322 43%	734 45%	587 44%	1984 43%	170 47%	869 43%	2315 44%	2690 45%	311 36%	145 43%	125 42%	9 27%	2750 43%	464 43%
Comment cards for patients to fill in	1335 17%	380 23%	213 16%	729 16%	50 14%	349 17%	928 17%	1168 19%	57 7%	39 11%	47 16%	2 5%	1021 16%	259 24%
Via social media	452 6%	66 4%	93 7%	303 7%	27 8%	114 6%	302 6%	383 6%	34 4%	14 4%	12 4%	3 10%	369 6%	67 6%
Other	101 1%	36 2%	20 2%	42 1%	6 2%	26 1%	68 1%	80 1%	11 1%	5 1%	4 1%	- -	83 1%	14 1%
We don't collect complaints	70 1%	7 *	12 1%	51 1%	2 1%	26 1%	43 1%	43 1%	16 2%	5 1%	* *	- -	70 1%	- -
Don't know/prefer not to say	565 7%	111 7%	82 6%	302 7%	11 3%	110 5%	407 8%	426 7%	62 7%	31 9%	17 6%	3 10%	463 7%	71 7%

Q23B. How are less serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7507	4215	3292	40	548	2436	224	244	3881	55	460	757	957	1429	2108	1062	1188
Weighted total	7508 100%	3671 100%	3837 100%	41 100%	463 100%	3009 100%	278 100%	270 100%	3451 100%	65 100%	323 100%	1215 100%	1053 100%	2160 100%	2060 100%	535 100%	485 100%
Verbally	5221 70%	2714 74%	2507 65%	27 65%	315 68%	1971 66%	143 51%	203 75%	2555 74%	46 70%	231 72%	775 64%	670 64%	1532 71%	1472 71%	413 77%	359 74%
Through written correspondence	3859 51%	2016 55%	1843 48%	15 36%	214 46%	1480 49%	101 36%	133 49%	1884 55%	25 39%	203 63%	558 46%	527 50%	1137 53%	1104 54%	292 55%	241 50%
Comment cards for patients to fill in	1945 26%	927 25%	1017 27%	4 9%	132 29%	817 27%	50 18%	68 25%	860 25%	19 29%	108 34%	281 23%	293 28%	553 26%	536 26%	148 28%	133 27%
Via social media	816 11%	422 11%	394 10%	- -	55 12%	316 11%	13 5%	32 12%	393 11%	11 17%	39 12%	135 11%	145 14%	224 10%	213 10%	54 10%	46 9%
Other	86 1%	44 1%	42 1%	1 3%	5 1%	33 1%	2 1%	4 2%	37 1%	- -	11 4%	2 *	14 1%	23 1%	32 2%	9 2%	7 1%
We don't collect complaints	45 1%	8 *	37 1%	- -	4 1%	14 *	22 8%	3 1%	8 *	- -	2 *	5 *	4 *	18 1%	14 1%	2 *	3 1%
Don't know/prefer not to say	507 7%	176 5%	331 9%	2 6%	36 8%	242 8%	54 20%	16 6%	171 5%	2 3%	11 3%	134 11%	96 9%	124 6%	112 5%	15 3%	27 6%

Q23B. How are less serious complaints typically received at your practice/place of work?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7507	1648	1439	4305	411	2385	4777	5877	848	339	291	33	6260	956
Weighted total	7508 100%	1623 100%	1311 100%	4469 100%	354 100%	1995 100%	5179 100%	5873 100%	852 100%	339 100%	287 100%	31 100%	6199 100%	1045 100%
Verbally	5221 70%	1100 68%	924 70%	3172 71%	285 80%	1426 71%	3585 69%	4117 70%	566 66%	238 70%	210 73%	20 63%	4313 70%	732 70%
Through written correspondence	3859 51%	905 56%	646 49%	2284 51%	171 48%	1106 55%	2585 50%	3061 52%	439 52%	165 49%	138 48%	16 51%	3170 51%	558 53%
Comment cards for patients to fill in	1945 26%	562 35%	303 23%	1075 24%	100 28%	491 25%	1370 26%	1704 29%	85 10%	76 22%	54 19%	2 8%	1560 25%	299 29%
Via social media	816 11%	102 6%	159 12%	571 13%	56 16%	230 12%	536 10%	675 11%	74 9%	31 9%	24 8%	3 10%	664 11%	111 11%
Other	86 1%	32 2%	15 1%	38 1%	7 2%	21 1%	56 1%	65 1%	12 1%	5 1%	3 1%	- -	74 1%	8 1%
We don't collect complaints	45 1%	6 *	6 *	33 1%	* *	21 1%	24 *	25 *	11 1%	6 2%	- -	- -	45 1%	- -
Don't know/prefer not to say	507 7%	100 6%	75 6%	262 6%	9 2%	92 5%	366 7%	380 6%	60 7%	28 8%	14 5%	3 10%	416 7%	61 6%

Q24. Are patients asked what action they would like to see in response to their feedback?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7757	4294	3463	44	563	2581	232	251	3950	56	475	785	992	1470	2199	1086	1219
Weighted total	7770 100%	3739 100%	4030 100%	45 100%	473 100%	3179 100%	288 100%	277 100%	3513 100%	66 100%	333 100%	1260 100%	1092 100%	2222 100%	2151 100%	547 100%	498 100%
Yes	4833 62%	2382 64%	2451 61%	22 50%	287 61%	2010 63%	101 35%	161 58%	2240 64%	38 58%	215 64%	743 59%	668 61%	1387 62%	1350 63%	353 64%	332 67%
No	769 10%	401 11%	368 9%	10 21%	33 7%	295 9%	26 9%	19 7%	366 10%	6 9%	47 14%	95 8%	98 9%	230 10%	219 10%	73 13%	55 11%
Don't know/prefer not to say	2167 28%	956 26%	1211 30%	13 29%	152 32%	875 28%	161 56%	97 35%	907 26%	21 33%	71 21%	422 33%	326 30%	605 27%	582 27%	122 22%	111 22%

Q24. Are patients asked what action they would like to see in response to their feedback?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7757	1692	1491	4462	422	2438	4961	6088	867	344	303	33	6471	986
Weighted total	7770 100%	1665 100%	1364 100%	4640 100%	361 100%	2041 100%	5383 100%	6094 100%	870 100%	345 100%	297 100%	31 100%	6419 100%	1081 100%
Yes	4833 62%	950 57%	916 67%	2932 63%	244 67%	1319 65%	3310 61%	3913 64%	452 52%	193 56%	168 57%	22 70%	3982 62%	696 64%
No	769 10%	143 9%	128 9%	497 11%	36 10%	239 12%	512 10%	565 9%	124 14%	36 11%	37 12%	1 3%	631 10%	111 10%
Don't know/prefer not to say	2167 28%	572 34%	319 23%	1211 26%	81 22%	483 24%	1561 29%	1615 27%	294 34%	115 33%	92 31%	8 27%	1806 28%	274 25%

Q25. Are patients asked what action they would like to see in response to their complaint?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7748	4293	3455	43	563	2575	231	250	3948	56	476	785	992	1468	2193	1087	1217
Weighted total	7760 100%	3737 100%	4022 100%	44 100%	473 100%	3173 100%	287 100%	277 100%	3511 100%	66 100%	333 100%	1260 100%	1092 100%	2219 100%	2145 100%	548 100%	497 100%
Yes	5383 69%	2751 74%	2632 65%	29 66%	312 66%	2159 68%	101 35%	178 64%	2583 74%	38 58%	248 74%	810 64%	735 67%	1558 70%	1491 70%	414 76%	375 75%
No	406 5%	199 5%	207 5%	7 17%	20 4%	160 5%	23 8%	8 3%	180 5%	2 3%	26 8%	62 5%	62 6%	110 5%	110 5%	35 6%	27 5%
Don't know/prefer not to say	1970 25%	786 21%	1184 29%	8 18%	141 30%	853 27%	164 57%	90 33%	748 21%	25 38%	59 18%	387 31%	295 27%	550 25%	543 25%	99 18%	96 19%

Q25. Are patients asked what action they would like to see in response to their complaint?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7748	1691	1485	4459	422	2437	4953	6081	866	344	302	33	6464	985
Weighted total	7760 100%	1663 100%	1360 100%	4636 100%	361 100%	2040 100%	5374 100%	6086 100%	869 100%	345 100%	297 100%	31 100%	6410 100%	1080 100%
Yes	5383 69%	1082 65%	975 72%	3293 71%	278 77%	1488 73%	3669 68%	4342 71%	518 60%	221 64%	196 66%	24 77%	4417 69%	782 72%
No	406 5%	62 4%	75 5%	271 6%	15 4%	137 7%	257 5%	273 4%	81 9%	19 6%	26 9%	- -	346 5%	51 5%
Don't know/prefer not to say	1970 25%	519 31%	310 23%	1072 23%	68 19%	415 20%	1447 27%	1471 24%	270 31%	104 30%	75 25%	7 23%	1647 26%	246 23%

Q26. As part of your complaints process, have you (or your practice) signposted patients to advocacy services in the last 12 months?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7605	4246	3359	44	546	2520	212	240	3903	52	468	769	963	1440	2159	1075	1192
Weighted total	7607 100%	3698 100%	3909 100%	45 100%	458 100%	3103 100%	263 100%	265 100%	3470 100%	62 100%	328 100%	1234 100%	1060 100%	2176 100%	2108 100%	542 100%	487 100%
Yes	3491 46%	1652 45%	1839 47%	16 36%	180 39%	1546 50%	80 30%	97 37%	1553 45%	27 44%	149 45%	623 51%	529 50%	1034 48%	966 46%	195 36%	144 30%
No	4116 54%	2046 55%	2070 53%	29 64%	279 61%	1557 50%	183 70%	168 63%	1917 55%	34 56%	179 55%	611 49%	530 50%	1143 53%	1142 54%	347 64%	343 70%

Q26. As part of your complaints process, have you (or your practice) signposted patients to advocacy services in the last 12 months?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7605	1654	1466	4383	412	2400	4857	5967	848	333	304	32	6349	969
Weighted total	7607 100%	1627 100%	1340 100%	4553 100%	351 100%	2004 100%	5271 100%	5963 100%	852 100%	334 100%	298 100%	30 100%	6292 100%	1060 100%
Yes	3491 46%	814 50%	510 38%	2157 47%	147 42%	863 43%	2462 47%	2858 48%	289 34%	137 41%	148 50%	9 30%	2787 44%	574 54%
No	4116 54%	813 50%	831 62%	2396 53%	205 58%	1141 57%	2809 53%	3104 52%	563 66%	197 59%	150 50%	21 70%	3505 56%	487 46%

Q27. Please explain why you have not signposted patients to advocacy services in the last 12 months

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	4320	2496	1824	28	349	1280	145	156	2293	29	266	379	480	754	1181	685	836
Weighted total	4104 100%	2042 100%	2062 100%	29 100%	277 100%	1553 100%	180 100%	168 100%	1913 100%	34 100%	179 100%	609 100%	528 100%	1140 100%	1140 100%	346 100%	342 100%
I didn't need to signpost advocacy services	2346 57%	1258 62%	1087 53%	18 63%	170 61%	804 52%	74 41%	104 62%	1175 61%	23 66%	112 63%	310 51%	265 50%	665 58%	652 57%	219 63%	234 68%
I didn't know patient advocacy services existed	445 11%	250 12%	195 9%	3 10%	34 12%	146 9%	12 7%	18 11%	240 13%	4 12%	17 10%	59 10%	70 13%	133 12%	117 10%	35 10%	30 9%
I didn't know which advocacy services to signpost people to	204 5%	133 7%	72 3%	1 2%	8 3%	56 4%	6 3%	7 4%	130 7%	- -	7 4%	18 3%	24 5%	62 5%	67 6%	19 5%	15 5%
Other	357 9%	163 8%	194 9%	4 14%	25 9%	137 9%	25 14%	20 12%	150 8%	1 3%	22 12%	40 7%	37 7%	97 8%	111 10%	32 9%	39 11%
Don't know/prefer not to say	880 21%	315 15%	564 27%	4 13%	54 19%	444 29%	65 36%	32 19%	296 15%	6 19%	26 15%	191 31%	154 29%	225 20%	229 20%	47 14%	33 10%

Q27. Please explain why you have not signposted patients to advocacy services in the last 12 months

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	4320	853	960	2426	260	1450	2684	3270	574	208	169	23	3713	454
Weighted total	4104 100%	813 100%	829 100%	2385 100%	205 100%	1136 100%	2802 100%	3093 100%	563 100%	197 100%	150 100%	21 100%	3496 100%	483 100%
I didn't need to signpost advocacy services	2346 57%	454 56%	498 60%	1361 57%	130 64%	695 61%	1567 56%	1782 58%	305 54%	112 57%	102 68%	12 58%	2022 58%	259 54%
I didn't know patient advocacy services existed	445 11%	72 9%	85 10%	292 12%	30 14%	131 12%	300 11%	344 11%	63 11%	18 9%	15 10%	- -	369 11%	58 12%
I didn't know which advocacy services to signpost people to	204 5%	30 4%	47 6%	125 5%	8 4%	69 6%	128 5%	155 5%	29 5%	10 5%	8 5%	* 2%	164 5%	35 7%
Other	357 9%	97 12%	80 10%	151 6%	16 8%	101 9%	240 9%	253 8%	55 10%	21 10%	14 9%	3 14%	309 9%	36 7%
Don't know/prefer not to say	880 21%	186 23%	146 18%	533 22%	28 14%	180 16%	649 23%	655 21%	129 23%	45 23%	16 11%	5 26%	735 21%	116 24%

Q28A. How is feedback used?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7666	4241	3425	42	555	2554	228	248	3902	56	469	775	980	1457	2170	1080	1197
Weighted total	7678 100%	3691 100%	3988 100%	44 100%	466 100%	3146 100%	284 100%	273 100%	3470 100%	66 100%	326 100%	1243 100%	1079 100%	2202 100%	2122 100%	544 100%	489 100%
To improve services in the workplace	6354 83%	3197 87%	3157 79%	32 73%	382 82%	2522 80%	159 56%	217 79%	3009 87%	59 90%	286 88%	991 80%	867 80%	1841 84%	1782 84%	472 87%	401 82%
As a learning experience	5522 72%	2976 81%	2546 64%	25 57%	336 72%	2026 64%	118 42%	214 78%	2797 81%	53 80%	266 82%	824 66%	744 69%	1611 73%	1528 72%	443 81%	373 76%
In staff meetings	4788 62%	2546 69%	2242 56%	10 22%	289 62%	1802 57%	97 34%	175 64%	2394 69%	39 59%	231 71%	717 58%	628 58%	1366 62%	1350 64%	396 73%	331 68%
In staff appraisals	3134 41%	1823 49%	1311 33%	7 16%	181 39%	1030 33%	61 21%	131 48%	1683 48%	20 31%	201 62%	483 39%	435 40%	931 42%	824 39%	254 47%	208 43%
Reported externally	777 10%	429 12%	348 9%	1 2%	29 6%	293 9%	24 8%	14 5%	378 11%	4 6%	79 24%	92 7%	94 9%	233 11%	223 11%	69 13%	67 14%
Other	27 *	12 *	15 *	- -	1 *	9 *	3 1%	1 *	10 *	- -	2 1%	5 *	7 1%	3 *	8 *	1 *	3 1%
They are not used	141 2%	42 1%	99 2%	2 6%	10 2%	68 2%	24 8%	5 2%	41 1%	- -	3 1%	18 1%	22 2%	47 2%	40 2%	9 2%	7 1%
Don't know/prefer not to say	407 5%	135 4%	272 7%	2 5%	22 5%	205 7%	48 17%	18 6%	131 4%	1 1%	5 2%	87 7%	63 6%	122 6%	100 5%	12 2%	24 5%

Q28A. How is feedback used?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7666	1677	1466	4404	416	2407	4907	6017	852	341	305	31	6400	970
Weighted total	7678 100%	1648 100%	1340 100%	4583 100%	356 100%	2012 100%	5327 100%	6021 100%	856 100%	342 100%	298 100%	30 100%	6351 100%	1061 100%
To improve services in the workplace	6354 83%	1369 83%	1143 85%	3802 83%	307 86%	1706 85%	4400 83%	5038 84%	671 78%	284 83%	247 83%	23 75%	5209 82%	924 87%
As a learning experience	5522 72%	1217 74%	976 73%	3289 72%	289 81%	1525 76%	3767 71%	4431 74%	545 64%	223 65%	225 75%	21 69%	4492 71%	836 79%
In staff meetings	4788 62%	1048 64%	843 63%	2879 63%	263 74%	1321 66%	3282 62%	3881 64%	464 54%	196 57%	172 58%	14 47%	3897 61%	725 68%
In staff appraisals	3134 41%	731 44%	517 39%	1881 41%	165 46%	968 48%	2029 38%	2540 42%	287 34%	132 39%	117 39%	10 33%	2514 40%	499 47%
Reported externally	777 10%	280 17%	90 7%	395 9%	40 11%	229 11%	514 10%	622 10%	73 9%	38 11%	32 11%	5 16%	659 10%	92 9%
Other	27 *	7 *	5 *	11 *	- -	8 *	17 *	20 *	3 *	- -	- -	- -	23 *	3 *
They are not used	141 2%	25 1%	12 1%	104 2%	7 2%	34 2%	103 2%	88 1%	35 4%	11 3%	4 1%	- -	132 2%	9 1%
Don't know/prefer not to say	407 5%	89 5%	57 4%	215 5%	9 3%	78 4%	280 5%	293 5%	62 7%	25 7%	10 3%	3 10%	351 6%	29 3%

Q28b. How are complaints used?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7408	4158	3250	39	538	2404	224	241	3826	54	459	744	941	1405	2085	1065	1164
Weighted total	7407	3618	3789	41	454	2970	278	266	3401	64	319	1194	1036	2123	2042	537	476
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
To improve services in the workplace	6091 82%	3093 85%	2998 79%	27 65%	376 83%	2372 80%	163 58%	222 84%	2904 85%	58 91%	282 88%	931 78%	829 80%	1773 83%	1707 84%	465 87%	386 81%
As a learning experience	5361 72%	2947 81%	2414 64%	24 59%	325 72%	1914 64%	111 40%	212 80%	2765 81%	50 79%	270 85%	800 67%	701 68%	1573 74%	1473 72%	444 83%	369 78%
In staff meetings	4390 59%	2365 65%	2025 53%	11 27%	264 58%	1621 55%	96 34%	162 61%	2223 65%	36 57%	212 66%	658 55%	560 54%	1259 59%	1230 60%	370 69%	314 66%
In staff appraisals	2624 35%	1658 46%	966 25%	10 23%	151 33%	736 25%	53 19%	104 39%	1534 45%	17 26%	180 56%	375 31%	352 34%	775 37%	704 34%	226 42%	191 40%
Reported externally	946 13%	540 15%	406 11%	* 1%	38 8%	346 12%	21 7%	20 8%	489 14%	8 12%	84 26%	114 10%	108 10%	284 13%	258 13%	95 18%	86 18%
Other	40 1%	26 1%	15 *	- -	1 *	10 *	3 1%	- -	22 1%	- -	4 1%	5 *	8 1%	8 *	11 1%	4 1%	5 1%
They are not used	111 2%	28 1%	84 2%	2 6%	11 2%	54 2%	21 7%	5 2%	27 1%	- -	3 1%	13 1%	15 1%	41 2%	31 2%	6 1%	6 1%
Don't know/prefer not to say	445 6%	148 4%	297 8%	2 4%	24 5%	226 8%	47 17%	19 7%	144 4%	2 3%	6 2%	99 8%	69 7%	122 6%	115 6%	15 3%	26 5%

Q28b. How are complaints used?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7408	1630	1417	4242	406	2355	4709	5814	819	334	292	30	6180	939
Weighted total	7407 100%	1601 100%	1290 100%	4408 100%	348 100%	1972 100%	5101 100%	5808 100%	824 100%	333 100%	285 100%	29 100%	6121 100%	1025 100%
To improve services in the workplace	6091 82%	1330 83%	1085 84%	3633 82%	307 88%	1649 84%	4197 82%	4828 83%	647 79%	266 80%	232 82%	26 89%	5013 82%	864 84%
As a learning experience	5361 72%	1186 74%	929 72%	3213 73%	282 81%	1513 77%	3624 71%	4295 74%	536 65%	218 65%	219 77%	19 66%	4365 71%	807 79%
In staff meetings	4390 59%	987 62%	769 60%	2607 59%	243 70%	1230 62%	2981 58%	3573 62%	410 50%	173 52%	166 58%	13 46%	3560 58%	669 65%
In staff appraisals	2624 35%	617 39%	428 33%	1581 36%	138 39%	873 44%	1632 32%	2133 37%	238 29%	115 35%	93 33%	8 28%	2057 34%	460 45%
Reported externally	946 13%	314 20%	96 7%	528 12%	48 14%	291 15%	615 12%	733 13%	101 12%	45 14%	49 17%	6 21%	801 13%	108 11%
Other	40 1%	12 1%	7 1%	20 *	- -	10 1%	26 1%	33 1%	3 *	- -	1 *	- -	36 1%	3 *
They are not used	111 2%	15 1%	11 1%	85 2%	8 2%	25 1%	84 2%	68 1%	28 3%	12 4%	2 1%	- -	107 2%	4 *
Don't know/prefer not to say	445 6%	98 6%	67 5%	234 5%	11 3%	86 4%	309 6%	316 5%	75 9%	27 8%	11 4%	2 5%	383 6%	34 3%

Q29. In your experience, which are the TOP THREE ways in which patients wish their complaint to be addressed?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7772	4305	3467	43	564	2588	229	249	3957	56	477	785	992	1471	2193	1094	1230
Weighted total	7773 100%	3739 100%	4034 100%	44 100%	472 100%	3187 100%	285 100%	276 100%	3512 100%	66 100%	333 100%	1260 100%	1092 100%	2223 100%	2145 100%	551 100%	502 100%
Written apology	5615 72%	2705 72%	2910 72%	24 55%	353 75%	2364 74%	129 45%	213 77%	2532 72%	44 67%	253 76%	812 64%	778 71%	1605 72%	1614 75%	424 77%	382 76%
Verbal apology	5115 66%	2346 63%	2769 69%	30 68%	341 72%	2213 69%	140 49%	205 74%	2182 62%	55 84%	219 66%	832 66%	715 66%	1393 63%	1418 66%	396 72%	360 72%
Reassurances offered	5070 65%	2460 66%	2610 65%	18 42%	323 68%	2104 66%	117 41%	193 70%	2317 66%	50 76%	222 67%	756 60%	699 64%	1412 63%	1448 67%	391 71%	364 73%
Financial compensation	3573 46%	2172 58%	1401 35%	20 47%	226 48%	1077 34%	72 25%	131 47%	2064 59%	19 29%	151 46%	631 50%	518 47%	1072 48%	918 43%	241 44%	192 38%
Disciplining of the dental professional (within the practice)	482 6%	173 5%	309 8%	5 11%	25 5%	264 8%	17 6%	15 6%	166 5%	3 4%	15 4%	118 9%	73 7%	131 6%	117 5%	21 4%	23 5%
Financial penalty for the dental professional	226 3%	169 5%	58 1%	3 6%	10 2%	45 1%	1 *	5 2%	159 5%	- -	14 4%	56 4%	32 3%	85 4%	42 2%	10 2%	2 *
Restrictions or limitations on the professional's registration	92 1%	48 1%	44 1%	1 1%	5 1%	35 1%	7 3%	3 1%	43 1%	- -	5 2%	19 1%	13 1%	33 1%	20 1%	3 1%	4 1%
Prosecution	79 1%	53 1%	26 1%	1 3%	5 1%	20 1%	1 *	2 1%	51 1%	- -	2 1%	14 1%	15 1%	29 1%	14 1%	4 1%	2 *
Other	100 1%	62 2%	38 1%	4 10%	2 *	21 1%	11 4%	2 1%	55 2%	* 1%	12 4%	5 *	15 1%	26 1%	23 1%	15 3%	16 3%
Don't know/prefer not to say	618 8%	207 6%	411 10%	3 6%	26 6%	288 9%	92 32%	13 5%	194 6%	6 8%	20 6%	120 10%	90 8%	181 8%	164 8%	29 5%	33 7%

Q29. In your experience, which are the TOP THREE ways in which patients wish their complaint to be addressed?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7772	1693	1491	4453	422	2437	4980	6097	869	345	307	33	6489	986
Weighted total	7773 100%	1664 100%	1362 100%	4629 100%	361 100%	2034 100%	5396 100%	6096 100%	871 100%	345 100%	300 100%	31 100%	6426 100%	1080 100%
Written apology	5615 72%	1202 72%	967 71%	3395 73%	279 77%	1429 70%	3974 74%	4507 74%	584 67%	223 65%	198 66%	22 71%	4668 73%	776 72%
Verbal apology	5115 66%	1117 67%	911 67%	3014 65%	254 70%	1257 62%	3662 68%	4009 66%	581 67%	212 61%	215 72%	15 47%	4265 66%	704 65%
Reassurances offered	5070 65%	1114 67%	865 64%	3031 65%	247 68%	1297 64%	3588 66%	3912 64%	628 72%	228 66%	219 73%	19 62%	4157 65%	747 69%
Financial compensation	3573 46%	515 31%	732 54%	2307 50%	190 53%	1040 51%	2364 44%	2888 47%	318 37%	146 42%	137 46%	14 44%	2850 44%	581 54%
Disciplining of the dental professional (within the practice)	482 6%	111 7%	78 6%	276 6%	16 4%	98 5%	372 7%	389 6%	45 5%	20 6%	14 5%	2 7%	393 6%	73 7%
Financial penalty for the dental professional	226 3%	31 2%	44 3%	146 3%	8 2%	94 5%	113 2%	192 3%	9 1%	9 2%	6 2%	2 7%	166 3%	47 4%
Restrictions or limitations on the professional's registration	92 1%	28 2%	11 1%	51 1%	4 1%	32 2%	56 1%	75 1%	12 1%	2 *	3 1%	2 5%	74 1%	17 2%
Prosecution	79 1%	20 1%	16 1%	41 1%	2 *	34 2%	39 1%	66 1%	5 1%	4 1%	3 1%	- -	63 1%	13 1%
Other	100 1%	26 2%	19 1%	55 1%	3 1%	45 2%	46 1%	81 1%	6 1%	8 2%	4 1%	- -	83 1%	8 1%
Don't know/prefer not to say	618 8%	204 12%	79 6%	299 6%	12 3%	161 8%	409 8%	428 7%	106 12%	45 13%	22 7%	4 14%	539 8%	50 5%

Q30A. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical care that falls far below expected standard

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7705	4280	3425	44	561	2557	222	251	3936	54	471	775	976	1461	2180	1089	1217
Weighted total	7703 100%	3721 100%	3982 100%	45 100%	471 100%	3145 100%	278 100%	278 100%	3496 100%	63 100%	330 100%	1244 100%	1074 100%	2208 100%	2132 100%	549 100%	497 100%
The practice where the complaint is made	4107 53%	2114 57%	1993 50%	25 55%	258 55%	1553 49%	126 45%	144 52%	1993 57%	41 65%	177 54%	680 55%	571 53%	1191 54%	1145 54%	268 49%	251 50%
The GDC	3349 43%	1450 39%	1898 48%	18 41%	210 45%	1515 48%	142 51%	130 47%	1353 39%	22 35%	142 43%	523 42%	470 44%	943 43%	934 44%	255 46%	224 45%
No-one	17 *	4 *	13 *	- -	- -	10 *	3 1%	- -	4 *	- -	- -	6 1%	6 1%	3 *	2 *	1 *	- -
Other	231 3%	153 4%	77 2%	2 4%	4 1%	67 2%	7 2%	4 1%	145 4%	- -	11 3%	34 3%	28 3%	71 3%	51 2%	25 5%	22 4%

Q30A. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical care that falls far below expected standard

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7705	1676	1471	4419	421	2423	4934	6048	861	341	304	32	6431	984
Weighted total	7703 100%	1649 100%	1343 100%	4591 100%	361 100%	2028 100%	5342 100%	6043 100%	864 100%	341 100%	297 100%	30 100%	6365 100%	1078 100%
The practice where the complaint is made	4107 53%	832 50%	706 53%	2518 55%	192 53%	1142 56%	2778 52%	3250 54%	439 51%	173 51%	159 54%	15 52%	3334 52%	630 58%
The GDC	3349 43%	760 46%	604 45%	1921 42%	159 44%	808 40%	2415 45%	2603 43%	395 46%	157 46%	125 42%	14 47%	2835 45%	411 38%
No-one	17 *	* *	4 *	11 *	- -	3 *	14 *	17 *	- -	- -	- -	- -	14 *	3 *
Other	231 3%	57 3%	28 2%	141 3%	10 3%	74 4%	135 3%	173 3%	30 3%	11 3%	12 4%	* 1%	182 3%	34 3%

Q30B. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical mistake that does not result in permanent harm

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7710	4290	3420	44	560	2552	222	250	3944	54	473	776	975	1460	2177	1089	1226
Weighted total	7704 100%	3727 100%	3977 100%	45 100%	469 100%	3141 100%	278 100%	276 100%	3500 100%	63 100%	331 100%	1245 100%	1073 100%	2207 100%	2130 100%	549 100%	500 100%
The practice where the complaint is made	7058 92%	3538 95%	3520 89%	37 82%	450 96%	2761 88%	226 82%	268 97%	3318 95%	59 93%	318 96%	1109 89%	974 91%	1987 90%	1991 94%	515 94%	482 96%
The GDC	420 5%	63 2%	358 9%	6 14%	16 3%	299 10%	41 15%	7 3%	61 2%	3 5%	5 2%	92 7%	61 6%	141 6%	99 5%	18 3%	9 2%
No-one	82 1%	51 1%	31 1%	2 3%	* *	23 1%	5 2%	1 *	49 1%	1 2%	1 *	15 1%	19 2%	33 2%	11 1%	3 1%	1 *
Other	144 2%	75 2%	68 2%	1 1%	3 1%	59 2%	6 2%	- -	73 2%	- -	7 2%	29 2%	20 2%	45 2%	28 1%	13 2%	9 2%

Q30B. In your opinion, who should be responsible for resolving each of the following types of concerns? Clinical mistake that does not result in permanent harm

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7710	1680	1469	4419	422	2429	4930	6046	865	342	305	32	6436	983
Weighted total	7704 100%	1650 100%	1337 100%	4591 100%	362 100%	2031 100%	5335 100%	6039 100%	866 100%	342 100%	298 100%	30 100%	6367 100%	1076 100%
The practice where the complaint is made	7058 92%	1502 91%	1248 93%	4216 92%	334 92%	1890 93%	4878 91%	5527 92%	792 91%	315 92%	276 93%	29 96%	5831 92%	991 92%
The GDC	420 5%	105 6%	59 4%	233 5%	14 4%	64 3%	330 6%	334 6%	50 6%	15 4%	13 4%	1 4%	355 6%	52 5%
No-one	82 1%	12 1%	14 1%	56 1%	4 1%	32 2%	45 1%	66 1%	8 1%	4 1%	2 1%	- -	63 1%	14 1%
Other	144 2%	31 2%	17 1%	86 2%	9 3%	45 2%	83 2%	112 2%	17 2%	7 2%	7 2%	- -	118 2%	19 2%

Q30C. In your opinion, who should be responsible for resolving each of the following types of concerns? Cross-infection issues (e.g. dirty equipment)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7688	4275	3413	44	561	2549	218	250	3930	54	471	773	976	1457	2168	1089	1218
Weighted total	7682 100%	3715 100%	3966 100%	45 100%	470 100%	3137 100%	272 100%	276 100%	3489 100%	63 100%	330 100%	1240 100%	1074 100%	2202 100%	2119 100%	549 100%	497 100%
The practice where the complaint is made	4826 63%	2289 62%	2538 64%	28 61%	302 64%	2041 65%	144 53%	178 64%	2163 62%	40 64%	184 56%	778 63%	685 64%	1424 65%	1333 63%	303 55%	304 61%
The GDC	2294 30%	1019 27%	1274 32%	15 34%	146 31%	974 31%	120 44%	86 31%	945 27%	21 33%	106 32%	382 31%	311 29%	632 29%	647 31%	187 34%	134 27%
No-one	24 *	9 *	15 *	- -	* *	13 *	1 *	* *	9 *	2 3%	- -	8 1%	6 1%	6 *	3 *	1 *	* *
Other	538 7%	398 11%	139 4%	2 5%	22 5%	109 3%	7 2%	12 4%	372 11%	* 1%	40 12%	72 6%	73 7%	141 6%	136 6%	58 10%	58 12%

Q30C. In your opinion, who should be responsible for resolving each of the following types of concerns? Cross-infection issues (e.g. dirty equipment)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7688	1676	1465	4408	419	2417	4923	6030	863	341	302	32	6422	975
Weighted total	7682 100%	1647 100%	1334 100%	4579 100%	357 100%	2021 100%	5327 100%	6022 100%	863 100%	341 100%	296 100%	30 100%	6354 100%	1067 100%
The practice where the complaint is made	4826 63%	1020 62%	799 60%	2948 64%	224 63%	1235 61%	3380 63%	3849 64%	477 55%	217 64%	194 65%	21 71%	3910 62%	755 71%
The GDC	2294 30%	494 30%	449 34%	1293 28%	112 31%	561 28%	1637 31%	1726 29%	313 36%	107 31%	85 29%	7 22%	1996 31%	229 22%
No-one	24 *	6 *	8 1%	11 *	- -	3 *	21 *	22 *	- -	- -	- -	- -	20 *	4 *
Other	538 7%	127 8%	78 6%	327 7%	21 6%	221 11%	290 5%	425 7%	74 9%	17 5%	18 6%	2 7%	428 7%	79 7%

Q30D. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist is under the influence of drink or drugs

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7701	4283	3418	44	558	2554	219	250	3939	54	471	777	975	1458	2175	1090	1219
Weighted total	7698 100%	3724 100%	3974 100%	45 100%	467 100%	3142 100%	274 100%	276 100%	3499 100%	63 100%	329 100%	1247 100%	1073 100%	2203 100%	2127 100%	549 100%	498 100%
The practice where the complaint is made	1034 13%	567 15%	468 12%	7 15%	53 11%	364 12%	36 13%	29 11%	539 15%	7 11%	47 14%	197 16%	160 15%	307 14%	251 12%	60 11%	59 12%
The GDC	6322 82%	2916 78%	3406 86%	37 82%	406 87%	2696 86%	227 83%	242 88%	2731 78%	56 89%	260 79%	1001 80%	874 81%	1811 82%	1799 85%	442 81%	395 79%
No-one	23 *	8 *	15 *	- -	1 *	13 *	1 *	- -	5 *	- -	3 1%	6 1%	6 1%	5 *	5 *	1 *	1 *
Other	318 4%	233 6%	85 2%	1 3%	8 2%	69 2%	9 3%	5 2%	224 6%	- -	19 6%	42 3%	34 3%	82 4%	72 3%	46 8%	43 9%

Q30D. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist is under the influence of drink or drugs

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7701	1678	1465	4420	419	2419	4934	6040	864	342	304	32	6427	984
Weighted total	7698 100%	1650 100%	1335 100%	4591 100%	359 100%	2024 100%	5340 100%	6036 100%	865 100%	342 100%	297 100%	30 100%	6361 100%	1077 100%
The practice where the complaint is made	1034 13%	178 11%	177 13%	669 15%	36 10%	294 15%	687 13%	850 14%	82 9%	42 12%	38 13%	2 7%	785 12%	208 19%
The GDC	6322 82%	1394 84%	1106 83%	3713 81%	303 84%	1612 80%	4469 84%	4927 82%	739 85%	285 84%	243 82%	24 82%	5293 83%	835 78%
No-one	23 *	1 *	8 1%	12 *	- -	4 *	19 *	20 *	2 *	- -	- -	- -	20 *	3 *
Other	318 4%	78 5%	44 3%	197 4%	21 6%	115 6%	165 3%	239 4%	42 5%	14 4%	17 6%	3 11%	261 4%	32 3%

Q30E. In your opinion, who should be responsible for resolving each of the following types of concerns? Mistakes in prescribing

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7654	4256	3398	44	557	2536	218	251	3916	54	467	772	971	1455	2161	1079	1209
Weighted total	7657 100%	3706 100%	3952 100%	45 100%	468 100%	3121 100%	273 100%	278 100%	3482 100%	63 100%	328 100%	1239 100%	1069 100%	2199 100%	2114 100%	544 100%	494 100%
The practice where the complaint is made	4350 57%	2636 71%	1714 43%	22 48%	238 51%	1333 43%	108 40%	152 55%	2491 72%	21 33%	212 65%	708 57%	619 58%	1229 56%	1172 55%	319 59%	303 61%
The GDC	2819 37%	695 19%	2124 54%	20 43%	217 46%	1698 54%	152 56%	118 43%	633 18%	40 64%	88 27%	457 37%	389 36%	843 38%	821 39%	170 31%	140 28%
No-one	37 *	22 1%	15 *	* 1%	1 *	10 *	4 2%	- -	20 1%	2 3%	1 *	7 1%	7 1%	15 1%	6 *	2 *	2 *
Other	451 6%	352 10%	99 2%	3 8%	12 3%	79 3%	8 3%	7 3%	337 10%	* 1%	27 8%	68 5%	55 5%	112 5%	115 5%	53 10%	48 10%

Q30E. In your opinion, who should be responsible for resolving each of the following types of concerns? Mistakes in prescribing

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7654	1669	1450	4396	418	2407	4900	5997	861	340	305	32	6391	977
Weighted total	7657 100%	1640 100%	1324 100%	4571 100%	360 100%	2017 100%	5307 100%	5998 100%	864 100%	341 100%	298 100%	30 100%	6330 100%	1070 100%
The practice where the complaint is made	4350 57%	868 53%	753 57%	2691 59%	192 53%	1374 68%	2763 52%	3514 59%	422 49%	186 55%	144 48%	15 49%	3431 54%	756 71%
The GDC	2819 37%	659 40%	505 38%	1579 35%	146 41%	459 23%	2273 43%	2127 35%	370 43%	128 38%	127 43%	12 40%	2506 40%	247 23%
No-one	37 *	4 *	9 1%	24 1%	- -	18 1%	20 *	33 1%	3 *	- -	- -	- -	32 1%	5 *
Other	451 6%	109 7%	57 4%	277 6%	22 6%	167 8%	252 5%	323 5%	69 8%	26 8%	26 9%	3 10%	361 6%	63 6%

Q30F. In your opinion, who should be responsible for resolving each of the following types of concerns? Being overcharged

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7686	4282	3404	44	556	2540	220	250	3937	54	471	776	969	1460	2170	1088	1217
Weighted total	7684 100%	3724 100%	3960 100%	45 100%	467 100%	3126 100%	275 100%	276 100%	3498 100%	64 100%	329 100%	1245 100%	1066 100%	2207 100%	2120 100%	548 100%	497 100%
The practice where the complaint is made	6904 90%	3444 92%	3460 87%	41 91%	440 94%	2760 88%	175 64%	263 95%	3247 93%	56 88%	283 86%	1110 89%	959 90%	1987 90%	1888 89%	509 93%	452 91%
The GDC	544 7%	139 4%	405 10%	4 9%	21 4%	295 9%	83 30%	13 5%	122 3%	6 9%	27 8%	95 8%	80 8%	148 7%	172 8%	22 4%	26 5%
No-one	54 1%	35 1%	19 *	- -	2 *	15 *	3 1%	- -	33 1%	2 3%	3 1%	12 1%	7 1%	21 1%	8 *	4 1%	3 1%
Other	182 2%	106 3%	76 2%	- -	5 1%	57 2%	14 5%	- -	96 3%	- -	16 5%	29 2%	21 2%	50 2%	52 2%	14 2%	17 3%

Q30F. In your opinion, who should be responsible for resolving each of the following types of concerns? Being overcharged

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7686	1664	1465	4417	421	2423	4918	6025	864	340	304	32	6415	982
Weighted total	7684 100%	1639 100%	1334 100%	4587 100%	360 100%	2025 100%	5326 100%	6021 100%	865 100%	339 100%	298 100%	30 100%	6349 100%	1076 100%
The practice where the complaint is made	6904 90%	1397 85%	1234 92%	4192 91%	339 94%	1789 88%	4832 91%	5393 90%	800 92%	308 91%	269 90%	28 93%	5718 90%	960 89%
The GDC	544 7%	186 11%	65 5%	260 6%	12 3%	132 7%	379 7%	433 7%	48 6%	21 6%	23 8%	* 2%	434 7%	86 8%
No-one	54 1%	12 1%	15 1%	29 1%	2 1%	22 1%	32 1%	51 1%	1 *	- -	* *	- -	46 1%	8 1%
Other	182 2%	44 3%	21 2%	106 2%	7 2%	83 4%	84 2%	144 2%	16 2%	10 3%	5 2%	2 5%	152 2%	21 2%

Q30G. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to provide a treatment plan

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7691	4283	3408	44	559	2545	218	250	3938	54	472	776	975	1458	2169	1089	1217
Weighted total	7689 100%	3726 100%	3963 100%	45 100%	469 100%	3132 100%	272 100%	277 100%	3500 100%	63 100%	330 100%	1245 100%	1073 100%	2203 100%	2121 100%	549 100%	497 100%
The practice where the complaint is made	6270 82%	3251 87%	3019 76%	29 63%	395 84%	2412 77%	150 55%	237 86%	3071 88%	39 61%	268 81%	946 76%	864 81%	1814 82%	1746 82%	476 87%	425 86%
The GDC	1126 15%	286 8%	841 21%	14 31%	65 14%	639 20%	109 40%	38 14%	253 7%	25 39%	47 14%	253 20%	172 16%	310 14%	302 14%	47 9%	43 9%
No-one	71 1%	50 1%	21 1%	1 2%	* *	19 1%	1 *	- -	46 1%	- -	4 1%	13 1%	10 1%	21 1%	20 1%	3 1%	4 1%
Other	221 3%	139 4%	82 2%	2 4%	9 2%	63 2%	12 4%	2 1%	130 4%	- -	12 4%	34 3%	28 3%	59 3%	54 3%	22 4%	25 5%

Q30G. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to provide a treatment plan

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7691	1675	1463	4416	421	2419	4925	6033	862	339	305	32	6418	983
Weighted total	7689 100%	1648 100%	1333 100%	4588 100%	360 100%	2024 100%	5331 100%	6028 100%	863 100%	340 100%	298 100%	30 100%	6352 100%	1075 100%
The practice where the complaint is made	6270 82%	1250 76%	1107 83%	3861 84%	315 87%	1685 83%	4325 81%	4930 82%	692 80%	269 79%	255 85%	26 87%	5172 81%	891 83%
The GDC	1126 15%	330 20%	171 13%	570 12%	30 8%	237 12%	839 16%	867 14%	136 16%	58 17%	38 13%	4 12%	951 15%	142 13%
No-one	71 1%	18 1%	15 1%	36 1%	- -	25 1%	40 1%	51 1%	12 1%	4 1%	* *	- -	56 1%	7 1%
Other	221 3%	50 3%	39 3%	121 3%	16 4%	78 4%	126 2%	181 3%	23 3%	9 3%	5 2%	* 1%	173 3%	36 3%

Q30H. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to obtain valid consent before treatment

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7696	4283	3413	44	559	2548	220	251	3937	53	472	778	976	1457	2171	1090	1217
Weighted total	7694 100%	3725 100%	3969 100%	45 100%	469 100%	3137 100%	275 100%	278 100%	3498 100%	62 100%	330 100%	1248 100%	1074 100%	2202 100%	2124 100%	549 100%	497 100%
The practice where the complaint is made	4957 64%	2663 71%	2294 58%	23 52%	303 65%	1834 58%	111 40%	173 62%	2524 72%	34 54%	204 62%	732 59%	660 61%	1431 65%	1401 66%	379 69%	354 71%
The GDC	2412 31%	837 22%	1575 40%	19 42%	156 33%	1222 39%	153 56%	101 37%	764 22%	27 44%	104 32%	475 38%	369 34%	677 31%	647 30%	137 25%	108 22%
No-one	36 *	17 *	19 *	* 1%	2 *	15 *	3 1%	1 *	14 *	- -	2 1%	6 1%	9 1%	8 *	10 *	2 *	2 *
Other	290 4%	208 6%	82 2%	2 5%	8 2%	66 2%	8 3%	2 1%	197 6%	1 2%	20 6%	35 3%	36 3%	86 4%	66 3%	32 6%	34 7%

Q30H. In your opinion, who should be responsible for resolving each of the following types of concerns? The dentist failing to obtain valid consent before treatment

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7696	1678	1464	4417	421	2422	4925	6036	864	341	303	32	6421	984
Weighted total	7694 100%	1650 100%	1335 100%	4590 100%	360 100%	2028 100%	5331 100%	6034 100%	864 100%	341 100%	296 100%	30 100%	6356 100%	1077 100%
The practice where the complaint is made	4957 64%	935 57%	904 68%	3081 67%	233 65%	1375 68%	3358 63%	3938 65%	510 59%	208 61%	192 65%	22 74%	4027 63%	760 71%
The GDC	2412 31%	651 39%	377 28%	1313 29%	111 31%	526 26%	1804 34%	1831 30%	318 37%	121 35%	96 32%	7 24%	2083 33%	257 24%
No-one	36 *	6 *	9 1%	23 *	- -	14 1%	21 *	35 1%	- -	- -	- -	- -	30 *	5 *
Other	290 4%	59 4%	44 3%	174 4%	16 5%	113 6%	150 3%	230 4%	37 4%	13 4%	8 3%	1 2%	216 3%	55 5%

Q30I. In your opinion, who should be responsible for resolving each of the following types of concerns? Bad communication (e.g. not providing full explanations)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7704	4290	3414	44	559	2547	222	249	3944	54	473	777	976	1456	2176	1090	1222
Weighted total	7697 100%	3728 100%	3969 100%	45 100%	469 100%	3134 100%	278 100%	276 100%	3501 100%	63 100%	331 100%	1247 100%	1074 100%	2200 100%	2128 100%	549 100%	499 100%
The practice where the complaint is made	6918 90%	3418 92%	3500 88%	37 82%	435 93%	2755 88%	229 83%	251 91%	3219 92%	58 92%	298 90%	1107 89%	969 90%	1965 89%	1915 90%	506 92%	456 91%
The GDC	535 7%	150 4%	386 10%	6 14%	28 6%	311 10%	37 13%	22 8%	130 4%	5 8%	24 7%	100 8%	77 7%	171 8%	144 7%	24 4%	20 4%
No-one	45 1%	25 1%	20 1%	* 1%	- -	16 1%	4 2%	- -	23 1%	* 1%	2 *	11 1%	8 1%	9 *	12 1%	2 *	2 *
Other	199 3%	135 4%	64 2%	1 3%	6 1%	52 2%	7 2%	3 1%	129 4%	- -	8 2%	29 2%	21 2%	56 3%	57 3%	17 3%	20 4%

Q30I. In your opinion, who should be responsible for resolving each of the following types of concerns? Bad communication (e.g. not providing full explanations)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7704	1677	1464	4424	422	2429	4927	6042	865	343	303	32	6431	982
Weighted total	7697 100%	1648 100%	1334 100%	4594 100%	362 100%	2030 100%	5333 100%	6037 100%	865 100%	343 100%	295 100%	30 100%	6363 100%	1074 100%
The practice where the complaint is made	6918 90%	1436 87%	1201 90%	4190 91%	331 92%	1850 91%	4788 90%	5414 90%	792 92%	302 88%	270 91%	28 94%	5733 90%	958 89%
The GDC	535 7%	165 10%	89 7%	259 6%	18 5%	95 5%	405 8%	424 7%	50 6%	28 8%	19 6%	1 3%	437 7%	80 7%
No-one	45 1%	7 *	7 1%	31 1%	- -	20 1%	24 *	43 1%	2 *	- -	1 *	- -	38 1%	6 1%
Other	199 3%	40 2%	36 3%	114 2%	13 4%	65 3%	116 2%	156 3%	22 3%	13 4%	5 2%	1 3%	155 2%	30 3%

Q30J. In your opinion, who should be responsible for resolving each of the following types of concerns? Poor and/or inaccurate record keeping

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7667	4267	3400	43	554	2538	221	250	3924	54	470	774	968	1455	2172	1078	1213
Weighted total	7670 100%	3713 100%	3958 100%	44 100%	466 100%	3125 100%	277 100%	277 100%	3487 100%	63 100%	329 100%	1242 100%	1065 100%	2199 100%	2126 100%	543 100%	495 100%
The practice where the complaint is made	5023 65%	2653 71%	2370 60%	28 64%	310 66%	1850 59%	154 56%	190 69%	2507 72%	36 58%	217 66%	795 64%	672 63%	1499 68%	1375 65%	349 64%	332 67%
The GDC	2261 29%	771 21%	1490 38%	13 30%	148 32%	1192 38%	114 41%	85 31%	709 20%	26 41%	88 27%	395 32%	336 32%	617 28%	648 30%	146 27%	121 24%
No-one	38 1%	19 1%	19 *	- -	* *	16 1%	3 1%	- -	17 *	1 2%	3 1%	13 1%	9 1%	5 *	9 *	2 *	1 *
Other	348 5%	269 7%	78 2%	2 5%	8 2%	66 2%	6 2%	2 1%	254 7%	- -	21 6%	40 3%	48 5%	79 4%	94 4%	46 9%	41 8%

Q30J. In your opinion, who should be responsible for resolving each of the following types of concerns? Poor and/or inaccurate record keeping

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7667	1671	1454	4403	418	2411	4910	6010	861	342	303	32	6401	979
Weighted total	7670 100%	1645 100%	1329 100%	4574 100%	359 100%	2018 100%	5319 100%	6014 100%	861 100%	342 100%	296 100%	30 100%	6339 100%	1072 100%
The practice where the complaint is made	5023 65%	980 60%	883 66%	3105 68%	239 67%	1395 69%	3420 64%	4005 67%	516 60%	218 64%	184 62%	20 69%	4111 65%	746 70%
The GDC	2261 29%	593 36%	382 29%	1230 27%	97 27%	454 22%	1713 32%	1703 28%	298 35%	109 32%	99 34%	8 27%	1927 30%	270 25%
No-one	38 1%	5 *	8 1%	27 1%	1 *	16 1%	22 *	36 1%	- -	1 *	- -	- -	30 *	7 1%
Other	348 5%	66 4%	55 4%	213 5%	21 6%	153 8%	164 3%	270 4%	47 5%	13 4%	13 4%	1 4%	271 4%	50 5%

Q30K. In your opinion, who should be responsible for resolving each of the following types of concerns? A patient being kept waiting for their appointment

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7696	4279	3417	44	560	2548	221	251	3934	53	473	775	972	1457	2176	1089	1220
Weighted total	7690 100%	3718 100%	3972 100%	45 100%	469 100%	3135 100%	276 100%	278 100%	3493 100%	62 100%	330 100%	1244 100%	1070 100%	2202 100%	2128 100%	549 100%	498 100%
The practice where the complaint is made	7222 94%	3427 92%	3795 96%	42 94%	453 96%	2996 96%	257 93%	269 97%	3218 92%	61 98%	309 94%	1171 94%	1003 94%	2048 93%	2006 94%	520 95%	474 95%
The GDC	64 1%	18 *	46 1%	- -	- -	37 1%	9 3%	- -	16 *	- -	2 *	18 1%	11 1%	23 1%	10 *	1 *	2 *
No-one	327 4%	241 6%	85 2%	3 6%	15 3%	61 2%	7 3%	8 3%	228 7%	1 2%	17 5%	34 3%	44 4%	110 5%	97 5%	24 4%	18 4%
Other	77 1%	32 1%	45 1%	- -	2 *	41 1%	3 1%	- -	31 1%	- -	2 1%	21 2%	12 1%	21 1%	15 1%	4 1%	4 1%

Q30K. In your opinion, who should be responsible for resolving each of the following types of concerns? A patient being kept waiting for their appointment

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7696	1676	1463	4419	422	2419	4929	6035	861	343	305	32	6427	979
Weighted total	7690 100%	1649 100%	1334 100%	4588 100%	362 100%	2022 100%	5333 100%	6027 100%	862 100%	343 100%	298 100%	30 100%	6359 100%	1071 100%
The practice where the complaint is made	7222 94%	1571 95%	1253 94%	4278 93%	334 92%	1849 91%	5069 95%	5655 94%	821 95%	324 95%	274 92%	29 97%	5980 94%	1002 94%
The GDC	64 1%	10 1%	11 1%	42 1%	4 1%	15 1%	41 1%	52 1%	5 1%	2 1%	* *	- -	50 1%	10 1%
No-one	327 4%	55 3%	57 4%	217 5%	20 6%	143 7%	170 3%	254 4%	31 4%	16 5%	20 7%	1 3%	269 4%	46 4%
Other	77 1%	13 1%	12 1%	50 1%	4 1%	15 1%	52 1%	66 1%	6 1%	1 *	3 1%	- -	59 1%	12 1%

Q30L. In your opinion, who should be responsible for resolving each of the following types of concerns? Dental professional being rude to a patient

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7689	4283	3406	44	558	2539	223	250	3938	54	473	775	972	1457	2171	1090	1217
Weighted total	7685 100%	3723 100%	3962 100%	45 100%	468 100%	3127 100%	279 100%	276 100%	3497 100%	63 100%	331 100%	1243 100%	1070 100%	2202 100%	2124 100%	549 100%	497 100%
The practice where the complaint is made	6524 85%	3297 89%	3228 81%	30 67%	419 90%	2535 81%	193 69%	252 91%	3095 89%	56 88%	295 89%	991 80%	888 83%	1866 85%	1840 87%	486 89%	453 91%
The GDC	922 12%	264 7%	657 17%	14 32%	43 9%	525 17%	79 28%	24 9%	245 7%	8 12%	28 8%	208 17%	151 14%	269 12%	223 10%	43 8%	28 6%
No-one	73 1%	63 2%	10 *	* 1%	* *	9 *	1 *	- -	60 2%	- -	2 1%	9 1%	8 1%	29 1%	19 1%	7 1%	2 *
Other	166 2%	100 3%	66 2%	- -	5 1%	57 2%	5 2%	- -	97 3%	- -	5 2%	35 3%	23 2%	38 2%	42 2%	14 2%	14 3%

Q30L. In your opinion, who should be responsible for resolving each of the following types of concerns? Dental professional being rude to a patient

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7689	1674	1460	4416	422	2423	4919	6029	862	343	304	32	6420	979
Weighted total	7685 100%	1646 100%	1331 100%	4586 100%	362 100%	2026 100%	5325 100%	6024 100%	863 100%	343 100%	297 100%	30 100%	6352 100%	1072 100%
The practice where the complaint is made	6524 85%	1439 87%	1106 83%	3891 85%	313 87%	1745 86%	4497 84%	5108 85%	742 86%	285 83%	256 86%	26 88%	5381 85%	920 86%
The GDC	922 12%	171 10%	179 13%	542 12%	35 10%	188 9%	697 13%	726 12%	93 11%	52 15%	29 10%	3 11%	778 12%	119 11%
No-one	73 1%	6 *	15 1%	54 1%	3 1%	39 2%	31 1%	61 1%	5 1%	1 *	5 2%	- -	61 1%	10 1%
Other	166 2%	31 2%	31 2%	100 2%	11 3%	54 3%	100 2%	129 2%	23 3%	5 1%	8 3%	* 1%	132 2%	24 2%

Q30M. In your opinion, who should be responsible for resolving each of the following types of concerns? Discrimination (e.g. based on age or race)

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7683	4274	3409	44	559	2541	222	251	3930	54	472	776	972	1457	2170	1085	1216
Weighted total	7682 100%	3718 100%	3964 100%	45 100%	469 100%	3127 100%	278 100%	278 100%	3492 100%	63 100%	330 100%	1245 100%	1070 100%	2202 100%	2122 100%	547 100%	497 100%
The practice where the complaint is made	3201 42%	1572 42%	1629 41%	14 31%	206 44%	1281 41%	90 33%	123 44%	1478 42%	33 51%	150 45%	434 35%	382 36%	925 42%	939 44%	254 46%	267 54%
The GDC	4001 52%	1801 48%	2200 56%	28 62%	246 52%	1740 56%	174 63%	146 53%	1692 48%	29 45%	148 45%	759 61%	630 59%	1153 52%	1049 49%	240 44%	170 34%
No-one	40 1%	22 1%	18 *	* 1%	2 *	14 *	3 1%	- -	21 1%	2 3%	1 *	10 1%	9 1%	8 *	10 *	2 *	1 *
Other	440 6%	324 9%	116 3%	3 6%	16 3%	92 3%	10 4%	9 3%	302 9%	* 1%	31 9%	42 3%	50 5%	116 5%	123 6%	51 9%	57 12%

Q30M. In your opinion, who should be responsible for resolving each of the following types of concerns? Discrimination (e.g. based on age or race)

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7683	1676	1461	4406	421	2417	4919	6025	863	341	303	31	6412	981
Weighted total	7682 100%	1649 100%	1333 100%	4577 100%	361 100%	2023 100%	5326 100%	6023 100%	864 100%	340 100%	297 100%	28 100%	6348 100%	1074 100%
The practice where the complaint is made	3201 42%	664 40%	566 42%	1923 42%	156 43%	806 40%	2253 42%	2560 42%	330 38%	143 42%	106 36%	11 40%	2643 42%	457 43%
The GDC	4001 52%	861 52%	689 52%	2383 52%	186 51%	1016 50%	2831 53%	3100 51%	470 54%	173 51%	171 58%	15 55%	3311 52%	564 53%
No-one	40 1%	4 *	13 1%	26 1%	5 1%	16 1%	22 *	31 1%	3 *	2 1%	- -	- -	33 1%	6 1%
Other	440 6%	120 7%	65 5%	245 5%	14 4%	185 9%	221 4%	333 6%	61 7%	22 6%	20 7%	2 6%	361 6%	47 4%

Q30. In your opinion, who should be responsible for resolving each of the following types of concerns?... Summary table

BASE: Respondents answering

	Clinical care that falls far below expected standard	Clinical mistake that does not result in permanent harm	Cross-infection issues (e.g. dirty equipment)	The dentist is under the influence of drink or drugs	Mistakes in prescribing	Being overcharged	The dentist failing to provide a treatment plan	The dentist failing to obtain valid consent before treatment	Bad communication (e.g. not providing full explanations)	Poor and/or inaccurate record keeping	A patient being kept waiting for their appointment	Dental professional being rude to a patient	Discrimination (e.g. based on age or race)
Unweighted total	7705	7710	7688	7701	7654	7686	7691	7696	7704	7667	7696	7689	7683
Weighted total	7703 100%	7704 100%	7682 100%	7698 100%	7657 100%	7684 100%	7689 100%	7694 100%	7697 100%	7670 100%	7690 100%	7685 100%	7682 100%
The practice where the complaint is made	4107 53%	7058 92%	4826 63%	1034 13%	4350 57%	6904 90%	6270 82%	4957 64%	6918 90%	5023 65%	7222 94%	6524 85%	3201 42%
The GDC	3349 43%	420 5%	2294 30%	6322 82%	2819 37%	544 7%	1126 15%	2412 31%	535 7%	2261 29%	64 1%	922 12%	4001 52%
No-one	17 *	82 1%	24 *	23 *	37 *	54 1%	71 1%	36 *	45 1%	38 1%	327 4%	73 1%	40 1%
Other	231 3%	144 2%	538 7%	318 4%	451 6%	182 2%	221 3%	290 4%	199 3%	348 5%	77 1%	166 2%	440 6%

Q31. Before today, how aware were you of the principles of good complaint handling?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7801	4311	3490	45	568	2596	234	251	3964	56	477	789	996	1476	2201	1096	1232
Weighted total	7800 100%	3745 100%	4055 100%	46 100%	477 100%	3196 100%	291 100%	277 100%	3518 100%	66 100%	334 100%	1266 100%	1096 100%	2231 100%	2152 100%	552 100%	503 100%
Very much (5.0)	2422 31%	1209 32%	1213 30%	19 40%	157 33%	995 31%	37 13%	95 34%	1128 32%	23 35%	115 34%	427 34%	338 31%	647 29%	628 29%	187 34%	196 39%
Somewhat (4.0)	2960 38%	1460 39%	1500 37%	17 37%	182 38%	1178 37%	102 35%	102 37%	1369 39%	33 50%	130 39%	445 35%	409 37%	874 39%	823 38%	219 40%	190 38%
Neutral (3.0)	1083 14%	453 12%	631 16%	5 11%	54 11%	505 16%	60 21%	33 12%	435 12%	5 7%	32 10%	206 16%	154 14%	313 14%	304 14%	58 11%	48 10%
Not really (2.0)	891 11%	392 10%	499 12%	4 9%	59 12%	374 12%	50 17%	33 12%	371 11%	4 7%	38 11%	140 11%	129 12%	251 11%	273 13%	58 10%	40 8%
Not at all (1.0)	443 6%	231 6%	212 5%	2 3%	24 5%	144 5%	41 14%	15 6%	216 6%	1 1%	19 6%	48 4%	66 6%	147 7%	123 6%	30 5%	29 6%
Mean Score	3.77	3.81	3.74	4.03	3.82	3.78	3.15	3.82	3.80	4.10	3.85	3.84	3.75	3.73	3.72	3.86	3.96
Standard Deviation	1.169	1.175	1.162	1.083	1.170	1.139	1.259	1.184	1.174	0.902	1.177	1.123	1.183	1.182	1.175	1.156	1.151

Q31. Before today, how aware were you of the principles of good complaint handling?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7801	1693	1491	4465	423	2450	4994	6120	875	345	307	33	6519	988
Weighted total	7800 100%	1665 100%	1363 100%	4643 100%	362 100%	2048 100%	5406 100%	6116 100%	877 100%	346 100%	300 100%	31 100%	6451 100%	1083 100%
Very much (5.0)	2422 31%	429 26%	468 34%	1488 32%	133 37%	615 30%	1698 31%	1998 33%	193 22%	108 31%	83 28%	12 39%	1980 31%	366 34%
Somewhat (4.0)	2960 38%	669 40%	508 37%	1743 38%	141 39%	769 38%	2073 38%	2281 37%	352 40%	138 40%	131 44%	10 30%	2482 38%	382 35%
Neutral (3.0)	1083 14%	226 14%	178 13%	653 14%	39 11%	262 13%	764 14%	824 13%	147 17%	42 12%	37 12%	8 25%	894 14%	138 13%
Not really (2.0)	891 11%	230 14%	151 11%	501 11%	35 10%	245 12%	607 11%	679 11%	121 14%	38 11%	36 12%	1 4%	735 11%	131 12%
Not at all (1.0)	443 6%	111 7%	59 4%	259 6%	14 4%	157 8%	264 5%	335 5%	64 7%	21 6%	12 4%	* 1%	359 6%	66 6%
Mean Score	3.77	3.65	3.86	3.80	3.95	3.70	3.80	3.81	3.56	3.79	3.79	4.02	3.77	3.79
Standard Deviation	1.169	1.193	1.135	1.163	1.099	1.229	1.142	1.166	1.183	1.173	1.095	0.973	1.163	1.205

Q32. Which of the following statements best describes your use of the leaflet?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	6335	3546	2789	40	461	2108	147	205	3260	49	394	656	799	1193	1740	903	1036
Weighted total	6321 100%	3065 100%	3256 100%	40 100%	384 100%	2614 100%	186 100%	225 100%	2878 100%	59 100%	273 100%	1052 100%	879 100%	1803 100%	1708 100%	455 100%	423 100%
Our complaints procedure is based on it	3197 51%	1757 57%	1440 44%	22 55%	184 48%	1162 44%	52 28%	107 48%	1675 58%	20 35%	126 46%	548 52%	445 51%	889 49%	880 52%	226 50%	209 49%
Practice staff are encouraged to read it	2530 40%	1122 37%	1407 43%	14 35%	171 44%	1169 45%	34 18%	94 42%	1075 37%	22 38%	78 28%	486 46%	386 44%	685 38%	665 39%	167 37%	140 33%
I have independently read and referred to the leaflet	1845 29%	986 32%	859 26%	16 40%	103 27%	695 27%	50 27%	56 25%	923 32%	14 24%	83 30%	334 32%	253 29%	488 27%	492 29%	144 32%	134 32%
The leaflet is visible to patients	1503 24%	660 22%	843 26%	7 19%	74 19%	722 28%	29 16%	43 19%	641 22%	13 21%	39 14%	276 26%	259 29%	397 22%	404 24%	86 19%	81 19%
The principles contained in the leaflet have made a positive impact in the practice	1153 18%	528 17%	624 19%	7 17%	65 17%	531 20%	25 13%	33 15%	509 18%	9 15%	33 12%	240 23%	188 21%	305 17%	280 16%	69 15%	71 17%
I have only read the leaflet, but I/my workplace have/has not used it	1148 18%	508 17%	640 20%	9 22%	70 18%	490 19%	64 34%	39 17%	469 16%	18 30%	67 25%	141 13%	120 14%	348 19%	348 20%	101 22%	90 21%
The principles contained in the leaflet have made no impact in the practice	239 4%	163 5%	76 2%	2 6%	11 3%	56 2%	9 5%	8 3%	153 5%	- -	16 6%	28 3%	28 3%	77 4%	58 3%	23 5%	25 6%

Q32. Which of the following statements best describes your use of the leaflet?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	6335	1306	1251	3670	359	1962	4094	5028	665	277	244	29	5306	801
Weighted total	6321 100%	1277 100%	1136 100%	3821 100%	311 100%	1614 100%	4439 100%	5000 100%	668 100%	280 100%	243 100%	28 100%	5237 100%	875 100%
Our complaints procedure is based on it	3197 51%	567 44%	600 53%	2027 53%	177 57%	864 54%	2199 50%	2596 52%	274 41%	138 49%	126 52%	16 59%	2563 49%	528 60%
Practice staff are encouraged to read it	2530 40%	393 31%	494 43%	1632 43%	134 43%	583 36%	1846 42%	2066 41%	212 32%	97 34%	98 40%	17 63%	2038 39%	415 47%
I have independently read and referred to the leaflet	1845 29%	380 30%	338 30%	1092 29%	98 32%	518 32%	1240 28%	1488 30%	186 28%	74 26%	63 26%	9 34%	1516 29%	266 30%
The leaflet is visible to patients	1503 24%	252 20%	249 22%	992 26%	71 23%	329 20%	1112 25%	1262 25%	102 15%	62 22%	47 19%	5 19%	1206 23%	254 29%
The principles contained in the leaflet have made a positive impact in the practice	1153 18%	176 14%	223 20%	736 19%	71 23%	277 17%	831 19%	946 19%	91 14%	46 16%	42 17%	4 15%	903 17%	212 24%
I have only read the leaflet, but I/my workplace have/has not used it	1148 18%	374 29%	181 16%	571 15%	55 18%	287 18%	801 18%	826 17%	196 29%	60 21%	44 18%	4 13%	991 19%	111 13%
The principles contained in the leaflet have made no impact in the practice	239 4%	40 3%	55 5%	157 4%	15 5%	110 7%	109 2%	197 4%	20 3%	13 4%	7 3%	1 4%	205 4%	25 3%

Q33A. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'fitness to practise

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7779	4303	3476	45	565	2586	233	252	3956	56	474	789	988	1471	2195	1095	1229
Weighted total	7778 100%	3738 100%	4040 100%	46 100%	475 100%	3185 100%	289 100%	279 100%	3511 100%	66 100%	331 100%	1266 100%	1087 100%	2223 100%	2147 100%	552 100%	502 100%
Very confident	3614 46%	1554 42%	2060 51%	23 50%	298 63%	1599 50%	121 42%	180 65%	1448 41%	38 58%	149 45%	636 50%	512 47%	1053 47%	912 42%	255 46%	246 49%
Fairly confident	3344 43%	1708 46%	1636 40%	20 43%	151 32%	1326 42%	111 38%	88 32%	1604 46%	26 40%	147 45%	501 40%	458 42%	939 42%	1008 47%	238 43%	201 40%
Not very confident	479 6%	285 8%	194 5%	2 5%	18 4%	151 5%	25 9%	7 3%	277 8%	- -	22 7%	70 6%	61 6%	133 6%	152 7%	33 6%	30 6%
Not at all confident	171 2%	136 4%	35 1%	1 1%	2 *	25 1%	8 3%	- -	131 4%	- -	10 3%	14 1%	26 2%	50 2%	41 2%	20 4%	20 4%
Don't know/prefer not to say	169 2%	54 1%	116 3%	* 1%	6 1%	83 3%	24 8%	3 1%	53 1%	2 2%	2 1%	45 4%	31 3%	48 2%	35 2%	7 1%	4 1%
Net Confident	6958 89%	3263 87%	3696 91%	43 93%	449 95%	2926 92%	232 80%	268 96%	3051 87%	64 98%	296 90%	1137 90%	970 89%	1992 90%	1920 89%	492 89%	447 89%
Net Not confident	650 8%	421 11%	229 6%	3 6%	20 4%	176 6%	33 12%	7 3%	407 12%	- -	32 10%	84 7%	87 8%	183 8%	192 9%	53 10%	50 10%

Q33A. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'fitness to practise

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7779	1689	1489	4450	421	2447	4979	6102	872	345	306	32	6505	983
Weighted total	7778 100%	1661 100%	1361 100%	4627 100%	361 100%	2045 100%	5392 100%	6098 100%	873 100%	345 100%	299 100%	30 100%	6439 100%	1077 100%
Very confident	3614 46%	754 45%	696 51%	2081 45%	186 51%	846 41%	2621 49%	2852 47%	386 44%	165 48%	135 45%	15 50%	3047 47%	480 45%
Fairly confident	3344 43%	761 46%	508 37%	2046 44%	146 41%	901 44%	2310 43%	2609 43%	397 45%	136 39%	134 45%	11 37%	2716 42%	497 46%
Not very confident	479 6%	91 5%	80 6%	308 7%	19 5%	174 8%	284 5%	368 6%	56 6%	25 7%	23 8%	4 13%	402 6%	58 5%
Not at all confident	171 2%	34 2%	30 2%	104 2%	5 1%	92 4%	68 1%	135 2%	23 3%	7 2%	6 2%	- -	131 2%	28 3%
Don't know/prefer not to say	169 2%	22 1%	48 3%	89 2%	4 1%	32 2%	109 2%	135 2%	12 1%	12 3%	1 *	- -	143 2%	15 1%
Net Confident	6958 89%	1515 91%	1205 88%	4127 89%	332 92%	1747 85%	4931 91%	5460 90%	783 90%	301 87%	269 90%	26 87%	5763 90%	976 91%
Net Not confident	650 8%	124 7%	109 8%	412 9%	25 7%	265 13%	352 7%	503 8%	78 9%	32 9%	28 10%	4 13%	533 8%	85 8%

Q33B. How confident do you feel in your understanding of the following, as defined by the GDC: The fitness to practise process

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7721	4288	3433	45	562	2552	229	249	3941	56	472	785	986	1454	2176	1087	1223
Weighted total	7718 100%	3730 100%	3988 100%	46 100%	470 100%	3142 100%	284 100%	274 100%	3503 100%	66 100%	330 100%	1260 100%	1085 100%	2197 100%	2128 100%	548 100%	499 100%
Very confident	2471 32%	943 25%	1529 38%	17 36%	199 42%	1217 39%	78 27%	110 40%	879 25%	31 47%	90 27%	471 37%	370 34%	683 31%	629 30%	160 29%	158 32%
Fairly confident	3299 43%	1523 41%	1776 45%	18 38%	191 41%	1426 45%	119 42%	109 40%	1417 40%	29 44%	149 45%	532 42%	434 40%	948 43%	941 44%	232 42%	211 42%
Not very confident	1336 17%	850 23%	486 12%	10 22%	66 14%	358 11%	51 18%	44 16%	808 23%	5 7%	62 19%	172 14%	188 17%	375 17%	405 19%	103 19%	92 18%
Not at all confident	407 5%	344 9%	63 2%	1 1%	6 1%	45 1%	10 3%	5 2%	330 9%	- -	23 7%	32 3%	57 5%	131 6%	110 5%	44 8%	33 7%
Don't know/prefer not to say	206 3%	71 2%	134 3%	2 4%	8 2%	96 3%	26 9%	6 2%	70 2%	2 2%	5 2%	53 4%	36 3%	60 3%	43 2%	8 1%	5 1%
Net Confident	5770 75%	2465 66%	3305 83%	34 74%	391 83%	2643 84%	197 69%	219 80%	2295 66%	60 91%	240 73%	1004 80%	803 74%	1631 74%	1570 74%	393 72%	369 74%
Net Not confident	1743 23%	1194 32%	549 14%	11 23%	71 15%	403 13%	61 22%	50 18%	1138 32%	5 7%	84 26%	203 16%	245 23%	506 23%	515 24%	147 27%	125 25%

Q33B. How confident do you feel in your understanding of the following, as defined by the GDC: The fitness to practise process

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7721	1680	1479	4413	418	2434	4938	6054	865	344	304	32	6454	977
Weighted total	7718 100%	1652 100%	1350 100%	4590 100%	358 100%	2036 100%	5347 100%	6051 100%	865 100%	343 100%	297 100%	30 100%	6387 100%	1071 100%
Very confident	2471 32%	469 28%	493 37%	1432 31%	116 32%	535 26%	1829 34%	1965 32%	250 29%	106 31%	91 30%	8 26%	2082 33%	329 31%
Fairly confident	3299 43%	765 46%	535 40%	1977 43%	156 44%	822 40%	2367 44%	2561 42%	383 44%	143 42%	134 45%	17 57%	2754 43%	443 41%
Not very confident	1336 17%	312 19%	221 16%	797 17%	66 18%	440 22%	836 16%	1029 17%	169 20%	66 19%	59 20%	5 17%	1077 17%	206 19%
Not at all confident	407 5%	78 5%	53 4%	269 6%	15 4%	199 10%	182 3%	326 5%	48 6%	17 5%	14 5%	- -	306 5%	70 6%
Don't know/prefer not to say	206 3%	28 2%	49 4%	115 2%	5 1%	40 2%	132 2%	170 3%	15 2%	12 3%	- -	- -	168 3%	23 2%
Net Confident	5770 75%	1234 75%	1028 76%	3409 74%	272 76%	1357 67%	4196 78%	4526 75%	633 73%	249 72%	225 76%	25 83%	4835 76%	772 72%
Net Not confident	1743 23%	390 24%	273 20%	1066 23%	81 23%	639 31%	1019 19%	1355 22%	217 25%	83 24%	73 24%	5 17%	1383 22%	276 26%

GDC Registrants Survey 2019

Q33C. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'impairment

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7712	4282	3430	45	563	2551	227	250	3936	55	471	782	983	1454	2175	1089	1219
Weighted total	7710 100%	3725 100%	3985 100%	46 100%	472 100%	3141 100%	281 100%	276 100%	3499 100%	65 100%	329 100%	1255 100%	1082 100%	2197 100%	2129 100%	549 100%	498 100%
Very confident	2287 30%	875 23%	1413 35%	12 26%	189 40%	1127 36%	74 26%	105 38%	809 23%	28 44%	92 28%	403 32%	327 30%	665 30%	596 28%	148 27%	149 30%
Fairly confident	3428 44%	1636 44%	1792 45%	19 41%	210 45%	1420 45%	111 39%	135 49%	1526 44%	25 39%	157 48%	535 43%	437 40%	1007 46%	986 46%	243 44%	221 44%
Not very confident	1410 18%	845 23%	565 14%	12 26%	57 12%	439 14%	58 21%	27 10%	806 23%	8 12%	56 17%	228 18%	218 20%	366 17%	402 19%	110 20%	86 17%
Not at all confident	359 5%	287 8%	73 2%	2 4%	7 1%	51 2%	13 5%	2 1%	277 8%	2 3%	16 5%	32 3%	63 6%	95 4%	97 5%	39 7%	33 7%
Don't know/prefer not to say	225 3%	83 2%	143 4%	2 4%	9 2%	104 3%	25 9%	7 2%	80 2%	2 2%	8 2%	57 5%	37 3%	65 3%	48 2%	9 2%	8 2%
Net Confident	5715 74%	2511 67%	3205 80%	31 67%	400 85%	2547 81%	184 66%	240 87%	2335 67%	54 83%	249 76%	938 75%	764 71%	1672 76%	1582 74%	391 71%	370 74%
Net Not confident	1769 23%	1132 30%	638 16%	14 30%	63 13%	490 16%	72 25%	29 10%	1084 31%	10 15%	73 22%	260 21%	281 26%	461 21%	499 23%	149 27%	120 24%

Q33C. How confident do you feel in your understanding of the following, as defined by the GDC: The meaning of 'impairment

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7712	1679	1475	4411	419	2429	4933	6048	866	343	301	32	6444	979
Weighted total	7710 100%	1651 100%	1346 100%	4588 100%	360 100%	2031 100%	5341 100%	6046 100%	866 100%	342 100%	294 100%	30 100%	6375 100%	1074 100%
Very confident	2287 30%	441 27%	445 33%	1340 29%	122 34%	511 25%	1684 32%	1807 30%	250 29%	97 28%	79 27%	8 28%	1946 31%	286 27%
Fairly confident	3428 44%	797 48%	577 43%	2024 44%	169 47%	874 43%	2428 45%	2657 44%	408 47%	154 45%	138 47%	15 50%	2831 44%	483 45%
Not very confident	1410 18%	317 19%	210 16%	868 19%	51 14%	431 21%	911 17%	1116 18%	150 17%	61 18%	61 21%	5 18%	1130 18%	229 21%
Not at all confident	359 5%	68 4%	60 4%	225 5%	11 3%	164 8%	173 3%	283 5%	39 5%	17 5%	14 5%	1 4%	286 4%	50 5%
Don't know/prefer not to say	225 3%	28 2%	53 4%	131 3%	7 2%	51 2%	144 3%	182 3%	19 2%	13 4%	2 1%	- -	182 3%	26 2%
Net Confident	5715 74%	1238 75%	1022 76%	3364 73%	291 81%	1385 68%	4113 77%	4464 74%	658 76%	251 73%	217 74%	23 78%	4777 75%	769 72%
Net Not confident	1769 23%	385 23%	271 20%	1093 24%	63 17%	595 29%	1085 20%	1399 23%	189 22%	78 23%	75 26%	7 22%	1416 22%	279 26%

Q33. How confident do you feel in your understanding of the following, as defined by the GDC:... Summary table

BASE: Respondents answering

	The meaning of 'fitness to practise'	The fitness to practise process	The meaning of 'impairment'
Unweighted total	7779	7721	7712
Weighted total	7778 100%	7718 100%	7710 100%
Very confident	3614 46%	2471 32%	2287 30%
Fairly confident	3344 43%	3299 43%	3428 44%
Not very confident	479 6%	1336 17%	1410 18%
Not at all confident	171 2%	407 5%	359 5%
Don't know/prefer not to say	169 2%	206 3%	225 3%
Net Confident	6958 89%	5770 75%	5715 74%
Net Not confident	650 8%	1743 23%	1769 23%

Q34. Have you, or any one you know, been through the fitness to practise (FTP) process?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7720	4285	3435	45	563	2560	222	251	3938	53	472	778	973	1456	2184	1093	1225
Weighted total	7705 100%	3718 100%	3987 100%	46 100%	472 100%	3150 100%	275 100%	277 100%	3492 100%	62 100%	329 100%	1249 100%	1071 100%	2200 100%	2134 100%	551 100%	500 100%
I have not been through FtP myself	4391 57%	2201 59%	2190 55%	23 49%	299 63%	1702 54%	144 53%	180 65%	2085 60%	32 51%	183 56%	716 57%	633 59%	1230 56%	1187 56%	323 59%	302 60%
I do not know of anyone directly, who has been through FtP	3940 51%	1676 45%	2264 57%	18 38%	279 59%	1802 57%	137 50%	171 62%	1583 45%	41 65%	137 42%	746 60%	576 54%	1153 52%	1039 49%	233 42%	194 39%
I have heard about someone who has been through FtP	1460 19%	951 26%	509 13%	11 23%	84 18%	365 12%	47 17%	49 18%	891 26%	9 14%	84 26%	168 13%	179 17%	449 20%	427 20%	135 24%	102 20%
I know someone who has direct experience of going through FtP	1252 16%	874 24%	378 9%	11 23%	57 12%	266 8%	36 13%	37 14%	812 23%	3 4%	98 30%	62 5%	101 9%	351 16%	417 20%	155 28%	166 33%
I have been through FtP myself	433 6%	294 8%	138 3%	5 12%	10 2%	110 3%	12 4%	10 3%	277 8%	3 4%	27 8%	48 4%	46 4%	133 6%	124 6%	41 7%	41 8%

Q34. Have you, or any one you know, been through the fitness to practise (FTP) process?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7720	1681	1475	4417	420	2430	4944	6060	864	342	303	32	6457	979
Weighted total	7705 100%	1653 100%	1343 100%	4588 100%	359 100%	2028 100%	5348 100%	6046 100%	863 100%	342 100%	297 100%	30 100%	6380 100%	1073 100%
I have not been through FtP myself	4391 57%	967 58%	753 56%	2602 57%	217 60%	1160 57%	3061 57%	3452 57%	488 57%	192 56%	170 57%	19 64%	3625 57%	621 58%
I do not know of anyone directly, who has been through FtP	3940 51%	882 53%	636 47%	2365 52%	180 50%	820 40%	2965 55%	3089 51%	427 49%	175 51%	171 58%	11 37%	3247 51%	580 54%
I have heard about someone who has been through FtP	1460 19%	330 20%	251 19%	859 19%	76 21%	523 26%	857 16%	1137 19%	176 20%	64 19%	55 18%	6 21%	1178 18%	211 20%
I know someone who has direct experience of going through FtP	1252 16%	280 17%	248 19%	703 15%	85 24%	557 27%	623 12%	974 16%	166 19%	55 16%	41 14%	7 23%	1056 17%	142 13%
I have been through FtP myself	433 6%	52 3%	102 8%	277 6%	23 6%	185 9%	220 4%	347 6%	50 6%	17 5%	12 4%	1 4%	350 5%	62 6%

Q35A. How confident do you feel about the following aspects of the fitness to practise process? How cases are examined by the GDC's Case Examiner teams

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7755	4302	3453	44	566	2569	228	252	3954	55	476	783	985	1464	2185	1097	1229
Weighted total	7744	3733	4011	45	475	3163	282	279	3507	65	332	1257	1084	2213	2136	553	502
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very confident	956 12%	219 6%	736 18%	9 19%	72 15%	620 20%	29 10%	39 14%	201 6%	9 14%	25 7%	187 15%	143 13%	278 13%	269 13%	40 7%	39 8%
Fairly confident	2491 32%	836 22%	1655 41%	21 47%	180 38%	1322 42%	102 36%	87 31%	773 22%	34 52%	92 28%	428 34%	349 32%	698 32%	702 33%	159 29%	154 31%
Not very confident	2005 26%	1210 32%	795 20%	8 18%	132 28%	601 19%	54 19%	95 34%	1139 32%	7 10%	97 29%	310 25%	256 24%	568 26%	558 26%	163 29%	149 30%
Not at all confident	1258 16%	1026 27%	232 6%	4 10%	34 7%	167 5%	30 11%	23 8%	971 28%	2 3%	87 26%	122 10%	180 17%	364 16%	343 16%	134 24%	114 23%
Don't know/prefer not to say	1035 13%	442 12%	593 15%	3 6%	58 12%	454 14%	67 24%	34 12%	423 12%	13 21%	31 9%	209 17%	155 14%	304 14%	264 12%	57 10%	45 9%
Net Confident	3446 45%	1055 28%	2391 60%	30 66%	252 53%	1942 61%	131 47%	127 46%	974 28%	43 67%	117 35%	615 49%	492 45%	976 44%	971 45%	199 36%	193 39%
Net Not confident	3263 42%	2236 60%	1026 26%	12 28%	166 35%	767 24%	84 30%	118 42%	2109 60%	8 13%	184 56%	432 34%	437 40%	932 42%	901 42%	297 54%	263 52%

Q35A. How confident do you feel about the following aspects of the fitness to practise process? How cases are examined by the GDC's Case Examiner teams

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7755	1683	1485	4436	422	2441	4962	6088	867	343	304	32	6486	980
Weighted total	7744 100%	1655 100%	1356 100%	4608 100%	362 100%	2035 100%	5370 100%	6076 100%	867 100%	343 100%	297 100%	30 100%	6414 100%	1072 100%
Very confident	956 12%	171 10%	195 14%	560 12%	45 13%	155 8%	778 14%	752 12%	82 10%	45 13%	42 14%	4 14%	818 13%	126 12%
Fairly confident	2491 32%	526 32%	445 33%	1483 32%	106 29%	514 25%	1903 35%	1972 32%	261 30%	105 31%	96 32%	14 48%	2108 33%	328 31%
Not very confident	2005 26%	477 29%	332 24%	1189 26%	125 34%	565 28%	1358 25%	1564 26%	260 30%	91 27%	69 23%	5 17%	1662 26%	266 25%
Not at all confident	1258 16%	250 15%	213 16%	779 17%	52 15%	594 29%	574 11%	975 16%	159 18%	53 16%	54 18%	2 8%	986 15%	196 18%
Don't know/prefer not to say	1035 13%	231 14%	170 13%	597 13%	33 9%	207 10%	756 14%	813 13%	105 12%	49 14%	36 12%	4 13%	840 13%	156 15%
Net Confident	3446 45%	697 42%	640 47%	2043 44%	151 42%	669 33%	2681 50%	2724 45%	344 40%	150 44%	138 46%	19 62%	2926 46%	454 42%
Net Not confident	3263 42%	727 44%	545 40%	1969 43%	177 49%	1159 57%	1933 36%	2539 42%	419 48%	144 42%	123 41%	7 25%	2648 41%	462 43%

Q35B. How confident do you feel about the following aspects of the fitness to practise process? How cases are investigated

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7717	4292	3425	43	562	2550	226	250	3946	55	473	777	980	1451	2181	1089	1229
Weighted total	7701 100%	3726 100%	3976 100%	44 100%	472 100%	3136 100%	279 100%	276 100%	3501 100%	65 100%	328 100%	1247 100%	1079 100%	2193 100%	2132 100%	549 100%	502 100%
Very confident	921 12%	197 5%	723 18%	6 14%	66 14%	618 20%	27 10%	34 12%	182 5%	10 15%	20 6%	191 15%	140 13%	266 12%	251 12%	37 7%	36 7%
Fairly confident	2379 31%	784 21%	1594 40%	20 45%	174 37%	1280 41%	93 33%	81 29%	725 21%	32 50%	89 27%	414 33%	321 30%	671 31%	682 32%	143 26%	147 29%
Not very confident	2042 27%	1219 33%	823 21%	10 24%	132 28%	619 20%	60 22%	97 35%	1146 33%	7 10%	99 30%	311 25%	283 26%	562 26%	568 27%	167 30%	150 30%
Not at all confident	1341 17%	1096 29%	244 6%	5 11%	37 8%	171 5%	32 12%	27 10%	1036 30%	3 5%	92 28%	129 10%	185 17%	394 18%	366 17%	141 26%	125 25%
Don't know/prefer not to say	1020 13%	428 12%	591 15%	3 6%	63 13%	448 14%	67 24%	37 13%	412 12%	13 21%	28 9%	203 16%	150 14%	299 14%	265 12%	60 11%	43 9%
Net Confident	3299 43%	982 26%	2317 58%	26 59%	240 51%	1898 61%	120 43%	115 42%	907 26%	42 65%	109 33%	605 48%	461 43%	937 43%	933 44%	180 33%	183 37%
Net Not confident	3383 44%	2316 62%	1067 27%	15 35%	169 36%	790 25%	92 33%	124 45%	2182 62%	9 15%	191 58%	440 35%	468 43%	957 44%	935 44%	309 56%	275 55%

Q35B. How confident do you feel about the following aspects of the fitness to practise process? How cases are investigated

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7717	1681	1476	4411	420	2432	4933	6054	866	342	302	32	6450	979
Weighted total	7701 100%	1651 100%	1347 100%	4577 100%	359 100%	2027 100%	5335 100%	6039 100%	865 100%	341 100%	296 100%	30 100%	6373 100%	1070 100%
Very confident	921 12%	164 10%	177 13%	551 12%	43 12%	136 7%	761 14%	713 12%	88 10%	46 14%	39 13%	4 14%	786 12%	126 12%
Fairly confident	2379 31%	509 31%	428 32%	1407 31%	109 30%	486 24%	1825 34%	1900 31%	241 28%	90 26%	95 32%	13 44%	2022 32%	306 29%
Not very confident	2042 27%	477 29%	341 25%	1217 27%	113 32%	566 28%	1399 26%	1582 26%	266 31%	101 30%	70 24%	6 21%	1695 27%	271 25%
Not at all confident	1341 17%	281 17%	228 17%	811 18%	58 16%	643 32%	601 11%	1046 17%	162 19%	58 17%	56 19%	3 10%	1043 16%	213 20%
Don't know/prefer not to say	1020 13%	221 13%	172 13%	592 13%	35 10%	197 10%	749 14%	798 13%	107 12%	46 14%	36 12%	3 11%	828 13%	154 14%
Net Confident	3299 43%	673 41%	605 45%	1958 43%	152 42%	622 31%	2586 48%	2613 43%	329 38%	136 40%	134 45%	17 58%	2807 44%	432 40%
Net Not confident	3383 44%	758 46%	569 42%	2027 44%	172 48%	1208 60%	2000 37%	2628 44%	428 50%	159 47%	126 43%	9 30%	2738 43%	484 45%

Q35C. How confident do you feel about the following aspects of the fitness to practise process? How hearings are conducted

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7695	4286	3409	43	560	2537	226	247	3940	55	473	775	975	1446	2174	1089	1226
Weighted total	7677 100%	3721 100%	3956 100%	44 100%	470 100%	3120 100%	279 100%	271 100%	3495 100%	65 100%	329 100%	1244 100%	1073 100%	2185 100%	2126 100%	549 100%	500 100%
Very confident	905 12%	201 5%	704 18%	4 10%	68 14%	592 19%	30 11%	37 14%	186 5%	10 15%	22 7%	177 14%	142 13%	263 12%	249 12%	38 7%	37 7%
Fairly confident	2252 29%	751 20%	1502 38%	18 41%	164 35%	1222 39%	82 29%	71 26%	693 20%	31 48%	82 25%	393 32%	308 29%	611 28%	655 31%	141 26%	144 29%
Not very confident	2077 27%	1204 32%	873 22%	9 21%	141 30%	654 21%	60 21%	106 39%	1133 32%	8 12%	97 30%	339 27%	269 25%	603 28%	562 26%	159 29%	145 29%
Not at all confident	1316 17%	1062 29%	254 6%	8 18%	30 6%	183 6%	35 12%	19 7%	1002 29%	2 3%	89 27%	126 10%	194 18%	376 17%	366 17%	138 25%	117 23%
Don't know/prefer not to say	1127 15%	504 14%	623 16%	4 10%	67 14%	470 15%	73 26%	38 14%	481 14%	15 23%	39 12%	209 17%	161 15%	332 15%	294 14%	73 13%	58 11%
Net Confident	3157 41%	952 26%	2205 56%	22 51%	231 49%	1813 58%	113 40%	108 40%	879 25%	41 63%	104 32%	569 46%	450 42%	874 40%	904 43%	179 33%	181 36%
Net Not confident	3393 44%	2266 61%	1128 29%	17 39%	172 37%	837 27%	94 34%	125 46%	2136 61%	9 14%	186 56%	465 37%	462 43%	979 45%	928 44%	297 54%	262 52%

Q35C. How confident do you feel about the following aspects of the fitness to practise process? How hearings are conducted

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7695	1678	1472	4399	419	2428	4914	6044	859	342	300	30	6429	978
Weighted total	7677 100%	1648 100%	1343 100%	4565 100%	357 100%	2024 100%	5313 100%	6029 100%	856 100%	341 100%	295 100%	27 100%	6349 100%	1070 100%
Very confident	905 12%	166 10%	181 13%	535 12%	44 12%	142 7%	739 14%	708 12%	85 10%	43 13%	38 13%	4 16%	780 12%	117 11%
Fairly confident	2252 29%	494 30%	401 30%	1322 29%	93 26%	451 22%	1736 33%	1797 30%	223 26%	90 26%	94 32%	9 33%	1908 30%	294 27%
Not very confident	2077 27%	485 29%	336 25%	1245 27%	117 33%	567 28%	1432 27%	1609 27%	275 32%	95 28%	75 26%	7 27%	1716 27%	287 27%
Not at all confident	1316 17%	265 16%	229 17%	802 18%	58 16%	623 31%	597 11%	1024 17%	158 18%	62 18%	53 18%	3 11%	1028 16%	206 19%
Don't know/prefer not to say	1127 15%	238 14%	195 15%	660 14%	45 13%	242 12%	809 15%	892 15%	115 13%	52 15%	35 12%	4 14%	918 14%	166 16%
Net Confident	3157 41%	660 40%	582 43%	1857 41%	137 38%	593 29%	2476 47%	2505 42%	308 36%	133 39%	132 45%	13 48%	2688 42%	410 38%
Net Not confident	3393 44%	750 46%	565 42%	2047 45%	175 49%	1190 59%	2029 38%	2633 44%	433 51%	157 46%	128 43%	10 38%	2744 43%	493 46%

Q35. How confident do you feel about the following aspects of the fitness to practise process?... Summary table

BASE: Respondents answering

	How cases are examined by the GDC's Case Examiner teams	How cases are investigated	How hearings are conducted
Unweighted total	7755	7717	7695
Weighted total	7744 100%	7701 100%	7677 100%
Very confident	956 12%	921 12%	905 12%
Fairly confident	2491 32%	2379 31%	2252 29%
Not very confident	2005 26%	2042 27%	2077 27%
Not at all confident	1258 16%	1341 17%	1316 17%
Don't know/prefer not to say	1035 13%	1020 13%	1127 15%
Net Confident	3446 45%	3299 43%	3157 41%
Net Not confident	3263 42%	3383 44%	3393 44%

Q36. Based on your knowledge of the fitness to practise process, how well does it balance thoroughness, time and cost involved (to the professional and to the regulator)?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7748	4297	3451	45	564	2568	227	251	3950	56	472	784	987	1459	2189	1091	1225
Weighted total	7742 100%	3734 100%	4008 100%	46 100%	474 100%	3162 100%	281 100%	277 100%	3506 100%	66 100%	330 100%	1258 100%	1086 100%	2205 100%	2143 100%	550 100%	500 100%
Very well balanced	421 5%	82 2%	338 8%	- -	24 5%	303 10%	14 5%	6 2%	75 2%	2 2%	9 3%	113 9%	81 7%	116 5%	89 4%	13 2%	8 2%
Well balanced	2063 27%	524 14%	1539 38%	16 34%	158 33%	1265 40%	81 29%	84 30%	488 14%	32 48%	54 16%	453 36%	309 28%	552 25%	548 26%	104 19%	97 19%
Not well balanced	1422 18%	1057 28%	366 9%	12 26%	65 14%	244 8%	39 14%	47 17%	995 28%	3 5%	93 28%	154 12%	168 16%	384 17%	422 20%	146 27%	147 29%
Extremely unbalanced	1184 15%	1053 28%	131 3%	8 17%	19 4%	85 3%	18 6%	18 7%	990 28%	3 4%	91 27%	79 6%	158 15%	372 17%	337 16%	129 23%	108 22%
Don't know/prefer not to say	2652 34%	1018 27%	1634 41%	11 23%	208 44%	1265 40%	129 46%	123 44%	959 27%	27 41%	84 25%	459 37%	369 34%	781 35%	746 35%	158 29%	139 28%
Net Well balanced	2484 32%	606 16%	1877 47%	16 34%	182 38%	1568 50%	95 34%	90 32%	563 16%	33 50%	63 19%	566 45%	391 36%	668 30%	637 30%	117 21%	105 21%
Net Unbalanced	2606 34%	2110 57%	497 12%	20 43%	84 18%	329 10%	57 20%	65 23%	1985 57%	6 9%	184 56%	233 19%	327 30%	756 34%	760 35%	276 50%	256 51%

Q36. Based on your knowledge of the fitness to practise process, how well does it balance thoroughness, time and cost involved (to the professional and to the regulator)?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7748	1683	1482	4434	421	2439	4957	6085	868	342	301	31	6471	985
Weighted total	7742 100%	1657 100%	1351 100%	4612 100%	360 100%	2035 100%	5368 100%	6079 100%	869 100%	340 100%	295 100%	29 100%	6401 100%	1079 100%
Very well balanced	421 5%	67 4%	71 5%	276 6%	15 4%	53 3%	356 7%	339 6%	41 5%	15 4%	16 6%	3 10%	352 6%	69 6%
Well balanced	2063 27%	409 25%	399 30%	1220 26%	90 25%	327 16%	1697 32%	1645 27%	210 24%	72 21%	75 26%	10 35%	1739 27%	291 27%
Not well balanced	1422 18%	324 20%	237 18%	846 18%	93 26%	564 28%	783 15%	1092 18%	190 22%	69 20%	54 18%	7 25%	1163 18%	205 19%
Extremely unbalanced	1184 15%	238 14%	200 15%	743 16%	48 13%	637 31%	445 8%	933 15%	139 16%	55 16%	40 14%	2 6%	893 14%	208 19%
Don't know/prefer not to say	2652 34%	619 37%	444 33%	1527 33%	114 32%	454 22%	2087 39%	2070 34%	289 33%	129 38%	109 37%	7 24%	2254 35%	307 28%
Net Well balanced	2484 32%	476 29%	470 35%	1496 32%	105 29%	380 19%	2053 38%	1984 33%	251 29%	88 26%	92 31%	13 45%	2091 33%	359 33%
Net Unbalanced	2606 34%	562 34%	437 32%	1589 34%	140 39%	1201 59%	1228 23%	2025 33%	329 38%	123 36%	94 32%	9 31%	2056 32%	413 38%

Q37. Are you aware of the support available from the GDC to those facing proceedings?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7753	4304	3449	45	566	2563	228	251	3955	55	476	784	983	1461	2189	1095	1228
Weighted total	7743 100%	3737 100%	4006 100%	46 100%	475 100%	3157 100%	282 100%	278 100%	3511 100%	65 100%	332 100%	1258 100%	1082 100%	2208 100%	2142 100%	552 100%	501 100%
Yes	2219 29%	611 16%	1608 40%	13 28%	141 30%	1344 43%	94 33%	63 23%	559 16%	22 34%	72 22%	452 36%	327 30%	592 27%	589 27%	121 22%	138 27%
No	5524 71%	3126 84%	2399 60%	33 72%	334 70%	1812 57%	188 67%	215 77%	2952 84%	43 66%	261 78%	806 64%	755 70%	1616 73%	1553 73%	431 78%	364 73%

Q37. Are you aware of the support available from the GDC to those facing proceedings?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7753	1683	1484	4435	418	2446	4958	6088	868	341	303	32	6476	987
Weighted total	7743 100%	1655 100%	1355 100%	4609 100%	357 100%	2042 100%	5367 100%	6080 100%	868 100%	340 100%	296 100%	30 100%	6402 100%	1082 100%
Yes	2219 29%	436 26%	428 32%	1302 28%	86 24%	413 20%	1740 32%	1785 29%	218 25%	92 27%	75 25%	8 28%	1930 30%	253 23%
No	5524 71%	1219 74%	928 68%	3307 72%	271 76%	1628 80%	3626 68%	4295 71%	650 75%	248 73%	221 75%	21 72%	4472 70%	829 77%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7763	4309	3454	45	568	2565	229	251	3959	56	477	779	983	1462	2196	1098	1232
Weighted total	7747 100%	3740 100%	4007 100%	46 100%	476 100%	3156 100%	284 100%	278 100%	3512 100%	66 100%	333 100%	1250 100%	1082 100%	2210 100%	2150 100%	553 100%	503 100%
A defence organisation	4562 59%	3090 83%	1473 37%	32 68%	338 71%	997 32%	57 20%	214 77%	2898 83%	38 57%	283 85%	546 44%	539 50%	1226 55%	1343 62%	469 85%	439 87%
Your own professional membership body	3381 44%	1593 43%	1787 45%	22 47%	308 65%	1315 42%	107 38%	184 66%	1475 42%	34 52%	177 53%	447 36%	429 40%	1014 46%	977 45%	273 49%	240 48%
A colleague	3358 43%	2059 55%	1299 32%	10 21%	213 45%	973 31%	68 24%	149 54%	1944 55%	32 49%	178 54%	478 38%	422 39%	1008 46%	938 44%	277 50%	235 47%
The General Dental Council	2547 33%	574 15%	1973 49%	13 28%	175 37%	1627 52%	124 44%	81 29%	537 15%	38 58%	60 18%	542 43%	378 35%	718 32%	700 33%	122 22%	88 18%
Your Dental college or faculty	825 11%	424 11%	401 10%	5 12%	52 11%	300 10%	38 13%	42 15%	391 11%	7 11%	59 18%	170 14%	142 13%	234 11%	192 9%	44 8%	42 8%
Mental health charity/support organisation	664 9%	464 12%	200 5%	1 2%	32 7%	152 5%	13 5%	29 10%	449 13%	2 3%	24 7%	94 7%	120 11%	216 10%	169 8%	42 8%	23 5%
Practitioner Advice and Support Scheme (PASS)	648 8%	325 9%	323 8%	2 5%	34 7%	271 9%	7 3%	19 7%	317 9%	5 8%	21 6%	163 13%	97 9%	148 7%	157 7%	42 8%	41 8%
Additional support organisation	608 8%	246 7%	362 9%	1 2%	28 6%	292 9%	34 12%	19 7%	236 7%	10 15%	18 5%	109 9%	98 9%	162 7%	169 8%	36 7%	34 7%
BDA Benevolent Fund	488 6%	390 10%	98 2%	* 1%	8 2%	83 3%	6 2%	2 1%	377 11%	- -	30 9%	77 6%	78 7%	163 7%	125 6%	28 5%	16 3%
Dentists' Health Support Programme (DHSP)	422 5%	291 8%	131 3%	1 2%	7 2%	112 4%	6 2%	8 3%	287 8%	3 5%	10 3%	98 8%	74 7%	97 4%	99 5%	28 5%	26 5%
NHS Practitioners Health Programme	413 5%	204 5%	209 5%	* 1%	11 2%	179 6%	14 5%	9 3%	201 6%	3 5%	10 3%	108 9%	53 5%	119 5%	105 5%	18 3%	11 2%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7763	4309	3454	45	568	2565	229	251	3959	56	477	779	983	1462	2196	1098	1232
Weighted total	7747 100%	3740 100%	4007 100%	46 100%	476 100%	3156 100%	284 100%	278 100%	3512 100%	66 100%	333 100%	1250 100%	1082 100%	2210 100%	2150 100%	553 100%	503 100%
Other voluntary organisation	253 3%	119 3%	133 3%	1 1%	13 3%	107 3%	9 3%	8 3%	113 3%	- -	11 3%	38 3%	42 4%	76 3%	76 4%	13 2%	9 2%
I would not seek advice or support	47 1%	20 1%	27 1%	- -	- -	21 1%	7 2%	- -	20 1%	2 2%	- -	7 1%	6 1%	18 1%	13 1%	3 1%	1 *
Don't know/prefer not to say	691 9%	129 3%	562 14%	3 6%	16 3%	488 15%	61 22%	5 2%	120 3%	4 6%	12 4%	201 16%	131 12%	213 10%	126 6%	14 2%	6 1%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7763	1685	1485	4444	420	2448	4964	6091	872	343	304	32	6485	988
Weighted total	7747 100%	1654 100%	1354 100%	4617 100%	358 100%	2043 100%	5368 100%	6076 100%	873 100%	342 100%	297 100%	30 100%	6405 100%	1084 100%
A defence organisation	4562 59%	1010 61%	800 59%	2682 58%	247 69%	1578 77%	2771 52%	3556 59%	532 61%	207 61%	180 61%	23 79%	3651 57%	712 66%
Your own professional membership body	3381 44%	801 48%	615 45%	1927 42%	193 54%	881 43%	2380 44%	2690 44%	341 39%	157 46%	118 40%	13 42%	2817 44%	462 43%
A colleague	3358 43%	760 46%	554 41%	2020 44%	175 49%	1045 51%	2174 40%	2603 43%	377 43%	169 49%	153 52%	13 44%	2746 43%	489 45%
The General Dental Council	2547 33%	545 33%	476 35%	1483 32%	113 32%	356 17%	2133 40%	2011 33%	256 29%	116 34%	95 32%	9 29%	2183 34%	325 30%
Your Dental college or faculty	825 11%	237 14%	120 9%	451 10%	41 11%	241 12%	555 10%	646 11%	83 10%	38 11%	38 13%	5 16%	690 11%	113 10%
Mental health charity/support organisation	664 9%	142 9%	104 8%	412 9%	32 9%	211 10%	398 7%	508 8%	71 8%	41 12%	27 9%	7 23%	522 8%	95 9%
Practitioner Advice and Support Scheme (PASS)	648 8%	103 6%	101 7%	426 9%	26 7%	158 8%	474 9%	538 9%	57 7%	22 6%	13 4%	3 12%	514 8%	119 11%
Additional support organisation	608 8%	152 9%	92 7%	350 8%	21 6%	155 8%	425 8%	487 8%	48 5%	31 9%	28 9%	5 16%	509 8%	82 8%
BDA Benevolent Fund	488 6%	91 5%	67 5%	330 7%	10 3%	182 9%	280 5%	399 7%	25 3%	29 9%	19 6%	6 19%	371 6%	93 9%
Dentists' Health Support Programme (DHSP)	422 5%	83 5%	52 4%	278 6%	15 4%	124 6%	276 5%	349 6%	38 4%	16 5%	5 2%	4 15%	311 5%	92 8%
NHS Practitioners Health Programme	413 5%	139 8%	20 1%	240 5%	12 3%	100 5%	294 5%	315 5%	64 7%	13 4%	10 3%	2 6%	324 5%	76 7%

Q38. If you were facing proceedings, who would you contact for support/ethical and professional guidance?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7763	1685	1485	4444	420	2448	4964	6091	872	343	304	32	6485	988
Weighted total	7747 100%	1654 100%	1354 100%	4617 100%	358 100%	2043 100%	5368 100%	6076 100%	873 100%	342 100%	297 100%	30 100%	6405 100%	1084 100%
Other voluntary organisation	253 3%	63 4%	43 3%	142 3%	6 2%	62 3%	171 3%	202 3%	26 3%	14 4%	7 2%	* 1%	189 3%	44 4%
I would not seek advice or support	47 1%	9 1%	6 *	33 1%	* *	17 1%	26 *	40 1%	4 *	2 *	2 1%	- -	36 1%	10 1%
Don't know/prefer not to say	691 9%	117 7%	89 7%	453 10%	21 6%	88 4%	560 10%	553 9%	77 9%	24 7%	22 7%	- -	591 9%	79 7%

Q39. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7789	4311	3478	45	567	2588	232	250	3961	56	478	787	986	1473	2203	1097	1231
Weighted total	7785 100%	3744 100%	4040 100%	46 100%	476 100%	3186 100%	288 100%	276 100%	3516 100%	66 100%	333 100%	1263 100%	1085 100%	2226 100%	2155 100%	553 100%	503 100%
Very optimistic	957 12%	167 4%	789 20%	8 17%	83 17%	672 21%	26 9%	37 13%	157 4%	9 14%	23 7%	305 24%	187 17%	245 11%	172 8%	27 5%	21 4%
Quite optimistic	1814 23%	535 14%	1279 32%	11 25%	144 30%	1036 33%	65 22%	77 28%	507 14%	36 55%	55 16%	412 33%	255 24%	488 22%	491 23%	92 17%	77 15%
Neither optimistic nor pessimistic	1870 24%	852 23%	1017 25%	13 28%	108 23%	808 25%	78 27%	60 22%	783 22%	9 14%	88 27%	255 20%	248 23%	550 25%	571 26%	118 21%	129 26%
Quite pessimistic	1629 21%	1097 29%	532 13%	8 17%	91 19%	355 11%	63 22%	69 25%	1033 29%	8 12%	96 29%	143 11%	198 18%	470 21%	490 23%	174 31%	155 31%
Very pessimistic	1298 17%	1049 28%	249 6%	6 13%	44 9%	164 5%	43 15%	31 11%	997 28%	2 3%	66 20%	112 9%	161 15%	396 18%	376 17%	137 25%	116 23%
Don't know/prefer not to say	217 3%	43 1%	174 4%	* 1%	6 1%	151 5%	13 5%	2 1%	39 1%	2 2%	5 2%	37 3%	36 3%	77 3%	56 3%	6 1%	5 1%
Net Optimistic	2771 36%	702 19%	2069 51%	19 41%	227 48%	1708 54%	91 31%	114 41%	664 19%	46 69%	77 23%	717 57%	442 41%	733 33%	662 31%	119 21%	97 19%
Net Pessimistic	2927 38%	2146 57%	781 19%	14 30%	135 28%	519 16%	106 37%	100 36%	2030 58%	10 15%	162 49%	255 20%	359 33%	866 39%	866 40%	311 56%	271 54%

Q39. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7789	1691	1489	4453	423	2450	4988	6111	876	345	304	32	6509	985
Weighted total	7785 100%	1663 100%	1360 100%	4630 100%	362 100%	2047 100%	5400 100%	6104 100%	878 100%	345 100%	297 100%	30 100%	6439 100%	1080 100%
Very optimistic	957 12%	134 8%	244 18%	551 12%	44 12%	117 6%	819 15%	759 12%	93 11%	41 12%	32 11%	4 12%	794 12%	148 14%
Quite optimistic	1814 23%	417 25%	340 25%	1022 22%	84 23%	291 14%	1489 28%	1418 23%	209 24%	77 22%	74 25%	7 23%	1509 23%	282 26%
Neither optimistic nor pessimistic	1870 24%	435 26%	331 24%	1072 23%	96 26%	459 22%	1348 25%	1460 24%	216 25%	93 27%	59 20%	9 30%	1578 25%	236 22%
Quite pessimistic	1629 21%	350 21%	253 19%	1024 22%	80 22%	562 27%	989 18%	1265 21%	192 22%	77 22%	70 24%	7 22%	1361 21%	186 17%
Very pessimistic	1298 17%	284 17%	171 13%	819 18%	49 14%	594 29%	582 11%	1020 17%	150 17%	54 16%	54 18%	4 12%	1029 16%	193 18%
Don't know/prefer not to say	217 3%	44 3%	21 2%	142 3%	9 2%	23 1%	174 3%	183 3%	17 2%	5 1%	8 3%	- -	168 3%	35 3%
Net Optimistic	2771 36%	551 33%	585 43%	1573 34%	128 35%	409 20%	2307 43%	2176 36%	302 34%	118 34%	105 36%	10 35%	2303 36%	430 40%
Net Pessimistic	2927 38%	634 38%	424 31%	1843 40%	129 36%	1156 56%	1571 29%	2285 37%	342 39%	130 38%	124 42%	10 34%	2390 37%	379 35%

Q40A. Which areas do you feel optimistic or pessimistic about? That the profession is regarded positively by patients and the public

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7577	4239	3338	44	554	2480	219	247	3901	52	462	774	966	1425	2143	1065	1192
Weighted total	7572 100%	3696 100%	3876 100%	45 100%	470 100%	3053 100%	271 100%	274 100%	3475 100%	60 100%	323 100%	1243 100%	1063 100%	2154 100%	2089 100%	537 100%	487 100%
Optimistic (1.0)	4546 60%	1536 42%	3010 78%	30 66%	346 74%	2428 80%	174 64%	185 68%	1450 42%	52 87%	143 44%	912 73%	659 62%	1197 56%	1232 59%	267 50%	278 57%
Pessimistic (-1.0)	3027 40%	2160 58%	867 22%	15 34%	123 26%	625 20%	97 36%	89 32%	2025 58%	8 13%	180 56%	331 27%	404 38%	957 44%	857 41%	269 50%	209 43%
Mean Score	0.20	-0.17	0.55	0.32	0.48	0.59	0.29	0.35	-0.17	0.73	-0.11	0.47	0.24	0.11	0.18	*	0.14
Standard Deviation	0.980	0.986	0.833	0.957	0.881	0.807	0.960	0.938	0.986	0.689	0.995	0.884	0.971	0.994	0.984	1.001	0.991

Q40A. Which areas do you feel optimistic or pessimistic about? That the profession is regarded positively by patients and the public

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7577	1632	1452	4347	417	2403	4836	5950	848	335	295	31	6332	966
Weighted total	7572 100%	1606 100%	1327 100%	4514 100%	357 100%	2011 100%	5233 100%	5944 100%	847 100%	336 100%	288 100%	29 100%	6260 100%	1060 100%
Optimistic (1.0)	4546 60%	917 57%	875 66%	2666 59%	223 63%	932 46%	3469 66%	3549 60%	533 63%	199 59%	161 56%	17 59%	3848 61%	601 57%
Pessimistic (-1.0)	3027 40%	689 43%	452 34%	1848 41%	134 37%	1079 54%	1765 34%	2396 40%	314 37%	136 41%	127 44%	12 41%	2412 39%	459 43%
Mean Score	0.20	0.14	0.32	0.18	0.25	-0.07	0.33	0.19	0.26	0.19	0.12	0.18	0.23	0.13
Standard Deviation	0.980	0.990	0.948	0.984	0.970	0.998	0.946	0.981	0.967	0.984	0.995	1.002	0.973	0.991

Q40B. Which areas do you feel optimistic or pessimistic about? Changes in oral health needs

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7533	4210	3323	43	552	2473	214	248	3878	50	457	771	964	1420	2130	1045	1192
Weighted total	7538 100%	3678 100%	3860 100%	44 100%	468 100%	3043 100%	266 100%	274 100%	3460 100%	58 100%	321 100%	1238 100%	1061 100%	2146 100%	2079 100%	527 100%	487 100%
Optimistic (1.0)	5131 68%	2078 57%	3053 79%	30 69%	352 75%	2460 81%	183 69%	190 69%	1965 57%	49 85%	178 56%	1030 83%	800 75%	1434 67%	1273 61%	305 58%	288 59%
Pessimistic (-1.0)	2407 32%	1600 43%	807 21%	13 31%	116 25%	583 19%	83 31%	84 31%	1496 43%	9 15%	143 44%	208 17%	261 25%	712 33%	806 39%	221 42%	198 41%
Mean Score	0.36	0.13	0.58	0.39	0.50	0.62	0.38	0.39	0.14	0.69	0.11	0.66	0.51	0.34	0.22	0.16	0.18
Standard Deviation	0.932	0.992	0.813	0.933	0.864	0.787	0.928	0.923	0.991	0.729	0.995	0.748	0.862	0.942	0.975	0.988	0.984

Q40B. Which areas do you feel optimistic or pessimistic about? Changes in oral health needs

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7533	1630	1442	4313	412	2378	4824	5913	849	331	292	31	6294	965
Weighted total	7538 100%	1600 100%	1320 100%	4488 100%	354 100%	1993 100%	5225 100%	5914 100%	848 100%	332 100%	286 100%	29 100%	6233 100%	1057 100%
Optimistic (1.0)	5131 68%	977 61%	999 76%	3067 68%	252 71%	1164 58%	3789 73%	4029 68%	593 70%	218 66%	181 63%	22 74%	4258 68%	747 71%
Pessimistic (-1.0)	2407 32%	624 39%	321 24%	1421 32%	102 29%	829 42%	1437 27%	1885 32%	255 30%	114 34%	105 37%	7 26%	1975 32%	310 29%
Mean Score	0.36	0.22	0.51	0.37	0.42	0.17	0.45	0.36	0.40	0.32	0.26	0.49	0.37	0.41
Standard Deviation	0.932	0.976	0.858	0.930	0.907	0.986	0.893	0.932	0.917	0.950	0.966	0.889	0.931	0.911

Q40C. Which areas do you feel optimistic or pessimistic about? The quality of learning and development available to the profession

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7592	4240	3352	43	557	2495	216	248	3900	51	466	778	961	1430	2145	1067	1201
Weighted total	7592 100%	3695 100%	3897 100%	45 100%	472 100%	3075 100%	269 100%	274 100%	3473 100%	59 100%	326 100%	1249 100%	1058 100%	2161 100%	2096 100%	538 100%	490 100%
Optimistic (1.0)	6242 82%	3063 83%	3179 82%	35 79%	413 88%	2548 83%	155 58%	249 91%	2891 83%	52 88%	257 79%	1109 89%	900 85%	1729 80%	1666 79%	448 83%	390 80%
Pessimistic (-1.0)	1350 18%	632 17%	718 18%	9 21%	58 12%	526 17%	114 42%	26 9%	582 17%	7 12%	70 21%	140 11%	157 15%	432 20%	430 21%	90 17%	100 20%
Mean Score	0.64	0.66	0.63	0.58	0.75	0.66	0.15	0.81	0.66	0.76	0.57	0.78	0.70	0.60	0.59	0.67	0.59
Standard Deviation	0.765	0.753	0.775	0.822	0.659	0.754	0.990	0.584	0.747	0.653	0.821	0.632	0.712	0.800	0.808	0.746	0.808

Q40C. Which areas do you feel optimistic or pessimistic about? The quality of learning and development available to the profession

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7592	1633	1458	4353	417	2404	4856	5968	848	331	295	31	6346	966
Weighted total	7592 100%	1607 100%	1331 100%	4525 100%	357 100%	2011 100%	5259 100%	5965 100%	846 100%	333 100%	290 100%	29 100%	6281 100%	1058 100%
Optimistic (1.0)	6242 82%	1244 77%	1145 86%	3746 83%	302 84%	1573 78%	4432 84%	4934 83%	656 77%	280 84%	240 83%	25 85%	5165 82%	893 84%
Pessimistic (-1.0)	1350 18%	362 23%	187 14%	779 17%	55 16%	438 22%	827 16%	1031 17%	191 23%	52 16%	50 17%	5 15%	1116 18%	166 16%
Mean Score	0.64	0.55	0.72	0.66	0.69	0.56	0.69	0.65	0.55	0.69	0.66	0.69	0.64	0.69
Standard Deviation	0.765	0.836	0.695	0.755	0.725	0.826	0.728	0.756	0.836	0.729	0.755	0.736	0.765	0.727

GDC Registrants Survey 2019

Q40D. Which areas do you feel optimistic or pessimistic about? The integration of technology into practice

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7562	4230	3332	43	554	2476	218	248	3893	52	462	771	959	1425	2140	1063	1193
Weighted total	7560 100%	3689 100%	3871 100%	44 100%	470 100%	3048 100%	270 100%	275 100%	3467 100%	60 100%	325 100%	1238 100%	1055 100%	2154 100%	2089 100%	536 100%	487 100%
Optimistic (1.0)	6233 82%	3034 82%	3199 83%	36 84%	406 86%	2535 83%	190 70%	240 87%	2848 82%	51 84%	277 85%	1078 87%	879 83%	1750 81%	1696 81%	440 82%	389 80%
Pessimistic (-1.0)	1327 18%	655 18%	672 17%	7 16%	64 14%	514 17%	80 30%	35 13%	619 18%	9 16%	48 15%	160 13%	176 17%	404 19%	393 19%	96 18%	98 20%
Mean Score	0.65	0.65	0.65	0.67	0.73	0.66	0.41	0.74	0.64	0.69	0.70	0.74	0.67	0.63	0.62	0.64	0.60
Standard Deviation	0.761	0.764	0.758	0.748	0.686	0.749	0.915	0.670	0.766	0.733	0.712	0.671	0.746	0.781	0.782	0.767	0.803

Q40D. Which areas do you feel optimistic or pessimistic about? The integration of technology into practice

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7562	1625	1454	4335	415	2400	4828	5942	845	335	291	31	6318	967
Weighted total	7560 100%	1600 100%	1327 100%	4505 100%	355 100%	2008 100%	5230 100%	5936 100%	844 100%	336 100%	287 100%	29 100%	6251 100%	1059 100%
Optimistic (1.0)	6233 82%	1225 77%	1192 90%	3717 82%	315 89%	1618 81%	4359 83%	4933 83%	645 76%	278 83%	244 85%	29 98%	5121 82%	915 86%
Pessimistic (-1.0)	1327 18%	374 23%	134 10%	789 18%	40 11%	390 19%	871 17%	1003 17%	199 24%	58 17%	43 15%	* 2%	1130 18%	144 14%
Mean Score	0.65	0.53	0.80	0.65	0.77	0.61	0.67	0.66	0.53	0.66	0.70	0.97	0.64	0.73
Standard Deviation	0.761	0.847	0.604	0.760	0.635	0.792	0.745	0.749	0.850	0.756	0.715	0.263	0.770	0.687

Q40E. Which areas do you feel optimistic or pessimistic about? The impact of Brexit

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7384	4119	3265	40	531	2441	213	238	3798	51	441	767	955	1408	2089	1024	1131
Weighted total	7429 100%	3627 100%	3802 100%	39 100%	453 100%	3005 100%	265 100%	266 100%	3412 100%	60 100%	312 100%	1231 100%	1051 100%	2128 100%	2041 100%	516 100%	462 100%
Optimistic (1.0)	1999 27%	772 21%	1226 32%	14 35%	153 34%	958 32%	93 35%	75 28%	717 21%	20 33%	80 26%	367 30%	273 26%	535 25%	533 26%	142 28%	149 32%
Pessimistic (-1.0)	5430 73%	2854 79%	2576 68%	26 65%	300 66%	2047 68%	172 65%	191 72%	2694 79%	40 67%	232 74%	865 70%	778 74%	1593 75%	1508 74%	374 72%	313 68%
Mean Score	-0.46	-0.57	-0.35	-0.30	-0.32	-0.36	-0.30	-0.44	-0.58	-0.34	-0.49	-0.40	-0.48	-0.50	-0.48	-0.45	-0.36
Standard Deviation	0.887	0.819	0.935	0.965	0.947	0.932	0.957	0.901	0.815	0.949	0.875	0.915	0.877	0.868	0.879	0.894	0.936

Q40E. Which areas do you feel optimistic or pessimistic about? The impact of Brexit

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7384	1589	1410	4251	396	2331	4729	5800	823	324	290	30	6173	943
Weighted total	7429 100%	1572 100%	1304 100%	4436 100%	342 100%	1965 100%	5148 100%	5832 100%	826 100%	325 100%	288 100%	29 100%	6150 100%	1035 100%
Optimistic (1.0)	1999 27%	389 25%	393 30%	1170 26%	76 22%	492 25%	1416 28%	1660 28%	148 18%	90 28%	55 19%	9 32%	1659 27%	277 27%
Pessimistic (-1.0)	5430 73%	1183 75%	912 70%	3266 74%	267 78%	1473 75%	3731 72%	4172 72%	679 82%	235 72%	233 81%	20 68%	4492 73%	759 73%
Mean Score	-0.46	-0.50	-0.40	-0.47	-0.56	-0.50	-0.45	-0.43	-0.64	-0.44	-0.62	-0.36	-0.46	-0.47
Standard Deviation	0.887	0.863	0.918	0.881	0.831	0.866	0.893	0.903	0.767	0.897	0.788	0.948	0.888	0.885

GDC Registrants Survey 2019

Q40F. Which areas do you feel optimistic or pessimistic about? That regulation will be fair and proportionate

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7502	4231	3271	43	543	2435	214	243	3897	50	457	762	950	1410	2122	1053	1195
Weighted total	7491 100%	3687 100%	3804 100%	44 100%	462 100%	2999 100%	266 100%	270 100%	3466 100%	59 100%	321 100%	1224 100%	1046 100%	2131 100%	2073 100%	531 100%	488 100%
Optimistic (1.0)	3400 45%	796 22%	2604 68%	15 34%	282 61%	2137 71%	134 50%	148 55%	750 22%	50 85%	84 26%	737 60%	535 51%	932 44%	913 44%	150 28%	133 27%
Pessimistic (-1.0)	4091 55%	2891 78%	1200 32%	29 66%	180 39%	862 29%	132 50%	122 45%	2716 78%	9 15%	238 74%	486 40%	511 49%	1198 56%	1160 56%	381 72%	355 73%
Mean Score	-0.09	-0.57	0.37	-0.32	0.22	0.43	*	0.10	-0.57	0.70	-0.48	0.21	0.02	-0.12	-0.12	-0.44	-0.46
Standard Deviation	0.996	0.823	0.930	0.957	0.976	0.905	1.002	0.997	0.824	0.722	0.879	0.979	1.000	0.992	0.993	0.901	0.891

Q40F. Which areas do you feel optimistic or pessimistic about? That regulation will be fair and proportionate

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7502	1614	1439	4306	411	2406	4765	5892	839	331	293	30	6265	959
Weighted total	7491 100%	1585 100%	1315 100%	4468 100%	352 100%	2010 100%	5163 100%	5881 100%	834 100%	332 100%	289 100%	28 100%	6191 100%	1051 100%
Optimistic (1.0)	3400 45%	740 47%	647 49%	1939 43%	146 41%	457 23%	2869 56%	2717 46%	350 42%	138 42%	117 41%	12 41%	2882 47%	468 45%
Pessimistic (-1.0)	4091 55%	844 53%	668 51%	2529 57%	206 59%	1553 77%	2294 44%	3164 54%	485 58%	193 58%	172 59%	16 59%	3309 53%	583 55%
Mean Score	-0.09	-0.07	-0.02	-0.13	-0.17	-0.55	0.11	-0.08	-0.16	-0.17	-0.19	-0.18	-0.07	-0.11
Standard Deviation	0.996	0.998	1.000	0.991	0.987	0.838	0.994	0.997	0.987	0.987	0.984	1.003	0.998	0.994

Q40G. Which areas do you feel optimistic or pessimistic about? Increased accountability to patients

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7458	4200	3258	42	537	2431	209	243	3870	49	453	759	951	1398	2112	1054	1174
Weighted total	7450 100%	3665 100%	3785 100%	43 100%	458 100%	2989 100%	259 100%	271 100%	3448 100%	56 100%	319 100%	1219 100%	1047 100%	2113 100%	2061 100%	531 100%	479 100%
Optimistic (1.0)	3806 51%	1222 33%	2584 68%	25 59%	266 58%	2107 70%	168 65%	150 55%	1138 33%	36 64%	142 44%	771 63%	602 58%	1013 48%	1020 49%	206 39%	194 41%
Pessimistic (-1.0)	3644 49%	2443 67%	1201 32%	18 41%	192 42%	882 30%	91 35%	121 45%	2310 67%	21 36%	177 56%	448 37%	445 42%	1100 52%	1041 51%	325 61%	285 59%
Mean Score	0.02	-0.33	0.37	0.18	0.16	0.41	0.30	0.11	-0.34	0.27	-0.11	0.26	0.15	-0.04	-0.01	-0.22	-0.19
Standard Deviation	1.000	0.943	0.931	0.996	0.988	0.912	0.956	0.996	0.941	0.971	0.995	0.965	0.989	0.999	1.000	0.976	0.983

Q40G. Which areas do you feel optimistic or pessimistic about? Increased accountability to patients

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7458	1605	1439	4272	411	2374	4756	5859	835	326	290	31	6231	956
Weighted total	7450 100%	1580 100%	1315 100%	4433 100%	350 100%	1987 100%	5145 100%	5842 100%	837 100%	327 100%	287 100%	29 100%	6162 100%	1042 100%
Optimistic (1.0)	3806 51%	856 54%	719 55%	2153 49%	180 51%	690 35%	3004 58%	3039 52%	410 49%	148 45%	123 43%	17 58%	3210 52%	527 51%
Pessimistic (-1.0)	3644 49%	724 46%	596 45%	2280 51%	170 49%	1297 65%	2141 42%	2803 48%	427 51%	179 55%	164 57%	12 42%	2952 48%	515 49%
Mean Score	0.02	0.08	0.09	-0.03	0.03	-0.31	0.17	0.04	-0.02	-0.09	-0.14	0.16	0.04	0.01
Standard Deviation	1.000	0.997	0.996	1.000	1.001	0.953	0.986	0.999	1.000	0.997	0.991	1.005	0.999	1.000

Q40H. Which areas do you feel optimistic or pessimistic about? The availability of suitable staff

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7527	4232	3295	41	544	2461	211	243	3893	49	462	767	952	1407	2133	1059	1198
Weighted total	7510 100%	3686 100%	3824 100%	41 100%	460 100%	3025 100%	262 100%	270 100%	3464 100%	56 100%	324 100%	1232 100%	1048 100%	2126 100%	2082 100%	534 100%	489 100%
Optimistic (1.0)	2792 37%	1004 27%	1788 47%	16 38%	195 42%	1485 49%	84 32%	103 38%	955 28%	28 49%	81 25%	691 56%	483 46%	744 35%	639 31%	129 24%	107 22%
Pessimistic (-1.0)	4719 63%	2682 73%	2037 53%	25 62%	265 58%	1540 51%	178 68%	167 62%	2509 72%	29 51%	243 75%	541 44%	565 54%	1383 65%	1443 69%	405 76%	382 78%
Mean Score	-0.26	-0.46	-0.07	-0.23	-0.15	-0.02	-0.36	-0.24	-0.45	-0.01	-0.50	0.12	-0.08	-0.30	-0.39	-0.52	-0.56
Standard Deviation	0.967	0.891	0.998	0.985	0.990	1.000	0.935	0.974	0.894	1.009	0.867	0.993	0.997	0.954	0.923	0.856	0.827

Q40H. Which areas do you feel optimistic or pessimistic about? The availability of suitable staff

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7527	1630	1445	4311	413	2396	4796	5908	842	335	295	31	6290	963
Weighted total	7510 100%	1601 100%	1319 100%	4471 100%	354 100%	1999 100%	5188 100%	5892 100%	840 100%	334 100%	289 100%	29 100%	6211 100%	1052 100%
Optimistic (1.0)	2792 37%	568 35%	531 40%	1631 36%	115 33%	529 26%	2179 42%	2155 37%	332 39%	124 37%	105 36%	13 44%	2283 37%	456 43%
Pessimistic (-1.0)	4719 63%	1033 65%	788 60%	2840 64%	239 67%	1470 74%	3009 58%	3736 63%	508 61%	210 63%	184 64%	16 56%	3928 63%	596 57%
Mean Score	-0.26	-0.29	-0.19	-0.27	-0.35	-0.47	-0.16	-0.27	-0.21	-0.26	-0.28	-0.12	-0.26	-0.13
Standard Deviation	0.967	0.957	0.981	0.963	0.939	0.883	0.987	0.963	0.978	0.968	0.963	1.010	0.964	0.992

Q40I. Which areas do you feel optimistic or pessimistic about? New NHS dental contract

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7372	4163	3209	41	517	2411	201	238	3839	48	441	758	942	1395	2082	1036	1148
Weighted total	7381 100%	3639 100%	3741 100%	41 100%	442 100%	2971 100%	250 100%	268 100%	3426 100%	55 100%	311 100%	1217 100%	1037 100%	2108 100%	2027 100%	522 100%	469 100%
Optimistic (1.0)	1988 27%	512 14%	1475 39%	5 12%	133 30%	1262 42%	80 32%	77 29%	488 14%	21 37%	41 13%	569 47%	390 38%	541 26%	405 20%	51 10%	32 7%
Pessimistic (-1.0)	5393 73%	3127 86%	2266 61%	36 88%	309 70%	1709 58%	170 68%	191 71%	2938 86%	35 63%	270 87%	649 53%	647 62%	1567 74%	1622 80%	471 90%	437 93%
Mean Score	-0.46	-0.72	-0.21	-0.77	-0.40	-0.15	-0.36	-0.42	-0.71	-0.25	-0.73	-0.07	-0.25	-0.49	-0.60	-0.80	-0.86
Standard Deviation	0.887	0.696	0.978	0.648	0.919	0.989	0.935	0.908	0.699	0.977	0.680	0.998	0.969	0.874	0.800	0.595	0.503

Q40I. Which areas do you feel optimistic or pessimistic about? New NHS dental contract

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7372	1592	1359	4284	405	2349	4690	5809	810	326	287	29	6151	946
Weighted total	7381 100%	1567 100%	1256 100%	4441 100%	346 100%	1966 100%	5095 100%	5813 100%	812 100%	325 100%	281 100%	28 100%	6092 100%	1043 100%
Optimistic (1.0)	1988 27%	422 27%	282 22%	1220 27%	66 19%	256 13%	1675 33%	1554 27%	218 27%	98 30%	66 23%	6 21%	1633 27%	322 31%
Pessimistic (-1.0)	5393 73%	1144 73%	974 78%	3222 73%	280 81%	1709 87%	3420 67%	4259 73%	594 73%	227 70%	215 77%	22 79%	4459 73%	721 69%
Mean Score	-0.46	-0.46	-0.55	-0.45	-0.62	-0.74	-0.34	-0.47	-0.46	-0.40	-0.53	-0.58	-0.46	-0.38
Standard Deviation	0.887	0.888	0.835	0.893	0.788	0.674	0.940	0.885	0.887	0.920	0.847	0.828	0.886	0.924

Q40J. Which areas do you feel optimistic or pessimistic about? Employment opportunities

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7460	4177	3283	42	545	2446	210	244	3846	51	452	767	951	1409	2117	1054	1152
Weighted total	7475 100%	3659 100%	3817 100%	42 100%	462 100%	3014 100%	261 100%	271 100%	3441 100%	59 100%	319 100%	1232 100%	1047 100%	2129 100%	2066 100%	531 100%	470 100%
Optimistic (1.0)	3632 49%	1582 43%	2050 54%	21 50%	247 53%	1696 56%	90 34%	126 46%	1497 44%	32 54%	127 40%	835 68%	588 56%	1005 47%	836 40%	186 35%	183 39%
Pessimistic (-1.0)	3843 51%	2077 57%	1767 46%	21 50%	215 47%	1318 44%	171 66%	145 54%	1943 56%	27 46%	192 60%	397 32%	459 44%	1124 53%	1231 60%	345 65%	287 61%
Mean Score	-0.03	-0.14	0.07	-0.01	0.07	0.13	-0.31	-0.07	-0.13	0.08	-0.20	0.36	0.12	-0.06	-0.19	-0.30	-0.22
Standard Deviation	1.000	0.991	0.997	1.012	0.999	0.992	0.952	0.999	0.992	1.005	0.981	0.935	0.993	0.999	0.982	0.955	0.976

Q40J. Which areas do you feel optimistic or pessimistic about? Employment opportunities

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7460	1610	1421	4291	410	2360	4767	5865	829	327	292	31	6232	958
Weighted total	7475 100%	1585 100%	1307 100%	4465 100%	353 100%	1981 100%	5173 100%	5874 100%	829 100%	329 100%	287 100%	29 100%	6183 100%	1049 100%
Optimistic (1.0)	3632 49%	695 44%	689 53%	2180 49%	169 48%	858 43%	2666 52%	2855 49%	375 45%	176 53%	137 48%	13 46%	3013 49%	539 51%
Pessimistic (-1.0)	3843 51%	890 56%	619 47%	2285 51%	184 52%	1122 57%	2508 48%	3018 51%	454 55%	153 47%	150 52%	16 54%	3170 51%	509 49%
Mean Score	-0.03	-0.12	0.05	-0.02	-0.04	-0.13	0.03	-0.03	-0.10	0.07	-0.04	-0.08	-0.03	0.03
Standard Deviation	1.000	0.993	0.999	1.000	1.001	0.991	1.000	1.000	0.996	0.999	1.001	1.015	1.000	1.000

GDC Registrants Survey 2019

Q40K. Which areas do you feel optimistic or pessimistic about? The financial resilience of your practice

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7328	4113	3215	41	533	2403	202	237	3796	50	431	755	942	1386	2078	1028	1128
Weighted total	7347	3607	3740	41	454	2960	251	265	3398	58	305	1212	1037	2095	2025	518	461
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Optimistic (1.0)	3500 48%	1344 37%	2156 58%	19 46%	283 62%	1724 58%	118 47%	150 57%	1264 37%	34 58%	125 41%	766 63%	546 53%	955 46%	835 41%	192 37%	205 45%
Pessimistic (-1.0)	3848 52%	2264 63%	1584 42%	22 54%	171 38%	1236 42%	133 53%	115 43%	2135 63%	24 42%	180 59%	446 37%	491 47%	1140 54%	1190 59%	326 63%	255 55%
Mean Score	-0.05	-0.26	0.15	-0.08	0.25	0.16	-0.06	0.13	-0.26	0.17	-0.18	0.26	0.05	-0.09	-0.18	-0.26	-0.11
Standard Deviation	0.999	0.967	0.988	1.009	0.970	0.986	1.000	0.993	0.967	0.994	0.985	0.965	0.999	0.996	0.985	0.967	0.995

Q40K. Which areas do you feel optimistic or pessimistic about? The financial resilience of your practice

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7328	1534	1419	4270	409	2340	4657	5775	803	318	287	30	6115	947
Weighted total	7347 100%	1528 100%	1302 100%	4425 100%	350 100%	1962 100%	5064 100%	5781 100%	808 100%	319 100%	286 100%	29 100%	6072 100%	1035 100%
Optimistic (1.0)	3500 48%	578 38%	803 62%	2071 47%	200 57%	765 39%	2645 52%	2792 48%	332 41%	159 50%	129 45%	16 54%	2966 49%	455 44%
Pessimistic (-1.0)	3848 52%	950 62%	498 38%	2354 53%	151 43%	1196 61%	2420 48%	2989 52%	476 59%	160 50%	157 55%	13 46%	3106 51%	580 56%
Mean Score	-0.05	-0.24	0.23	-0.06	0.14	-0.22	0.04	-0.03	-0.18	*	-0.10	0.09	-0.02	-0.12
Standard Deviation	0.999	0.970	0.973	0.998	0.992	0.976	0.999	1.000	0.985	1.002	0.997	1.014	1.000	0.993

Q40L. Which areas do you feel optimistic or pessimistic about? The ability of the practice to respond to local population changes

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7364	4127	3237	40	536	2421	204	242	3811	50	435	760	949	1394	2095	1025	1130
Weighted total	7390 100%	3622 100%	3768 100%	40 100%	457 100%	2984 100%	255 100%	269 100%	3413 100%	58 100%	307 100%	1220 100%	1044 100%	2107 100%	2041 100%	516 100%	461 100%
Optimistic (1.0)	4685 63%	2104 58%	2582 69%	24 60%	343 75%	2054 69%	136 54%	195 72%	1990 58%	47 81%	168 55%	911 75%	723 69%	1303 62%	1190 58%	293 57%	266 58%
Pessimistic (-1.0)	2705 37%	1518 42%	1186 31%	16 40%	114 25%	930 31%	118 46%	74 28%	1423 42%	11 19%	138 45%	309 25%	321 31%	804 38%	851 42%	224 43%	196 42%
Mean Score	0.27	0.16	0.37	0.20	0.50	0.38	0.07	0.45	0.17	0.61	0.10	0.49	0.38	0.24	0.17	0.13	0.15
Standard Deviation	0.963	0.987	0.929	0.992	0.867	0.927	0.999	0.895	0.986	0.796	0.997	0.870	0.924	0.972	0.986	0.992	0.989

Q40L. Which areas do you feel optimistic or pessimistic about? The ability of the practice to respond to local population changes

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7364	1571	1411	4269	410	2336	4701	5796	814	322	286	30	6150	947
Weighted total	7390 100%	1557 100%	1296 100%	4437 100%	352 100%	1960 100%	5112 100%	5808 100%	819 100%	321 100%	285 100%	29 100%	6111 100%	1036 100%
Optimistic (1.0)	4685 63%	791 51%	983 76%	2847 64%	249 71%	1151 59%	3378 66%	3664 63%	529 65%	188 59%	195 68%	21 71%	3919 64%	647 62%
Pessimistic (-1.0)	2705 37%	766 49%	313 24%	1590 36%	103 29%	809 41%	1734 34%	2144 37%	289 35%	133 41%	91 32%	8 29%	2191 36%	390 38%
Mean Score	0.27	0.02	0.52	0.28	0.41	0.17	0.32	0.26	0.29	0.17	0.37	0.42	0.28	0.25
Standard Deviation	0.963	1.000	0.856	0.959	0.912	0.985	0.947	0.965	0.956	0.987	0.933	0.923	0.959	0.969

Q40. Which areas do you feel optimistic or pessimistic about?... Summary table

BASE: Respondents answering

	That the profession is regarded positively by patients and the public	Changes in oral health needs	The quality of learning and development available to the profession	The integration of technology into practice	The impact of Brexit	That regulation will be fair and proportionate	Increased accountability to patients	The availability of suitable staff	New NHS dental contract	Employment opportunities	The financial resilience of your practice	The ability of the practice to respond to local population changes
Unweighted total	7577	7533	7592	7562	7384	7502	7458	7527	7372	7460	7328	7364
Weighted total	7572 100%	7538 100%	7592 100%	7560 100%	7429 100%	7491 100%	7450 100%	7510 100%	7381 100%	7475 100%	7347 100%	7390 100%
Optimistic (1.0)	4546 60%	5131 68%	6242 82%	6233 82%	1999 27%	3400 45%	3806 51%	2792 37%	1988 27%	3632 49%	3500 48%	4685 63%
Pessimistic (-1.0)	3027 40%	2407 32%	1350 18%	1327 18%	5430 73%	4091 55%	3644 49%	4719 63%	5393 73%	3843 51%	3848 52%	2705 37%
Mean Score	0.20	0.36	0.64	0.65	-0.46	-0.09	0.02	-0.26	-0.46	-0.03	-0.05	0.27
Standard Deviation	0.980	0.932	0.765	0.761	0.887	0.996	1.000	0.967	0.887	1.000	0.999	0.963

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7549	4244	3305	42	552	2456	209	249	3901	54	467	749	948	1426	2141	1080	1197
Weighted total	7522 100%	3690 100%	3831 100%	42 100%	465 100%	3022 100%	258 100%	275 100%	3466 100%	63 100%	325 100%	1202 100%	1043 100%	2155 100%	2088 100%	544 100%	489 100%
Finding time and opportunities to develop	3741 50%	1777 48%	1965 51%	19 46%	232 50%	1548 51%	143 56%	140 51%	1686 49%	29 47%	136 42%	574 48%	490 47%	1099 51%	1085 52%	279 51%	214 44%
Meeting patients' expectations	3688 49%	2063 56%	1625 42%	21 50%	222 48%	1305 43%	63 24%	138 50%	1944 56%	32 51%	159 49%	542 45%	501 48%	1078 50%	1024 49%	296 54%	248 51%
Keeping up to date with changes in guidance, rules and the law	3549 47%	1891 51%	1658 43%	23 55%	202 44%	1323 44%	101 39%	110 40%	1781 51%	21 34%	152 47%	484 40%	439 42%	979 45%	1028 49%	313 57%	306 63%
Meeting the demands of regulation	3491 46%	2231 60%	1261 33%	25 59%	182 39%	944 31%	93 36%	115 42%	2101 61%	17 26%	178 55%	385 32%	407 39%	987 46%	1030 49%	353 65%	329 67%
Administration, including record keeping	3088 41%	1964 53%	1124 29%	16 38%	175 38%	848 28%	81 31%	106 39%	1849 53%	18 28%	160 49%	395 33%	380 36%	827 38%	892 43%	311 57%	283 58%
Recruitment and retention of staff	3030 40%	1519 41%	1510 39%	11 27%	131 28%	1263 42%	94 37%	86 31%	1410 41%	24 37%	157 48%	342 28%	365 35%	875 41%	957 46%	251 46%	239 49%
Meeting NHS contract requirements	2615 35%	1647 45%	968 25%	8 18%	75 16%	841 28%	34 13%	73 27%	1585 46%	10 16%	90 28%	418 35%	343 33%	712 33%	739 35%	224 41%	178 36%
Preparing for changes to dentistry within the NHS	2580 34%	1600 43%	980 26%	6 14%	78 17%	823 27%	52 20%	69 25%	1526 44%	20 31%	106 33%	385 32%	307 29%	759 35%	744 36%	206 38%	179 37%
Keeping within a budget	2519 33%	1400 38%	1119 29%	14 33%	93 20%	919 30%	81 32%	62 23%	1318 38%	18 29%	122 37%	301 25%	302 29%	751 35%	776 37%	205 38%	185 38%
Keeping up to date with changes in technology and best practice	2308 31%	1014 27%	1294 34%	19 44%	140 30%	1003 33%	123 48%	81 29%	962 28%	12 19%	74 23%	352 29%	304 29%	656 30%	633 30%	192 35%	172 35%

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7549	4244	3305	42	552	2456	209	249	3901	54	467	749	948	1426	2141	1080	1197
Weighted total	7522 100%	3690 100%	3831 100%	42 100%	465 100%	3022 100%	258 100%	275 100%	3466 100%	63 100%	325 100%	1202 100%	1043 100%	2155 100%	2088 100%	544 100%	489 100%
Increased accountability to patients	2211 29%	1476 40%	735 19%	16 37%	143 31%	547 18%	23 9%	82 30%	1405 41%	9 15%	91 28%	267 22%	291 28%	614 28%	644 31%	217 40%	179 37%
Communication barriers with patients	1584 21%	673 18%	911 24%	6 15%	88 19%	783 26%	25 10%	50 18%	642 19%	12 20%	48 15%	308 26%	220 21%	484 22%	417 20%	94 17%	62 13%
Being able to take effective action to prevent mistakes	1287 17%	622 17%	665 17%	5 11%	71 15%	561 19%	37 14%	39 14%	595 17%	12 19%	38 12%	263 22%	212 20%	363 17%	296 14%	84 15%	69 14%
Dealing effectively with complaints	1201 16%	665 18%	536 14%	11 25%	49 11%	463 15%	26 10%	30 11%	619 18%	5 8%	56 17%	235 20%	201 19%	326 15%	306 15%	76 14%	56 12%
The accessibility of appropriate sources of information and support	1156 15%	535 15%	621 16%	9 22%	53 11%	516 17%	41 16%	25 9%	518 15%	3 5%	30 9%	163 14%	176 17%	351 16%	337 16%	71 13%	58 12%
Feeling confident in admitting mistakes	1126 15%	623 17%	502 13%	5 11%	57 12%	425 14%	23 9%	31 11%	604 17%	2 3%	32 10%	225 19%	163 16%	349 16%	250 12%	78 14%	60 12%
Local population changes	1083 14%	426 12%	657 17%	8 18%	55 12%	572 19%	23 9%	34 12%	404 12%	2 2%	41 13%	161 13%	139 13%	334 15%	325 16%	66 12%	58 12%

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7549	1639	1444	4364	418	2402	4813	5924	841	334	301	31	6304	964
Weighted total	7522 100%	1606 100%	1313 100%	4523 100%	356 100%	1998 100%	5203 100%	5907 100%	834 100%	332 100%	292 100%	29 100%	6218 100%	1053 100%
Finding time and opportunities to develop	3741 50%	845 53%	567 43%	2293 51%	177 50%	944 47%	2631 51%	2936 50%	434 52%	169 51%	146 50%	12 40%	3095 50%	513 49%
Meeting patients' expectations	3688 49%	866 54%	582 44%	2219 49%	173 49%	1031 52%	2494 48%	2867 49%	428 51%	173 52%	153 52%	15 51%	2993 48%	558 53%
Keeping up to date with changes in guidance, rules and the law	3549 47%	645 40%	688 52%	2176 48%	196 55%	1033 52%	2356 45%	2775 47%	404 48%	153 46%	149 51%	13 44%	2935 47%	479 46%
Meeting the demands of regulation	3491 46%	692 43%	583 44%	2196 49%	186 52%	1268 63%	2044 39%	2776 47%	382 46%	134 40%	142 49%	10 35%	2803 45%	533 51%
Administration, including record keeping	3088 41%	603 38%	538 41%	1932 43%	173 49%	1045 52%	1896 36%	2422 41%	341 41%	145 44%	126 43%	11 36%	2523 41%	427 41%
Recruitment and retention of staff	3030 40%	712 44%	452 34%	1834 41%	170 48%	885 44%	2014 39%	2416 41%	331 40%	131 40%	107 37%	12 42%	2524 41%	397 38%
Meeting NHS contract requirements	2615 35%	607 38%	92 7%	1918 42%	92 26%	813 41%	1674 32%	2186 37%	201 24%	127 38%	63 21%	2 9%	2073 33%	439 42%
Preparing for changes to dentistry within the NHS	2580 34%	659 41%	99 8%	1823 40%	84 24%	807 40%	1657 32%	1997 34%	325 39%	121 36%	103 35%	5 18%	2042 33%	434 41%
Keeping within a budget	2519 33%	599 37%	336 26%	1583 35%	102 29%	766 38%	1628 31%	1961 33%	319 38%	110 33%	92 31%	10 36%	2026 33%	390 37%
Keeping up to date with changes in technology and best practice	2308 31%	487 30%	446 34%	1323 29%	110 31%	554 28%	1661 32%	1819 31%	255 31%	108 33%	76 26%	10 36%	1925 31%	307 29%

Q41. What are the greatest professional challenges in your current daily practice?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7549	1639	1444	4364	418	2402	4813	5924	841	334	301	31	6304	964
Weighted total	7522 100%	1606 100%	1313 100%	4523 100%	356 100%	1998 100%	5203 100%	5907 100%	834 100%	332 100%	292 100%	29 100%	6218 100%	1053 100%
Increased accountability to patients	2211 29%	471 29%	342 26%	1389 31%	126 35%	788 39%	1307 25%	1768 30%	213 26%	102 31%	96 33%	7 24%	1744 28%	377 36%
Communication barriers with patients	1584 21%	420 26%	193 15%	967 21%	73 21%	329 16%	1202 23%	1211 21%	210 25%	71 21%	69 23%	4 14%	1314 21%	225 21%
Being able to take effective action to prevent mistakes	1287 17%	234 15%	228 17%	797 18%	66 19%	315 16%	910 17%	1040 18%	127 15%	50 15%	44 15%	5 16%	1035 17%	213 20%
Dealing effectively with complaints	1201 16%	237 15%	185 14%	770 17%	44 12%	322 16%	822 16%	955 16%	125 15%	55 16%	44 15%	6 22%	948 15%	207 20%
The accessibility of appropriate sources of information and support	1156 15%	274 17%	188 14%	684 15%	43 12%	257 13%	849 16%	909 15%	132 16%	54 16%	36 12%	4 13%	938 15%	179 17%
Feeling confident in admitting mistakes	1126 15%	228 14%	168 13%	715 16%	53 15%	324 16%	743 14%	886 15%	128 15%	45 14%	51 18%	2 8%	894 14%	190 18%
Local population changes	1083 14%	347 22%	109 8%	617 14%	47 13%	231 12%	802 15%	887 15%	97 12%	44 13%	39 13%	- -	883 14%	161 15%

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7426	4204	3222	41	542	2390	203	246	3868	53	459	738	935	1401	2098	1070	1176
Weighted total	7395 100%	3658 100%	3737 100%	41 100%	457 100%	2945 100%	249 100%	272 100%	3437 100%	63 100%	320 100%	1185 100%	1029 100%	2117 100%	2045 100%	539 100%	480 100%
Meeting patient's expectations	1209 16%	612 17%	597 16%	4 11%	81 18%	482 16%	21 8%	53 20%	570 17%	14 23%	55 17%	213 18%	195 19%	352 17%	318 16%	73 13%	59 12%
Meeting the demands of regulation	925 13%	667 18%	258 7%	8 20%	54 12%	165 6%	22 9%	30 11%	622 18%	5 9%	61 19%	92 8%	95 9%	225 11%	268 13%	121 22%	125 26%
Finding time and opportunities to develop	908 12%	231 6%	677 18%	4 10%	85 19%	526 18%	65 26%	46 17%	223 6%	10 16%	19 6%	181 15%	154 15%	255 12%	258 13%	36 7%	23 5%
Recruitment and retention of staff	864 12%	315 9%	549 15%	3 7%	37 8%	472 16%	34 14%	24 9%	295 9%	4 6%	39 12%	111 9%	119 12%	261 12%	258 13%	60 11%	55 11%
Keeping up to date with changes in guidance, rules and the law	614 8%	253 7%	361 10%	5 12%	52 11%	277 9%	21 9%	29 10%	234 7%	4 6%	31 10%	104 9%	70 7%	165 8%	173 8%	48 9%	54 11%
Administration, including record keeping	538 7%	390 11%	148 4%	2 4%	41 9%	96 3%	9 3%	20 8%	367 11%	5 8%	33 10%	63 5%	56 5%	154 7%	153 8%	60 11%	51 11%
Meeting NHS contract requirements	492 7%	336 9%	156 4%	3 6%	10 2%	136 5%	5 2%	12 4%	322 9%	2 3%	15 5%	84 7%	66 6%	133 6%	132 6%	43 8%	34 7%
Preparing for changes to dentistry within the NHS	358 5%	204 6%	155 4%	- -	12 3%	126 4%	10 4%	13 5%	191 6%	4 7%	18 6%	64 5%	45 4%	91 4%	109 5%	25 5%	25 5%
Keeping within a budget	352 5%	162 4%	190 5%	2 4%	12 3%	151 5%	23 9%	4 2%	147 4%	6 9%	22 7%	43 4%	42 4%	116 5%	112 5%	21 4%	18 4%
Increased accountability to patients	295 4%	228 6%	68 2%	3 8%	27 6%	36 1%	- -	18 7%	216 6%	1 2%	11 4%	37 3%	51 5%	101 5%	76 4%	20 4%	11 2%

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7426	4204	3222	41	542	2390	203	246	3868	53	459	738	935	1401	2098	1070	1176
Weighted total	7395 100%	3658 100%	3737 100%	41 100%	457 100%	2945 100%	249 100%	272 100%	3437 100%	63 100%	320 100%	1185 100%	1029 100%	2117 100%	2045 100%	539 100%	480 100%
Keeping up to date with changes in technology and best practice	277 4%	78 2%	200 5%	3 8%	10 2%	156 5%	26 11%	9 3%	77 2%	1 2%	1 *	58 5%	39 4%	76 4%	79 4%	13 2%	13 3%
Communication barriers with patients	138 2%	30 1%	108 3%	- -	8 2%	96 3%	- -	5 2%	30 1%	3 5%	* *	46 4%	21 2%	44 2%	23 1%	4 1%	1 *
Local population changes	137 2%	25 1%	112 3%	2 4%	13 3%	92 3%	3 1%	4 1%	22 1%	2 2%	6 2%	27 2%	24 2%	42 2%	30 1%	8 1%	5 1%
Dealing effectively with complaints	89 1%	46 1%	43 1%	2 4%	7 1%	34 1%	3 1%	4 1%	42 1%	- -	4 1%	24 2%	14 1%	33 2%	13 1%	4 1%	* *
Being able to take effective action to prevent mistakes	76 1%	25 1%	50 1%	2 4%	3 1%	41 1%	7 3%	- -	24 1%	1 2%	2 1%	16 1%	19 2%	23 1%	14 1%	2 *	2 *
The accessibility of appropriate sources of information and support	62 1%	17 *	45 1%	- -	2 *	40 1%	1 *	2 1%	17 *	- -	- -	13 1%	10 1%	20 1%	17 1%	1 *	1 *
Feeling confident in admitting mistakes	61 1%	40 1%	21 1%	- -	2 *	20 1%	- -	- -	38 1%	- -	2 1%	11 1%	10 1%	26 1%	10 *	3 1%	2 *

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7426	1612	1422	4294	411	2383	4722	5829	827	328	296	29	6204	950
Weighted total	7395 100%	1582 100%	1291 100%	4446 100%	349 100%	1983 100%	5105 100%	5810 100%	823 100%	324 100%	287 100%	26 100%	6116 100%	1037 100%
Meeting patient's expectations	1209 16%	310 20%	192 15%	708 16%	53 15%	275 14%	883 17%	923 16%	144 18%	52 16%	63 22%	6 21%	983 16%	192 19%
Meeting the demands of regulation	925 13%	137 9%	218 17%	561 13%	58 17%	425 21%	437 9%	738 13%	114 14%	31 10%	30 11%	3 12%	735 12%	139 13%
Finding time and opportunities to develop	908 12%	192 12%	162 13%	540 12%	46 13%	136 7%	746 15%	701 12%	123 15%	42 13%	27 10%	3 11%	777 13%	115 11%
Recruitment and retention of staff	864 12%	203 13%	142 11%	505 11%	53 15%	186 9%	654 13%	695 12%	82 10%	43 13%	30 11%	5 18%	765 13%	82 8%
Keeping up to date with changes in guidance, rules and the law	614 8%	96 6%	173 13%	338 8%	34 10%	157 8%	433 8%	466 8%	68 8%	21 6%	40 14%	3 13%	529 9%	63 6%
Administration, including record keeping	538 7%	102 6%	90 7%	343 8%	30 9%	181 9%	334 7%	401 7%	64 8%	31 10%	29 10%	1 5%	442 7%	71 7%
Meeting NHS contract requirements	492 7%	104 7%	12 1%	372 8%	6 2%	174 9%	303 6%	433 7%	12 1%	29 9%	7 2%	* 1%	382 6%	89 9%
Preparing for changes to dentistry within the NHS	358 5%	106 7%	8 1%	237 5%	14 4%	106 5%	238 5%	269 5%	54 7%	17 5%	12 4%	* 2%	292 5%	54 5%
Keeping within a budget	352 5%	107 7%	56 4%	195 4%	9 3%	105 5%	223 4%	254 4%	55 7%	15 5%	14 5%	4 15%	289 5%	50 5%
Increased accountability to patients	295 4%	52 3%	59 5%	184 4%	15 4%	115 6%	166 3%	245 4%	26 3%	8 3%	14 5%	1 2%	228 4%	56 5%

Q42. Which of these do you feel is the greatest challenge?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7426	1612	1422	4294	411	2383	4722	5829	827	328	296	29	6204	950
Weighted total	7395 100%	1582 100%	1291 100%	4446 100%	349 100%	1983 100%	5105 100%	5810 100%	823 100%	324 100%	287 100%	26 100%	6116 100%	1037 100%
Keeping up to date with changes in technology and best practice	277 4%	54 3%	77 6%	134 3%	11 3%	45 2%	227 4%	234 4%	24 3%	8 3%	5 2%	- -	235 4%	35 3%
Communication barriers with patients	138 2%	35 2%	13 1%	88 2%	7 2%	11 1%	126 2%	104 2%	21 3%	4 1%	5 2%	- -	119 2%	18 2%
Local population changes	137 2%	38 2%	22 2%	75 2%	7 2%	12 1%	120 2%	113 2%	9 1%	8 2%	2 1%	- -	113 2%	18 2%
Dealing effectively with complaints	89 1%	8 *	21 2%	56 1%	1 *	19 1%	69 1%	75 1%	4 1%	3 1%	4 1%	- -	77 1%	9 1%
Being able to take effective action to prevent mistakes	76 1%	8 1%	16 1%	52 1%	3 1%	14 1%	57 1%	65 1%	7 1%	3 1%	- -	- -	60 1%	14 1%
The accessibility of appropriate sources of information and support	62 1%	17 1%	16 1%	27 1%	2 1%	5 *	54 1%	49 1%	7 1%	3 1%	3 1%	- -	48 1%	12 1%
Feeling confident in admitting mistakes	61 1%	14 1%	15 1%	32 1%	1 *	18 1%	37 1%	45 1%	8 1%	6 2%	2 1%	- -	42 1%	16 2%

GDC Registrants Survey 2019

Q43. Age

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7814	4316	3498	45	569	2597	240	252	3966	56	479	793	991	1478	2207	1098	1234
Weighted total	7815 100%	3750 100%	4065 100%	46 100%	478 100%	3198 100%	297 100%	279 100%	3522 100%	66 100%	335 100%	1273 100%	1091 100%	2234 100%	2160 100%	553 100%	504 100%
16-21	114 1%	- -	114 3%	- -	- -	112 4%	2 1%	- -	- -	- -	- -	91 7%	13 1%	6 *	3 *	- -	- -
22-30	1562 20%	732 20%	829 20%	3 6%	96 20%	698 22%	29 10%	93 33%	729 21%	6 9%	11 3%	699 55%	480 44%	363 16%	20 1%	- -	- -
31-40	2496 32%	1295 35%	1202 30%	4 9%	151 32%	971 30%	58 19%	109 39%	1227 35%	31 47%	104 31%	327 26%	396 36%	996 45%	772 36%	5 1%	- -
41-50	1826 23%	864 23%	962 24%	13 27%	103 22%	762 24%	63 21%	41 15%	802 23%	22 34%	91 27%	99 8%	124 11%	527 24%	788 36%	281 51%	7 1%
51-60	1229 16%	548 15%	681 17%	15 32%	98 21%	470 15%	95 32%	27 10%	492 14%	5 8%	73 22%	18 1%	41 4%	234 10%	413 19%	232 42%	290 58%
61-65	268 3%	133 4%	135 3%	9 19%	17 4%	85 3%	23 8%	5 2%	118 3%	1 1%	21 6%	- -	8 1%	38 2%	90 4%	19 3%	113 22%
Over 65	131 2%	90 2%	41 1%	4 8%	5 1%	16 1%	18 6%	1 *	73 2%	- -	20 6%	2 *	1 *	15 1%	32 1%	4 1%	77 15%
Prefer not to say	190 2%	89 2%	101 2%	- -	7 2%	83 3%	10 3%	3 1%	80 2%	1 2%	13 4%	37 3%	28 3%	54 2%	43 2%	12 2%	16 3%

GDC Registrants Survey 2019

Table 183/2

Q43. Age

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7814	1693	1494	4470	423	2458	5007	6130	877	345	307	33	6536	992
Weighted total	7815 100%	1664 100%	1366 100%	4650 100%	362 100%	2055 100%	5422 100%	6126 100%	880 100%	346 100%	300 100%	31 100%	6469 100%	1088 100%
16-21	114 1%	4 *	11 1%	99 2%	2 *	3 *	109 2%	91 1%	11 1%	9 3%	2 1%	- -	102 2%	12 1%
22-30	1562 20%	320 19%	223 16%	1011 22%	65 18%	306 15%	1199 22%	1196 20%	184 21%	73 21%	84 28%	2 5%	1270 20%	258 24%
31-40	2496 32%	448 27%	454 33%	1582 34%	124 34%	624 30%	1786 33%	1980 32%	267 30%	106 31%	94 31%	12 38%	1992 31%	438 40%
41-50	1826 23%	419 25%	312 23%	1070 23%	80 22%	483 24%	1283 24%	1437 23%	201 23%	72 21%	71 24%	6 20%	1514 23%	250 23%
51-60	1229 16%	343 21%	232 17%	610 13%	64 18%	401 20%	798 15%	947 15%	165 19%	58 17%	36 12%	4 13%	1111 17%	86 8%
61-65	268 3%	71 4%	59 4%	126 3%	17 5%	121 6%	140 3%	218 4%	21 2%	14 4%	7 2%	2 5%	242 4%	18 2%
Over 65	131 2%	24 1%	42 3%	51 1%	8 2%	94 5%	34 1%	105 2%	12 1%	5 1%	2 1%	* 1%	118 2%	10 1%
Prefer not to say	190 2%	35 2%	32 2%	101 2%	3 1%	22 1%	73 1%	152 2%	19 2%	10 3%	3 1%	6 18%	119 2%	18 2%

Q44. Do you consider yourself to have a disability?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7803	4307	3496	45	569	2596	239	252	3957	56	478	793	991	1473	2206	1097	1230
Weighted total	7804	3743	4062	46	478	3196	296	279	3515	66	334	1273	1091	2226	2160	553	502
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	165 2%	61 2%	103 3%	1 3%	14 3%	75 2%	12 4%	5 2%	58 2%	- -	5 2%	16 1%	11 1%	47 2%	61 3%	15 3%	15 3%
No	7406 95%	3559 95%	3847 95%	45 97%	450 94%	3031 95%	274 93%	268 96%	3344 95%	66 100%	313 94%	1225 96%	1047 96%	2120 95%	2028 94%	517 94%	469 93%
Prefer not to say	233 3%	122 3%	111 3%	- -	14 3%	90 3%	10 3%	6 2%	113 3%	- -	16 5%	32 2%	33 3%	59 3%	71 3%	21 4%	18 4%

Q44. Do you consider yourself to have a disability?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7803	1689	1493	4465	423	2451	5005	6119	877	345	307	33	6529	990
Weighted total	7804 100%	1660 100%	1365 100%	4646 100%	362 100%	2049 100%	5420 100%	6116 100%	880 100%	345 100%	300 100%	31 100%	6460 100%	1088 100%
Yes	165 2%	61 4%	15 1%	84 2%	10 3%	46 2%	114 2%	122 2%	28 3%	8 2%	4 1%	3 9%	141 2%	19 2%
No	7406 95%	1535 92%	1309 96%	4441 96%	345 95%	1972 96%	5199 96%	5813 95%	822 93%	330 95%	284 95%	28 90%	6157 95%	1054 97%
Prefer not to say	233 3%	65 4%	41 3%	120 3%	8 2%	31 2%	107 2%	181 3%	30 3%	8 2%	11 4%	* 1%	162 3%	15 1%

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7800	4305	3495	45	568	2596	239	252	3958	56	477	795	992	1473	2199	1098	1230
Weighted total	7803 100%	3741 100%	4062 100%	46 100%	477 100%	3197 100%	296 100%	279 100%	3515 100%	66 100%	334 100%	1276 100%	1092 100%	2226 100%	2154 100%	553 100%	502 100%
British	4522 58%	1662 44%	2860 70%	34 74%	314 66%	2220 69%	228 77%	209 75%	1550 44%	54 82%	159 48%	532 42%	514 47%	1300 58%	1375 64%	386 70%	416 83%
Irish	211 3%	130 3%	81 2%	2 4%	9 2%	62 2%	6 2%	4 1%	124 4%	2 3%	10 3%	35 3%	29 3%	48 2%	59 3%	21 4%	18 4%
Any other White background	1685 22%	976 26%	709 17%	6 14%	94 20%	581 18%	41 14%	30 11%	920 26%	5 8%	81 24%	418 33%	314 29%	524 24%	354 16%	55 10%	21 4%
African	133 2%	62 2%	71 2%	2 3%	13 3%	54 2%	2 1%	4 1%	58 2%	- -	4 1%	26 2%	26 2%	38 2%	37 2%	4 1%	2 *
Caribbean	34 *	9 *	25 1%	- -	1 *	24 1%	* *	- -	9 *	- -	- -	7 1%	4 *	8 *	11 1%	3 1%	1 *
Any other Black background	9 *	1 *	8 *	- -	2 *	6 *	- -	1 *	1 *	- -	1 *	- -	3 *	2 *	2 *	1 *	* *
Bangladeshi	21 *	10 *	11 *	- -	2 *	11 *	- -	2 1%	10 *	- -	2 1%	5 *	3 *	2 *	9 *	2 *	- -
Indian	499 6%	420 11%	79 2%	1 2%	20 4%	57 2%	6 2%	13 5%	404 11%	2 2%	33 10%	104 8%	88 8%	115 5%	146 7%	33 6%	14 3%
Pakistani	126 2%	95 3%	30 1%	- -	3 1%	24 1%	1 *	2 1%	93 3%	2 2%	6 2%	34 3%	28 3%	41 2%	16 1%	6 1%	1 *
Any other Asian background	172 2%	88 2%	84 2%	- -	7 1%	77 2%	3 1%	2 1%	82 2%	- -	6 2%	54 4%	29 3%	39 2%	35 2%	10 2%	5 1%
White and Asian	63 1%	44 1%	19 *	1 2%	1 *	15 *	3 1%	1 *	41 1%	- -	5 1%	16 1%	11 1%	14 1%	14 1%	6 1%	2 *
White and Black African	31 *	20 1%	11 *	- -	1 *	7 *	3 1%	1 *	20 1%	- -	1 *	8 1%	4 *	15 1%	1 *	2 *	* *
White and Black Caribbean	27 *	8 *	19 *	- -	2 *	19 1%	- -	1 *	8 *	- -	1 *	8 1%	4 *	8 *	7 *	1 *	* *
White and Chinese	15 *	5 *	10 *	- -	- -	9 *	1 *	- -	5 *	- -	- -	5 *	2 *	3 *	5 *	1 *	- -

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7800	4305	3495	45	568	2596	239	252	3958	56	477	795	992	1473	2199	1098	1230
Weighted total	7803 100%	3741 100%	4062 100%	46 100%	477 100%	3197 100%	296 100%	279 100%	3515 100%	66 100%	334 100%	1276 100%	1092 100%	2226 100%	2154 100%	553 100%	502 100%
Any other mixed ethnic background	55 1%	38 1%	18 *	1 3%	* *	15 *	1 *	1 *	34 1%	1 2%	4 1%	10 1%	9 1%	18 1%	14 1%	3 1%	2 *
Chinese	17 *	16 *	2 *	- -	- -	2 *	- -	- -	12 *	- -	4 1%	2 *	3 *	5 *	3 *	2 *	2 *
Any other ethnic background	52 1%	40 1%	12 *	- -	1 *	9 *	2 1%	1 *	37 1%	- -	3 1%	18 1%	8 1%	11 *	15 1%	* *	- -
Prefer not to say	295 4%	222 6%	72 2%	* 1%	14 3%	53 2%	7 2%	9 3%	208 6%	- -	22 7%	45 4%	37 3%	73 3%	89 4%	29 5%	22 4%

GDC Registrants Survey 2019

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7800	1689	1493	4461	422	2453	5006	6120	875	345	306	33	6541	995
Weighted total	7803 100%	1663 100%	1365 100%	4642 100%	362 100%	2049 100%	5423 100%	6118 100%	879 100%	345 100%	298 100%	31 100%	6473 100%	1093 100%
British	4522 58%	1145 69%	736 54%	2571 55%	264 73%	1058 52%	3339 62%	3396 56%	676 77%	250 73%	161 54%	20 65%	4522 70%	-
Irish	211 3%	49 3%	20 1%	133 3%	5 1%	71 3%	135 2%	70 1%	13 2%	5 1%	113 38%	-	211 3%	-
Any other White background	1685 22%	177 11%	427 31%	1051 23%	55 15%	465 23%	1150 21%	1393 23%	125 14%	64 19%	20 7%	9 29%	1685 26%	-
African	133 2%	33 2%	20 1%	79 2%	3 1%	38 2%	89 2%	120 2%	7 1%	2 1%	-	-	-	133 12%
Caribbean	34 *	17 1%	2 *	16 *	-	7 *	26 *	32 1%	-	2 *	-	-	-	34 3%
Any other Black background	9 *	3 *	1 *	5 *	-	1 *	8 *	9 *	-	-	-	-	-	9 1%
Bangladeshi	21 *	6 *	2 *	13 *	2 *	5 *	15 *	18 *	-	* *	-	-	-	21 2%
Indian	499 6%	99 6%	60 4%	336 7%	11 3%	184 9%	303 6%	463 8%	18 2%	8 2%	3 1%	1 2%	-	499 46%
Pakistani	126 2%	23 1%	13 1%	87 2%	5 1%	48 2%	74 1%	115 2%	9 1%	-	-	-	-	126 11%
Any other Asian background	172 2%	31 2%	24 2%	108 2%	5 1%	56 3%	113 2%	162 3%	2 *	2 *	-	1 4%	-	172 16%
White and Asian	63 1%	10 1%	11 1%	41 1%	2 *	26 1%	35 1%	57 1%	1 *	2 1%	2 1%	-	63 1%	-
White and Black African	31 *	10 1%	3 *	18 *	* *	7 *	21 *	22 *	5 1%	2 *	* *	-	31 *	-
White and Black Caribbean	27 *	6 *	3 *	21 *	-	3 *	21 *	25 *	1 *	1 *	-	-	27 *	-
White and Chinese	15 *	3 *	2 *	11 *	* *	5 *	9 *	15 *	-	-	-	-	15 *	-

Q45. Ethnicity

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7800	1689	1493	4461	422	2453	5006	6120	875	345	306	33	6541	995
Weighted total	7803 100%	1663 100%	1365 100%	4642 100%	362 100%	2049 100%	5423 100%	6118 100%	879 100%	345 100%	298 100%	31 100%	6473 100%	1093 100%
Any other mixed ethnic background	55 1%	6 *	13 1%	37 1%	2 *	26 1%	28 1%	46 1%	4 *	2 *	- -	- -	- -	55 5%
Chinese	17 *	7 *	1 *	9 *	2 1%	5 *	11 *	15 *	- -	1 *	- -	- -	- -	17 2%
Any other ethnic background	52 1%	11 1%	4 *	34 1%	- -	22 1%	30 1%	45 1%	5 1%	- -	- -	- -	- -	52 5%
Prefer not to say	295 4%	53 3%	40 3%	192 4%	8 2%	80 4%	107 2%	261 4%	21 2%	8 2%	1 *	- -	- -	58 5%

GDC Registrants Survey 2019

Q46. Gender

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7764	4284	3480	44	566	2582	240	251	3937	56	476	791	988	1464	2189	1095	1224
Weighted total	7764 100%	3720 100%	4045 100%	45 100%	477 100%	3180 100%	296 100%	277 100%	3494 100%	66 100%	333 100%	1269 100%	1087 100%	2213 100%	2143 100%	552 100%	500 100%
Female	5432 70%	1800 48%	3633 90%	5 12%	428 90%	3060 96%	82 28%	248 89%	1721 49%	63 96%	125 37%	1041 82%	824 76%	1570 71%	1499 70%	290 53%	208 42%
Male	2059 27%	1740 47%	318 8%	38 85%	30 6%	57 2%	201 68%	16 6%	1603 46%	3 4%	190 57%	200 16%	214 20%	556 25%	581 27%	236 43%	272 54%
Prefer not to say	259 3%	168 5%	91 2%	1 3%	19 4%	60 2%	13 4%	14 5%	159 5%	- -	16 5%	27 2%	46 4%	85 4%	61 3%	22 4%	18 4%
Prefer to self-describe	15 *	11 *	3 *	- -	- -	3 *	- -	- -	10 *	- -	3 1%	2 *	3 *	2 *	3 *	3 1%	2 *

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Q46. Gender

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7764	1682	1486	4441	421	2463	5015	6088	869	346	307	33	6490	987
Weighted total	7764 100%	1653 100%	1358 100%	4621 100%	360 100%	2059 100%	5432 100%	6085 100%	871 100%	346 100%	300 100%	31 100%	6422 100%	1082 100%
Female	5432 70%	1222 74%	951 70%	3168 69%	245 68%	- -	5432 100%	4281 70%	621 71%	242 70%	213 71%	18 59%	4664 73%	686 63%
Male	2059 27%	364 22%	360 26%	1292 28%	104 29%	2059 100%	- -	1580 26%	229 26%	93 27%	76 25%	11 34%	1609 25%	378 35%
Prefer not to say	259 3%	63 4%	44 3%	152 3%	10 3%	- -	- -	212 3%	20 2%	9 3%	11 4%	2 7%	141 2%	17 2%
Prefer to self-describe	15 *	5 *	3 *	9 *	- -	- -	- -	12 *	1 *	2 1%	- -	- -	8 *	* *

Q47. Is your gender identity the same as the gender you were assigned at birth?

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7740	4288	3452	43	565	2566	232	252	3943	56	474	792	988	1460	2180	1091	1217
Weighted total	7741 100%	3730 100%	4011 100%	44 100%	474 100%	3162 100%	286 100%	279 100%	3505 100%	66 100%	332 100%	1271 100%	1087 100%	2207 100%	2130 100%	550 100%	497 100%
Yes	7419 96%	3541 95%	3878 97%	42 96%	455 96%	3071 97%	262 92%	267 96%	3327 95%	66 100%	311 93%	1238 97%	1040 96%	2110 96%	2047 96%	515 94%	470 95%
No	49 1%	18 *	31 1%	- -	3 1%	22 1%	7 3%	- -	16 *	- -	4 1%	7 1%	9 1%	14 1%	13 1%	5 1%	3 1%
Prefer not to say	273 4%	171 5%	102 3%	2 4%	16 3%	70 2%	17 6%	11 4%	162 5%	- -	18 5%	27 2%	39 4%	83 4%	70 3%	30 6%	24 5%

Q47. Is your gender identity the same as the gender you were assigned at birth?

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7740	1676	1482	4430	421	2433	4967	6070	871	341	306	33	6474	989
Weighted total	7741 100%	1647 100%	1353 100%	4611 100%	361 100%	2032 100%	5383 100%	6067 100%	874 100%	342 100%	298 100%	31 100%	6407 100%	1087 100%
Yes	7419 96%	1568 95%	1293 96%	4431 96%	352 98%	1980 97%	5298 98%	5792 95%	850 97%	334 98%	290 97%	27 85%	6199 97%	1068 98%
No	49 1%	10 1%	8 1%	31 1%	1 *	17 1%	29 1%	46 1%	2 *	- -	1 *	- -	42 1%	7 1%
Prefer not to say	273 4%	69 4%	53 4%	149 3%	7 2%	35 2%	56 1%	229 4%	22 3%	7 2%	7 2%	5 15%	166 3%	11 1%

Q48. Religion/belief

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7727	4280	3447	45	561	2563	232	250	3935	55	473	790	979	1461	2181	1084	1219
Weighted total	7733 100%	3723 100%	4009 100%	46 100%	472 100%	3160 100%	286 100%	277 100%	3498 100%	65 100%	330 100%	1268 100%	1077 100%	2208 100%	2135 100%	546 100%	498 100%
Buddhist	91 1%	31 1%	59 1%	- -	3 1%	51 2%	5 2%	1 *	29 1%	- -	3 1%	27 2%	23 2%	23 1%	13 1%	3 1%	1 *
Christian	3494 45%	1509 41%	1984 49%	25 53%	227 48%	1577 50%	135 47%	117 42%	1401 40%	28 44%	152 46%	500 39%	436 40%	1004 45%	1020 48%	259 47%	275 55%
Hindu	479 6%	340 9%	139 3%	- -	22 5%	114 4%	4 2%	19 7%	335 10%	2 2%	20 6%	124 10%	74 7%	122 6%	123 6%	24 4%	12 2%
Jewish	49 1%	40 1%	9 *	* 1%	2 *	7 *	- -	* *	35 1%	- -	5 2%	3 *	6 1%	14 1%	4 *	6 1%	17 3%
Muslim	476 6%	339 9%	137 3%	2 4%	16 3%	110 3%	5 2%	13 5%	321 9%	5 8%	33 10%	132 10%	103 10%	115 5%	102 5%	18 3%	5 1%
Sikh	116 2%	72 2%	44 1%	- -	7 2%	34 1%	5 2%	4 1%	68 2%	- -	6 2%	26 2%	24 2%	29 1%	25 1%	11 2%	2 *
Other religion/faith	187 2%	58 2%	129 3%	2 4%	19 4%	104 3%	6 2%	11 4%	54 2%	1 2%	3 1%	32 3%	28 3%	63 3%	49 2%	10 2%	5 1%
None	1917 25%	805 22%	1112 28%	14 30%	129 27%	860 27%	84 29%	88 32%	754 22%	25 39%	67 20%	310 24%	267 25%	558 25%	524 25%	145 27%	114 23%
Prefer not to say	925 12%	529 14%	396 10%	4 9%	46 10%	303 10%	40 14%	24 9%	501 14%	3 5%	42 13%	114 9%	117 11%	281 13%	275 13%	70 13%	67 14%

Q48. Religion/belief

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7727	1676	1472	4425	419	2432	4958	6062	865	341	306	33	6463	993
Weighted total	7733 100%	1650 100%	1345 100%	4604 100%	359 100%	2030 100%	5377 100%	6065 100%	868 100%	340 100%	299 100%	31 100%	6397 100%	1091 100%
Buddhist	91 1%	22 1%	11 1%	51 1%	5 1%	24 1%	66 1%	80 1%	5 1%	2 1%	- -	- -	56 1%	32 3%
Christian	3494 45%	814 49%	618 46%	1984 43%	159 44%	822 40%	2624 49%	2641 44%	403 46%	154 45%	217 73%	14 43%	3241 51%	216 20%
Hindu	479 6%	70 4%	69 5%	336 7%	16 4%	150 7%	325 6%	452 7%	13 2%	7 2%	- -	1 2%	152 2%	325 30%
Jewish	49 1%	6 *	21 2%	25 1%	2 *	29 1%	19 *	45 1%	* *	2 *	1 *	- -	47 1%	2 *
Muslim	476 6%	79 5%	53 4%	329 7%	13 4%	186 9%	278 5%	417 7%	32 4%	7 2%	4 1%	- -	224 3%	240 22%
Sikh	116 2%	22 1%	15 1%	80 2%	2 *	32 2%	84 2%	113 2%	- -	1 *	- -	- -	42 1%	72 7%
Other religion/faith	187 2%	35 2%	34 3%	114 2%	7 2%	38 2%	135 3%	152 3%	16 2%	8 2%	8 3%	- -	151 2%	27 3%
None	1917 25%	392 24%	353 26%	1155 25%	110 31%	527 26%	1360 25%	1422 23%	321 37%	117 34%	37 12%	7 22%	1807 28%	86 8%
Prefer not to say	925 12%	209 13%	172 13%	531 12%	46 13%	223 11%	485 9%	742 12%	77 9%	42 12%	32 11%	10 33%	677 11%	89 8%

Q49. Sexual orientation

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7740	4283	3457	45	563	2569	232	251	3937	56	474	790	982	1468	2181	1090	1217
Weighted total	7750 100%	3728 100%	4022 100%	46 100%	474 100%	3166 100%	288 100%	277 100%	3502 100%	66 100%	331 100%	1268 100%	1081 100%	2219 100%	2136 100%	549 100%	497 100%
Heterosexual or straight	6741 87%	3178 85%	3564 89%	42 91%	425 90%	2805 89%	251 87%	247 89%	2982 85%	63 95%	288 87%	1107 87%	932 86%	1925 87%	1875 88%	468 85%	434 87%
Gay or lesbian	117 2%	79 2%	38 1%	1 3%	2 *	30 1%	3 1%	2 1%	74 2%	1 2%	5 2%	19 1%	19 2%	38 2%	29 1%	8 1%	4 1%
Bisexual	79 1%	33 1%	46 1%	1 3%	4 1%	42 1%	- -	4 1%	34 1%	- -	- -	24 2%	18 2%	18 1%	16 1%	1 *	2 *
Other	40 1%	9 *	31 1%	- -	2 *	23 1%	6 2%	2 1%	7 *	1 1%	* *	10 1%	7 1%	8 *	11 1%	3 *	2 *
Prefer not to say	773 10%	430 12%	343 9%	2 4%	42 9%	266 8%	28 10%	22 8%	405 12%	2 2%	37 11%	109 9%	106 10%	230 10%	204 10%	70 13%	55 11%

Q49. Sexual orientation

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7740	1676	1479	4429	422	2433	4970	6072	870	342	303	33	6480	989
Weighted total	7750 100%	1651 100%	1355 100%	4611 100%	361 100%	2034 100%	5389 100%	6075 100%	875 100%	341 100%	297 100%	31 100%	6421 100%	1085 100%
Heterosexual or straight	6741 87%	1428 86%	1164 86%	4028 87%	312 86%	1796 88%	4855 90%	5245 86%	785 90%	298 87%	270 91%	24 75%	5639 88%	1001 92%
Gay or lesbian	117 2%	33 2%	23 2%	62 1%	11 3%	74 4%	42 1%	80 1%	23 3%	9 3%	2 1%	2 5%	104 2%	13 1%
Bisexual	79 1%	16 1%	13 1%	49 1%	12 3%	14 1%	62 1%	63 1%	10 1%	5 1%	- -	- -	65 1%	14 1%
Other	40 1%	10 1%	13 1%	18 *	- -	8 *	25 *	36 1%	1 *	1 *	2 1%	- -	37 1%	2 *
Prefer not to say	773 10%	164 10%	142 10%	455 10%	26 7%	142 7%	406 8%	651 11%	55 6%	30 9%	24 8%	6 19%	576 9%	56 5%

Q50. Marital status

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7766	4292	3474	45	566	2580	237	251	3944	56	477	793	983	1469	2192	1092	1224
Weighted total	7771 100%	3730 100%	4041 100%	46 100%	476 100%	3180 100%	293 100%	278 100%	3503 100%	66 100%	334 100%	1273 100%	1082 100%	2220 100%	2146 100%	550 100%	500 100%
Civil partnership	281 4%	108 3%	173 4%	5 11%	13 3%	153 5%	5 2%	9 3%	106 3%	- -	4 1%	75 6%	57 5%	74 3%	54 3%	14 3%	6 1%
Divorced	357 5%	125 3%	232 6%	2 4%	33 7%	180 6%	17 6%	15 6%	116 3%	4 6%	9 3%	24 2%	28 3%	85 4%	140 7%	42 8%	40 8%
Married	4303 55%	2199 59%	2104 52%	28 60%	257 54%	1597 50%	183 62%	137 49%	2048 58%	43 66%	230 69%	409 32%	479 44%	1257 57%	1413 66%	375 68%	370 74%
Separated	101 1%	36 1%	65 2%	1 1%	9 2%	49 2%	6 2%	8 3%	32 1%	- -	3 1%	5 *	7 1%	47 2%	27 1%	9 2%	7 1%
Single	1861 24%	816 22%	1045 26%	7 16%	102 21%	876 28%	56 19%	74 26%	783 22%	13 20%	47 14%	643 51%	385 36%	481 22%	293 14%	41 7%	18 4%
Widowed	49 1%	16 *	32 1%	2 4%	5 1%	24 1%	2 1%	2 1%	16 *	- -	1 *	2 *	6 1%	11 *	15 1%	5 1%	11 2%
Prefer not to say	819 11%	430 12%	389 10%	2 4%	58 12%	300 9%	25 9%	35 12%	402 11%	5 8%	40 12%	115 9%	121 11%	266 12%	204 10%	65 12%	48 10%

Q50. Marital status

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7766	1678	1485	4445	422	2444	4980	6092	872	343	307	33	6499	990
Weighted total	7771 100%	1650 100%	1359 100%	4628 100%	362 100%	2043 100%	5398 100%	6093 100%	874 100%	343 100%	300 100%	31 100%	6434 100%	1086 100%
Civil partnership	281 4%	32 2%	60 4%	183 4%	11 3%	64 3%	214 4%	226 4%	36 4%	6 2%	6 2%	2 6%	271 4%	9 1%
Divorced	357 5%	89 5%	60 4%	204 4%	26 7%	63 3%	291 5%	279 5%	38 4%	19 5%	16 5%	2 6%	325 5%	28 3%
Married	4303 55%	877 53%	767 56%	2556 55%	212 58%	1343 66%	2894 54%	3380 55%	487 56%	178 52%	164 55%	21 67%	3528 55%	701 65%
Separated	101 1%	22 1%	24 2%	58 1%	8 2%	24 1%	77 1%	80 1%	13 2%	4 1%	5 2%	- -	92 1%	6 1%
Single	1861 24%	435 26%	285 21%	1129 24%	71 20%	381 19%	1449 27%	1412 23%	218 25%	103 30%	87 29%	3 8%	1568 24%	276 25%
Widowed	49 1%	15 1%	13 1%	19 *	4 1%	11 1%	37 1%	42 1%	4 *	3 1%	- -	- -	44 1%	4 *
Prefer not to say	819 11%	180 11%	152 11%	479 10%	31 8%	158 8%	435 8%	675 11%	77 9%	31 9%	22 7%	4 11%	606 9%	62 6%

Q62. Registered Country region

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7848	4331	3517	45	569	2612	242	252	3980	56	479	799	999	1481	2216	1101	1236
Weighted total	7848 100%	3764 100%	4084 100%	46 100%	478 100%	3216 100%	298 100%	279 100%	3536 100%	66 100%	335 100%	1282 100%	1100 100%	2238 100%	2168 100%	555 100%	505 100%
Channel Islands	31 *	15 *	16 *	2 3%	- -	15 *	- -	- -	14 *	- -	2 1%	6 *	4 *	8 *	7 *	3 1%	3 1%
East Midlands	348 4%	167 4%	181 4%	4 9%	10 2%	152 5%	19 7%	6 2%	155 4%	- -	15 4%	39 3%	47 4%	100 4%	117 5%	22 4%	23 4%
East of England	610 8%	267 7%	344 8%	5 10%	50 10%	273 8%	13 4%	21 7%	252 7%	4 6%	22 7%	108 8%	85 8%	163 7%	168 8%	44 8%	43 9%
London	1272 16%	589 16%	683 17%	11 23%	80 17%	560 17%	38 13%	32 11%	532 15%	11 17%	76 23%	334 26%	231 21%	336 15%	266 12%	57 10%	48 9%
North East	290 4%	154 4%	135 3%	2 3%	10 2%	108 3%	13 4%	12 4%	151 4%	2 2%	7 2%	43 3%	37 3%	79 4%	95 4%	19 3%	16 3%
North West	793 10%	401 11%	392 10%	9 19%	38 8%	299 9%	36 12%	40 14%	379 11%	7 11%	31 9%	100 8%	101 9%	234 10%	235 11%	66 12%	56 11%
Northern Ireland	301 4%	159 4%	142 3%	2 5%	7 1%	124 4%	9 3%	5 2%	153 4%	3 5%	6 2%	53 4%	37 3%	79 4%	92 4%	23 4%	17 3%
Scotland	881 11%	394 10%	486 12%	1 3%	43 9%	396 12%	35 12%	28 10%	376 11%	7 11%	30 9%	112 9%	111 10%	263 12%	279 13%	63 11%	53 10%
South East	1166 15%	535 14%	631 15%	5 10%	104 22%	478 15%	37 12%	50 18%	512 14%	9 14%	43 13%	166 13%	172 16%	314 14%	328 15%	88 16%	98 19%
South West	553 7%	274 7%	279 7%	- -	43 9%	218 7%	17 6%	19 7%	254 7%	6 9%	28 8%	54 4%	63 6%	192 9%	155 7%	50 9%	39 8%
Wales	348 4%	167 4%	181 4%	3 6%	17 4%	143 4%	14 5%	13 4%	163 5%	3 4%	10 3%	59 5%	36 3%	107 5%	93 4%	27 5%	27 5%
West Midlands	548 7%	255 7%	294 7%	2 5%	41 9%	220 7%	25 8%	23 8%	243 7%	5 8%	20 6%	94 7%	69 6%	165 7%	140 6%	44 8%	36 7%
Yorkshire & Humberside	574 7%	285 8%	289 7%	2 4%	25 5%	221 7%	32 11%	25 9%	268 8%	5 7%	25 8%	78 6%	85 8%	166 7%	164 8%	42 8%	40 8%
No region registered	132 2%	101 3%	31 1%	* 1%	8 2%	11 *	9 3%	6 2%	85 2%	3 5%	19 6%	36 3%	20 2%	33 1%	29 1%	7 1%	7 1%

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Q62. Registered Country region

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7848	1699	1496	4491	424	2463	5015	6158	879	348	308	33	6541	995
Weighted total	7848 100%	1671 100%	1369 100%	4671 100%	364 100%	2059 100%	5432 100%	6155 100%	881 100%	348 100%	301 100%	31 100%	6473 100%	1093 100%
Channel Islands	31 *	3 *	19 1%	9 *	- -	11 1%	18 *	- -	- -	- -	- -	31 100%	30 *	2 *
East Midlands	348 4%	63 4%	42 3%	241 5%	24 7%	94 5%	236 4%	348 6%	- -	- -	- -	- -	285 4%	50 5%
East of England	610 8%	76 5%	127 9%	391 8%	33 9%	142 7%	435 8%	610 10%	- -	- -	- -	- -	516 8%	71 7%
London	1272 16%	207 12%	349 25%	705 15%	17 5%	295 14%	900 17%	1272 21%	- -	- -	- -	- -	851 13%	362 33%
North East	290 4%	82 5%	23 2%	178 4%	11 3%	84 4%	191 4%	290 5%	- -	- -	- -	- -	258 4%	21 2%
North West	793 10%	207 12%	90 7%	490 10%	39 11%	232 11%	533 10%	793 13%	- -	- -	- -	- -	665 10%	103 9%
Northern Ireland	301 4%	65 4%	19 1%	210 4%	11 3%	76 4%	213 4%	- -	- -	- -	301 100%	- -	295 5%	3 *
Scotland	881 11%	286 17%	48 3%	529 11%	24 7%	229 11%	621 11%	- -	881 100%	- -	- -	- -	818 13%	44 4%
South East	1166 15%	186 11%	316 23%	656 14%	67 18%	296 14%	816 15%	1166 19%	- -	- -	- -	- -	920 14%	194 18%
South West	553 7%	105 6%	110 8%	326 7%	42 12%	150 7%	386 7%	553 9%	- -	- -	- -	- -	497 8%	40 4%
Wales	348 4%	95 6%	42 3%	199 4%	20 5%	93 5%	242 4%	- -	- -	348 100%	- -	- -	322 5%	17 2%
West Midlands	548 7%	137 8%	78 6%	331 7%	42 12%	142 7%	378 7%	548 9%	- -	- -	- -	- -	420 6%	104 10%
Yorkshire & Humberside	574 7%	149 9%	60 4%	366 8%	31 8%	146 7%	405 7%	574 9%	- -	- -	- -	- -	494 8%	57 5%
No region registered	132 2%	10 1%	44 3%	42 1%	5 1%	70 3%	57 1%	- -	- -	- -	- -	- -	103 2%	24 2%

Q63. Country Region

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7848	4331	3517	45	569	2612	242	252	3980	56	479	799	999	1481	2216	1101	1236
Weighted total	7848 100%	3764 100%	4084 100%	46 100%	478 100%	3216 100%	298 100%	279 100%	3536 100%	66 100%	335 100%	1282 100%	1100 100%	2238 100%	2168 100%	555 100%	505 100%
England	6155 78%	2927 78%	3228 79%	38 82%	402 84%	2528 79%	231 78%	227 82%	2745 78%	49 75%	267 80%	1016 79%	890 81%	1749 78%	1669 77%	432 78%	398 79%
Scotland	881 11%	394 10%	486 12%	1 3%	43 9%	396 12%	35 12%	28 10%	376 11%	7 11%	30 9%	112 9%	111 10%	263 12%	279 13%	63 11%	53 10%
Wales	348 4%	167 4%	181 4%	3 6%	17 4%	143 4%	14 5%	13 4%	163 5%	3 4%	10 3%	59 5%	36 3%	107 5%	93 4%	27 5%	27 5%
Northern Ireland	301 4%	159 4%	142 3%	2 5%	7 1%	124 4%	9 3%	5 2%	153 4%	3 5%	6 2%	53 4%	37 3%	79 4%	92 4%	23 4%	17 3%
Other	31 *	15 *	16 *	2 3%	- -	15 *	- -	- -	14 *	- -	2 1%	6 *	4 *	8 *	7 *	3 1%	3 1%
N/A	132 2%	101 3%	31 1%	* 1%	8 2%	11 *	9 3%	6 2%	85 2%	3 5%	19 6%	36 3%	20 2%	33 1%	29 1%	7 1%	7 1%

GDC Registrants Survey 2019

Q63. Country Region

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7848	1699	1496	4491	424	2463	5015	6158	879	348	308	33	6541	995
Weighted total	7848 100%	1671 100%	1369 100%	4671 100%	364 100%	2059 100%	5432 100%	6155 100%	881 100%	348 100%	301 100%	31 100%	6473 100%	1093 100%
England	6155 78%	1212 73%	1196 87%	3683 79%	304 84%	1580 77%	4281 79%	6155 100%	- -	- -	- -	- -	4906 76%	1003 92%
Scotland	881 11%	286 17%	48 3%	529 11%	24 7%	229 11%	621 11%	- -	881 100%	- -	- -	- -	818 13%	44 4%
Wales	348 4%	95 6%	42 3%	199 4%	20 5%	93 5%	242 4%	- -	- -	348 100%	- -	- -	322 5%	17 2%
Northern Ireland	301 4%	65 4%	19 1%	210 4%	11 3%	76 4%	213 4%	- -	- -	- -	301 100%	- -	295 5%	3 *
Other	31 *	3 *	19 1%	9 *	- -	11 1%	18 *	- -	- -	- -	- -	31 100%	30 *	2 *
N/A	132 2%	10 1%	44 3%	42 1%	5 1%	70 3%	57 1%	- -	- -	- -	- -	- -	103 2%	24 2%

GDC Registrants Survey 2019

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	3487	-	3487	31	531	2604	242	246	13	48	9	479	574	827	1117	251	229
Weighted total	4052 100%	-	4052 100%	38 100%	436 100%	3206 100%	298 100%	273 100%	17 100%	60 100%	11 100%	766 100%	632 100%	1250 100%	1185 100%	126 100%	94 100%
Clinical Dental Technician; Dental Technician	29 1%	-	29 1%	29 77%	-	-	8 3%	-	-	-	-	-	-	14 1%	16 1%	-	-
Dental Hygienist	211 5%	-	211 5%	-	211 48%	* *	-	5 2%	2 10%	2 3%	-	24 3%	15 2%	27 2%	42 4%	53 42%	50 53%
Dental Hygienist; Dental Therapist	178 4%	-	178 4%	-	137 31%	2 *	-	166 61%	4 24%	-	-	30 4%	25 4%	62 5%	47 4%	10 8%	4 5%
Dental Nurse	3205 79%	-	3205 79%	2 4%	29 7%	3173 99%	5 2%	18 7%	11 65%	13 21%	5 48%	686 90%	545 86%	981 78%	907 77%	56 44%	31 33%
Dental Nurse; Dental Hygienist; Dental Therapist	65 2%	-	65 2%	-	51 12%	17 1%	-	61 22%	-	1 2%	-	2 *	7 1%	32 3%	23 2%	2 1%	-
Dental Nurse; Dental Therapist	5 *	-	5 *	-	2 1%	-	-	5 2%	-	-	-	-	3 1%	2 *	-	-	-
Dental Nurse; Orthodontic Therapist	39 1%	-	39 1%	-	-	3 *	-	-	-	39 65%	-	-	4 1%	18 1%	16 1%	* *	-
Dental Technician	283 7%	-	283 7%	7 19%	-	-	275 92%	-	-	-	6 52%	21 3%	30 5%	100 8%	127 11%	3 2%	2 3%
Dental Technician; Dental Hygienist	1 *	-	1 *	-	1 *	-	-	-	-	-	-	-	1 *	-	-	-	-
Dental Technician; Dental Hygienist; Dental Therapist	1 *	-	1 *	-	1 *	-	-	1 *	-	-	-	-	-	-	1 *	-	-
Dental Technician; Dental Nurse	13 *	-	13 *	-	-	12 *	10 3%	-	-	-	-	-	-	11 1%	2 *	-	-

GDC Registrants Survey 2019

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	3487	-	3487	31	531	2604	242	246	13	48	9	479	574	827	1117	251	229
Weighted total	4052	-	4052	38	436	3206	298	273	17	60	11	766	632	1250	1185	126	94
	<i>100%</i>	-	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>
Dental Technician; Dental Nurse; Orthodontic Therapist	2 *	-	2 *	-	-	-	-	-	-	2 3%	-	-	-	2 *	-	-	-
Dental Therapist	16 *	-	16 *	-	3 1%	-	-	15 6%	-	* 1%	-	2 *	1 *	3 *	1 *	2 2%	6 7%
Orthodontic Therapist	2 *	-	2 *	-	-	-	-	-	-	2 3%	-	2 *	-	-	-	-	-
Orthodontic Therapist; Dental Hygienist	1 *	-	1 *	-	1 *	-	-	-	-	1 2%	-	-	-	-	* *	1 *	-
Orthodontic Therapist; Dental Hygienist; Dental Therapist	1 *	-	1 *	-	-	-	-	1 *	-	1 2%	-	-	-	-	1 *	-	-

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	3487	794	727	1896	205	262	3110	2751	424	153	122	12	3165	255
Weighted total	4052 100%	889 100%	786 100%	2293 100%	206 100%	316 100%	3602 100%	3196 100%	486 100%	181 100%	142 100%	16 100%	3646 100%	328 100%
Clinical Dental Technician; Dental Technician	29 1%	- -	24 3%	5 *	- -	27 8%	1 *	24 1%	1 *	2 1%	1 1%	2 9%	28 1%	2 *
Dental Hygienist	211 5%	12 1%	131 17%	62 3%	33 16%	14 4%	192 5%	177 6%	21 4%	6 3%	3 2%	- -	194 5%	15 4%
Dental Hygienist; Dental Therapist	178 4%	24 3%	62 8%	100 4%	26 13%	9 3%	161 4%	139 4%	25 5%	8 4%	3 2%	- -	160 4%	15 4%
Dental Nurse	3205 79%	750 84%	494 63%	1898 83%	127 62%	58 18%	3048 85%	2515 79%	396 82%	144 79%	124 87%	15 91%	2874 79%	272 83%
Dental Nurse; Dental Hygienist; Dental Therapist	65 2%	9 1%	28 4%	28 1%	12 6%	5 1%	56 2%	59 2%	1 *	3 2%	1 1%	- -	57 2%	5 2%
Dental Nurse; Dental Therapist	5 *	- -	2 *	3 *	3 1%	2 *	3 *	5 *	- -	- -	- -	- -	4 *	1 *
Dental Nurse; Orthodontic Therapist	39 1%	12 1%	1 *	27 1%	- -	- -	39 1%	30 1%	4 1%	3 2%	2 1%	- -	39 1%	- -
Dental Technician	283 7%	71 8%	37 5%	156 7%	5 2%	198 63%	71 2%	217 7%	35 7%	14 8%	7 5%	- -	261 7%	15 4%
Dental Technician; Dental Hygienist	1 *	- -	1 *	- -	- -	- -	1 *	1 *	- -	- -	- -	- -	1 *	- -
Dental Technician; Dental Hygienist; Dental Therapist	1 *	1 *	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -
Dental Technician; Dental Nurse	13 *	4 *	2 *	5 *	- -	2 *	12 *	13 *	- -	- -	- -	- -	13 *	- -

Q65. DCP Titles

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	3487	794	727	1896	205	262	3110	2751	424	153	122	12	3165	255
Weighted total	4052 100%	889 100%	786 100%	2293 100%	206 100%	316 100%	3602 100%	3196 100%	486 100%	181 100%	142 100%	16 100%	3646 100%	328 100%
Dental Technician; Dental Nurse; Orthodontic Therapist	2 *	- -	2 *	- -	- -	- -	2 *	- -	- -	- -	- -	- -	2 *	- -
Dental Therapist	16 *	6 1%	4 *	5 *	1 *	2 *	14 *	11 *	2 1%	2 1%	- -	- -	13 *	3 1%
Orthodontic Therapist	2 *	- -	- -	2 *	- -	- -	2 *	2 *	- -	- -	- -	- -	- -	2 *
Orthodontic Therapist; Dental Hygienist	1 *	- -	- -	1 *	- -	1 *	* *	1 *	- -	- -	- -	- -	1 *	- -
Orthodontic Therapist; Dental Hygienist; Dental Therapist	1 *	- -	- -	1 *	- -	- -	1 *	1 *	- -	- -	- -	- -	1 *	- -

GDC Registrants Survey 2019

Q66. Registrant Type

BASE: Respondents answering

	TOTAL	Dentist/ DCP		Roles that apply to you								Years Registered					
		Dentist	DCP	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years	11 to 20 years	21 to 30 years	31 and over
Unweighted total	7848	4331	3517	45	569	2612	242	252	3980	56	479	799	999	1481	2216	1101	1236
Weighted total	7848 100%	3764 100%	4084 100%	46 100%	478 100%	3216 100%	298 100%	279 100%	3536 100%	66 100%	335 100%	1282 100%	1100 100%	2238 100%	2168 100%	555 100%	505 100%
Dentist	3764 48%	3764 100%	- -	8 18%	11 2%	6 *	- -	3 1%	3519 100%	6 9%	323 97%	517 40%	459 42%	976 44%	974 45%	428 77%	410 81%
DCP	4084 52%	- -	4084 100%	38 82%	467 98%	3211 100%	298 100%	276 99%	17 *	60 91%	11 3%	766 60%	641 58%	1262 56%	1194 55%	127 23%	95 19%

GDC Registrants Survey 2019

Q66. Registrant Type

BASE: Respondents answering

	TOTAL	Type of dental care provided				Gender		Country					Ethnicity	
		NHS only	Private only	Mixture of NHS and private care	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland	Other	White	Other
Unweighted total	7848	1699	1496	4491	424	2463	5015	6158	879	348	308	33	6541	995
Weighted total	7848 100%	1671 100%	1369 100%	4671 100%	364 100%	2059 100%	5432 100%	6155 100%	881 100%	348 100%	301 100%	31 100%	6473 100%	1093 100%
Dentist	3764 48%	781 47%	555 41%	2373 51%	152 42%	1740 85%	1800 33%	2927 48%	394 45%	167 48%	159 53%	15 48%	2798 43%	762 70%
DCP	4084 52%	890 53%	814 59%	2299 49%	212 58%	318 15%	3633 67%	3228 52%	486 55%	181 52%	142 47%	16 52%	3676 57%	331 30%